



Media Release

For Release: 25 November 2011

Advice for customers impacted by WA bushfires

ANZ today advised that customers impacted by the fires around Margaret River in Western Australia should contact ANZ for assistance.

General Manager – Western Australia, Mark Margetic said: “We are acutely aware of the impact that fires like this have on both the local community and our customers. We encourage any customers who are impacted to contact us if they need to discuss their financial situation,” Mr Margetic said.

All ANZ branches in the impacted areas are open and fully operational. Insurance customers are also advised to lodge any claims as soon as possible by calling ANZ Insurance Centre on 13 16 14 or OnePath on 13 20 62.

Customers can also use our phone and internet banking services, which is available to customers 24 hours a day, seven days a week by calling ANZ on 13 13 14 or by visiting anz.com.

For media enquiries contact:

Ingrid Nugent
Media Relations Advisor
Tel: 03 8654 3635
Email: Ingrid.Nugent@anz.com