

# TRANSACTION ACCOUNTS FEES AND CHARGES

ANZ BUSINESS BANKING  
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For ANZ Business Advantage Accounts, ANZ Business Extra Accounts, ANZ Business Classic Accounts<sup>(ii)</sup>, ANZ Business Extra 50 Accounts<sup>(i)</sup>, ANZ Business Premium Saver Accounts, ANZ Revolving Agri Line, ANZ Business Cash Management Accounts<sup>(i)</sup>, ANZ GST Payment Accounts, ANZ Business Offset Account, ANZ Business Mortgage Loan Offset Accounts, ANZ Agri Finance Offset Accounts and ANZ Negotiator Accounts, this document must be read in conjunction with the 'ANZ Business Banking Business Transaction Accounts Terms and Conditions' booklet. Together they form your Terms and Conditions for the above products.

For ANZ Security Deposit Accounts, this document must be read in conjunction with the 'ANZ Business Banking Security Deposit Account Terms and Conditions' booklet. Together they form your Terms and Conditions for the above product.

For ANZ Revolving Agri Line this document must be read in conjunction with your Letter of Offer, the 'ANZ Business Banking Business Transaction Accounts Terms and Conditions', the 'ANZ Business Banking Finance Conditions of Use' Booklet and the 'ANZ Business Banking Finance Fees and Charges' booklet. Together they form your Terms and Conditions for the above product.

(i) ANZ Business Extra 50 Account and ANZ Business Cash Management Account not available for sale after 17 September 2011.

(ii) ANZ Business Classic Account not available for sale after 5 May 2012.

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# Transaction Accounts

## Fees and Charges

	Business Advantage Account	Business Extra Account	Statutory Trust Account
Monthly Account Servicing Fee	\$10	\$22	Nil
No Monthly Account Servicing Fee payable with minimum monthly balance of	N/A	N/A	N/A
Free transaction threshold per Month <sup>(i)</sup>	Unlimited	Unlimited	Nil
Free Cheque Deposit or Manual Merchant Deposit not included in free transaction threshold	N/A	N/A	N/A
Additional Transactions Fees			
Staff Assisted Transactions*	Free	Free	95c
Cheques*	Free	Free	60c
Manual Merchant Deposit*	Free	Free	60c
ANZ ATM*	Free	Free	60c
Electronic Transactions*	Free	Free	20c

- (i) Transaction threshold includes any deposit, withdrawal or transfer, cheques drawn by you and any cheque or manual merchant slip deposited to your account.  
For example: A deposit to an account of two cheques will count as three transactions, one for the deposit (which if is Staff Assisted will be charged as a branch transaction) and one for each Cheque lodged because each cheque requires individual processing.
- (ii) Unlimited free deposits. Cheques and manual merchant slips deposited to your account are not included.
- (iii) Balance enquiries via ANZ ATM, ANZ Internet Banking and ANZ Phone Banking are free.
- (iv) Cheques and manual merchant slips deposited to your account are not included.

GST Payment Account	Business Premium Saver Account	Revolving Agri Line (accounts opened before 23 Nov 2014 <sup>(v)</sup> )	Revolving Agri Line (accounts opened on or after 23 Nov 2014 <sup>(v)</sup> )	Business Offset Account	Business Mortgage Loan Offset Account <sup>(iii)</sup>	Agri Finance Offset Account	Negotiator Account
Nil	Nil	\$12	\$22	\$15	\$15	\$30	Price on application
N/A	N/A	N/A	N/A	N/A	N/A	N/A	
2 <sup>(ii)</sup>	5	Nil	Unlimited	5 <sup>(iv)</sup>	5 <sup>(iv)</sup>	5 <sup>(iv)</sup>	
20	N/A	N/A	N/A	5	5	5	
95c	\$1.60	80c	Free	\$5	\$5	\$5	
60c	60c	80c	Free	\$5	\$5	\$5	
60c	60c	80c	Free	\$5	\$5	\$5	
60c	60c	Free	Free	\$5	\$5	\$5	
20c	60c	Free	Free	\$5	\$5	\$5	

<sup>^</sup> Unless ANZ advises you of a later date.

<sup>(v)</sup> If your account was opened before 23 November 2014<sup>^</sup>, you may (subject to ANZ approval) elect for your account to be subject to the fees and charges listed in the column headed "Revolving Agri Line (accounts opened on or after 23 Nov 2014<sup>^</sup>)", instead of the fees and charges in the column headed "Revolving Agri Line (accounts opened before 23 Nov 2014<sup>^</sup>)". Please contact ANZ to find out how to make an election.

Any fees that apply to your account, will be charged to the account monthly based on the opening date of your account, unless ANZ advises you of another date.

