



STAYING CYBERSMART ONLINE

# PASSWORDS

TRUST IN EVERY LAYER

## PASSWORDS PREVENTION IS THE FIRST LAYER OF PROTECTION

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As our day-to-day activities become more available online, such as banking, mail, shopping and social media, we're required to create personal passwords and/or Personal Identification Numbers (PINs) to secure our personal and confidential information. Passwords help protect your information online. It's important to follow simple steps in creating a 'strong' password to help maximise the security of your confidential information.

### WHAT COULD HAPPEN IF SOMEONE KNOWS YOUR PASSWORD?

If someone unauthorised knows your password you may be at risk of fraudulent activity taking place on your banking, email, social media and online shopping accounts and/or identity theft.

### WAYS TO HELP CREATE STRONGER PASSWORDS:

- Avoid choosing generic passwords or a password that is easily identified with you (e.g. Password1, date of birth, name, phone number, your child's name or pet)
- Create smart passwords with a minimum of eight characters using a combination of numbers, symbols and upper & lower case letters. Consider using long and memorable passphrases (e.g. Th3Qu1ckBr0wzF0x)
- Do not share your password! Be wary of unexpected calls or emails requesting personal information, passwords or bank details. ANZ will never send you an email or SMS asking you to verify or provide confidential information
- Create different passwords for online banking, social media and email to help protect your accounts should one become compromised



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**IF YOU SUSPECT YOUR ANZ PASSWORD HAS BECOME COMPROMISED, CONTACT ANZ IMMEDIATELY ON 13 33 50<sup>1</sup>.**

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**FOR FURTHER INFORMATION ABOUT STAYING SAFE ONLINE VISIT ANZ.COM AND SEARCH 'SECURITY'.**

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