CHEQUE BOOK AVAILABILITY

We're phasing out cheque books as we've seen an ongoing decline in cheque use. From 16 June 2024 if you have never had a cheque book on your account, you will not be able to order one and it will no longer be possible to order a cheque book for your account on Internet Banking.

Which ANZ accounts do the cheque book changes apply to?

Cheque book access will no longer be available on applicable existing accounts that did not have a cheque book issued before 16 June 2024 and new accounts opened on or after 16 June 2024.

This change applies to the following ANZ accounts:

- ANZ Access Advantage
- ANZ Progress Saver
- ANZ Pensioner Advantage
- ANZ Access Basic
- ANZ Premium Cash Management Account
- ANZ Online Saver
- ANZ SMSF Cash Hub
- ANZ One
- ANZ Equity Manager
- ANZ Staff Cheque Account
- ANZ Retired Officers Cheque Account

Why is ANZ phasing out cheque books?

We're phasing out cheque books as we've seen an ongoing decline in cheque use as more customers choose faster and easier ways to do their banking.

I don't have a cheque book on my personal account. What does this mean for me?

If you have never had a cheque book on your account, you will not be able to order one.

I have a personal account with a cheque book. What does this mean for me?

If you have a cheque book, you can continue to use it and order replacements via the ANZ Contact Centre or from a branch with teller services until further notice. However, you'll no longer be able to order a replacement cheque book using Internet Banking.

However, we encourage you to consider alternative options for making fast, secure payments without the need for cheques. You can learn more at Ways to bank | ANZ.

If you do continue to use cheques, you can find tips on how to protect yourself from cheque fraud at Types of fraud | ANZ.

What do I need to do as a result of the changes to cheque books?

You don't need to do anything. These changes will take place automatically, however we encourage you to familiarise yourself with the changes.

Can I still deposit cheques into my account?

You can continue to deposit cheques you receive into your ANZ account until further notice but please allow around three to seven business days for the cheque to clear.

Can I still order a bank cheque?

You can continue to order bank cheques at branches with teller services until further notice (fees and charges apply).

What other payment options are available?

Many payment options are available including PayID® and BPAY® using ANZ App and Internet Banking. You can learn more at Ways to bank | ANZ.

PayID is a registered trademark of NPP Australia Limited.

BPAY is registered to BPAY Pty Ltd. ABN 69 079 137 518.

For information about fees, charges and limits that may apply to different transaction types, refer to the ANZ Personal Banking General Fees and Charges.

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