\* Refer to Definitions.

# Transaction Accounts Fees and Charges

## Monthly Account Service Fee

No Monthly Account Servicing Fee payable with minimum monthly balance of

Free transaction threshold per Month<sup>(i)</sup>

Free Cheque Deposit or Manual Merchant Deposit not included in free transaction threshold

## Additional Transactions Fees

### Staff Assisted Transactions\*

Cheques\*

Manual Merchant Deposit\*

ANZ ATM\*

### Electronic Transactions\*

(i) Transaction threshold includes any deposit, withdrawal or transfer, cheques drawn by you and any cheque or manual merchant slip deposited to your account.

For example: A deposit to an account of two cheques will count as three transactions, one for the deposit (which if is Staff Assisted will be charged as a branch transaction) and one for each Cheque lodged because each cheque requires individual processing.

Business Classic Account <sup>(iv)</sup>	Business Extra 50 Account <sup>(iii)</sup>	Business Cash Management Account <sup>(iii)</sup>
\$12	\$22	\$2.50
N/A	N/A	\$5,000
Nil	50 <sup>(ii)</sup>	10
N/A	N/A	N/A
80c	80c	\$2.50
80c	80c	60c
80c	80c	60c
Free	Free	60c
Free	Free	20c

(ii) Excludes Electronic and ANZ ATM from free transaction threshold count.

(iii) Business Extra 50 Account and Business Cash Management Account not available for sale after 17 September 2011.

(iv) Business Classic Account not available for sale after 5 May 2012.

Any fees that apply to your account, will be charged to the account monthly based on the opening date of your account, unless ANZ advises you of another date.

\* Refer to Definitions.

## Additional Fees for Services not included in monthly free transaction limit

As an ANZ customer we do not charge you ATM fees for:

- Balance enquiries
- Withdrawals from non-ANZ ATMs in Australia

### Overseas transaction fee

Applicable for:

- Overseas withdrawal in a foreign currency from an ANZ ATM or a non-ANZ ATM.
- Withdrawal or purchase in a foreign currency where the financial institution or merchant accepting the debit card is located overseas

**3% of  
value of  
withdrawal  
or purchase**

### Overseas ATM transaction fee

Applicable for a withdrawal from a non-ANZ ATM (per withdrawal)

**\$5**

### ANZ Internet Banking and ANZ Internet Banking for Business Multi Payments, charge per credit

**Free**

You may also be charged a fee by the operator of a non-ANZ ATM for a balance enquiry or a withdrawal at a non-ANZ ATM.

Some overseas ATM/EFTPOS locations may impose a surcharge to make a withdrawal in addition to these fees.

Transactions at non-ANZ ATMs and overseas EFTPOS transactions do not count towards your monthly free transaction quota.

Transfers between linked ANZ accounts and deposits are not available.

Balance enquiries may not be available at some Visa PLUS ATMs.

For using an ATM overseas, the overseas transaction fee is calculated on the value of the withdrawal or purchase including any fee charged by the ATM operator. There is no charge for point of sale refunds.



## Transaction Fees and Charges and Associated Fees and Charges: ANZ Equity Manager in a Company Name\*

### **Overdrawn Fee** **\$6**

Payable for each ANZ Business Day when the balance of your Informal Overdraft facility is more than \$50 (up to a total of ten ANZ Business Days and a maximum amount of \$60 per calendar month).

### **Dishonour Fee** **\$6 per dishonour**

Charged when a cheque written, direct debit, or periodic payment from your account is dishonoured due to the lack of cleared funds in your account.

### **Interest on Informal Overdraft amounts ANZ Retail Index plus 4%**

Charged on an overdrawn account that doesn't have a credit limit. ANZ Retail Index Rate is published on [www.anz.com](http://www.anz.com)

### **Periodical Payments Non-payment fee** **\$6**

A Non-payment Fee is charged if you have authorised a periodical payment that cannot be made because of insufficient cleared funds. You can stop or alter a periodic payment up to two business days before the payment is due to be made.

\* An annual Credit Facility Fee will be payable on the ANZ Equity Manager in a Company Name account. Please refer to the ANZ Business Banking Finance Fees and Charges booklet for details.

# Overseas Currency Transaction Fees

## CIRRUS ATM Transaction<sup>^</sup>

Withdrawals (per withdrawal) **3.0% of value**

For example: If you withdraw \$75 in United States Dollars (USD) from an overseas ATM using the CIRRUS network, assuming that the conversion rate set in accordance with the MasterCard International Incorporated rules is 0.7500 (i.e. 1 Australian Dollar (AUD1) = USD0.75), the Overseas Currency Transaction Fee will be AUD\$3.00 and is calculated as follows:

1. Convert USD\$75 to Australian Dollars using the conversion rate:  $\text{USD\$75}/0.7500 = \text{AUD\$100}$ .
2. The Overseas Currency Transaction Fee is then calculated by multiplying this AUD amount by 3.0%:  $\text{AUD\$100} \times 0.03 (3.0\%) = \text{AUD\$3.00}$ .

