



Media Release

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ANZ to launch new internet banking site - Delivering customers a consistent, easier, safer internet banking experience across all devices -

ANZ today announced a significant upgrade to its internet banking platform that will see it become the first major Australian bank to have a consistent user experience across desktop, tablet and mobile.

Launching this weekend, ANZ's 2.1 million internet banking customers in Australia will be able to access the full suite of internet banking features from any device as well as improved security features.

ANZ Managing Director Products and Marketing, Matthew Boss said: "We know our customers are looking to do more of their banking via digital channels and we also know we need to continue to make banking as simple and secure as possible."

"This upgrade complements our existing mobile banking application ANZ goMoney™ and allows customers to do more of their banking when and how they want with no instructions required.

"Given smartphones are expected to account for 90 per cent of all internet traffic by 2020, we're pleased to be able to provide our customers with internet banking that is quick and simple to use on any device," Mr Boss said.

Additional features of the Internet Banking upgrade include:

- Ability for businesses to now approve payments on-the-go using mobile internet banking
- Easy new menu navigation to help customers update contact details, pay a bill or open a new account
- State-of-the-art visual design where accounts look like the actual card in the customers' wallet.

ANZ has also strengthened the security of internet banking with the introduction of ANZ Shield, which authenticates transactions and activity using a one-time security code to allow customers to increase pay anyone limits or instantly reset their password.

More information on the upgrade is available at www.betterinternetbanking.anz.com

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