

News Release

For release: 31 March 2017

ANZ provides \$100,000 donation to support Queensland and Northern NSW disaster relief

- \$100,000 to support immediate relief efforts
- ANZ will match staff donations to the Red Cross up to \$50,000
- Customer assistance package extended to Southern Queensland & Northern NSW
- Fees on ANZ ATMs will be waived from tomorrow

ANZ today announced its assistance package already in place for Northern Queensland customers will be extended to those impacted by severe weather in South East Queensland and Northern New South Wales as well as \$100,000 donation to support relief efforts.

The donation will be split between the Red Cross and the Foundation for Rural & Regional Renewal, with each charity receiving \$50,000. ANZ will also match staff donations to the Red Cross up to \$50,000.

ANZ Managing Director Retail Distribution Catriona Noble said: "The record flooding in Queensland and New South Wales is continuing to have a devastating impact. We hope our donation will help people get back on their feet in some small way."

ANZ is waiving ATM fees in impacted areas for all non-ANZ customers from tomorrow until Monday 3 April. For ANZ customers using other ATMs, fees will be refunded from Tuesday 28 March until Monday 3 April.

Customer information:

- Majority of ANZ's Queensland branches have re-opened today. A complete list of closed branches will be kept up to date on www.media.anz.com and on [Twitter](#) and [Facebook](#).
- Customers affected by the storms are encouraged to visit their local branch when it opens or to contact their relationship manager to discuss the impact on their business or personal circumstances.
- Customers can also contact ANZ's dedicated financial hardship team on 1800 149 549 or to lodge an insurance claim, ANZ Insurance can be contacted on 13 16 14.

For media enquiries contact:

Nick Higginbottom, +61 403-936262

Francesca Rizzo, +61 481-014224