



# Reference Guide

INSURANCE CHANGES | AUGUST 2018

## ABOUT THIS REFERENCE GUIDE

The attached Reference Guide details changes to the insurance arrangements provided by OnePath Life Limited (OPL) through ANZ Smart Choice Super\*. The changes were effective from 17 March 2018.

This Reference Guide was issued in January 2018 to inform affected members of the proposed changes at the date of publication, and must be read accordingly. It provides more detail on the insurance changes that are now in effect.

The key insurance changes effective from 17 March 2018 are also explained in [Super Insights](#) (item 21).

### Which products are impacted?

Reference Guides are available for members of the following products:

1. ANZ Smart Choice Super and Pension members who joined before 11 November 2013  
ANZ Smart Choice Super and Pension members who joined after 11 November 2013
2. ANZ Smart Choice Super for employers and their employees (Standard employer plans) and
3. ANZ Smart Choice Super for QBE Management Services and their employees (specifically for former members of the QBE plan only).

**If you are not sure about the insurance cover you hold or which Reference Guide is relevant to you, please contact Customer Services.**

### Any questions?

If you have any questions or require further information, please:

- call Customer Services on 13 12 87, weekdays between 8.30am and 6.30pm (AEST)
- email [anzsmartchoice@anz.com](mailto:anzsmartchoice@anz.com)

\*ANZ Smart Choice Super is a suite of products consisting of ANZ Smart Choice Super and Pension, ANZ Smart Choice Super for employers and their employees and ANZ Smart Choice Super for QBE Management Services Pty Ltd and their employees (together "ANZ Smart Choice Super"). ANZ Smart Choice Super and Pension is a retail product issued pursuant to the Product Disclosure Statement (PDS) available at [anz.com/smartchoicesuper](http://anz.com/smartchoicesuper) > Superannuation > Downloads. ANZ Smart Choice Super for employers and their employees and ANZ Smart Choice Super for QBE Management Services Pty Ltd and their employees are both MySuper compliant employer products issued pursuant to separate PDSs available at [anz.com/smartchoicesuper](http://anz.com/smartchoicesuper) > Superannuation > Downloads.

This information is current at August 2018 but may be subject to change. OnePath Custodians Pty Limited (ABN 12 008 508 496 AFSL 238346 RSE L0000673) is the trustee of the OnePath MasterFund (ABN 53 789 980 697, RSE R1001525, SFN 292 916 944) and issuer of ANZ Smart Choice Super and this information. The information is of a general nature and does not take into account an investor's personal needs, financial circumstances or objectives. You should consider the relevant Product Disclosure Statement (PDS), Additional Information Guide (AIG), Fees Guide, Insurance Guide(s), the Financial Services Guide (FSG), this information and any other Product Updates which are available at [anz.com/smartchoice](http://anz.com/smartchoice) or [anz.com/smartchoicesuper](http://anz.com/smartchoicesuper) or by calling Customer Services on 13 12 87 before making a decision to acquire or to continue to hold the product



## ANZ SMART CHOICE SUPER AND PENSION

REFERENCE GUIDE | INSURANCE AND FEE CHANGES

EFFECTIVE 17 MARCH 2018

ADDITIONAL INFORMATION ABOUT CHANGES TO  
ANZ SMART CHOICE SUPER AND PENSION (ANZ SMART  
CHOICE) FOR MEMBERS WHO JOINED THE PRODUCT  
PRIOR TO 11 NOVEMBER 2013

## Issuer details

### OnePath Custodians Pty Limited

(ABN 12 008 508 496, AFSL 238346, RSE L0000673)

OnePath Custodians is a wholly owned subsidiary of Australia and New Zealand Banking Group Limited (ANZ) ABN 11 005 357 522. OnePath Custodians is not an authorised deposit taking institution under the *Banking Act 1959* (Cth). Except as described in the PDS or Additional Information Guide, this product is not a deposit or other liability of ANZ or its related group of companies and none of them stands behind or guarantees the issuer or the capital or performance of the product.

**Unique Superannuation Identifier (USI):** ANZ Smart Choice Super – MMF2076AU  
ANZ Smart Choice Pension – MMF2077AU

### Contact details

**Call:** Customer Services on 1800 290 686, weekdays between 8.30am and 6:30pm (AEST)

**Email:** [anzsmartchoice@anz.com](mailto:anzsmartchoice@anz.com)

Name of Legal Entity	Registered numbers	Abbreviated terms used throughout this Reference Guide
OnePath MasterFund	ABN 53 789 980 697 RSE R1001525 SFN 2929 16944	Fund
OnePath Custodians Pty Limited	ABN 12 008 508 496 AFSL 238346 RSE L0000673	OnePath Custodians, Trustee, us, we, our
OnePath Life Limited	ABN 33 009 657 176 AFSL 238341	OnePath Life (Insurer)
Australia and New Zealand Banking Group Limited	ABN 11 005 357 522 AFSL 234527	ANZ

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## ABOUT THIS REFERENCE GUIDE

This Reference Guide (Guide) must be read together with the enclosed covering letter (Letter), which provides information about the changes to your ANZ Smart Choice account. This Guide contains important information relating to the proposed changes to ANZ Smart Choice, and how you may be affected by the changes.

ANZ Smart Choice is a product offered through the OnePath MasterFund (Fund), and issued by OnePath Custodians Pty Limited (Trustee).

The Product Disclosure Statement (PDS) for ANZ Smart Choice and Pension (ANZ Smart Choice) is a summary of significant information about the product. It includes references to important information contained in the Additional Information Guide, which forms part of the PDS for ANZ Smart Choice.

These documents will be available at <https://www.wealth.anz.com/superannuation/smart-choice-super>Downloads> from 17 March 2018. The Additional Information Guide also contains further information that does not form part of the PDS. This information is referred to as 'Referenced Material'.

The ANZ Smart Choice Additional Information Guide contains important information about the terms and conditions that apply to your insurance cover under ANZ Smart Choice.

Defined terms used throughout this Guide are described from page 17 of this document.

You can obtain a copy of the PDS, Additional Information Guide and any matter in writing that is applied, adopted or incorporated by the PDS at <https://www.wealth.anz.com/superannuation/smart-choice-super>Downloads>. You can also request copies of these documents free of charge by calling Customer Services on 1800 290 686 weekdays between 8:30am and 6:30pm (AEST).

The factual information and general advice provided in this Guide are of a general nature and have been prepared without taking into account your objectives, financial situation or needs. Before acting on the information, you should consider whether it is appropriate for you, having regard to your objectives, financial situation and needs.

# 1 INTRODUCTION

On 17 March 2018, we're making changes within ANZ Smart Choice which may affect the insurance cover you have, how it works and the fees and levies you pay.

These changes will give you more insurance options, by delivering improved terms and conditions which provide more certainty for members at claim time, all at a competitive price that continues to deliver value.

This Reference Guide provides a general overview of the ANZ Smart Choice changes are effective 17 March 2018. Not all changes will affect your cover. The following table provides a summary indicating the relevant cover type affected by each change. The type of cover you hold is shown on your Letter.

	Type of Cover				
	Unitised Death	Unitised TPD	Choose Your Own Death	Choose Your Own TPD	Choose Your Own IP
Changes to Unitised cover	✓	✓			
Introduction of Choose Your Own cover	✓	✓	✓	✓	✓
Introduction of Life Events cover	✓	✓	✓	✓	✓
Introduction of Interim Accident cover			✓	✓	
Terminal Illness certification period†	✓		✓		
Broader Total and Permanent Disability (TPD) definition†		✓		✓	
Introduction of Choose Your Own TPD tapering				✓	
Re-designed cover scale	✓	✓			
Introduction of smoker loading factor					✓
Revised insurance rates		✓	✓	✓	✓
Periods of overseas residency changes	✓	✓	✓	✓	✓

† For claim events on or after 17 March 2018.



