



Terms and Conditions

KYC SecureReply

KYC SecureReply: Terms and Conditions

Australia and New Zealand Banking Group Limited (ABN 11 005 357 522) (“ANZ”) provides access to KYC SecureReply (the “Platform”) through which you may provide business information, personal information and supporting documentation ANZ requests in connection with our Know Your Customer (KYC) process. Use of the Platform is voluntary and there are other ways for you to provide the information ANZ has requested. For more information refer to anz.com/kyc

By accessing and continuing to use the Platform, you agree:

1. that these terms govern your use of the Platform and apply in addition to any other terms and conditions that apply to your relevant ANZ products and services;
2. to use the Platform solely for the purpose of providing information requested by ANZ for its customer due diligence (KYC) processes;
3. that you are authorised to act on behalf of the relevant business or individual and have all necessary permissions to provide any information submitted through the Platform;
4. to ensure that all information and documents submitted by you are accurate, complete, current, and not misleading in any respect;
5. to keep all access credentials, including one-time passcodes and reference identifiers, secure and confidential, and not to share them with any other person or permit unauthorised access to the Platform;
6. that ANZ may collect, use and disclose personal information in accordance with its [Privacy Collection Notice](#) and [Privacy Policy](#);
7. that access to the Platform is only available while there is an active request for information in relation to your business as part of ANZ’s KYC processes;
8. that ANZ may withdraw, suspend, or terminate access to the Platform at any time, including on completion of our KYC process. If ANZ withdraws, suspends or terminates access to the Platform before you’ve provided all requested information to ANZ, you can provide ANZ with the details requested as part of our KYC process through another channel including phone, in branch or via email; and
9. ANZ reserves any rights not expressly granted in these terms of use.



