

BANKING AT YOUR FINGERTIPS

It can be reassuring to go to a branch for your banking – especially for the big things. However, you can save yourself the trip and take care of the day to day using the ANZ App, Internet Banking, Smart ATMs and Phone Banking.

ANZ INTERNET BANKING

Use Internet Banking on your computer or tablet to check your balance, pay bills, update your details and more. You'll need your Customer Registration Number (CRN) and telecode or ANZ card to register.

Find out more at anz.com/internetbanking

ANZ APP¹

Once registered for Internet Banking, you can use the ANZ App on your mobile phone or iPad to see more information about your spending, activate your card and set your card PIN, open accounts and more.

Get the app anz.com/anzapp

ANZ SMART ATMS

At our ATMs, you can check your balance, transfer between accounts and change your card PIN. You can even use your compatible digital wallet to withdraw cash using your eligible ANZ card. You can also deposit cash and cheques.²

Find out more at anz.com/atmaccess

ANZ PHONE BANKING

Do the basics on your phone. You can transfer funds between your linked accounts, pay bills via BPAY³, check your balance and recent transactions, order statements and more.

Visit anz.com/ways-to-bank/phone-banking

SAFETY FIRST

When you use the ANZ App or Internet Banking, you're covered by the ANZ Internet Banking Guarantee. We will reimburse any unauthorised transactions on your account, provided you didn't contribute to the loss and you let us know as soon as you discover it⁴.

Find out more at anz.com/security/account-protection

TAKE CARE OF LIFE ADMIN

We've all got life admin that we just don't seem to get around to. See how you can get that tick-off-your-list feeling, without needing to call us or visit a branch.

UPDATE YOUR DETAILS



ANZ App

Keeping your details up to date helps us get in touch with you. Open the ANZ App, then log in and visit **Profile**. Tap your name, then tap **Phone**, **Email** or **Address** and follow the prompts.

See how at anz.com/appdemos

Internet Banking

Log in to ANZ Internet Banking by clicking **Log in**, enter your CRN and password, then go to **Profile**. Select **Profile & Security**, then choose **Phone**, **Email** or **Address** and follow the prompts. That's easier than expected!

ACTIVATE YOUR ELIGIBLE CARD AND SET YOUR CARD PIN



ANZ App

You can activate eligible ANZ cards in the app – just tap **More** on the Accounts screen, then **Activate Card** and follow the prompts. Once your card is activated, you'll be prompted to set your card PIN.

See how at anz.com/appdemos

Internet Banking

Log in to ANZ Internet Banking, then scroll to the bottom of the page and click on **Activate an ANZ Card**. Enter the card number, decide if you'd like to activate card(s) for all additional cardholders, then click **Activate**. If you already have a PIN, you're ready to go. Otherwise you can use the ANZ App to set your card PIN.

GET YOUR STATEMENT IN A WAY THAT WORKS FOR YOU



ANZ App

You can now switch statements for eligible accounts to online only in the app. Log in, then tap **Profile**. From there, tap **Statements and Notices** and follow the prompts.

See your statements in the app, tap **More** on the Account screen, then tap **View Statements**.

See how at anz.com/appdemos

Internet Banking

Log in to ANZ Internet Banking, then click **Settings**. Scroll down and click on **Change my statement preferences** and follow the prompts.

See your statements in Internet Banking. Log in and scroll to the bottom of the page. Click **View Statements**.

Important Information

1. The ANZ App is provided by Australia and New Zealand Banking Group Limited (ANZ) ABN 11 005 357 522. Super, Shares and Insurance (if available) are not provided by ANZ but entities which are not banks. ANZ does not guarantee them. This information is general in nature and does not take into account your personal objectives, financial situation or needs. ANZ recommends that you read the ANZ App Terms and Conditions available at anz.com and consider if this service is appropriate to you prior to making a decision to acquire or use the app.

2. Daily deposit limits apply.

3. *BPAY is registered to BPAY Pty Ltd ABN 69 079 137 518.

4. Provided you didn't contribute to the loss, you let us know as soon as you found out about the loss and you have complied with the Electronic Banking Conditions of Use contained in your product terms and conditions.

WE'VE GOT YOUR BANKING COVERED

See what you can tick off your to-do list with the ANZ App¹, Internet Banking, ANZ Smart ATMs and ANZ Phone banking – all from the comfort of your home, office or while you're on the move.

	ANZ App	ANZ Internet Banking	ANZ Smart ATM	ANZ Phone Banking
Registration and log in				
Biometric log in: Face ID, Touch ID or fingerprint	✓			
Reset or retrieve your password using your ANZ card		✓		
See your CRN	✓	✓		
Register multiple CRNs	✓			
Account services				
View balances and transaction history	✓	✓	✓	✓
Search transaction history	✓	✓		✓
Clear transaction descriptions	✓			
See spending by merchant or category	✓			
Share BSB and account number	✓			
View, share, print statements and update statement preferences	✓	✓		
Cards management				
Activate an eligible card	✓	✓		✓
Set or change eligible card PIN	✓		✓ Change Card PIN	
Request eligible replacement card		✓		
Temporarily block and unblock your card	✓			
Report your eligible card as lost or stolen	✓			
Apply a gambling block on your eligible card	✓			
Transfers, payments and deposits				
Transfer between accounts and payments to linked credit card accounts	✓	✓	✓	✓
Make payments to a PayID or BSB and account number ²	✓	✓	✓	
Pay bills with BPAY ²	✓	✓		✓
Manage Pay Anyone daily limits		✓		
Add and manage payees		✓		
Create a PayID	✓ Mobile/email	✓ All types		

Touch ID, Face ID and Apple Wallet are trademarks of Apple Inc.

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Item no. 97397 21/07 V1.



	ANZ App	ANZ Internet Banking	ANZ Smart ATM	ANZ Phone Banking
Transfers, payments and deposits				
Manage recurring or future dated transfers and payments		✓		
Transfer money overseas		✓		✓
Contactless transactions			✓	
Deposit notes and cheques together ³			✓	
Home Loan details				
View interest rate, term details, balance, repayments and transaction details	✓	✓		✓ Balance only
Redraw and manage loan repayments		✓		
Personalisation, notifications and settings				
Manage transaction and balance notifications		✓		
International travel notifications		✓		
Offers and promotion preferences	✓	✓		
Security and Profile				
Update your address, mobile number, email, Internet Banking password or PIN	✓	✓		
Automatic time out	✓	✓		
Additional security with ANZ Shield		✓		
Additional security with Voice ID	✓			
Communication				
Pre-authenticated calls for support	✓			
Contact us information	✓	✓		✓ Call 13 13 14
Send and receive SecureMail		✓		
Apply for products				
Apply for an Access Advantage or Progress Saver account	✓	✓		
Apply for a credit card, personal loan, term deposit account or home loan	✓ Link to anz.com	✓		
Financial management				
Set a daily budget	✓			
Set and manage a savings goal	✓			
Check share prices and manage portfolio	✓ iOS only			

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2. A daily transaction limit of \$1,000 applies to Pay Anyone transactions and \$10,000 to BPAY bill payments using the ANZ App. Higher payment limits may be available if you have registered for and use Voice ID and it is available on your device. Recipients require an account with an Australian financial institution to receive or collect Pay Anyone payments. Terms and conditions apply, view them at anz.com/app. *BPAY is registered to BPAY Pty Ltd ABN 69 079 137 518.

3. Daily deposit limits apply.