ANZ Exclusives Event Terms and Conditions

30 October 2026

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1. About ANZ Exclusives

ANZ Exclusives is a program offered by Australia and New Zealand Banking Group Limited ABN 11 005 357 522 (**ANZ**), providing eligible ANZ credit card customers with access to events, experiences and special offers.

These Terms and Conditions apply to your participation in ANZ Exclusives and your purchase of tickets to any ANZ Exclusives event (**Event**).

2. Eligibility

To purchase tickets to an Event you must:

- hold an eligible ANZ Rewards or ANZ Frequent Flyer consumer credit card; and
- have an account that is open and not in breach of the ANZ Credit Cards Conditions of Use.

ANZ may refuse, cancel or restrict access to an Event if you no longer meet these eligibility requirements.

3. Booking and Payment

Tickets must be purchased using an eligible ANZ credit card.

Limits may apply to the number of tickets available per customer and will be outlined in the Event-specific conditions contained on the Event page of the ANZ Exclusives website (**Event Conditions**). Event places are limited and bookings are only confirmed once full payment has been successfully processed.

Unless otherwise stated, travel, accommodation and any incidental expenses are not included in the ticket price and are your responsibility.

Tickets will be issued electronically through a third-party ticketing platform and you may be required to accept additional terms and conditions from the ticketing provider.

4. Guests

You may purchase tickets for yourself and any permitted guests, subject to any limits specified in the Event Conditions. Where requested, guest names must be provided at the time of booking. Age restrictions may apply and will be outlined in the Event Conditions.

5. Refunds, Transfers and Resale

Except where required by law, tickets are non-refundable once purchased.

Tickets may be transferred to another person by contacting ANZ Exclusives before the Event. The Event Conditions may specify a cut-off date for changes to your booking, including transfer requests.

Tickets must not be resold, offered for resale, auctioned, used for commercial purposes, or otherwise transferred without ANZ's prior approval. ANZ may cancel tickets without refund, or refuse entry, where this condition has been breached.

6. Attending an Event

Attendees may be required to present their Event ticket upon entry.

Events may be held at venues operated by third parties and attendance is subject to any terms, entry requirements and venue policies imposed by those parties. Attendees must comply with all reasonable directions of venue operators, Event organisers and ANZ representatives.

ANZ, venue operators or Event organisers may refuse entry to, or remove, any person whose ticket has been obtained improperly or whose behaviour does not comply with applicable requirements or standards.

7. Event Changes and Cancellation

Event details, including venue, timing, format, speakers, performers, hospitality inclusions or other components, may change without notice. Where reasonably practicable, ANZ will notify ticket holders of any material changes.

If an Event is cancelled or rescheduled, ANZ will refund any ticket price paid for the Event. ANZ is not responsible for any additional costs incurred by attendees, including travel or accommodation expenses.

8. Photography and Recording

Photography, filming and recording may take place during an Event.

By attending an Event, you acknowledge that your image, likeness and voice may be captured and used by ANZ for promotional, marketing, communication and reporting purposes, including on websites, social media channels and other ANZ publications, without additional compensation.

9. Liability

Nothing in these Terms and Conditions excludes, restricts or modifies any consumer rights that cannot be excluded under applicable law.

To the maximum extent permitted by law, ANZ is not responsible for loss or damage arising from circumstances beyond its reasonable control, including:

- the acts or omissions of third-party Event operators, venues or suppliers that are not controlled by ANZ;
- any changes to Event content, schedule or format; or
- any inability to attend or participate in an Event.

To the maximum extent permitted by law, neither you nor ANZ will be liable to the other for any indirect or consequential loss arising in connection with an Event.

Where ANZ's liability cannot be excluded by law, ANZ's liability is limited, at its option, to:

- supplying the relevant services again; or
- refunding the amount paid for the Event ticket.

10. Privacy

ANZ's Privacy Policy applies to the collection, use and disclosure of personal information in connection with ANZ Exclusives and Event participation.

11. GST

GST applies to all goods and services supplied through the ANZ Exclusives website or related promotional materials. Stated prices include GST where applicable.

12. Changes to these Terms and Conditions

ANZ may amend these Terms and Conditions from time to time. The current version will be published on the ANZ website.

13. Contact

For enquiries regarding ANZ Exclusives Events, please see the contact details on the Event page of the ANZ Exclusives website.