



ANZ Group Holdings Limited

ABN 16 659 510 791

Full Year

30 September 2023

Consolidated Financial Report

Dividend Announcement

and Appendix 4E

The Consolidated Financial Report and Dividend Announcement contains information required by Appendix 4E of the Australian Securities Exchange (ASX) Listing Rules. It should be read in conjunction with the 2023 ANZ Group Holdings Limited Annual Report, and is lodged with the ASX under listing rule 4.3A.

Name of Company: ANZ Group Holdings Limited
ABN 16 659 510 791

Report for the year ended 30 September 2023

Operating Results¹				AUD million
Statutory operating income	↑	5%	to	20,459
Statutory profit attributable to shareholders of the Company	▫	0%	to	7,098
Cash profit ²	↑	14%	to	7,405
Dividends³				
		Cents per share		Franked amount per share
Proposed final dividend (comprising 81 cents and an additional dividend of 13 cents) ⁴		94		56%
Interim dividend		81		100%
Record date for determining entitlements to the proposed 2023 final dividend				17 November 2023
Payment date for the proposed 2023 final dividend				22 December 2023

Dividend Reinvestment Plan and Bonus Option Plan

ANZ Group Holdings Limited has a Dividend Reinvestment Plan (DRP) and a Bonus Option Plan (BOP) that will operate in respect of the proposed 2023 final dividend. For the 2023 final dividend, ANZ intends to provide shares under the DRP through an on-market purchase and BOP through the issue of new shares. The 'Acquisition Price' to be used in determining the number of shares to be provided under the DRP and BOP will be calculated by reference to the arithmetic average of the daily volume weighted average sale price of all fully paid ANZ ordinary shares sold in the ordinary course of trading on the ASX and Cboe Australia during the ten trading days commencing on 22 November 2023, and then rounded to the nearest whole cent. Shares provided under the DRP and BOP will rank equally in all respects with existing fully paid ANZ ordinary shares. Election notices from shareholders wanting to commence, cease or vary their participation in the DRP or BOP for the 2023 final dividend must be received by ANZ's Share Registrar by 5.00pm (Australian Eastern Daylight Time) on 20 November 2023. Subject to receiving effective contrary instructions from the shareholder, dividends payable to shareholders with a registered address in the United Kingdom (including the Channel Islands and the Isle of Man) or New Zealand will be converted to Pounds Sterling or New Zealand Dollars respectively at an exchange rate calculated on 22 November 2023.

¹ Unless otherwise noted, all comparisons are to the consolidated financial information for the year ended 30 September 2022 for Australia New Zealand Banking Group Limited, which was replaced by ANZ Group Holdings Limited as the listed entity on 3 January 2023.

² Cash profit excludes non-core items included in statutory profit and is provided to assist readers in understanding the result of the core business activities of the Group. The non-core items are calculated consistently period on period so as not to discriminate between positive and negative adjustments, and comprise economic hedging and similar accounting items that represent timing differences that will reverse through earnings in the future. The net after tax loss adjusted from statutory profit to arrive at cash profit was \$307 million. Refer pages 73 to 76 for further details.

³ The unfranked portion of the dividend will be sourced from ANZ's conduit foreign income account.

⁴ It is proposed that the final dividend of 94 cents will be partially franked at 56% for Australian tax purposes (30% tax rate) and carry New Zealand imputation credits of NZD 11 cents per ordinary share.

KPMG has audited the financial statements contained within the 2023 ANZ Group Holdings Limited Annual Report (Annual Report) and has issued an unmodified audit report on 10 November 2023. The Annual Report will be available on 13 November 2023, and will include a copy of the KPMG audit report. The financial information contained in the Condensed Consolidated Financial Statements section of this report includes financial information extracted from the audited financial statements.

Cash profit is not subject to audit by the external auditor. The external auditor has informed the Audit Committee that recurring adjustments have been determined on a consistent basis across each period presented.



Paul D O'Sullivan
Chairman

10 November 2023



Shayne C Elliott
Managing Director

This page has been left blank intentionally

CONSOLIDATED FINANCIAL REPORT, DIVIDEND ANNOUNCEMENT AND APPENDIX 4E

Year ended 30 September 2023

CONTENTS	Page
Disclosure Summary	7
Summary	9
Group Results	19
Divisional Results	51
Profit Reconciliation	73
Condensed Consolidated Financial Statements	77
Supplementary Information	83
Definitions	97
ASX Appendix 4E - Cross Reference Index	100

This Consolidated Financial Report, Dividend Announcement and Appendix 4E (Results Announcement) has been prepared for ANZ Group Holdings Limited (ANZGHL, Company, parent entity) and its subsidiaries (ANZ Group, ANZ, Group, the consolidated entity, us, we, or our). ANZGHL replaced Australia and New Zealand Banking Group Limited (ANZBGL) as the listed entity on 3 January 2023 under a scheme of arrangement approved by shareholders at the Annual General Meeting on 15 December 2022.

All amounts are in Australian dollars unless otherwise stated. The Condensed Consolidated Financial Statements were approved by resolution of the Board of Directors on 10 November 2023.

DISCLAIMER & IMPORTANT NOTICE:

The material in the Results Announcement contains general background information about the Bank's activities current as at 10 November 2023. It is information given in summary form and does not purport to be complete. It is not intended to be and should not be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice when deciding if an investment is appropriate.

The Results Announcement may contain forward-looking statements or opinions including statements regarding our intent, belief or current expectations with respect to the Group's business operations, market conditions, results of operations and financial condition, capital adequacy, sustainability objectives or targets, specific provisions and risk management practices. When used in the Results Announcement, the words 'forecast', 'estimate', 'goal', 'target', 'indicator', 'plan', 'pathway', 'ambition', 'modelling', 'project', 'intend', 'anticipate', 'believe', 'expect', 'may', 'probability', 'risk', 'will', 'seek', 'would', 'could', 'should' and similar expressions, as they relate to the Group and its management, are intended to identify forward-looking statements or opinions. Those statements are usually predictive in character; and may be affected by inaccurate assumptions or unknown risks and uncertainties or may differ materially from results ultimately achieved. As such, these statements should not be relied upon when making investment decisions. These statements only speak as at the date of publication and no representation is made as to their correctness on or after this date. Forward-looking statements constitute 'forward-looking statements' for the purposes of the United States Private Securities Litigation Reform Act of 1995. The Group does not undertake any obligation to publicly release the result of any revisions to these forward-looking statements to reflect events or circumstances after the date hereof to reflect the occurrence of unanticipated events.

This page has been left blank intentionally

SUMMARY OF 2023 FULL YEAR RESULTS AND ASSOCIATED DISCLOSURE MATERIALS

The following disclosure items were lodged separately with the ASX and NZX and can be accessed via the ANZ Shareholder Centre on the Group website <https://www.anz.com/shareholder/centre/reporting/> on 13 November 2023 unless otherwise noted.

ANZ Group Holdings Limited

- **2023 Full Year Results Announcement**
 - News Release
 - Consolidated Financial Report, Dividend Announcement and Appendix 4E
 - Results Presentation and Investor Discussion Pack
 - Key Financial Data (available on website only)
- **2023 ANZGHL Annual Report**
- **2023 Corporate Governance Statement**
- **2023 Climate-Related Financial Disclosures**
- **2023 Environment, Social and Governance (ESG) Supplement**
- **2023 ESG Data (available on website only)**

Australia and New Zealand Banking Group Limited

- **2023 ANZBGL Annual Report**
- **2023 September Quarter APS 330 Pillar III Disclosure**
- **2023 Principal Risks and Uncertainties Disclosure** (available on 21 November 2023)
- **2023 United Kingdom Disclosure and Transparency Rules Submission** (available on 21 November 2023)

This page has been left blank intentionally

CONTENTS	Page
Guide to Full Year Results	10
Statutory Profit Results	11
Cash Profit Results	12
Key Balance Sheet Metrics	13
Large/Notable Items	14
Full Time Equivalent Staff	18
Other Non-Financial Information	18

Guide to Full Year Results

This Results Announcement should be read in conjunction with the 2023 ANZ Group Holdings Limited Annual Report released on the same day. Refer to Note 1 in the Annual Report for basis of preparation for the financial information included in this document.

ESTABLISHMENT OF A NEW GROUP ORGANISATIONAL STRUCTURE

On 3 January 2023, Australia and New Zealand Banking Group Limited (ANZBGL) established by a scheme of arrangement, a non-operating holding company, ANZ Group Holdings Limited (ANZGHL), as the new listed parent holding company of the ANZ Group and implemented a restructure to separate ANZ's banking and certain non-banking businesses into the ANZ Bank Group and ANZ Non-Bank Group (Restructure). The ANZ Bank Group comprises the majority of the businesses and subsidiaries that were held in ANZBGL prior to the Restructure. The ANZ Non-Bank Group comprises banking-adjacent businesses developed or acquired by the ANZ Group to focus on bringing new technology and banking-adjacent services to the ANZ Group's customers, and a separate service company.

This Results Announcement has been prepared for the ANZGHL consolidated group and reflects a continuation of the ANZ Group prior to the Restructure. Refer to Establishment of a new group organisational structure section in Supplementary Information for further details.

NON-IFRS INFORMATION

Statutory profit is prepared in accordance with the recognition and measurement requirements of Australian Accounting Standards, which comply with *International Financial Reporting Standards* (IFRS). The Group provides additional measures of performance in the Results Announcement which are prepared on a basis other than in accordance with accounting standards. The guidance provided in *Australian Securities and Investments Commission (ASIC) Regulatory Guide 230* has been followed when presenting this information.

Cash Profit

Cash profit, a non-IFRS measure, represents ANZ's preferred measure of the result of the core business activities of the Group, enabling readers to assess Group and divisional performance against prior periods and against peer institutions. The adjustments made in arriving at cash profit are included in statutory profit which is subject to audit within the context of the external auditor's audit of the 2023 ANZGHL Annual Report. Cash profit is not subject to audit by the external auditor. The external auditor has informed the Audit Committee that cash profit adjustments have been determined on a consistent basis across each period presented.

