



How to use ANZ eVerify transcript

Following your recent interaction with your Broker, Lender or ANZ representative ,you have received an SMS with a link to verify your identity using your phone.

This how to guide will help you through the ANZ eVerify process.

The first screen requires you to read and accept ANZ's Privacy Statement.

Tap Continue.

Tap Allow to use your current location.

Tap 'Capture my ID' to continue, and scan your selected ID.

Please ensure your fingers don't cover any part of your document during this process.

You will now be asked to review the information. Please check carefully to make sure its correct and matches your ID document.

Once you've checked your details, tap the consent box and tap Continue.

In the next screen, select your citizenship and occupation and tap Continue.

You will now be prompted to perform your face verification. If you're wearing a hat or sunglasses, please remove them.

You will also need to allow access to your camera.

You will be asked to take a selfie and prompted to smile.

Please make sure your image matches your ID document.

Once Your Identity verification has been submitted , you will receive this message.

If you need help at any time, please contact us via the online form at anz.com/support/anz-eVerify or speak to your ANZ Banker or Lender .

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