## 2 INFORMATION ABOUT LEVIES AND EXPENSE RECOVERIES

Australia's superannuation system is amongst the best in the world. However it is also very complex, and has undergone a large amount of regulatory change and government reforms in recent years. The cost of implementing this regulatory change across the financial services industry is estimated at \$3 billion.

ANZ has absorbed a portion of the costs of complying with these changes and reforms, however, like most other superannuation funds across the industry, ANZ Smart Choice recovers some of these costs through annual levies and expense recoveries where appropriate.

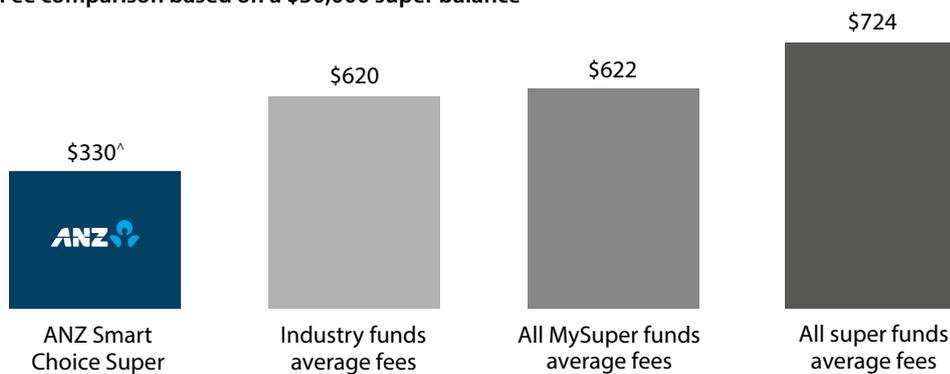
For the 12 months to June 2017 levies and expense recoveries of 0.03% p.a. were applied against the investments of the Fund (except for ANZ Smart Choice Cash). For the 12 months to 30 June 2018, this is estimated to increase to up to 0.08% p.a. due to the increased cost of complying with regulatory change.

To illustrate the impact of this on members, for a \$50,000 superannuation account balance, levies and expense recoveries would equate to up to \$40 per year. Please note that for the ANZ Smart Choice Cash investment option levies and expense recoveries are estimated to remain as 0%.

Levies and expense recoveries are usually charged in June each year. As they are deducted from the assets of each investment option and included in the unit price, you will not see a direct line item deduction in your standard transaction listing. These are instead incorporated within the fee titled "Admin Fee (Other)".

Despite this increase, ANZ Smart Choice remains one of the most competitive superfunds in the industry\*, as illustrated below.

### Fee comparison based on a \$50,000 super balance



<sup>^</sup> For further information on fees and costs for ANZ Smart Choice Super, please see the PDS.

\*Research conducted by SuperRatings Pty Ltd, holder of Australian Financial Services Licence No. 311880 as at October 2017. For more information go to [anz.com/superfeesgraph](http://anz.com/superfeesgraph)

## INFORMATION ABOUT YOUR INSURANCE COVER IN ANZ SMART CHOICE

In your covering letter, we have provided a table that outlines:

- your cover type
- the current level of cover you have
- the new level of cover that will be applied on 17 March 2018
- the current annual insurance fees you pay
- the new annual insurance fees you will pay from 17 March 2018.

If the new level of cover in your Letter shows \$0.00, this indicates that your cover has ceased or never commenced for this type of cover, or you do not have this type of cover.

Your new level of cover is determined based on your Age Next Birthday calculated as at 17 March 2018.

For example:

- If you are 50 years old and your 51st birthday is after 17 March 2018, your level of cover is based on age 51.
- If you are 50 years old and your 51st birthday is on or before 17 March 2018, your level of cover is based on age 52.

Your levels of cover may have changed for a number of reasons, including:

- Tapering has been applied to your Total and Permanent Disability (TPD) cover, or
- The cover provided at your Age Next Birthday is impacted by changes in the Lifestage cover design.

You should review your insurance arrangements regularly to ensure that it continues to meet your needs.

For more information about your insurance cover, call Customer Services on 1800 290 686 weekdays between 8.30am and 6.30pm (AEST). If you would like to apply for additional Death, TPD and/or Income Protection (IP) cover, vary or cancel your insurance cover, you can visit us online at [anz.com/smartchoicesuperinsurance](http://anz.com/smartchoicesuperinsurance)>Apply for insurance cover, and submit your request.

You should read the **whole** of this Reference Guide to understand the changes to ANZ Smart Choice. However, there are some key changes outlined below we would like to draw your attention to.

**Changes to Unitised Cover (page 8)** – Cover provided to members without Underwriting (detailed assessment by the Insurer of a member's health) will be provided as "**Lifestage**" cover. Lifestage cover mirrors some of the features of Unitised cover, including age based levels of cover, however the level of cover offered may vary. Your Letter will show you your current level of cover, and your new cover under Lifestage.

If you hold Unitised Double Death and Double TPD cover, Double Death and TPD cover, or Double Death cover you will receive Lifestage cover on 17 March 2018, which could result in a reduction in your cover.

You can choose to keep your current level of cover, without the need for Underwriting or any assessment by the Insurer, by contacting Customer Services on 1800 290 686 weekdays between 8:30am and 6:30pm (AEST) by 9 March 2018.

**Introduction of Choose Your Own Cover (page 8)** –

As Unitised Double Death and Double TPD cover, Double Death and TPD cover, or Double Death cover is no longer available, if you do not wish to be covered by Lifestage cover, you will be able to choose the level of Death and TPD cover that's right for you through Choose Your Own cover. Choose Your Own cover requires an Underwriting application to the Insurer, where you will be assessed for acceptance by the Insurer.

**Introduction of Life Events Cover (page 9)** – If you hold Underwritten Choose Your Own cover, you can apply to increase your cover amount, without underwriting, subject to product rules.

**Introduction of Interim Accident cover (page 9)** – If you apply for Underwritten Choose Your Own or Life Events cover, while your application is being assessed, you will be covered by Interim Accident Cover, subject to product rules.

**Extended period for Terminal Illness (page 9)** – After 17 March 2018, if you are diagnosed with a terminal illness with a life expectancy of 24 months or less, you will be able to claim your Terminal Illness insurance benefit sooner.

**Improved Total and Permanent Disability definition\* (page 9)** – ANZ Smart Choice members who are not at work will benefit from a less restrictive TPD definition for claim events where the Claim Incurred Date is on or after 17 March 2018. This change will make it easier to be eligible for a TPD claim. If you have Choose Your Own TPD cover, your TPD cover will be reduced by 20% each year once your Age Next Birthday reaches 62 until you have no TPD cover from Age Next Birthday 66.

\* This type of cover is not available to Pension members.

**Introduction of Smoker/Non-Smoker rates to Income Protection cover\* (page 9)** – Smoker/Non-Smoker rates are being introduced to Income Protection cover. You can call us to advise or update your smoking status.

\* This type of cover is not available to Pension members.

**Changes to occupation categories (page 9)** – We're changing the occupation category names within ANZ Smart Choice for some occupation categories, however this change will not affect the insurance that you hold.