To calculate cash profit, the Group excludes non-core items (described on pages 73 to 76) from statutory profit.

The Group's cash profit result includes a number of items collectively referred to as large/notable items, presented separately on pages 14 to 17, to provide transparency and aid comparison.

DISCONTINUED OPERATIONS

There are no discontinued operations in the current period. Profit/(Loss) from discontinued operations in the comparative period relates to immaterial residual operational costs from divested wealth businesses and partial recovery of certain costs based on Transition Service Agreements, which ceased in April 2022.

DIVISIONAL PERFORMANCE

The presentation of divisional results has been impacted by the following structural changes during the period. Prior period comparatives have been restated.

- Business Restructure - the non-banking businesses held in the Australia Commercial and Institutional divisions were transferred to the Group Centre division during the March 2023 half. As a result of this transfer, Group Centre division holds all interests in the ANZ Non-Bank Group.
- Customer re-segmentation
 - certain customers were transferred from Personal to Business & Agri within the New Zealand division during the September 2023 half;
 - certain business and property finance customers were transferred from the New Zealand division to the Institutional division during the March 2023 half.
- Cost reallocations - certain costs were reallocated across the Australia Retail, Australia Commercial, Institutional and Group Centre divisions during the March 2023 half.

Other than those described above, there have been no other significant changes. The divisions reported are consistent with internal reporting provided to the chief operating decision maker, being the Chief Executive Officer.

PENDING ORGANISATIONAL CHANGES IMPACTING FUTURE REPORTING PERIODS**Suncorp Bank Acquisition**

On 18 July 2022, the ANZ Group announced an agreement to purchase 100% of the shares in SBGH Limited, the immediate non-operating holding company of Suncorp Bank. The acquisition was subject to Australian Competition and Consumer Commission (ACCC) authorisation or approval. The ACCC declined to grant authorisation for this acquisition in August 2023 and this decision is currently subject to review by the Australian Competition Tribunal. In addition, the acquisition remains subject to satisfaction of certain conditions, including Federal Treasurer approval and certain amendments to the *State Financial Institutions and Metway Merger Act 1996 (QLD)*. ANZBGL will also have a termination right under the Suncorp Bank Sale Agreement if APRA issues a written communication to ANZBGL under or in connection with APS 222 *Associations with Related Entities* to the effect that ANZBGL must not proceed with completion of the acquisition. Assuming these conditions are satisfied, and merger approval is granted, it is expected to occur in mid-calendar year 2024.

SUMMARY

Statutory Profit Results

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income	8,078	8,503	-5%	16,581	14,874	11%
Other operating income	2,242	1,636	37%	3,878	4,552	-15%
Operating income	10,320	10,139	2%	20,459	19,426	5%
Operating expenses	(5,142)	(4,997)	3%	(10,139)	(9,579)	6%
Profit before credit impairment and income tax	5,178	5,142	1%	10,320	9,847	5%
Credit impairment (charge)/release	(112)	(133)	-16%	(245)	232	large
Profit before income tax	5,066	5,009	1%	10,075	10,079	0%
Income tax expense	(1,501)	(1,448)	4%	(2,949)	(2,940)	0%
Non-controlling interests	(14)	(14)	0%	(28)	(1)	large
Profit attributable to shareholders of the Company from continuing operations	3,551	3,547	0%	7,098	7,138	-1%
Profit/(Loss) from discontinued operations	-	-	n/a	-	(19)	large
Profit attributable to shareholders of the Company	3,551	3,547	0%	7,098	7,119	0%

Earnings Per Ordinary Share (cents)	Half Year			Full Year		
	Sep 23	Mar 23	Movt	Sep 23	Sep 22	Movt
Basic	118.4	118.5	0%	236.8	250.0	-5%
Diluted	113.8	112.8	1%	227.2	233.2	-3%

Ordinary Share Dividends (cents)	Half Year		Full Year	
	Sep 23	Mar 23	Sep 23	Sep 22
Interim - fully franked ^{1,2}	-	81	81	72
Final				
- fully franked ^{1,2}	-	-	-	74
- partially franked (comprising 81 cents and an additional dividend of 13 cents) ^{2,3}	94	-	94	-
Total	94	81	175	146
Ordinary share dividend payout ratio ⁴	79.6%	68.6%	74.1%	59.3%

Profitability Ratios	Half Year		Full Year	
	Sep 23	Mar 23	Sep 23	Sep 22
Return on average ordinary shareholders' equity ⁵	10.4%	10.6%	10.5%	11.4%
Return on average assets	0.64%	0.64%	0.64%	0.69%
Net interest margin	1.65%	1.75%	1.70%	1.63%
Net interest income to average credit RWAs	4.69%	4.77%	4.73%	4.24%

Efficiency Ratios	Half Year		Full Year	
	Sep 23	Mar 23	Sep 23	Sep 22
Operating expenses to operating income	49.8%	49.3%	49.6%	49.7%
Operating expenses to average assets	0.92%	0.90%	0.91%	0.94%

Credit Impairment Charge/(Release)	Half Year		Full Year	
	Sep 23	Mar 23	Sep 23	Sep 22
Individually assessed credit impairment charge/(release) (\$M)	123	(30)	93	79
Collectively assessed credit impairment charge/(release) (\$M)	(11)	163	152	(311)
Total credit impairment charge/(release) (\$M)	112	133	245	(232)
Individually assessed credit impairment charge/(release) as a % of average gross loans and advances ⁶	0.04%	(0.01%)	0.01%	0.01%
Total credit impairment charge/(release) as a % of average gross loans and advances ⁶	0.03%	0.04%	0.04%	(0.04%)

¹ Fully franked for Australian tax purposes (30% tax rate).

² Carry New Zealand imputation credits of NZD 11 cents for the proposed 2023 final dividend (2023 interim dividend: NZD 9 cents; 2022 final dividend: NZD 9 cents; 2022 interim dividend: NZD 9 cents).

³ Partially franked at 56% for Australian tax purposes (30% tax rate).

⁴ Dividend payout ratio for the September 2023 half is calculated using the proposed 2023 final dividend of \$2,825 million, based on the forecast number of ordinary shares on issue at the dividend record date. Dividend payout ratios for the March 2023 half and September 2022 full year were calculated using actual dividends of \$2,433 million and \$4,224 million respectively.

⁵ Average ordinary shareholders' equity excludes non-controlling interests.

⁶ Credit impairment charge/(release) used in the ratio relates to gross loans and advances and off-balance sheet commitments - undrawn and contingent liabilities.

SUMMARY

Cash Profit Results¹

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income	8,078	8,503	-5%	16,581	14,874	11%
Other operating income	2,287	2,025	13%	4,312	3,673	17%
Operating income	10,365	10,528	-2%	20,893	18,547	13%
Operating expenses	(5,142)	(4,997)	3%	(10,139)	(9,579)	6%
Cash profit before credit impairment and income tax	5,223	5,531	-6%	10,754	8,968	20%
Credit impairment (charge)/release	(112)	(133)	-16%	(245)	232	large
Cash profit before income tax	5,111	5,398	-5%	10,509	9,200	14%
Income tax expense	(1,513)	(1,563)	-3%	(3,076)	(2,684)	15%
Non-controlling interests	(14)	(14)	0%	(28)	(1)	large
Cash profit from continuing operations	3,584	3,821	-6%	7,405	6,515	14%
Cash profit/(loss) from discontinued operations	-	-	n/a	-	(19)	large
Cash profit	3,584	3,821	-6%	7,405	6,496	14%

Earnings Per Ordinary Share (cents)

	Half Year			Full Year		
	Sep 23	Mar 23	Movt	Sep 23	Sep 22	Movt
Basic	119.5	127.6	-6%	247.1	228.1	8%
Basic - continuing operations	119.5	127.6	-6%	247.1	228.8	8%
Diluted	114.8	121.1	-5%	236.6	213.3	11%

Weighted Average Number of Ordinary Shares (M)

Basic	3,000.2	2,994.1	0%	2,997.2	2,847.5	5%
Diluted	3,281.6	3,278.3	0%	3,270.5	3,138.1	4%

Cash Profit Used in Calculating Earnings Per Ordinary Share (\$M)

Basic	3,584	3,821	-6%	7,405	6,496	14%
Diluted	3,766	3,971	-5%	7,737	6,695	16%

	Reference Page	Half Year		Full Year	
		Sep 23	Mar 23	Sep 23	Sep 22
Ordinary Share Dividends					
Ordinary share dividend payout ratio ²		78.8%	63.7%	71.0%	65.0%
Profitability Ratios					
Return on average ordinary shareholders' equity ³		10.5%	11.4%	10.9%	10.4%
Return on average assets		0.64%	0.69%	0.66%	0.63%
Return on average RWA		1.65%	1.69%	1.67%	1.49%
Net interest margin		1.65%	1.75%	1.70%	1.63%
Net interest income to average credit RWAs		4.69%	4.77%	4.73%	4.25%
Efficiency Ratios⁴					
Operating expenses to operating income		49.6%	47.5%	48.5%	52.0%
Operating expenses to average assets		0.92%	0.90%	0.91%	0.94%
Credit Impairment Charge/(Release)					
Individually assessed credit impairment charge/(release) (\$M)		123	(30)	93	79
Collectively assessed credit impairment charge/(release) (\$M)		(11)	163	152	(311)
Total credit impairment charge/(release) (\$M)	29	112	133	245	(232)
Individually assessed credit impairment charge/(release) as a % of average gross loans and advances ⁵		0.04%	(0.01%)	0.01%	0.01%
Total credit impairment charge/(release) as a % of average gross loans and advances ⁵		0.03%	0.04%	0.04%	(0.04%)

¹ Cash profit excludes non-core items included in statutory profit and is provided to assist readers in understanding the results of the core business activities of the Group. Refer to pages 73 to 76 for the reconciliation between statutory and cash profit.

² Dividend payout ratio for the September 2023 half is calculated using the proposed 2023 final dividend of \$2,825 million, based on the forecast number of ordinary shares on issue at the dividend record date. Dividend payout ratios for the March 2023 half and September 2022 full year were calculated using actual dividends of \$2,433 million and \$4,224 million respectively.

