



How to use ANZ eVerify transcript

Following your recent home loan application, you have received an SMS with a link to verify your identity using your phone.

This how to guide will help you through the ANZ eVerify process.

The first screen requires you to read and accept ANZ's Privacy Statement.

Tap Start to continue.

Select the type of identification you wish to use.

Tap Allow to use your current location.

You will then be prompted to scan your selected ID.

Please ensure your fingers don't cover any part of your document during this process.

You will now be asked to review the information, please check carefully to make sure its correct and matches your ID document.

Once you've checked your details, tap Correct, tap the consent box and tap Confirm.

In the next screen confirm your address, select your occupation and citizenship and tap Done.

You will now be prompted to perform your face verification. If you're wearing sunglasses or a hat, please remove them.

You will be asked to take a selfie, being prompted to smile and turn your head from side to side.

You will also need to allow access to your camera.

Please make sure your image matches your ID document.

Once the process has been successfully completed, you will receive this confirmation message.

If you need help at any time, please contact us via the online form at anz.com/support/anz-eVerify or speak to your ANZ Banker.

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