## Visa PLUS ATM Transaction<sup>^</sup>

Withdrawals (per withdrawal) **3.0% of value**

For example: If you withdraw \$75 in United States Dollars (USD) from an overseas ATM using the Visa PLUS network, assuming that the conversion rate set in accordance with the Visa International rules is 0.7500 (i.e. 1 Australian Dollar (AUD1) = USD0.75), the Overseas Currency Transaction Fee will be AUD\$3.00 and is calculated as follows:

1. Convert USD\$75 to Australian Dollars using the conversion rate:  $\text{USD\$75}/0.7500 = \text{AUD\$100}$ .
2. The Overseas Currency Transaction Fee is then calculated by multiplying this AUD amount by 3.0%:  $\text{AUD\$100} \times 0.03 (3.0\%) = \text{AUD\$3.00}$ .

## EFTPOS Transaction

MAESTRO (per transaction) **3.0% of value**

For example: If you make a purchase of \$75 in United States Dollars (USD) overseas via MAESTRO EFTPOS, assuming that the conversion rate set in accordance with the MasterCard International Incorporated rules is 0.7500 (i.e. 1 Australian Dollar (AUD1) = USD0.75), the Overseas Currency Transaction Fee will be AUD\$3.00 and is calculated as follows:

1. Convert USD\$75 to Australian Dollars using the conversion rate:  $\text{USD\$75}/0.7500 = \text{AUD\$100}$ .
2. The Overseas Currency Transaction Fee is then calculated by multiplying this AUD amount by 3.0%:  $\text{AUD\$100} \times 0.03 (3.0\%) = \text{AUD\$3.00}$ .

<sup>^</sup> For an overseas ATM transaction the Overseas Transaction Fee is calculated on the value of the withdrawal of transaction and any ATM operator fee that you accept when you proceed with the withdrawal or transaction at the ATM.

## Associated Account Fees and Charges

### ANZ Mobile Phone Banking

Fees and charges may apply to ANZ Mobile Phone Banking and customers will be advised of these at the time of applying for the service or prior to the fee being charged.

### Arrangement to Cash ANZ Cheques

- Establishment \$80
- Renewal (per month) \$10

Includes business cheques and building society or credit union cheques or orders.

### Automatic Funds Transfer – for Each Subsidiary Account

- Establishment Fee \$80
- Service Fee, payable quarterly in advance \$60 – \$210

### Debit Interest Charge (p.a.) ANZ Retail Index plus 8.5%

Charged on an overdrawn account that doesn't have a credit limit.

ANZ Retail Index Rate is published on [www.anz.com](http://www.anz.com)

### Honour Fee \$37.70

Charged for considering a request for an Informal Overdraft where you satisfy ANZ's credit criteria for an Informal Overdraft, and the balance of your Informal Overdraft facility exceeds \$50 at the time of your request or will exceed \$50 after the debit requested has been processed.

### Outward Dishonour Fee \$37.70 per dishonour

Charged for considering a request for an Informal Overdraft where you do not satisfy ANZ's credit criteria for an Informal Overdraft.

### Periodical Payments (per payment)

- Made to connected accounts (related, in same name) within ANZ Free
- Made to other accounts (unrelated, in different name) \$1.70 within ANZ
- Made to other financial institution accounts \$4
- Non-payment Fee \$45

A Non-payment Fee is charged if you have authorised a periodical payment that cannot be made because of insufficient cleared funds.

**Special Clearance of Cheques**

- By mail or telephone advice \$15
- By messenger or clerk for local clearance plus out of pocket expenses \$70 per hour (min \$50)

**Stationery**

- Duplicate/Triplicate deposit book \$3

**Stop Payment****\$15**

Cheques reported stolen are exempt from this fee when a copy of the police report is provided.

## ANZ Internet Banking

	Internet Banking	Internet Banking for Business <sup>(i)</sup>
Monthly Fee	N/A	\$15
Electronic Transactions*	20c <sup>#^^</sup>	20c <sup>#^^</sup>
File uploads	N/A	Nil
Templates	N/A	Nil
Issue of Security Device 1-2 Security Devices	N/A	Nil
Issue of Security Device 3rd and subsequent Security Devices	N/A	\$25 + GST per Security Device <sup>†</sup>
Re-issue of Security Device (lost or stolen)	N/A	\$25 + GST
Issue of Temporary One Time Security Code(s) <sup>^</sup>	N/A	\$5 + GST
Direct Debit Fee (per debit)	N/A	Nil
Direct Debits User ID establishment	N/A	\$200 + GST

\* Electronic Transactions may form part of your monthly fee free transaction threshold (refer to page 8 for definition of "Electronic Transactions").