³ Average ordinary shareholders' equity excludes non-controlling interests.

⁴ The Efficiency Ratios in September 2023 full year, the September 2023 half and March 2023 half were not impacted by discontinued operations. In the September 2022 full year the Operating expenses to operating income for continuing operations was 51.6% and the Operating expenses to average assets for continuing operations was 0.92%.

⁵ Credit impairment charge/(release) used in the ratio relates to gross loans and advances and off-balance sheet commitments - undrawn and contingent liabilities.

SUMMARY

Key Balance Sheet Metrics

	Reference Page	As at			Movement	
		Sep 23	Mar 23	Sep 22	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Capital Management (Level 2)¹						
Common Equity Tier 1						
- APRA	45	13.3%	13.2%	12.3%		
- Internationally Comparable ^{2,3}	45	19.7%	19.4%	19.2%		
Credit risk weighted assets (\$B)	47	349.0	345.3	359.4	1%	-3%
Total risk weighted assets (\$B)	47	433.3	435.5	454.7	-1%	-5%
APRA Leverage Ratio	49	5.4%	5.3%	5.4%		
Balance Sheet: Key Items						
Gross loans and advances (\$B)		710.6	693.7	676.0	2%	5%
Net loans and advances (\$B)		707.0	690.1	672.4	2%	5%
Total assets (\$B)		1,105.6	1,111.2	1,085.6	-1%	2%
Customer deposits (\$B)		647.1	648.6	620.4	0%	4%
Total equity (\$B)		70.0	69.6	66.4	1%	5%

	Half Year			Full Year		
	Sep 23 \$B	Mar 23 \$B	Movt	Sep 23 \$B	Sep 22 \$B	Movt
Balance Sheet: Average Balances						
Average gross loans and advances	697.1	693.5	1%	695.3	654.1	6%
Average customer deposits	642.0	637.8	1%	639.9	614.9	4%
Average assets	1,115.3	1,112.3	0%	1,113.8	1,036.0	8%
Average ordinary shareholders' equity ⁴	68.2	67.1	2%	67.6	62.7	8%
Average RWA	433.4	451.9	-4%	442.6	436.4	1%
Average credit RWA	343.6	357.3	-4%	350.4	350.4	0%
Average interest earning assets	977.2	973.0	0%	975.1	910.0	7%
Average deposits and other borrowings	823.5	826.2	0%	824.8	780.4	6%

	Reference Page	As at			Movement	
		Sep 23	Mar 23	Sep 22	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Liquidity Risk						
Liquidity Coverage Ratio ⁵	42	132%	128%	129%	4%	3%
Net Stable Funding Ratio	43	116%	119%	119%	-3%	-3%

	Reference Page	As at			Movement	
		Sep 23	Mar 23	Sep 22	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Impaired Assets						
Gross impaired assets (\$M)	34	1,521	1,210	1,445	26%	5%
Gross impaired assets as a % of gross loans and advances		0.21%	0.17%	0.21%		
Net impaired assets (\$M)	34	1,145	789	903	45%	27%
Net impaired assets as a % of shareholders' equity		1.6%	1.1%	1.4%		
Individually assessed provision (\$M)	31	376	421	542	-11%	-31%
Individually assessed provision as a % of gross impaired assets		24.7%	34.8%	37.5%		
Collectively assessed provision (\$M)	31	4,032	4,040	3,853	0%	5%
Collectively assessed provision as a % of credit risk weighted assets		1.16%	1.17%	1.07%		
Net Tangible Assets						
Net tangible assets attributable to ordinary shareholders (\$B) ⁶		65.5	65.0	62.0	1%	6%
Net tangible assets per ordinary share (\$)		21.78	21.66	20.75	1%	5%

¹ September 2023 and March 2023 include impacts on risk weighted assets from APRA Capital Reform. Refer to APRA Capital Reform section on page 45 for further details.

² Refer to page 48 for further details regarding the differences between APRA and Internationally Comparable standards.

³ March 2023 International CET1 ratio has been restated from 18.9% to 19.4% following a revision to the March 2023 International RWA from \$341.8 billion to \$334.4 billion.

⁴ Average ordinary shareholders' equity excludes non-controlling interests.

⁵ Liquidity Coverage Ratio is calculated on a half year average basis.

⁶ Equals total shareholders' equity less total non-controlling interests, goodwill and other intangible assets.

SUMMARY

Large/Notable Items

Large/notable items included in cash profit are described below.

Business divestments/closures

The Group incurred gains/losses associated with divestments/closures as summarised below.

Full Year	Gain/(Loss) from divestments/closures		Completed divestment business results		Total	
	Sep 23 \$M	Sep 22 \$M	Sep 23 \$M	Sep 22 \$M	Sep 23 \$M	Sep 22 \$M
Cash Profit Impact						
ANZ Worldline partnership	-	307	-	60	-	367
Financial planning and advice business	-	(69)	-	5	-	(64)
Legal entity rationalisation	43	(65)	-	-	43	(65)
Other divestments	23	(13)	-	-	23	(13)
Profit/(Loss) before income tax	66	160	-	65	66	225

Half Year	Gain/(Loss) from divestments/closures		Completed divestment business results		Total	
	Sep 23 \$M	Mar 23 \$M	Sep 23 \$M	Mar 23 \$M	Sep 23 \$M	Mar 23 \$M
Cash Profit Impact						
ANZ Worldline partnership	-	-	-	-	-	-
Financial planning and advice business	-	-	-	-	-	-
Legal entity rationalisation	43	-	-	-	43	-
Other divestments	23	-	-	-	23	-
Profit/(Loss) before income tax	66	-	-	-	66	-

- **ANZ Worldline partnership** - During the September 2022 full year, the Group recognised a gain on completion of the partnership arrangement with Worldline SA, where ANZ and Worldline SA formed a new merchant acquiring group and holding 49% and 51% interest respectively.
- **Financial planning and advice business** - During the September 2022 full year, the Group recognised a loss on completion of the sale of its financial planning and advice business servicing the affluent customer segment to Zurich Financial Services Australia Ltd.
- **Legal entity rationalisation** - The Group dissolved a number of international legal entities to simplify its structure resulting in the associated foreign currency translation reserves being recycled from other comprehensive income to profit or loss. This includes ANZ (Thai) Public Company Limited, ANZ International (Hong Kong) Limited and ANZ Singapore Limited during the September 2023 half, and Minerva Holdings Limited and ANZ Asia Limited during the September 2022 full year.
- **Other business divestments/closures** – The Group recognised an adjustment to the gain relating to the completed UDC Finance divestment during the September 2023 half. The net loss recognised by the Group during the September 2022 full year comprised a loss from the planned closure of ANZ American Territories, partially offset by release of excess provision relating to the completed UDC Finance and Paymark Limited divestments.

Customer remediation - Customer remediation includes provisions for expected refunds to customers, remediation project costs and related customer and regulatory claims, penalties and litigation costs and outcomes.

Restructuring - Costs primarily related to operational changes across all divisions.

Transaction related costs - Costs associated with establishing the new group organisational structure and the pending Suncorp Bank acquisition.

Property rationalisation - The Group entered into sale and leaseback contracts for the data centres in Australia to align with its long-term strategy of simplifying its technology environment and migrating on-premise applications to cloud-based solutions during the March 2023 half and as a result recognised a loss in the same period. During the September 2022 full year, the Group early terminated the head lease on the 55 Collins Street Melbourne building resulting in a net loss associated with lease exit costs including accelerated depreciation and asset write-offs, partially offset by a lease modification gain arising from measurement of lease liability and right-of-use asset.

Initial CSLR Levy - The Group provided for the estimated initial levy under the Financial Services *Compensation Scheme of Last Resort Levy Act 2023* (CSLR Levy) during the September 2023 half. The initial CSLR Levy will be paid by 10 financial services entities and fund a backlog of insolvent financial firm complaints and unpaid compensation claims lodged with the Australian Financial Complaints Authority up to September 2022. The CSLR regulator will be funded by annual levies collected from a broad range of financial services entities in future financial years. The Group's ongoing annual CSLR Levy expense is not expected to be significant.

Withholding tax – A dividend payment of \$714 million (net of withholding tax) was made by ANZ Papua New Guinea (ANZ PNG) to ANZBGL during the September 2022 full year in order to rebalance capital positions within the Group in response to APRA's changes in the capital requirements for subsidiaries. ANZBGL made a capital injection into ANZ PNG equivalent to the dividend, net of withholding tax. As a result of the dividend payment, a dividend withholding tax expense was recognised during the period.

SUMMARY

Large/Notable items

Cash Profit Results

	Half Year							Full Year						
	Sep 23	Large/ notables	Sep 23 ex. Large/ notables	Mar 23	Large/ notables	Mar 23 ex. Large/ notables	Movt ex. Large/ notables	Sep 23	Large/ notables	Sep 23 ex. Large/ notables	Sep 22	Large/ notables	Sep 22 ex. Large/ notables	Movt ex. Large/ notables
	\$M	\$M	\$M	\$M	\$M	\$M	%	\$M	\$M	\$M	\$M	\$M	\$M	%
Net interest income	8,078	(8)	8,086	8,503	(10)	8,513	-5%	16,581	(18)	16,599	14,874	-	14,874	12%
Other operating income	2,287	43	2,244	2,025	(50)	2,075	8%	4,312	(7)	4,319	3,673	287	3,386	28%
Operating income	10,365	35	10,330	10,528	(60)	10,588	-2%	20,893	(25)	20,918	18,547	287	18,260	15%
Operating expenses	(5,142)	(268)	(4,874)	(4,997)	(153)	(4,844)	1%	(10,139)	(421)	(9,718)	(9,579)	(409)	(9,170)	6%
Cash profit before credit impairment and income tax	5,223	(233)	5,456	5,531	(213)	5,744	-5%	10,754	(446)	11,200	8,968	(122)	9,090	23%
Credit impairment (charge)/release	(112)	-	(112)	(133)	-	(133)	-16%	(245)	-	(245)	232	(4)	236	large
Cash profit/(loss) before income tax	5,111	(233)	5,344	5,398	(213)	5,611	-5%	10,509	(446)	10,955	9,200	(126)	9,326	17%
Income tax benefit/(expense) and non-controlling interests	(1,527)	87	(1,614)	(1,577)	52	(1,629)	-1%	(3,104)	139	(3,243)	(2,685)	(28)	(2,657)	22%
Cash profit/(loss)	3,584	(146)	3,730	3,821	(161)	3,982	-6%	7,405	(307)	7,712	6,515	(154)	6,669	16%