**Revised insurance rates (page 10)** – On 17 March 2018, ANZ Smart Choice insurance rates for TPD cover and Income Protection cover will change. This may mean a change in annual insurance fees for some members. Insurance rates for Death cover have not changed, however, a change to the Death cover amount may result in a difference in your annual insurance fee.

**Periods of Overseas Residency (page 10)** – If you have been temporarily residing overseas, your cover won't cease after two years.

**Where we may reduce a Benefit payment (page 10)** – If you are entitled to claim a Benefit, you may be required to pay the Insurer, through deduction in the Benefit paid, for costs incurred directly as a result of providing cover or assessing your claim.

**Where we may decline a Benefit (page 10)** – If you are Imprisoned, we may decline to pay a Benefit.



## 4 INSURANCE FEES

ANZ Smart Choice insurance rates have remained unchanged since 2011. ANZ have maintained the cost of insurance at the same competitive rates, while many superfunds across the industry have increased their insurance fees several times over the same period, as indicated in the following table:

### Change in average prices by calendar year

Type of Cover	2013* (%)	2014 (%)	2015 (%)	2016^ (%)
Death and TPD	+34	+45	+31	+24
IP	-1	+20	+38	+11

\* 01/05/2013 onwards.

^ To 31/05/2016.

Source: Rice Warner "Affordability Study – Group Insurance in Superannuation" December 2016.

Since ANZ Smart Choice was launched, the insurance needs of our members have changed. To understand these needs, we have looked at our member demographics and industry information to guide us in designing improvements to ANZ Smart Choice insurance outlined in this Guide.

These changes will provide members with greater certainty at time of claim and more flexibility in their insurance arrangements.

In order to introduce these changes, insurance rates have been updated. Some ANZ Smart Choice members may experience an increase, and some a decrease in their insurance fees.

Despite these insurance rate changes, ANZ Smart Choice members will continue to receive competitive rates and features for insurance within superannuation.

**It is important that you understand your insurance cover, and how to change it to meet your circumstances.**

As always, we recommend that you seek financial advice about your insurance needs, and consider whether your current cover meets those needs.

For more information about your insurance cover, call Customer Services on 1800 290 686 weekdays between 8.30am and 6.30pm (AEST). If you would like to apply for additional Death, TPD and/or Income Protection cover, vary or cancel your insurance cover, you can also visit us online at [anz.com/smartchoicesuperinsurance](http://anz.com/smartchoicesuperinsurance) > Apply for insurance cover, and submit your request.

## 5 YOUR NEW INSURANCE COVER

### 5.1 CHANGES TO UNITISED COVER

On 17 March 2018, all Unitised Cover held, including Unitised Double Death and Double TPD cover, Double Death and TPD cover, or Double Death cover will be converted to Lifestage Cover and you may have a reduced level of cover. Your cover will be subject to any exclusions, loadings, special conditions (including Pre-Existing Condition Exclusions) or restrictions that apply to your current cover. Lifestage cover is not Unitised.

Lifestage cover provides Death (including Terminal Illness) cover or Death and TPD cover, subject to eligibility and the Pre-Existing Condition exclusion. The level of cover you receive is based on your age, with a higher level of cover at ages when you are likely to have greater financial commitments, and reducing at later ages when you are likely to have less financial commitments.

Your current cover will be converted to the cover offered under Lifestage cover applicable to your Age Next Birthday, as calculated on 17 March 2018.

You can choose to keep your current level of cover, subject to occupation exclusions or loadings, without the need for Underwriting or any assessment by the Insurer by contacting Customer Services on 1800 290 686 weekdays between 8:30am and 6:30pm (AEST) by 9 March 2018. If you elect to retain your current level of cover, you will need to declare your occupation, and subject to eligibility and any applicable loadings, will be moved from Lifestage cover to Choose Your Own cover.

If we do not receive your occupation at the time of your request, we will attempt to obtain this information from you prior to 17 March 2018. If you do not notify us of your occupation, your current occupation category will be retained (where we have a record of your occupation category), or your cover will be provided under the "Standard" occupation category. It is important that your insurance details are accurate, as incorrect details may affect your ability to claim.

If you retain your current level of cover, your cover amount will no longer change with age, but will remain fixed at the current value until your Choose Your Own TPD cover tapers when your Age Next Birthday reaches 62, as described in this Guide. In deciding to retain your current level of cover, you should assess your current and future insurance needs against your personal objectives and financial situation. If you decide to change your level of cover in the future, you may need to submit an application and be assessed by the Insurer for Underwritten Choose Your Own cover.

The following table shows the Lifestage insurance cover amounts.

ANB	Lifestage Cover	
	Death	TPD
16-20	\$80,000	\$180,000
21-25	\$100,000	\$200,000
26-30	\$120,000	\$220,000
31-35	\$200,000	\$250,000
36-45	\$300,000	\$300,000
46-50	\$195,000	\$195,000
51-55	\$150,000	\$150,000
56	\$100,000	\$100,000
57	\$100,000	\$90,000
58	\$100,000	\$80,000
59	\$100,000	\$70,000
60	\$80,000	\$60,000
61	\$60,000	\$50,000
62	\$40,000	\$40,000
63	\$40,000	\$30,000
64	\$40,000	\$20,000
65	\$40,000	\$20,000
66-75	\$35,000	Nil

### 5.2 INTRODUCTION OF CHOOSE YOUR OWN COVER

Choose Your Own cover is a fixed level of Death only, or fixed level of TPD cover up to Age Next Birthday 62 – where the amount of your cover doesn't change over time. Choose Your Own cover offers you the flexibility to choose a level of Death or Death and TPD cover to meet your financial needs, subject to Maximum Benefit Level limits. You cannot hold Choose Your Own cover and Lifestage cover together in one ANZ Smart Choice account.

If you hold Choose Your Own TPD cover, once your Age next Birthday reaches 61, your cover amount will taper (reduce) each year by 20%. If your Age Next Birthday on 17 March 2018 is 62 or older, a TPD tapering percentage applicable to your calculated age will be applied. The following table provides an example of how tapering would apply to a member with \$200,000 cover.

Age Next Birthday	Choose Your Own Cover Amount	% Taper	Actual Cover
60	\$200,000	0%	\$200,000
61	\$200,000	0%	\$200,000
62	\$200,000	20%	\$160,000
63	\$200,000	40%	\$120,000
64	\$200,000	60%	\$80,000
65	\$200,000	80%	\$40,000
66	\$200,000	100%	–

Applications for Choose Your Own cover, unless converting existing Unitised cover prior to 9 March 2018, need to be assessed through Underwriting by the Insurer, and cover commences on the date the Insurer approves the application. Cover may be subject to exclusions, occupational loadings and medical loadings.

You should review your insurance arrangements regularly to ensure that it continues to meet your needs. You can apply to adjust your Choose Your Own cover amount, subject to Underwriting approval, at any time by visiting [anz.com/smartchoicesuperinsurance](http://anz.com/smartchoicesuperinsurance) Apply for insurance cover, and submit your request.

### 5.3 INTRODUCTION OF LIFE EVENTS COVER

Life Events cover, which allows you to apply to increase your cover amount by the lesser of 25% of cover held or \$200,000, will be available to all members from 17 March 2018. If you currently hold Unitised cover, you will need to complete an Underwriting application, including medical assessment. If you currently hold Underwritten Choose Your Own cover, you will be able to apply without any additional Underwriting.

You must be able to demonstrate to the Insurer's satisfaction that you meet the eligibility requirements, including occurrence of a Specific Life Event (marriage, birth or adoption of child, child commencing secondary school, or first mortgage) and continued good health.