# Electronic Transactions on Business Offset Account, Business Mortgage Loan Offset and Agri Finance Offset accounts are charged at \$5 per transaction, and on Business Premium Saver they are charged at 60c per transaction.

^ Fee which applies in the event that ANZ issues a customer with a temporary, single-use Security Device Code(s) to use when the customer's Security Device has been lost, stolen or misplaced.

† Fee may apply where a business has 3 or more registered Internet Banking for Business Administrators and/or Authorisers.

^^For Business Advantage, Business Classic, Business Extra, Business Extra 50, Revolving Agri Line, and Equity Manager in a Company Name accounts this fee will not apply.

(i) Monthly fee waived on ANZ Internet Banking for Business for Business Extra customers.

## **Nomination of Fee Account**

You may have been required to nominate a fee account as part of the ANZ Internet Banking registration process. If you close this nominated fee account, you will need to nominate another ANZ account for the fees to be charged to. You can do this by completing an ANZ Internet Banking for Business maintenance form and returning it to your ANZ Manager or local ANZ branch. If you do not nominate an account, ANZ will choose a new account to which Internet Banking fees will be directed. Please see further details on [www.anz.com](http://www.anz.com) for details on how this Internet Banking fee account can be changed.

## Definitions

### Transactions

Any deposit, withdrawal or transfer, cheques drawn by you and any cheque or manual merchant slip deposited to your account. Transactions are defined as the following categories:

### Staff Assisted

- Any card or paper withdrawal over the counter\*.
- Any cheque written by you and then cashed, by you or by someone else, over the counter.
- Any transfer from this account effected at the branch whether using a card or not.
- Deposit of cash and/or cheque(s) over the counter using a card or deposit slip.
- Any deposit made using Fast Deposit Bags or ANZ Fast Deposit Envelopes.
- Crediting of proceeds from Telegraphic Transfers.
- Transfer of funds over the telephone (excluding ANZ Phone Banking transactions) pursuant to a funds transfer authority.
- If ANZ permits you to make a deposit (including a cheque deposit) to or withdrawal from your account in person at the premises of an agent, contractor or service provider of ANZ, that deposit or withdrawal is also a Staff Assisted Transaction.

\* Branch withdrawals by card at designated country branches where no local ANZ ATM is available are charged at the ANZ ATM rate.

### Cheques

- Cheques written by you, excluding cheques cashed over the counter.
- Any Cheque deposited into your account. Includes deposits made using an ATM, Fast Deposit bags and Fast Deposit Envelopes.

### Manual Merchant Deposit Transactions

Any manual merchant slip deposited into your account over the counter, via ATM or using Fast Deposit Bags and/or Fast Deposit Envelopes. Does not include electronic merchant settlements.

## **ANZ ATM**

- ANZ ATM transfer to/from your account.
- ANZ ATM withdrawal/deposit.

## **Electronic**

- EFTPOS purchase/cash out.
- ANZ Phone Banking transfer from your account including BPAY® bill payments.
- Automatic salary/pay credits.
- Automatic debenture/dividend deposits.
- Automatic credit from bill payment, and other sources.
- ANZ Internet Banking transfers from your account, including BPAY® bill payments (not including ANZ Internet Banking Multi Payments).

## **Additional Transaction Fees**

Additional Fees are only charged on the number of Transactions made in excess of the free monthly transaction threshold. Bank fees, Periodical Payments, Direct Debits, balance enquiries, ANZ Multi Payments and transactions at non-ANZ ATMs are not counted towards the free transaction limit.

## **Multi Payments**

The ability to make multiple payments is available on both ANZ Internet Banking and ANZ Internet Banking for Business, but with differing levels.

- ANZ Internet Banking allows up to 10 bill payments or transfers between linked accounts, and up to 18 'Pay Anyone' transfers from a single debit; and
- ANZ Internet Banking for Business allows up to 99 bill payments or transfers between linked accounts, and up to 999 'Pay Anyone' and 'Payroll' transfers in a single debit.
- Transfers or payments using ANZ Multi Payments do not count towards your fee free transaction limit and you will not be charged for the debit to the debited account.

Multi Payments may not be available on all account types.

Non-ANZ ATM Transactions and Overseas EFTPOS transactions



- Do not count towards your monthly free transaction quota
- Some ATM/EFTPOS locations may impose an additional surcharge or ATM operator fee.

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