Cash Profit/(Loss) By Division

	Half Year							Full Year						
	Sep 23	Large/ notables	Sep 23 ex. Large/ notables	Mar 23	Large/ notables	Mar 23 ex. Large/ notables	Movt ex. Large/ notables	Sep 23	Large/ notables	Sep 23 ex. Large/ notables	Sep 22	Large/ notables	Sep 22 ex. Large/ notables	Movt ex. Large/ notables
	\$M	\$M	\$M	\$M	\$M	\$M	%	\$M	\$M	\$M	\$M	\$M	\$M	%
Australia Retail	848	(79)	927	1,026	(55)	1,081	-14%	1,874	(134)	2,008	2,009	(183)	2,192	-8%
Australia Commercial	701	(20)	721	739	(4)	743	-3%	1,440	(24)	1,464	1,551	322	1,229	19%
Institutional	1,366	(13)	1,379	1,597	(5)	1,602	-14%	2,963	(18)	2,981	1,937	(142)	2,079	43%
New Zealand	778	(2)	780	774	(5)	779	0%	1,552	(7)	1,559	1,449	10	1,439	8%
Pacific	37	(1)	38	34	(2)	36	6%	71	(3)	74	9	(27)	36	large
Group Centre	(146)	(31)	(115)	(349)	(90)	(259)	-56%	(495)	(121)	(374)	(440)	(134)	(306)	22%
Cash profit/(loss)	3,584	(146)	3,730	3,821	(161)	3,982	-6%	7,405	(307)	7,712	6,515	(154)	6,669	16%

SUMMARY

Large/Notable items

The Group has recognised some large/notable items within cash profit. These items are shown in the tables below.

	September 2023 Full Year							September 2022 Full Year							
	Large/notable items included in cash profit from continuing operations							Large/notable items included in cash profit from continuing operations							
	Business divestments/closures \$M	Customer remediation \$M	Restructuring \$M	Transaction related costs \$M	Property rationalisation \$M	Initial CSLR Levy \$M	Total \$M	Business divestments/closures \$M	Customer remediation \$M	Restructuring ¹ \$M	Transaction related costs \$M	Property rationalisation \$M	Litigation settlements \$M	Withholding tax \$M	Total \$M
Cash Profit															
Net interest income	-	(18)	-	-	-	-	(18)	-	-	-	-	-	-	-	-
Other operating income	66	(30)	-	-	(43)	-	(7)	298	(34)	-	-	23	-	-	287
Operating income	66	(48)	-	-	(43)	-	(25)	298	(34)	-	-	23	-	-	287
Operating expenses	-	(84)	(169)	(128)	-	(40)	(421)	(69)	(190)	(81)	(12)	(47)	(10)	-	(409)
Cash profit before credit impairment and income tax	66	(132)	(169)	(128)	(43)	(40)	(446)	229	(224)	(81)	(12)	(24)	(10)	-	(122)
Credit impairment (charge)/release	-	-	-	-	-	-	-	(4)	-	-	-	-	-	-	(4)
Cash profit before income tax	66	(132)	(169)	(128)	(43)	(40)	(446)	225	(224)	(81)	(12)	(24)	(10)	-	(126)
Income tax benefit/(expense) and non-controlling interests	-	39	49	33	6	12	139	18	58	13	2	7	-	(126)	(28)
Cash profit/(loss)	66	(93)	(120)	(95)	(37)	(28)	(307)	243	(166)	(68)	(10)	(17)	(10)	(126)	(154)

	September 2023 Half Year						March 2023 Half Year				
	Large/notable items included in cash profit from continuing operations						Large/notable items included in cash profit from continuing operations				
	Business divestments/closures \$M	Customer remediation \$M	Restructuring \$M	Transaction related costs \$M	Initial CSLR Levy \$M	Total \$M	Customer remediation \$M	Restructuring \$M	Transaction related costs \$M	Property rationalisation \$M	Total \$M
Cash Profit											
Net interest income	-	(8)	-	-	-	(8)	(10)	-	-	-	(10)
Other operating income	66	(23)	-	-	-	43	(7)	-	-	(43)	(50)
Operating income	66	(31)	-	-	-	35	(17)	-	-	(43)	(60)
Operating expenses	-	(41)	(115)	(72)	(40)	(268)	(43)	(54)	(56)	-	(153)
Cash profit before credit impairment and income tax	66	(72)	(115)	(72)	(40)	(233)	(60)	(54)	(56)	(43)	(213)
Credit impairment (charge)/release	-	-	-	-	-	-	-	-	-	-	-
Cash profit before income tax	66	(72)	(115)	(72)	(40)	(233)	(60)	(54)	(56)	(43)	(213)
Income tax benefit/(expense) and non-controlling interests	-	21	33	21	12	87	18	16	12	6	52
Cash profit/(loss)	66	(51)	(82)	(51)	(28)	(146)	(42)	(38)	(44)	(37)	(161)

¹ Restructuring expense before tax of \$81 million for the September 2022 full year does not include restructuring expenses incurred as part of the business divestments/closures of \$20 million for the September 2022 full year (Financial planning and advice business: \$7 million; ANZ American Territories: \$13 million).

SUMMARY

Large/Notable items

The Group has recognised some large/notable items within cash profit. The impact of these items on the divisional results are shown in the tables below.

	September 2023 Full Year							September 2022 Full Year							
	Large/notable items included in cash profit from continuing operations							Large/notable items included in cash profit from continuing operations							
	Business divestments/closures \$M	Customer remediation \$M	Restructuring \$M	Transaction related costs \$M	Property rationalisation \$M	Initial CSLR Levy \$M	Total \$M	Business divestments/closures \$M	Customer remediation \$M	Restructuring ¹ \$M	Transaction related costs \$M	Property rationalisation \$M	Litigation settlements \$M	Withholding tax \$M	Total \$M
Cash profit before income tax															
Australia Retail	-	(127)	(64)	-	-	-	(191)	(3)	(219)	(32)	-	-	-	-	(254)
Australia Commercial	-	(5)	(30)	-	-	-	(35)	298	5	2	-	-	-	-	305
Institutional	-	(1)	(23)	-	-	-	(24)	8	2	(21)	-	-	(10)	-	(21)
New Zealand	-	3	(13)	-	-	-	(10)	-	25	(12)	-	-	-	-	13
Pacific	-	(2)	(1)	-	-	-	(3)	(26)	(1)	-	-	-	-	-	(27)
Group Centre	66	-	(38)	(128)	(43)	(40)	(183)	(52)	(36)	(18)	(12)	(24)	-	-	(142)
Cash profit before income tax	66	(132)	(169)	(128)	(43)	(40)	(446)	225	(224)	(81)	(12)	(24)	(10)	-	(126)
Income tax benefit/(expense) and non-controlling interests	-	39	49	33	6	12	139	18	58	13	2	7	-	(126)	(28)
Cash profit/(loss)	66	(93)	(120)	(95)	(37)	(28)	(307)	243	(166)	(68)	(10)	(17)	(10)	(126)	(154)

	September 2023 Half Year						March 2023 Half Year				
	Large/notable items included in cash profit from continuing operations						Large/notable items included in cash profit from continuing operations				
	Business divestments/closures \$M	Customer remediation \$M	Restructuring \$M	Transaction related costs \$M	Initial CSLR Levy \$M	Total \$M	Customer remediation \$M	Restructuring \$M	Transaction related costs \$M	Property rationalisation \$M	Total \$M
Cash profit before income tax											
Australia Retail	-	(75)	(37)	-	-	(112)	(52)	(27)	-	-	(79)
Australia Commercial	-	(1)	(28)	-	-	(29)	(4)	(2)	-	-	(6)
Institutional	-	(1)	(16)	-	-	(17)	-	(7)	-	-	(7)
New Zealand	-	4	(7)	-	-	(3)	(1)	(6)	-	-	(7)
Pacific	-	1	(1)	-	-	-	(3)	-	-	-	(3)
Group Centre	66	-	(26)	(72)	(40)	(72)	-	(12)	(56)	(43)	(111)
Cash profit before income tax	66	(72)	(115)	(72)	(40)	(233)	(60)	(54)	(56)	(43)	(213)
Income tax benefit/(expense) and non-controlling interests	-	21	33	21	12	87	18	16	12	6	52
Cash profit/(loss)	66	(51)	(82)	(51)	(28)	(146)	(42)	(38)	(44)	(37)	(161)

¹ Restructuring expense before tax of \$81 million for the September 2022 full year does not include restructuring expenses incurred as part of the business divestments/closures of \$20 million for the September 2022 full year (Financial planning and advice business: \$7 million; ANZ American Territories: \$13 million).

SUMMARY

Full Time Equivalent Staff¹

As at 30 September 2023, ANZ employed 40,342 staff (Mar 23: 39,802; Sep 22: 39,381) on a full time equivalent (FTE) basis.