Life Events cover will be provided as Death cover only where you currently hold Death cover, or Death and TPD cover where you currently hold Death and TPD cover.

### 5.4 INTRODUCTION OF INTERIM ACCIDENT COVER

If you apply for Choose Your Own cover you will be provided Interim Accident Cover while your application is being assessed, subject to product and eligibility rules. Interim Accident Cover provides members with a benefit if injured or involved in an accident while waiting for their cover application to be assessed.

### 5.5 CHANGES TO TERMINAL ILLNESS COVER

From 17th March 2018 the certification period for Terminal Illness cover (period for which medical practitioners have stated you are likely to die due to a terminal illness) is changing from 12 months to 24 months. This means that if you are diagnosed with a terminal illness on or after 17 March 2018, you will be able to access your Terminal Illness benefit sooner, subject to the Insurer's assessment. The full Terminal Illness definition is provided on page 18.

### 5.6 IMPROVED TOTAL AND PERMANENT DISABILITY DEFINITION

For members who are not at work, we're changing the TPD definition where the Claim Incurred Date is on or after 17 March 2018, so that you're more likely to meet the TPD benefit payment provision in the event of an accident or illness which leaves you unable to work. This improvement is a result of moving from the specific loss definition (loss of limbs or sight) to the Activities of Daily Living definition

(ability to perform daily living tasks), which means that claims for an increased range of conditions, illnesses or injuries will be eligible.

If you already hold Choose Your Own TPD cover, from 17 March 2018, you will be assessed under TPD Definition 1 if you are Gainfully Working, or TPD Definition 2 if not at work. This improved TPD benefit payment provision will specifically benefit you if you are aged 60 or over, as you would currently be assessed only under definition 2. This change will make it easier to meet claim eligibility requirements. The existing and new TPD definitions are provided on page 19.

### 5.7 INTRODUCTION OF SMOKER/ NON-SMOKER RATES

Smoker/Non-Smoker rates will be introduced to Income Protection cover, in line with Lifestage and Choose Your Own cover, which have separate rates for smokers and non-smokers.

If you currently have Income Protection cover, we will be applying the declared smoking status we have on record for another type of insurance you hold with us. If you do not hold another type of cover with us, or we do not have your smoking status on record, we will apply the smoking status indicated on your Income Protection application form, unless you tell us otherwise.

Your smoking status can be found on your Letter and/or most recent Annual Statement. If you wish to confirm your smoking status, or believe that your smoking status is not correct, you can contact Customer Services weekdays between 8:30am and 6:30pm (AEST) on 1800 290 686.

### 5.8 CHANGES TO OCCUPATION CATEGORIES

From 17 March 2018, the occupation categories within Choose Your Own cover will be Heavy Blue, Standard and White Collar. For Lifestage TPD cover the categories will be Standard and White Collar. Lifestage Death cover does not have occupational loadings. The highest loading factor is applied to the Heavy Blue category and the lowest to the White Collar category.

If we do not have your occupation on record, we will apply the Standard Occupation Category to your cover, until you tell us otherwise.

Your occupation category can be found on your Letter. You may notice that your occupation category is different across the types of cover you hold, as some occupations have different occupation categories between Death and TPD cover and Income Protection cover – if you wish to confirm your Occupation Category, or believe that your current occupation is not correct, you can contact Customer Services on 1800 290 686 weekdays between 8:30am and 6:30pm (AEST).

### 5.9 REVISED INSURANCE RATES

Insurance rates for ANZ Smart Choice have not changed since 2011; in that time many competitors have increased their insurance rates several times. On 17 March 2018, the ANZ Smart Choice insurance rates for Unitised TPD cover will convert to Lifestage TPD cover, Choose Your Own Death or Death and TPD cover, and Income Protection cover will change.

Your Letter will show if you have an increase or decrease in your annual insurance fees. Insurance rates for Unitised/ Lifestage Death cover have not changed, however, a change to the Death cover amount may result in a difference in the annual insurance fee.

### 5.10 CHANGES TO PERIODS OF OVERSEAS RESIDENCY

If you have been residing overseas, your cover will be retained even if you have been overseas for a period greater than 2 years, provided you have not permanently departed Australia. If you have, or will in the future depart Australia permanently, please advise us as soon as possible by contacting Customer Services. If you permanently depart Australia, your cover will be viewed as having ceased from the day of departure, and you will not be eligible to claim.

### 5.11 WHERE WE MAY REDUCE A BENEFIT PAYMENT

If you are entitled to be paid a benefit, we may reduce your benefit payment if:

- your age, gender or smoking status is misstated,
- there are insufficient funds in your account to pay for insurance fees owing at that date (where cover has not ceased), or
- we incur a non-attendance fee for any medical examinations arranged by us, through no fault of our own.

### 5.12 WHERE WE MAY DECLINE A BENEFIT

If you are Imprisoned on the Claim Event Date, including any benefit under Interim Accident Cover, we may decline any benefit.



## Insurance policy terms and conditions

Your insurance cover in ANZ Smart Choice is provided by OnePath Life through insurance policies issued to the Trustee.

The table on the following pages outlines the main changes to the terms and conditions that will apply from 17 March 2018.

Further information on the new terms and conditions that apply to your insurance arrangements under ANZ Smart Choice can be found in the Additional Information Guide at <https://www.wealth.anz.com/superannuation/smart-choice-super>Downloads>.

The Retail Group Life Insurance Policy (Death and TPD) and Retail Income Protection Insurance Policy for ANZ Smart Choice Super and Pension contain full information about the new terms and conditions that apply. You can obtain copies of the Additional Information Guide and insurance policies by contacting Customer Services on 1800 290 686 weekdays between 8:30am and 6:30pm (AEST).

"The tables on pages 11 - 19 are extracts from ANZ Smart Choice Super group policies, including schedules to the policies. The below terms in the policies have the following meanings:

- "we", "us" or "our" refers to OnePath Life (Insurer).
- "you" refers to OnePath Custodians (Trustee).
- "this policy" refers to the relevant group insurance policy.

Moving From	Moving To
<p><b>2.6.2</b> At no time can the amount of an Insured Member's TPD cover exceed the amount of the Insured Member's death cover.</p>	<p><b>2.2.1</b> (b) except under Lifestage Cover, the Insured Amount of TPD Cover cannot exceed the Insured Amount of Death Cover;</p>
<p><b>2.2</b> An Eligible Person will automatically become an Insured Member covered for one Unit of death cover on and from the Cover Commencement Date unless the Eligible person has selected not to include Insured Cover on their Account.</p>	<p><b>3.1.1</b> Subject to clause 3.1.4, we provide Lifestage Death Cover automatically subject to the Pre-Existing Condition Exclusion, for a Member who is not a Legacy Insured Member.</p>
<p><b>2.3.1</b> An Insured Member who has an account in the Retail Division of the ANZ Smart Choice Super and Pension Section of the Fund, may elect to obtain one Unit of TPD cover without being Underwritten provided that the Insured Member has at least one Unit of death cover.</p>	<p><b>3.1.3</b> An Eligible Person, who is eligible to obtain Lifestage Cover for Death Cover in accordance with clause 3.1.1 or 3.1.2, can request in writing at any time to obtain Lifestage Cover for TPD Cover (including in his or her Membership Application).</p>
<p><b>2.3.2</b> Subject to clause 2.6, the one Unit of TPD cover, which is provided in accordance with clause 2.3.1, commences on the latter of:</p> <p>(a) the date the Insured Member meets the requirements set out in clause 2.3.1;</p> <p>(b) the date that there are sufficient funds in the relevant Account to pay for one month's Premium for the Insured Cover in respect of the Insured; and</p> <p>(c) the date that the Insured Member makes the election to obtain one Unit of TPD cover and it has been accepted by you.</p>	<p><b>3.1.3</b> We will provide Lifestage Death and TPD Cover automatically, subject to the Pre-Existing Condition Exclusion, without requiring any other form of application for cover or Underwriting, provided he or she, as at the date the Lifestage Cover for TPD Cover is to commence:</p> <p>(a) has been admitted to the Retail Division of Smart Choice;</p> <p>(b) is not entitled to claim, is not in the process of claiming, is not in receipt of, is not in a waiting period for (if a waiting period applies), has not been paid, and is not entitled to be paid, any terminal illness or total and permanent disablement type benefit from any policy issued by us or any other insurer;</p> <p>(c) is not entitled to claim, is not in the process of claiming, is not in receipt of, is not in a waiting period for (if a waiting period applies), has not been paid, and is not entitled to be paid, any income support type benefit from any source, including but not limited to workers' compensation benefits, statutory motor accident benefits or income protection type benefits (including government income support benefits of any kind); and</p> <p>(d) in respect of the Legacy Uninsured Members only, has not previously opted out of, nor been declined for, total and permanent disablement cover under the Legacy Policy.</p>

