

Media Release

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Catriona Noble to join ANZ as Managing Director Retail Distribution

ANZ today announced the appointment of Catriona Noble as Managing Director Retail Distribution Australia, reporting to CEO Australia Mark Whelan.

Ms Noble will join ANZ from McDonalds where she was Chief Restaurant Officer for Asia Pacific, Middle East and Africa, responsible for more than 10,000 restaurants and 200,000 people. Previously, Ms Noble held senior roles during her career at McDonalds including as Chief Executive Officer of McDonalds Australia between 2010 and 2014.

Ms Noble will be responsible for retail channel distribution strategy and for ANZ's 800 branches and its mobile sales force which serve the bank's five million Australian retail customers.

Ms Noble will play a key leadership role in attracting new retail customers, growing ANZ's relationship with existing customers and championing strategies to improve customer satisfaction.

Commenting on the appointment, Mr Whelan said: "This is not a business as usual appointment. Catriona's energy, her people skills and retail experience will bring a strong focus to improving the way we serve our customers across our retail network.

"I'm confident her experience leading large teams in Australia and in Asia will support the continued outperformance of our retail business," Mr Whelan said.

Ms Noble will join ANZ on 1 September 2015 and will be based in Sydney.

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