Division	Half Year			Full Year		
	Sep 23	Mar 23	Movt	Sep 23	Sep 22	Movt
Australia Retail	11,313	11,199	1%	11,313	11,107	2%
Australia Commercial	3,514	3,607	-3%	3,514	3,551	-1%
Institutional	6,412	6,353	1%	6,412	6,316	2%
New Zealand	6,766	6,785	0%	6,766	6,793	0%
Pacific	1,013	1,037	-2%	1,013	1,086	-7%
Group Centre	11,324	10,821	5%	11,324	10,319	10%
Total FTE from continuing operations	40,342	39,802	1%	40,342	39,172	3%
Discontinued operations	-	-	n/a	-	209	-100%
Total FTE including discontinued operations	40,342	39,802	1%	40,342	39,381	2%
Average FTE from continuing operations	40,125	39,589	1%	39,885	39,672	1%
Average FTE including discontinued operations	40,125	39,589	1%	39,885	40,113	-1%

Geography	Half Year			Full Year		
	Sep 23	Mar 23	Movt	Sep 23	Sep 22	Movt
Australia	19,626	19,575	0%	19,626	19,396	1%
Rest of World	13,472	12,975	4%	13,472	12,705	6%
New Zealand	7,244	7,252	0%	7,244	7,280	0%
Total FTE	40,342	39,802	1%	40,342	39,381	2%

¹ September 2022 comparative information has been restated to include FTE of the consolidated investments managed by 1835i Group Pty Ltd in the Group Centre division (FTE: 185; Average FTE: 126).

Other Non-Financial Information

Shareholder value - ordinary shares	Half Year			Full Year		
	Sep 23	Mar 23	Movt	Sep 23	Sep 22	Movt
Share price (\$)						
- high	25.93	26.08	-1%	26.08	28.98	-10%
- low	22.58	22.39	1%	22.39	20.95	7%
- closing	25.66	22.93	12%	25.66	22.80	13%
Closing market capitalisation of ordinary shares (\$B)	77.1	68.9	12%	77.1	68.2	13%
Total shareholder returns (TSR)	15.8%	3.6%	large	20.0%	-14.0%	large

ANZBGL credit ratings	As at Sep 23		
	Short-Term	Long-Term	Outlook
Moody's Investors Service	P-1	AA3	Stable
S&P Global Ratings	A-1+	AA-	Stable
Fitch Ratings	F1	A+	Stable

CONTENTS	Page
Cash Profit	20
Cash Net Interest Income	21
Cash Other Operating Income	23
Cash Operating Expenses	26
Software Capitalisation	28
Credit Risk	29
Cash Income Tax Expense	36
Impact of Foreign Currency Translation	37
Earnings Related Hedges	39
Cash Earnings Per Share	39
Dividends	40
Economic Profit	40
Condensed Balance Sheet	41
Liquidity Risk	42
Funding	43
Capital Management	44
Leverage Ratio	49
Capital Management - Other Developments	50

Non-IFRS Information

Statutory profit is prepared in accordance with the recognition and measurement requirements of Australian Accounting Standards, which comply with IFRS. The Group provides additional measures of performance in the Results Announcement which are prepared on a basis other than in accordance with accounting standards. The guidance provided in *Australian Securities and Investments Commission (ASIC) Regulatory Guide 230* has been followed when presenting this information.

Cash Profit

Cash profit, a non-IFRS measure, represents ANZ's preferred measure of the result of the core business activities of the Group, enabling readers to assess Group and divisional performance against prior periods and against peer institutions. To calculate cash profit, the Group excludes non-core items from statutory profit (refer to Definitions on pages 97 to 99 for further details). The adjustments made in arriving at cash profit are included in statutory profit which is subject to audit within the context of the external auditor's audit of the 2023 ANZGHL Annual Report. Cash profit is not subject to audit by the external auditor. The external auditor has informed the Audit Committee that cash profit adjustments have been determined on a consistent basis across each period presented.

This Group Results section is reported on a cash profit basis from continuing operations unless otherwise stated.

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Statutory profit attributable to shareholders of the Company from continuing operations	3,551	3,547	0%	7,098	7,138	-1%
Adjustments between statutory profit and cash profit¹						
Economic hedges	27	190	-86%	217	(569)	large
Revenue and expense hedges	6	84	-93%	90	(54)	large
Total adjustments between statutory profit and cash profit	33	274	-88%	307	(623)	large
Cash profit from continuing operations	3,584	3,821	-6%	7,405	6,515	14%

¹ Refer to pages 73 to 76 for analysis of the adjustments between statutory profit and cash profit.

Group performance - cash profit	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income	8,078	8,503	-5%	16,581	14,874	11%
Other operating income	2,287	2,025	13%	4,312	3,673	17%
Operating income	10,365	10,528	-2%	20,893	18,547	13%
Operating expenses	(5,142)	(4,997)	3%	(10,139)	(9,579)	6%
Cash profit before credit impairment and income tax	5,223	5,531	-6%	10,754	8,968	20%
Credit impairment (charge)/release	(112)	(133)	-16%	(245)	232	large
Cash profit before income tax	5,111	5,398	-5%	10,509	9,200	14%
Income tax expense and non-controlling interests	(1,527)	(1,577)	-3%	(3,104)	(2,685)	16%
Cash profit from continuing operations	3,584	3,821	-6%	7,405	6,515	14%

Cash Profit/(Loss) by division	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Australia Retail	848	1,026	-17%	1,874	2,009	-7%
Australia Commercial	701	739	-5%	1,440	1,551	-7%
Institutional	1,366	1,597	-14%	2,963	1,937	53%
New Zealand	778	774	1%	1,552	1,449	7%
Pacific	37	34	9%	71	9	large
Group Centre	(146)	(349)	-58%	(495)	(440)	13%
Cash profit from continuing operations	3,584	3,821	-6%	7,405	6,515	14%

Cash Net Interest Income

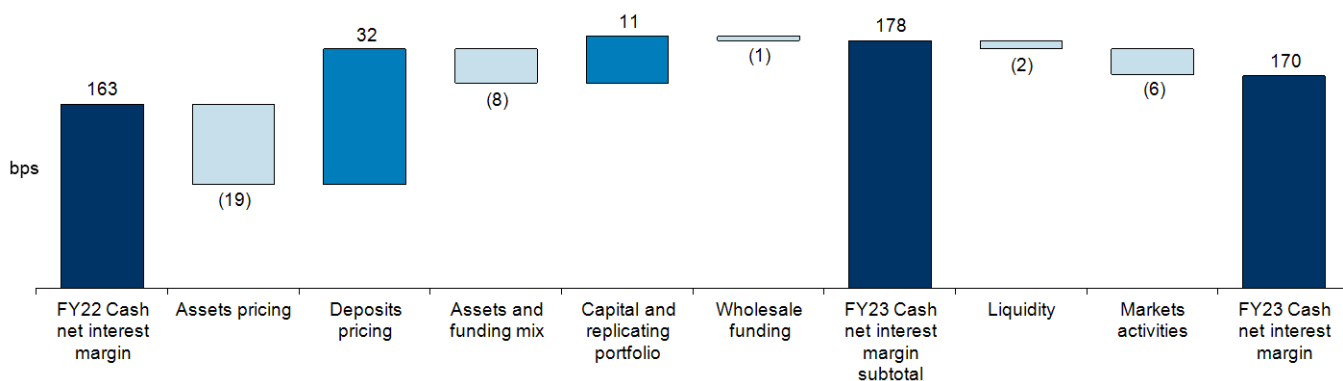
Group	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income ¹	8,078	8,503	-5%	16,581	14,874	11%
Average interest earning assets	977,175	972,972	0%	975,079	910,037	7%
Average deposits and other borrowings	823,466	826,160	0%	824,809	780,373	6%
Net interest margin (%)	1.65	1.75	-10 bps	1.70	1.63	7 bps
Group (excluding Markets business unit)						
Net interest income ¹	8,058	8,339	-3%	16,397	14,167	16%
Average interest earning assets	683,888	687,563	-1%	685,720	652,453	5%
Average deposits and other borrowings	627,170	628,973	0%	628,069	601,123	4%
Net interest margin (%)	2.35	2.43	-8 bps	2.39	2.17	22 bps

Net interest margin by major division ¹	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Australia Retail						
Net interest margin (%) - cash	2.06	2.39	-33 bps	2.22	2.25	-3 bps
Average interest earning assets	260,946	253,743	3%	257,354	245,448	5%
Average deposits and other borrowings	159,786	152,392	5%	156,099	145,794	7%
Australia Commercial²						
Net interest margin (%) - cash	2.67	2.72	-5 bps	2.70	2.10	60 bps
Average interest earning assets	61,398	60,860	1%	61,130	58,867	4%
Average deposits and other borrowings	112,368	113,276	-1%	112,821	115,097	-2%
Institutional						
Net interest margin (%) - cash	0.86	0.91	-5 bps	0.89	0.90	-1 bps
Average interest earning assets	458,132	454,334	1%	456,238	412,722	11%
Average deposits and other borrowings	355,591	355,905	0%	355,748	334,104	6%
New Zealand						
Net interest margin (%) - cash	2.60	2.67	-7 bps	2.64	2.47	17 bps
Average interest earning assets	120,377	118,639	1%	119,510	116,325	3%
Average deposits and other borrowings	102,479	102,113	0%	102,296	101,355	1%

¹ Includes the major bank levy of -\$178 million for the September 2023 half and -\$353 million for the September 2023 full year (Mar 23 half: -\$175 million; Sep 22 full year: -\$340 million).

² Australia Commercial division generates positive net interest income from surplus deposits held. Accordingly, \$57.6 billion of average deposits for the September 2023 half and \$58.4 billion for the September 2023 full year (Mar 23 half: \$59.3 billion; Sep 22 full year: \$63.4 billion) have been included within average net interest earning assets for the net interest margin calculation to align with internal management reporting view.

Group net interest margin - September 2023 Full Year v September 2022 Full Year



September 2023 v September 2022

Net interest margin (+7 bps)

- Assets pricing (-19 bps): primarily driven by home loan pricing competition in the Australia Retail and New Zealand divisions.
- Deposits pricing (+32 bps): driven by favourable deposit margins from a rising interest rate environment.
- Assets and funding mix (-8 bps): driven by unfavourable deposit mix with a shift towards lower margin term deposits, and increased term wholesale funding relative to customer deposits, partially offset by favourable lending mix with a shift towards higher margin variable rate home loans.

- Capital and replicating portfolio (+11 bps): primarily driven by higher interest rates, partially offset by lower volumes.
- Wholesale funding (-1 bps): driven by higher wholesale funding rates.
- Liquidity (-2 bps): driven by growth in lower yielding liquid assets to replace the Committed Liquidity Facility (CLF) which ceased in the March 2023 half, and other increases in liquid assets to meet regulatory compliance requirements.
- Markets activities (-6 bps): lower net interest income was driven by higher funding costs, primarily on commodity assets where the related revenues are recognised as Other operating income.