Moving From	Moving To
<p><b>2.3.3</b> For the avoidance of doubt, in respect of an Insured Member who was provided 2 Units of death cover and/or 2 Units of TPD cover under this policy before 11 November 2013, this clause 2.3 does not affect:</p> <ul style="list-style-type: none"> <li>(a) the amount of existing Cover held by the Insured Member as at 11 November 2013; and</li> <li>(b) the Maximum Benefit Level which applied to the Insured Member immediately before 11 November 2013, as specified in Schedule 1.</li> </ul>	<p><b>3.6.1</b> We provide Legacy Changeover Cover automatically in respect of a Legacy Insured Member if, on the Changeover Date, the person:</p> <ul style="list-style-type: none"> <li>(a) is a Member;</li> <li>(b) is either: <ul style="list-style-type: none"> <li>(i) an Australian Resident; or</li> <li>(ii) a holder of a Visa who is residing in Australia;</li> </ul> </li> <li>(c) is aged at least the Minimum Benefit Entry Age and less than the Maximum Benefit Entry Age;</li> <li>(d) has not had a claim admitted, is not in the process of claiming, is not in a waiting period for, and is not entitled to be paid, a benefit for terminal illness or total and permanent disablement under any policy issued by us or any other insurer; and</li> <li>(e) the Member has not opted out of, or been declined or excluded from obtaining, total and permanent disablement cover under the Legacy Policy for any reason.</li> </ul>
<p><b>3.2 When we pay the Terminal Illness Benefit</b></p> <p>We will pay you a Terminal illness Benefit (which is an advance of the Death Benefit) when an Insured Member becomes Terminally Ill before the Insured Member's Insured Cover ends.</p>	<p><b>6.3.1</b> If an Insured Member becomes Terminally Ill while their Death Cover is in force, we will pay you a Terminal Illness Benefit up to the Maximum Terminal Illness Benefit in respect of that Insured Member.</p>
<p><b>3.3 When we pay the TPD Benefit</b></p> <p><b>3.3.1</b> We will pay you the TPD Benefit in respect of an Insured Member who is covered for Total and Permanent Disablement when he or she suffers Total and Permanent Disablement before the Insured Member's TPD cover ends.</p>	<p><b>6.4.1</b> If an Insured Member becomes Totally and Permanently Disabled under the terms that apply on their Event Date, we will pay you the TPD Benefit that the Insured Member is entitled to as at the Event Date, provided his or her TPD Cover has not ceased under this Policy as at the Event Date.</p>
<p><b>3.3.2</b> Where section 3.3.1 is satisfied, Total and Permanent Disablement is treated as having occurred on the Date of Disablement.</p>	<p><b>6.4.2</b> The TPD Benefit is payable on the day that we determine that the Insured Member is Totally and Permanently Disabled.</p>
<p><b>3.3.3</b> We will determine if an Insured Member is Totally and Permanently Disabled on the Date of Disablement:</p> <ul style="list-style-type: none"> <li>(a) upon receipt of all the evidence we require to determine if, in our opinion, the Insured Member is Totally and Permanently Disabled;</li> <li>(b) upon receipt of confirmation that the Insured Member was engaged in a business, trade, profession, vocation, calling, occupation or employment to enable us to determine which part of the Total and Permanent Disablement definition applies.</li> </ul>	<p><b>6.4.3</b> If an Insured Member:</p> <ul style="list-style-type: none"> <li>(a) is Gainfully Working on the day immediately prior to the Event Date; and</li> <li>(b) has worked at least the Minimum Average Hours, we consider the Member to be Totally and Permanently Disabled if they meet either TPD Definition 1 or TPD Definition 2.</li> </ul> <p><b>6.4.4</b> If the Insured Member does not satisfy one or both of the requirements of clause 6.4.3, we will consider the Member to be Totally and Permanently Disabled only if they meet TPD Definition 2.</p>
<p><b>3.3.4</b> The number of Units of death cover for an Insured Member will be reduced by the number of Units of TPD cover paid by us. The premium payable for that Insured Member will be recalculated based on the reduced number of Death Cover Units then held for that Insured Member. If an Insured Member acquired Units of death cover on different dates, the order in which death cover Units will be disposed of will run from the latest to the earliest dates of acquisition of such Units.</p>	<p><b>6.7.2</b> If an Insured Member has been paid or is entitled to a TPD Benefit, the amount of Death Benefit or Terminal Illness Benefit is reduced (to a minimum of zero) by any amount of TPD Benefit paid or payable.</p>

