News Release

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ANZ publishes new Reconciliation Action Plan

ANZ has launched its sixth Reconciliation Action Plan (RAP), and third Stretch RAP, setting out its next steps toward reconciliation and advancing First Nations aspirations for economic self-determination.

The 2026–2028 RAP, endorsed by Reconciliation Australia, is the first to be guided by ANZ's 2035 First Nations Strategy, Fuelling the Fire. The Strategy sets ANZ's long-term direction, while the RAP translates those ambitions into clear, time-bound actions and measures.

In 2027, ANZ will mark 20 years since becoming one of the first organisations in Australia to participate in the RAP program. Building on almost two decades of progress, ANZ's latest RAP focuses on four key areas: improving financial inclusion and empowerment; banking and growing the First Nations economy; building ANZ's cultural intelligence; and strengthening governance, relationships and impact

ANZ delivered 98 of 100 deliverables under its previous RAP, including spending approximately $38 million with First Nations businesses, expanding financial capability programs and strengthening support for First Nations employees.

ANZ Group Executive, Business and Private Bank and RAP Executive Sponsor Tammy Medard said the new RAP builds on progress made through previous plans while recognising there is more work to do.

"We are proud of the progress made so far, but we know there is more to do. We remain committed to walking alongside First Nations peoples, learning from the past, acting in the present and helping create a future where First Nations communities can thrive."

ANZ Group General Counsel and RAP Executive Sponsor Ken Adams said reconciliation is a shared responsibility across the bank.

"Reconciliation requires all of us to play a role. While our approach is informed and guided by First Nations voices, meaningful progress depends on collective commitment and action across our organisation."

ANZ Head of First Nations Strategy Shelley Cable said the new RAP translates the bank's longer-term First Nations Strategy into measurable action.

"A strategy is only as meaningful as the action that follows. This RAP turns aspiration into accountability, and it aligns directly to our First Nations Strategy priorities for the first time.

"Together, Fuelling the Fire and this RAP bring strategy and action into alignment, reflecting our belief that reconciliation and economic self-determination are deeply connected."

ANZ's RAP outlines actions to increase banking accessibility for First Nations customers, to invest in First Nations financial and business education, and to expand professional development opportunities for First Nations people within ANZ and the broader finance sector.

ANZ's sixth ANZ Reconciliation Action Plan can be found here.

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