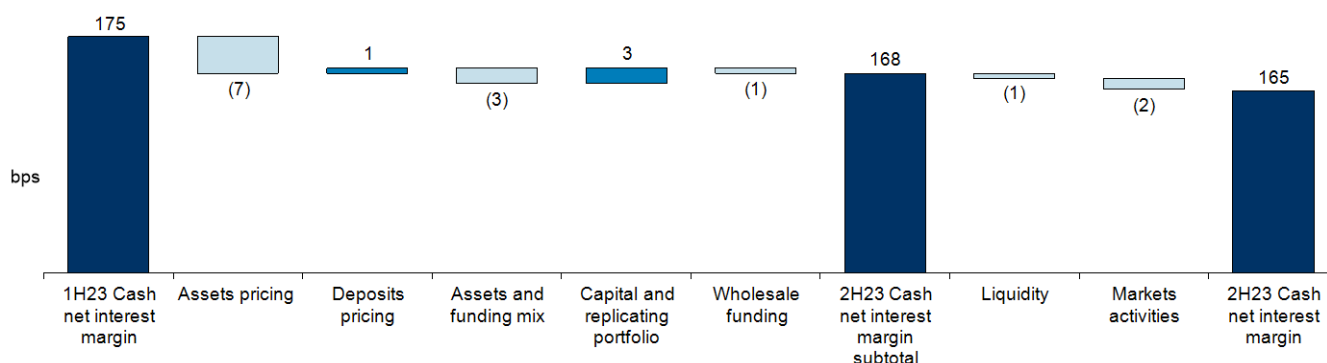
Average interest earning assets (+65.0 billion or +7%)

- Average net loans and advances (+36.4 billion or +6%): driven by lending growth across all divisions, and the impact of foreign currency translation.
- Average trading assets and investment securities (+4.9 billion or +4%): driven by higher debt investment securities partially offset by the impact of foreign currency translation.
- Average cash and other liquid assets (+23.8 billion or +14%): driven by higher reverse repurchase agreements, higher central bank balances and higher settlement balances owed to ANZ.

Average deposits and other borrowings (+44.4 billion or +6%)

- Average deposits and other borrowings (+44.4 billion or +6%): driven by growth in term deposits across all divisions, higher deposits and repurchase agreements from other banks, higher certificates of deposit, and the impact of foreign currency translation. This was partially offset by lower at-call deposits.

Group net interest margin - September 2023 Half Year v March 2023 Half Year



September 2023 v March 2023

Net interest margin (-10 bps)

- Assets pricing (-7 bps): primarily driven by home loan pricing competition in the Australia Retail and New Zealand divisions.
- Deposits pricing (+1 bps): driven by favourable at-call deposit margins from a rising interest rate environment, partially offset by lower margin on term deposits.
- Assets and funding mix (-3 bps): driven by unfavourable deposit mix with a shift towards lower margin term deposits, and increased term wholesale funding relative to customer deposits. This was partially offset by favourable lending mix with a shift towards higher margin variable rate home loans.
- Capital and replicating portfolio (+3 bps): primarily driven by higher interest rates, partially offset by lower volumes.
- Wholesale funding (-1 bps): driven by higher wholesale funding rates.
- Liquidity (-1 bps): driven by growth in lower yielding liquid assets to replace CLF which ceased in the March 2023 half, and other increases in liquid assets to meet regulatory compliance requirements.
- Markets activities (-2 bps): lower net interest income was driven by higher funding costs, primarily on commodity assets where the related revenues are recognised as Other operating income.

Average interest earning assets (+4.2 billion or flat)

- Average net loans and advances (+0.9 billion): driven by lending growth across the Australia Retail, Australia Commercial, and New Zealand divisions and the impact of foreign currency translation. This was partially offset by decrease in the Institutional division.
- Average trading assets and investment securities (+1.1 billion or +1%): driven by higher liquid assets and the impact of foreign currency translation.
- Average cash and other liquid assets (+2.2 billion or +1%): driven by higher reverse repurchase agreements and higher settlement balances owed to ANZ, partially offset by lower central bank balances.

Average deposits and other borrowings (-2.7 billion)

- Average deposits and other borrowings (-2.7 billion): driven by lower at-call deposits across all divisions and decrease in commercial paper, partially offset by higher term deposits across all divisions, and the impact of foreign currency translation.

Cash Other Operating Income

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net fee and commission income ¹	972	890	9%	1,862	1,907	-2%
Markets other operating income	938	985	-5%	1,923	860	large
Share of associates' profit/(loss)	120	101	19%	221	177	25%
Other ¹	257	49	large	306	729	-58%
Total	2,287	2,025	13%	4,312	3,673	17%
Total excluding large/notable items ²	2,244	2,075	8%	4,319	3,386	28%

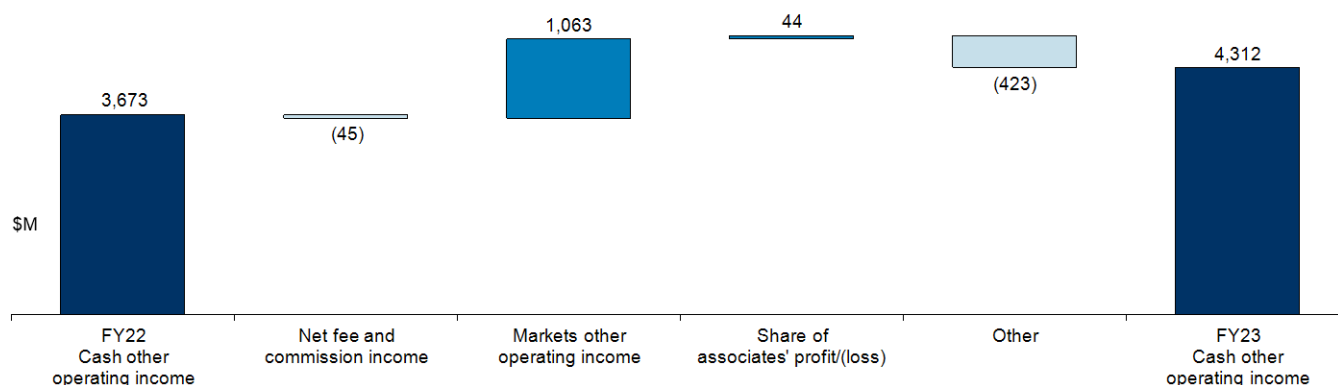
	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Other operating income by division						
Australia Retail	370	281	32%	651	622	5%
Australia Commercial	190	175	9%	365	662	-45%
Institutional	1,321	1,373	-4%	2,694	1,651	63%
New Zealand	210	199	6%	409	460	-11%
Pacific	45	40	13%	85	68	25%
Group Centre	151	(43)	large	108	210	-49%
Total	2,287	2,025	13%	4,312	3,673	17%

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Markets income						
Net interest income	20	164	-88%	184	707	-74%
Other operating income	938	985	-5%	1,923	860	large
Total	958	1,149	-17%	2,107	1,567	34%

¹ Excluding the Markets business unit.

² Refer to pages 14 to 17 for details of large/notable items.

Other operating income - September 2023 Full Year v September 2022 Full Year



September 2023 v September 2022

Other operating income increased \$639 million (+17%).

Net fee and commission income (-\$45 million or -2%)

- \$82 million decrease in the Australia Commercial division driven by lower revenue post Worldline business divestment in the prior year, partially offset by higher cards revenue reflecting an increase in commercial spending.
- \$30 million decrease in the New Zealand division primarily driven by lower cards revenue due to regulatory fee changes introduced in November 2022.
- \$69 million increase in the Australia Retail division driven by higher cards revenue reflecting an increase in consumer spending, and higher home loan offset account and annual card fees as waivers related to the transition of Breakfree Package concluded.

Markets income (+\$540 million or +34%)

Markets income increased \$540 million with a \$1,063 million increase in Other operating income, partially offset by a \$523 million decrease in Net interest income. The decrease in Net interest income was driven by higher funding costs, including on commodity assets where the related revenues were recognised as Other operating income. The \$540 million increase was attributable to the following business activities:

- \$262 million increase in Franchise Revenue across all business lines and geographies. Customer demand for foreign exchange and interest rate hedging products was strong amid continuing interest rate differentials across major currencies, and Capital Markets saw higher customer issuance levels. Higher trading revenues resulted from reduced currency and interest rate volatility, tightening credit spreads and favourable trading conditions in precious metal commodities.
- \$197 million increase in Balance Sheet driven by favourable yield curve movements and portfolio repricing.
- \$81 million increase in Derivative Valuation Adjustments with gains from tightening credit spreads, and lower currency and interest rate volatility.

Share of associates' profit/(loss) (+\$44 million or +25%)

- \$44 million increase in share of associates' profits driven by P.T. Bank Pan Indonesia (PT Panin) (\$41 million) and AMMB Holdings Berhad (AmBank) (\$13 million), partially offset by equity accounted losses in Worldline Australia Pty Ltd (\$11 million).

Other (-\$423 million or -58%)

- \$215 million decrease in the Australia Commercial division driven by business divestment impacts in the prior year, including a gain on completion of the ANZ Worldline partnership (\$307 million) and a loss on sale of the financial planning and advice business (\$62 million). This was partially offset by a gain on sale of the Investment Lending business (\$8 million) and higher income for services provided to Worldline Australia Pty Ltd (\$6 million).
- \$140 million decrease in the Group Centre division driven by lower realised gains on economic hedges against foreign currency denominated revenue streams offsetting net favourable foreign currency translations elsewhere in the Group (\$98 million), unfavourable valuation adjustments from investments measured at fair value through profit or loss (\$48 million), a loss on disposal of data centres in Australia (\$43 million), a net gain on modification of a significant lease arrangement in the prior year (\$23 million), lower premises rental income (\$21 million) due the exit of 55 Collins Street Melbourne in the prior year, and impairment of investments held in the ANZ Non-Bank group (\$20 million). This was partially offset by the net impact from recycling of foreign currency translation reserves from other comprehensive income to profit or loss on dissolution of a number of international entities in the current and prior year (\$108 million).
- \$40 million decrease in the Australia Retail division driven by lower insurance-related income.
- \$31 million decrease in the Institutional division driven primarily by valuation losses relating to USD capital held in overseas operations to meet local regulatory requirements.
- \$21 million decrease in the New Zealand division driven by the gain on sale of government securities in the prior year.
- \$24 million increase in the Pacific division primarily driven by higher foreign exchange income from increased activities.