Moving From	Moving To
No similar term under the current policy.	<p><b>“Activities of Daily Living”</b> means:</p> <ul style="list-style-type: none"> <li>(a) bathing – bathing and showering;</li> <li>(b) dressing – dressing and undressing;</li> <li>(c) feeding – eating and drinking;</li> <li>(d) mobility – mobility, to the extent of being able to get in and out of bed or a chair, and move from place to place without using a wheelchair;</li> <li>(e) toileting – the ability to use a toilet.</li> </ul>
No similar term under the current policy.	<p><b>“Choose Your Own Cover”</b> means Cover with a fixed Insured Amount which requires Underwriting and which is subject to acceptance by us, unless another provision of this Policy provides for Choose Your Own Cover to start automatically we agree to provide in accordance with clause 2.3 or 4.2.</p>
No similar term under the current policy.	<p><b>“Choose Your Own Death Cover”</b> means Choose Your Own Cover providing Death Cover only.</p>
No similar term under the current policy.	<p><b>“Choose Your Own Death and TPD Cover”</b> means Choose Your Own Cover providing Death Cover and TPD Cover.</p>
<p><b>“Date of Disablement”</b> means in relation to an Insured Member:</p> <ul style="list-style-type: none"> <li>(a) who claims a TPD Benefit under Part a) of the TPD Definition – the last day of the six consecutive month period that the Insured Member is totally unable to engage in any occupation, business, profession or employment due to an injury or illness that results in the Insured Member’s Total and permanent Disablement;</li> <li>(b) who claims a TPD Benefit under Part b) of the TPD Definition – the date the Insured Member suffers the loss of the use of two limbs (where limb is defined as the whole hand or the whole foot), the sight in both eyes, or the sight in one eye and the use of one limb.</li> </ul>	<p><b>“Date of Disablement”</b> means the first day after the expiry of six consecutive months immediately after the Event Date.</p>
<p><b>“Death Benefit”</b> is the amount of cover that applies to an Insured Member on the Insured Member’s date of death, based on:</p> <ul style="list-style-type: none"> <li>• the number of Units of death cover allocated to the Insured Member’s Account as at the date of death;</li> <li>• the Insured Member’s age next birthday as at the last Review Date before the date of death or if the Insured Member varied their death cover since the last Review Date, their age next birthday as at the date that their death cover was varied; and</li> <li>• the Unitised Scale specified in Schedule 1.</li> </ul>	<p><b>“Death Benefit”</b> means an Insured Amount of Death Cover which an Insured Member is entitled to be paid under this Policy and for which Premiums have been paid with respect to his or her Death Cover, which may be specified:</p> <ul style="list-style-type: none"> <li>(a) in the most recent Decision Note we may have issued in relation to that Insured Member;</li> <li>(b) in Schedule 1 to this Policy; or</li> <li>(c) in any other document we may issue in respect of the Insured Member from time to time.</li> </ul>
<p><b>“Event Date”</b> means in relation to an Insured Member:</p> <ul style="list-style-type: none"> <li>(a) who claims a TPD Benefit under Part a) of the TPD Definition – the first day of the six consecutive month period that the Insured Member is totally unable to engage in any occupation, business, profession or employment that results in the Insured Member’s Total and Permanent Disablement; or</li> <li>(b) who claims a TPD Benefit under Part b) of the TPD Definition – the date the Insured Member suffers the loss of the use of two limbs (where limb is defined as the whole hand or the whole foot), the sight in both eyes, or the sight in one eye and the use of one limb.</li> </ul>	<p><b>“Event Date”</b> means:</p> <ul style="list-style-type: none"> <li>(a) for TPD Definition 1, the first day that the Insured Member, in our opinion, solely because of injury or illness, has not worked in any Gainful Employment;</li> <li>(b) for TPD Definition 2, the first day of the six consecutive month period that the Insured Member, in our opinion, solely because of injury or illness, is unable to perform at least two Activities of Daily Living without the assistance of another adult person or suitable aids.</li> </ul>

Moving From	Moving To
No similar term under the current policy.	<p><b>"Full Personal Health Statement"</b> means an application form issued by us for the purposes of Underwriting applications for Cover with an Insured Amount greater than the Short-Form Maximum Benefit Level, or where directed by us to complete due to responses provided in the completion of the Short-Form Personal Health Statement.</p>
No similar term under the current policy.	<p><b>"Imprisoned"</b> means being incarcerated in an Australian correctional services facility or an equivalent institution in another country.</p>
No similar term under the current policy.	<p><b>"Life Events Application"</b> means an application form called "Life Events Cover Option Form" which is required to be submitted to us to apply for Life Events Cover.</p>
<p><b>"Medical Practitioner"</b> means a medical practitioner who is medically qualified and properly registered in Australia, and not related, or connected by personal relationship, to the relevant Insured Member.</p>	<p><b>"Medical Practitioner"</b> means unless otherwise agreed by us:</p> <ul style="list-style-type: none"> <li>(a) a person who is legally and medically qualified and properly registered in Australia, and practising as a medical practitioner; or</li> <li>(b) where the cause of claim is mental health related, a person who is legally and medically qualified and properly registered in Australia as a practising psychiatrist; and</li> <li>(c) a person who is not related, or connected by personal relationship, to the relevant Insured Member or the Insured Member's business partner, associate, employer or employee.</li> </ul>
No similar term under the current policy.	<p><b>"Specific Life Event"</b> in respect of Life Events Cover means:</p> <ul style="list-style-type: none"> <li>(a) the marriage of the Insured Member;</li> <li>(b) the birth or adoption of a child by the Insured Member or Insured Member's spouse;</li> <li>(c) a child of the Insured Member starting secondary school;</li> <li>(d) taking out a mortgage with an Accredited Mortgage Provider for the purchase of the Insured Member's first home.</li> </ul>
<p><b>"Terminally Ill" or "Terminal Illness"</b> means a condition where the Insured Member is diagnosed by two Medical Practitioners (one who may be appointed by us and who must be a specialist physician) as having a terminal illness and is not expected to live more than 12 months from the date of written certification despite reasonable medical treatment.</p>	<p><b>"Terminally Ill" or "Terminal Illness"</b> means a condition where:</p> <ul style="list-style-type: none"> <li>(a) the Insured Member is certified by two Medical Practitioners (one of whom must be a specialist Medical Practitioner, and one of whom must be appointed by us if we require) as having an illness which is likely to lead to the Insured Member's death within 24 months from the date of the medical certificate, despite reasonable medical treatment (an Insured Member will be considered to be Terminally Ill on the date of the latest medical certificate satisfactory to us); and</li> <li>(b) in our opinion, based on the medical certificates referred in (a) above and other evidence available to us, the Insured Member is suffering from an illness, which is likely to lead to the Insured Member's death within 24 months from the date of the latest medical certificate satisfactory to us, despite reasonable medical treatment; and</li> <li>(c) for each of the certificates referred to in paragraph (a), the certification period has not ended.</li> </ul>

## Moving From

**“Total and Permanent Disability Benefit”** is the amount of Insured Cover applying to the Insured Member based on:

- the number of units of TPD cover allocated to the Insured Member’s Account as at the Event Date;
- the Insured Member’s age next birthday as at the last Review Date before the Event Date or Insured Member varied their TPD cover since the last Review Date, their age next birthday as at the date that their TPD cover was varied; and
- the Unitised Scale specified in Schedule 1.

**“Totally and Permanently Disabled”, “Total and Permanent Disability” or TPD** means:

### Part a) Unlikely to return to work

An Insured Member who at the Event Date was:

- (A) permanently engaged (or on a fixed contract of at least 12 months) in a gainful occupation, business, profession, trade, vocation or employment and had worked for at least 15 hours per week averaged over the six months immediately prior to the Event Date;
- (B) permanently engaged (or on a fixed contract of at least 12 months) in a gainful occupation, business, profession, trade, vocation or employment for less than six consecutive months immediately prior to the Event Date but had worked for at least 15 hours or more per week since TPD cover commenced; or
- (C) was on employer approved paid or unpaid leave for 24 months or less but had worked for at least 15 hours per week averaged over the six months immediately prior to the day the Insured Member commenced employer approved paid or unpaid leave, and

as a result of that injury or illness, the Insured Member is:

- i) totally unable to engage in any occupation, business, profession or employment for a period of six consecutive months; and
- ii) determined by us at the end of that six month period, to be permanently incapacitated to such an extent as to render the Insured Member unlikely ever to engage in any gainful occupation, business, profession or employment, for which the Insured Member is reasonably suited by education, training or experience.

or

### Part b) Specific loss

As a result of illness or injury, the Insured Member suffers the total and permanent loss of the use of:

- i) two limbs (where limb is defined as the whole hand or the whole foot); or
- ii) the sight in both eyes; or
- iii) one limb and the sight in one eye.

**“Unit”, “Units” or “Unitised”** refers to the dollar value of cover per Unit of Insured Cover accepted in respect of an Insured Member. The dollar value per Unit is outlined in Schedule 1 in the unitised scale and depends on the Insured Member’s age next birthday.

## Moving To

**“TPD Benefit”** means an Insured Amount of TPD Cover which an Insured Member is entitled to be paid under this Policy, which may be specified in:

- (a) the most recent of any Decision Note we may have issued in relation to that Insured Member; or
- (b) any other form of document we may issue in respect of the Insured Member from time to time.