• **September 2023 v March 2023**

Other operating income increased \$262 million (+13%).

Net fee and commission income (+\$82 million or 9%)

- \$77 million increase in the Australia Retail division driven by the timing of cards incentives recognition, and seasonality of annual card fees.

Markets income (-\$191 million or -17%)

Markets income decreased \$191 million with a \$47 million decrease in Other operating income and a \$144 million decrease in Net interest income, with lower revenues generally as a result of less favourable trading conditions compared to the March 2023 half. The decrease in Net interest income was driven by higher funding costs, including on commodity assets where the related revenues were recognised as Other operating income. The \$191 million decrease was primarily attributable to the following business activities:

- \$87 million decrease in Franchise Revenue driven by reduced trading activity with less favourable market conditions and lower precious metals trading revenues than the March 2023 half. This was partially offset by Rates with sustained customer demand for interest rate hedging solutions.
- \$86 million decrease in Balance Sheet driven by lower net interest income and less favourable yield curve movements than the March 2023 half.
- \$18 million decrease in Derivative Valuation Adjustments with lower credit valuation gains as credit spreads widened.

Share of associates' profit/(loss) (+\$19 million or +19%)

- \$19 million increase in share of associates' profits driven by PT Panin (\$9 million) and Worldline Australia Pty Ltd (\$6 million).

Other (+\$208 million)

- \$164 million increase in the Group Centre division driven by unfavourable valuation adjustments from investments measured at fair value through profit or loss (\$49 million) in the March 2023 half, a loss on disposal of data centres in Australia (\$43 million) in the March 2023 half, a gain on recycling of foreign currency translation reserves from other comprehensive income to profit or loss on dissolution of a number of international entities (\$43 million), and an adjustment to the gain on sale relating to the completed UDC Finance divestment (\$23 million).
- \$17 million increase in the Australia Commercial division driven by a gain on sale of the Investment Lending business (\$8 million) and higher income for services provided to Worldline Australia Pty Ltd (\$7 million).
- \$12 million increase in the Australia Retail division driven primarily by higher insurance-related income.

GROUP RESULTS

Cash Operating Expenses

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Personnel	2,869	2,893	-1%	5,762	5,296	9%
Premises	324	334	-3%	658	721	-9%
Technology	864	836	3%	1,700	1,621	5%
Restructuring	115	54	large	169	101	67%
Other	970	880	10%	1,850	1,840	1%
Total	5,142	4,997	3%	10,139	9,579	6%
Total excluding large/notable items ¹	4,874	4,844	1%	9,718	9,170	6%

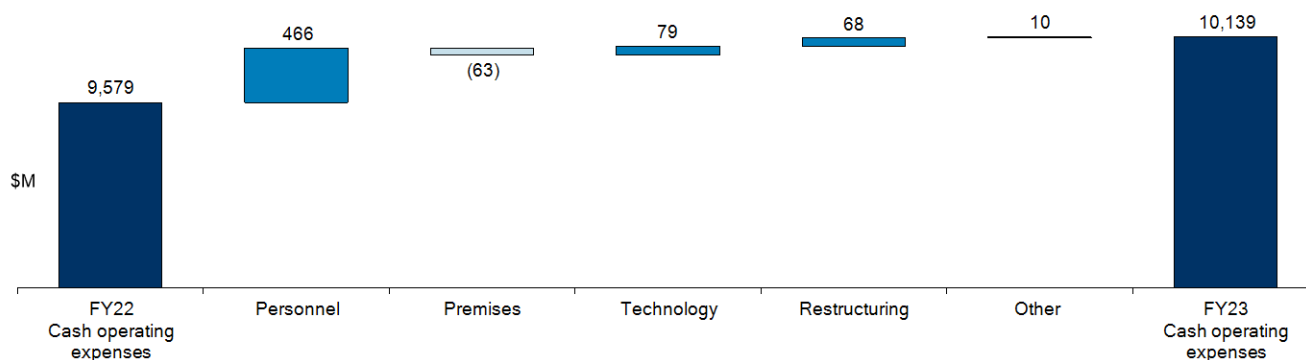
Operating expenses by division	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Australia Retail	1,797	1,745	3%	3,542	3,397	4%
Australia Commercial	738	685	8%	1,423	1,301	9%
Institutional	1,380	1,328	4%	2,708	2,566	6%
New Zealand	661	630	5%	1,291	1,273	1%
Pacific	71	74	-4%	145	153	-5%
Group Centre	495	535	-7%	1,030	889	16%
Total	5,142	4,997	3%	10,139	9,579	6%

FTE by division	Half Year			Full Year		
	Sep 23	Mar 23	Movt	Sep 23	Sep 22	Movt
Australia Retail	11,313	11,199	1%	11,313	11,107	2%
Australia Commercial	3,514	3,607	-3%	3,514	3,551	-1%
Institutional	6,412	6,353	1%	6,412	6,316	2%
New Zealand	6,766	6,785	0%	6,766	6,793	0%
Pacific	1,013	1,037	-2%	1,013	1,086	-7%
Group Centre ²	11,324	10,821	5%	11,324	10,319	10%
Total FTE	40,342	39,802	1%	40,342	39,172	3%
Average FTE²	40,125	39,589	1%	39,885	39,672	1%

¹ Refer to pages 14 to 17 for further details on large/notable items.

² September 2022 comparative information has been restated to include FTE of the consolidated investments managed by 1835i Group Pty Ltd in the Group Centre division (FTE:185; Average FTE: 126).

Operating expenses - September 2023 Full Year v September 2022 Full Year



• **September 2023 v September 2022**

Operating expenses increased by \$560 million (+6%).

- Personnel expenses increased \$466 million (+9%) driven by incremental costs associated with strategic initiatives, inflationary impacts on wages including an increase in leave provisions, costs previously attributed to discontinued operations, and the impact of unfavourable foreign currency translation. This was partially offset by productivity initiatives and investment re-prioritisation.
- Premises expenses decreased by \$63 million (-9%) driven by the lease exit on modification of a significant lease arrangement in the prior year, and lower rent as the result of a reduction in the Group’s property footprint, including the exit of 55 Collins Street Melbourne in the prior year.
- Technology expenses increased \$79 million (+5%) driven by incremental costs associated with strategic initiatives, higher software licence costs, inflationary impacts on vendor costs, and costs previously attributed to discontinued operations. This was partially offset by benefits from technology simplification, investment re-prioritisation, and lower amortisation.
- Restructuring expenses increased \$68 million (+67%) driven by operational changes across all divisions.
- Other expenses increased \$10 million (+1%) driven by higher Suncorp Bank acquisition related costs, the initial CSLR Levy, partially offset by investment re-prioritisation.

• **September 2023 v March 2023**

Operating expenses increased by \$145 million (+3%).

- Personnel expenses decreased \$24 million (-1%) driven by reduction in leave provisions, partially offset by higher resourcing supporting investments relating to strategic initiatives.
- Technology expenses increased \$28 million (+3%) driven by incremental costs associated with strategic initiatives including Cloud and ANZ Plus.
- Restructuring expenses increased \$61 million (large) driven by operational changes across all divisions.
- Other expenses increased \$90 million (+10%) driven by the initial CSLR Levy.

Software Capitalisation

Capitalised software comprises both costs incurred to develop software and costs to acquire software. These costs are capitalised as intangible assets and amortised over the expected useful lives. Details are presented in the table below:

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Balance at start of period	877	896	-2%	896	960	-7%
Software capitalised during the period	199	143	39%	342	315	9%
Amortisation during the period	(157)	(163)	-4%	(320)	(375)	-15%
Software impaired/written-off	-	-	n/a	-	(3)	-100%
Foreign currency translation	-	1	-100%	1	(1)	large
Total capitalised software	919	877	5%	919	896	3%

Capitalised software by division

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Australia Retail	125	132	-5%	125	141	-11%
Australia Commercial	104	86	21%	104	74	41%
Institutional	433	415	4%	433	405	7%
New Zealand	35	14	large	35	15	large
Group Centre	222	230	-3%	222	261	-15%
Total capitalised software	919	877	5%	919	896	3%

Credit Risk

The Group's assessment of expected credit losses (ECL) from its credit portfolio is subject to judgements and estimates made by management based on a variety of internal and external information, as well as the Group's experience of the performance of the portfolio under a variety of conditions. Refer to Additional ECL information in Supplementary Information for base economic forecast assumptions and probability weightings, and the 2023 ANZGHL Annual Report for full details.