**“Totally and Permanently Disabled”, “Total and Permanent Disablement”, or “TPD”**, means TPD Definition 1 or TPD Definition 2.

**“TPD Definition 1”** means:

In our opinion based on medical or other evidence satisfactory to us, solely because of injury or illness, the Insured Member:

- (a) has ceased working for at least six consecutive months from the Event Date; and
- (b) as at the Date of Disablement is unlikely ever to return to any Gainful Employment for which he or she is reasonably qualified by education, training or experience.

**“TPD Definition 2”** means:

In our opinion based on medical or other evidence satisfactory to us, solely because of injury or illness, the Insured Member:

- (a) as at the Event Date, or such later date as we may agree in writing, is totally and irreversibly unable to perform, without the assistance of another adult person or suitable aids, at least two of the Activities of Daily Living; and
- (b) is unlikely ever to engage in any Gainful Employment for which he or she is reasonably qualified by education, training or experience.

No longer available.

## Definition of terms applying to ANZ Smart Choice

<b>Age Next Birthday</b>	as at any date, means an Insured Member's age on their next birthday immediately following the date.
<b>Changeover Date</b>	means 17 March 2018, or such other later date the parties agree in writing.
<b>Choose Your Own Cover</b>	means Cover that is expressed in a multiple of \$1,000, requires Underwriting and which is subject to acceptance by us, unless there is another provision of this Policy which provides for the commencement of Choose Your Own Cover.
<b>Claim Incurred Date</b>	means in respect of a: (a) Death Benefit, the Insured Member's date of death; (b) Terminal Illness Benefit, the date of the latest certification made by a Medical Practitioner in accordance with paragraph (a) of the definition of Terminal Illness; or (c) TPD Benefit, the Event Date.
<b>Cover</b>	<b>For Death or TPD cover:</b> means Death only Cover or Death and TPD Cover, as applicable in the context, which we provide in respect of an Insured Member under this Policy. Where the context indicates, "Cover" also means the Insured Amount of the relevant Cover. <b>For Income Protection cover:</b> means income protection insurance cover which we provide in respect of an Insured Member under this Policy. Where the context indicates, "Cover" also means the Insured Amount of the relevant Cover.
<b>Division</b>	means any of the Retail Division, TTR Division or Pension Division, as the context indicates.
<b>Eligible Person</b>	means: <ul style="list-style-type: none"> <li>• for Lifestage Cover, a person who meets the eligibility requirements as specified in clause 3.1; and</li> <li>• for Legacy Changeover Cover, a person who meets the eligibility requirements specified in clause 3.6.1;</li> <li>• for Choose Your Own Cover and Cover under an Individual Transfer Application, a person who meets the eligibility requirements as specified in clause 3.2.1; and</li> <li>• for Interim Accident Cover, a person who meets the eligibility requirements specified in clause 3.3.2.</li> </ul>
<b>Employer Approved Leave</b>	means leave that has been approved by an employer of the relevant Insured Member prior to the commencement of that leave.
<b>Event Date</b>	means: (a) for TPD Definition 1, the first day that the Insured Member, in our opinion, solely because of injury or illness, has not worked in any Gainful Employment; (b) for TPD Definition 2, the first day that the Insured Member, in our opinion, solely because of injury or illness, is unable to perform at least two Activities of Daily Living without the assistance of another adult person or suitable aids.
<b>Gainful Employment</b>	means any occupation or work for reward or financial benefit, whether Full-time or Part-time or whether on a permanent or temporary basis.
<b>Gainfully Working</b>	means a person is: <ul style="list-style-type: none"> <li>• engaged in Gainful Employment;</li> <li>• engaged in Gainful Employment and on paid Employer Approved Leave;</li> <li>• engaged in Gainful Employment and on unpaid Employer Approved Leave for a period up to 12 consecutive months; or</li> <li>• engaged in self-employment in an occupation or work for reward or financial benefit, whether Full-time or Part-time or whether on a permanent or temporary basis.</li> </ul>
<b>Legacy Changeover Cover</b>	means Lifestage Cover or Choose Your Own Cover provided under clause 3.6.
<b>Legacy Insured Member</b>	means a Member who: <ul style="list-style-type: none"> <li>• was admitted to the ANZ Smart Choice Super and Pension Section of the Fund before 17 March 2018; and</li> <li>• has cover under the Legacy Policy immediately before 17 March 2018.</li> </ul>
<b>Legacy Policy</b>	means the ANZ Smart Choice Group Life Policy with policy number 6101729 we have issued to you.

<b>Legacy Uninsured Member</b>	<p>means a Member who:</p> <ul style="list-style-type: none"> <li>was admitted to the Retail Division, TTR or Pension Division of Smart Choice before the Policy Start Date; and</li> <li>has no insurance cover under the Legacy Policy as at the Policy Start Date.</li> </ul>
<b>Lifestage Cover</b>	<p>means Cover provided under clause 3.1, excluding Choose Your Own Cover provided under clause 3.6.1.</p>
<b>Maximum Benefit Entry Age</b>	<p>has the meaning contained in Schedule 1.</p> <p><b>Schedule 1:</b>  Death Cover: 65 years old  Total and Permanent Disablement Cover: 65 years old  Interim Accident Cover: 65 years old</p>
<b>Maximum Benefit Level</b>	<p>has the meaning contained in Schedule 1.</p> <p><b>Schedule 1:</b>  Death Cover: unlimited  TPD Cover: \$3,000,000</p>
<b>Minimum Average Hours</b>	<p>means 15 hours per week averaged over either of the following periods:</p> <ul style="list-style-type: none"> <li>where the person is not absent from work as at the Event Date, the six consecutive months immediately prior to the Event Date including any period that the person was not working or Gainfully Working; or</li> <li>where the person is on paid or unpaid Employer Approved Leave as at the Event Date, the six consecutive months</li> </ul>
<b>Minimum Benefit Entry Age</b>	<p>has the meaning contained in Schedule 1.</p> <p><b>Schedule 1:</b>  Death Cover: 15 years old  Total and Permanent Disablement Cover: 15 years old  Interim Accident Cover: 15 years old</p>
<b>Pre-Existing Condition</b>	<p>means an injury, illness, condition or related symptom, whether it was diagnosed by a Medical Practitioner or not, which in our opinion:</p> <ol style="list-style-type: none"> <li>the Insured Member (or a reasonable person in his or her position) was aware of, or should have been aware of;</li> <li>the Insured Member had, or was intending to have, a Medical Consultation in respect of; or</li> <li>a reasonable person in the circumstances of the Insured Member would have had a Medical Consultation in respect of.</li> </ol>
<b>Pre-Existing Condition Exclusion</b>	<p>means the exclusion in clause 7.5.</p> <p><b>7.5 Pre-Existing Condition Exclusion</b></p> <p>If an Insured Member's Cover is subject to the Pre-existing Condition Exclusion, a Benefit in respect of that Cover is not payable if the Insured Member's death, Total and Permanent Disablement or Terminal Illness arises directly or indirectly, wholly or partially from a Pre-Existing Condition of the Insured Member which exists on the day:</p> <ul style="list-style-type: none"> <li>Cover commences; or</li> <li>an increase in Cover commences, in which case the increased portion of Cover is not payable.</li> </ul>
<b>Smart Choice</b>	<p>means the ANZ Smart Choice Super and Pension Section of the Fund.</p>
<b>Smoking Status</b>	<p>means either smoker or non-smoker.</p>

<b>Terminal Illness</b>	<p>means a condition where:</p> <ul style="list-style-type: none"> <li>the Insured Member is certified by two Medical Practitioners (one of whom must be a specialist Medical Practitioner, and one of whom must be appointed by us if we require) as having an illness which, is likely to lead to the Insured Member's death within 24 months from the date of the medical certificate, despite reasonable medical treatment (an Insured Member will be considered to be Terminally Ill on the date of the latest medical certificate satisfactory to us); and</li> <li>in our opinion, based on the medical certificates referred to in (a) above and other evidence available to us, the Insured Member is suffering from an illness, which is likely to lead to the Insured Member's death within 24 months from the date of the latest medical certificate satisfactory to us, despite reasonable medical treatment; and</li> <li>for each of the certificates referred to in paragraph (a), the certification period has not ended.</li> </ul>
<b>TPD Benefit</b>	<p>means an Insured Amount of TPD Cover which an Insured Member is entitled to be paid under this Policy, which may be specified in:</p> <ul style="list-style-type: none"> <li>the most recent of any Decision Note we may have issued in relation to that Insured Member; or</li> <li>any other form of document we may issue in respect of the Insured Member from time to time.</li> </ul>
<b>Total and Permanent Disability (TPD)</b>	means TPD Definition 1 or TPD Definition 2.
<b>TPD Definition 1</b>	<p>means:</p> <p>In our opinion based on medical or other evidence satisfactory to us, solely because of injury or illness, the Insured Member:</p> <p>(a) has ceased working for at least six consecutive months from the Event Date; and</p> <p>(b) as at the Date of Disablement is unlikely ever to return to any Gainful Employment for which he or she is reasonably qualified by education, training or experience.</p>
<b>TPD Definition 2</b>	<p>means:</p> <p>In our opinion based on medical or other evidence satisfactory to us, solely because of injury or illness, the Insured Member:</p> <p>(a) as at the Event Date, or such later date as we may agree in writing, is totally and irreversibly unable to perform, without the assistance of another adult person or suitable aids, at least two of the Activities of Daily Living; and</p> <p>(b) is unlikely ever to engage in any Gainful Employment for which he or she is reasonably qualified by education, training or experience.</p>
<b>Underwriting or Underwritten</b>	means assessment of an applicant's eligibility for Cover.

You may have some questions on the changes outlined in this Guide, and we have a team of specialists available to help. If you need further information on how the product changes will impact you or have any other questions, please call 1800 290 686 weekdays between 8:30am and 6:30pm (AEST).

You can continue to manage your ANZ Smart Choice insurance online in the way that suits you, on your desktop with ANZ Internet Banking, and on your iPad or iPhone with the Grow by ANZ™ app.

## 6 GENERAL INFORMATION

### THE TRUSTEE'S DUTY OF DISCLOSURE

The Trustee, who enters into a life insurance contract in respect of your life, has a duty, before entering into the contract, to tell the Insurer anything that it knows, or could reasonably be expected to know, may affect the Insurer's decision to provide the insurance and on what terms.

The Trustee has this duty until the Insurer agrees to provide the insurance.

The Trustee has the same duty before it extends, varies or reinstates the contract.

The Trustee does not need to tell the Insurer anything that:

- reduces the risk the Insurer insures you for; or
- is of common knowledge; or
- the Insurer knows or should know as an insurer, or
- the Insurer waives your duty to tell the Insurer about.

### YOU MUST DISCLOSE RELEVANT INFORMATION

You must tell the Insurer anything you know, or could reasonably be expected to know, which may affect the Insurer's decision to provide the insurance and on what terms. If you do not do so, this may be treated as a failure by the Trustee to tell the Insurer something that the Trustee must tell the Insurer.

If you provide relevant information to the Trustee, rather than the Insurer, the Trustee will provide the information you give the Trustee to the Insurer. The Trustee will do this so that you comply with your obligation to provide relevant information to the Insurer.

### IF THE TRUSTEE DOES NOT TELL THE INSURER SOMETHING

In exercising the following rights, the Insurer may consider whether different types of cover can constitute separate contracts of life insurance. If they do, the Insurer may apply the following rights separately to each type of cover.

If the Trustee does not tell the Insurer anything the Trustee is required to, and the Insurer would not have provided the insurance or entered into the same contract with the Trustee if the Trustee had told the Insurer, the Insurer may avoid the contract within three years of entering into it.

If the Insurer chooses not to avoid the contract, the Insurer may, at any time, reduce the amount of insurance provided. This would be worked out using a formula that takes into account the insurance fee that would have been payable if the Trustee had told the Insurer everything it should have. However, if the contract provides cover on death, the Insurer may only exercise this right within three years of entering into the contract.

If the Insurer chooses not to avoid the contract or reduce the amount of insurance provided, the Insurer may, at any time vary the contract in a way that places the Insurer in the same position it would have been in if the Trustee had told the Insurer everything it should have. However, this right does not apply if the contract provides cover on death.

If the failure to tell the Insurer is fraudulent, the Insurer may refuse to pay a claim and treat the contract as if it never existed.

### THE ADDITIONAL INFORMATION GUIDE

The Additional Information Guide sets out the terms and conditions that apply to your insurance cover. It is available online at <https://www.wealth.anz.com/superannuation/smart-choice-super>Downloads>. You can request copies free of charge by calling Customer Services on 1800 290 686 weekdays between 8:30am and 6:30pm (AEST).

Insurance cover is provided by OnePath Life Limited under group policies issued to OnePath Custodians Pty Limited. The terms and conditions of the insurance policies take precedence over the PDS and Additional Information Guide in the event of any inconsistency. If you would like a copy of the insurance policies, please contact Customer Services.

### INSURANCE CLAIMS

If you submit an insurance claim, the Insurer will assess your claim against your cover and the terms and conditions of the policy that you were covered by at the date of the event giving rise to the claim (Event Date). If the Insurer determines the Event Date to be prior to 17 March 2018, the Insurer will generally assess the claim under the policy terms and sums insured you held at that time. If the Insurer determines the Event Date to be on or after 17 March 2018 your claim will generally be assessed under the new policy terms and sums insured you hold from that time. At the time of any claim, the Insurer will confirm to you or your beneficiaries the appropriate policy terms and conditions under which your claim will be assessed.

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## Important Information

ANZ Smart Choice Super and Pension is issued by OnePath Custodians Pty Limited (OnePath Custodians) ABN 12 008 508 496, AFSL 238346, RSE L0000673, a wholly owned subsidiary of Australia and New Zealand Banking Group Limited (ANZ) ABN 11 005 357 522. OnePath Custodians is not a bank and ANZ does not guarantee OnePath Custodians or investment in the products.

This information is of a general nature and has been prepared without taking account of your objectives, financial situation or needs. You should consider the appropriateness of the information, having regard to your objectives, financial situations or needs. You should read the ANZ Smart Choice Super and Pension PDS before deciding to acquire or hold the product. A copy of the PDS, Additional Information Guide, and ANZ Financial Services Guide are available to download at <https://www.wealth.anz.com/superannuation/smart-choice-super/Downloads> or by calling Customer Services. In addition to their salary, ANZ staff members may receive monetary and non-monetary benefits depending on the product they are selling or providing advice on. You may request further information from ANZ. Other key features including insurance, available investment options and performance, exit fees and functionality are relevant when choosing a super fund.

This information is current at January 2018, but may be subject to change. Updated information will be available free of charge by visiting [anz.com/smartchoice](http://anz.com/smartchoice) or by calling Customer Services on 1800 290 868 weekdays between 8:30am and 6:30pm (AEST).

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