Credit impairment charge/(release)

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Collectively assessed credit impairment charge/(release)	(11)	163	large	152	(311)	large
Individually assessed credit impairment charge/(release)	123	(30)	large	93	79	18%
Total credit impairment charge/(release)	112	133	-16%	245	(232)	large

Credit impairment charge/(release) analysis

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
New and increased provisions (net of releases)						
- Collectively assessed	(11)	163	large	152	(311)	large
- Individually assessed	239	237	1%	476	520	-8%
Write-backs	(50)	(166)	-70%	(216)	(233)	-7%
Recoveries of amounts previously written-off	(66)	(101)	-35%	(167)	(208)	-20%
Total credit impairment charge	112	133	-16%	245	(232)	large

Credit impairment charge/(release) by division

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Collectively assessed						
Australia Retail	5	50	-90%	55	(169)	large
Australia Commercial	8	57	-86%	65	(170)	large
Institutional	(36)	5	large	(31)	(13)	large
New Zealand	20	66	-70%	86	61	41%
Pacific	(7)	(15)	-53%	(22)	(19)	16%
Group Centre	(1)	-	n/a	(1)	(1)	0%
Total collectively assessed	(11)	163	large	152	(311)	large
Individually assessed						
Australia Retail	48	32	50%	80	40	100%
Australia Commercial	33	9	large	42	37	14%
Institutional	30	(79)	large	(49)	(14)	large
New Zealand	17	9	89%	26	(16)	large
Pacific	(5)	(1)	large	(6)	13	large
Group Centre	-	-	n/a	-	19	-100%
Total individually assessed	123	(30)	large	93	79	18%
Total credit impairment charge/(release)						
Australia Retail	53	82	-35%	135	(129)	large
Australia Commercial	41	66	-38%	107	(133)	large
Institutional	(6)	(74)	-92%	(80)	(27)	large
New Zealand	37	75	-51%	112	45	large
Pacific	(12)	(16)	-25%	(28)	(6)	large
Group Centre	(1)	-	n/a	(1)	18	large
Total credit impairment charge/(release)	112	133	-16%	245	(232)	large

Credit impairment charge/(release) by division, cont'd

	Collectively assessed				Individually assessed			Total \$M
	Stage 1 \$M	Stage 2 \$M	Stage 3 \$M	Total collectively assessed \$M	Stage 3 - New and increased \$M	Stage 3 - Recoveries and write- backs \$M	Total individually assessed \$M	
September 2023 Full Year								
Australia Retail	(27)	91	(9)	55	192	(112)	80	135
Australia Commercial	57	21	(13)	65	127	(85)	42	107
Institutional	79	(94)	(16)	(31)	99	(148)	(49)	(80)
New Zealand	(3)	76	13	86	53	(27)	26	112
Pacific	4	(13)	(13)	(22)	5	(11)	(6)	(28)
Group Centre	(1)	-	-	(1)	-	-	-	(1)
Total	109	81	(38)	152	476	(383)	93	245
September 2022 Full Year								
Australia Retail	6	(159)	(16)	(169)	218	(178)	40	(129)
Australia Commercial	71	(214)	(27)	(170)	194	(157)	37	(133)
Institutional	104	(117)	-	(13)	50	(64)	(14)	(27)
New Zealand	42	15	4	61	39	(55)	(16)	45
Pacific	(2)	(13)	(4)	(19)	19	(6)	13	(6)
Group Centre	(1)	-	-	(1)	-	19	19	18
Total	220	(488)	(43)	(311)	520	(441)	79	(232)
September 2023 Half Year								
Australia Retail	12	13	(20)	5	98	(50)	48	53
Australia Commercial	59	(54)	3	8	65	(32)	33	41
Institutional	36	(63)	(9)	(36)	42	(12)	30	(6)
New Zealand	(1)	18	3	20	32	(15)	17	37
Pacific	5	(5)	(7)	(7)	2	(7)	(5)	(12)
Group Centre	(1)	-	-	(1)	-	-	-	(1)
Total	110	(91)	(30)	(11)	239	(116)	123	112
March 2023 Half Year								
Australia Retail	(39)	78	11	50	94	(62)	32	82
Australia Commercial	(2)	75	(16)	57	62	(53)	9	66
Institutional	43	(31)	(7)	5	57	(136)	(79)	(74)
New Zealand	(2)	58	10	66	21	(12)	9	75
Pacific	(1)	(8)	(6)	(15)	3	(4)	(1)	(16)
Group Centre	-	-	-	-	-	-	-	-
Total	(1)	172	(8)	163	237	(267)	(30)	133

Collectively assessed credit impairment charge/(release)

- September 2023 v September 2022

The collectively assessed impairment charge of \$152 million for the September 2023 full year was driven by deterioration in the economic outlook, and deterioration in credit risk. This was partially offset by favourable changes in portfolio composition, particularly in the Institutional division.

The collectively assessed impairment release of \$311 million for the September 2022 full year was driven by improvements in credit risk, favourable changes in portfolio composition, and a net release of management temporary adjustments. This was partially offset by an increase of downside risks associated with the economic outlook.

- September 2023 v March 2023

The collectively assessed impairment release of \$11 million for the September 2023 half was driven by a net release in management temporary adjustments, and an improvement in portfolio composition, particularly in the Institutional division. This was partially offset by deterioration in economic outlook, and deterioration in credit risk.

The collectively assessed impairment charge of \$163 million for the March 2023 half was driven by deterioration in economic outlook, a net increase in management temporary adjustments, and deterioration in credit risk. This was partially offset by an improvement in portfolio composition, particularly in the Institutional division.

Individually assessed credit impairment charge/(release)

• September 2023 v September 2022

The individually assessed credit impairment charge increased \$14 million (18%) driven by increases in the New Zealand (+\$42 million) and the Australia Retail division (+\$40 million) due to lower write-backs and recoveries. This was partially offset by decreases in the Institutional division (-\$35 million) due to write-back of a single name exposure, and the Pacific division (-\$19 million) due to higher write-backs.

• September 2023 v March 2023

The individually assessed credit impairment charge increased \$153 million driven by the Institutional division (+\$109 million) due to impairment of several single name exposures and higher write-backs in the March 2023 half, the Australia Commercial division (+24 million) due to lower write-backs in the SME Banking portfolio, and the Australia Retail division (+\$16 million) due to lower write-backs in the Home Loans portfolio.

Allowance for expected credit losses¹

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Collectively assessed allowance for ECL	4,032	4,040	3,853	0%	5%
Individually assessed allowance for ECL	376	421	542	-11%	-31%
Total allowance for ECL	4,408	4,461	4,395	-1%	0%
Net loans and advances at amortised cost	3,546	3,658	3,582	-3%	-1%
Off-balance sheet commitments	827	774	775	7%	7%
Investment securities - debt securities at amortised cost	35	29	38	21%	-8%
Total allowance for ECL	4,408	4,461	4,395	-1%	0%

¹ For financial assets at fair value through other comprehensive income (FVOCI), the allowance for ECL of \$15m (Mar 23: \$13m; Sep 22: \$10m) does not alter the carrying amount which remains at fair value. Instead, the allowance for ECL is recognised in other comprehensive income with a corresponding charge to profit or loss.

Allowance for expected credit losses by division¹

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Collectively assessed					
Australia Retail	954	949	899	1%	6%
Australia Commercial	1,041	1,033	976	1%	7%
Institutional	1,425	1,451	1,452	-2%	-2%
New Zealand	560	543	448	3%	25%
Pacific	52	63	77	-17%	-32%
Group Centre	-	1	1	large	large
Total collectively assessed	4,032	4,040	3,853	0%	5%
Individually assessed					
Australia Retail	63	68	75	-7%	-16%
Australia Commercial	127	149	188	-15%	-32%
Institutional	126	129	200	-2%	-37%
New Zealand	40	47	46	-15%	-13%
Pacific	20	28	33	-29%	-39%
Group Centre	-	-	-	n/a	n/a
Total individually assessed	376	421	542	-11%	-31%
Allowance for ECL					
Australia Retail	1,017	1,017	974	0%	4%
Australia Commercial	1,168	1,182	1,164	-1%	0%
Institutional	1,551	1,580	1,652	-2%	-6%
New Zealand	600	590	494	2%	21%
Pacific	72	91	110	-21%	-35%
Group Centre	-	1	1	large	large
Total allowance for ECL	4,408	4,461	4,395	-1%	0%

¹ Includes allowance for ECL for Net loans and advances - at amortised cost, Investment securities - debt securities at amortised cost and Off-balance sheet commitments - undrawn and contingent facilities. For Investment securities - debt securities at FVOCI, the allowance for ECL is recognised in Other comprehensive income with a corresponding charge to profit or loss.

Allowance for expected credit losses by division, cont'd¹

	Collectively assessed				Individually assessed	
	Stage 1 \$M	Stage 2 \$M	Stage 3 \$M	Total \$M	Stage 3 \$M	Total \$M
As at September 2023						
Australia Retail	118	674	162	954	63	1,017
Australia Commercial	410	531	100	1,041	127	1,168
Institutional	1,205	210	10	1,425	126	1,551
New Zealand	139	351	70	560	40	600
Pacific	20	20	12	52	20	72
Group Centre	-	-	-	-	-	-
Total	1,892	1,786	354	4,032	376	4,408
As at March 2023						
Australia Retail	107	660	182	949	68	1,017
Australia Commercial	350	586	97	1,033	149	1,182
Institutional	1,159	274	18	1,451	129	1,580
New Zealand	141	333	69	543	47	590
Pacific	16	28	19	63	28	91
Group Centre	1	-	-	1	-	1
Total	1,774	1,881	385	4,040	421	4,461
As at September 2022						
Australia Retail	145	583	171	899	75	974
Australia Commercial	352	511	113	976	188	1,164
Institutional	1,124	303	25	1,452	200	1,652
New Zealand	134	259	55	448	46	494
Pacific	16	36	25	77	33	110
Group Centre	1	-	-	1	-	1
Total	1,772	1,692	389	3,853	542	4,395

¹ Includes allowance for ECL for Net loans and advances - at amortised cost, Investment securities - debt securities at amortised cost and Off-balance sheet commitments - undrawn and contingent facilities. For Investment securities - debt securities at FVOCI, the allowance for ECL is recognised in Other comprehensive income with a corresponding charge to profit or loss.

Allowance for expected credit losses

- September 2023 v September 2022

The increase in total allowance for ECL was driven by a \$179 million increase in the collectively assessed allowance for ECL, partially offset by a \$166 million decrease in the individually assessed allowance for ECL. The increase in collectively assessed allowance for ECL was driven by \$171 million for the downside risks associated with the economic outlook, \$54 million from deterioration in credit risk and \$30 million from foreign currency translation and other impacts. This was partially offset by \$72 million from favourable changes in portfolio composition, particularly in the Institutional division and \$4 million reduction in management temporary adjustments. The decrease in individually assessed allowance for ECL was driven by decreases in the Institutional division due to the write-back of a large single name exposure, and Australia Commercial division due to reductions in the level of impaired loans.

- September 2023 v March 2023

The decrease in total allowance for ECL was driven by a \$45 million decrease in the individually assessed allowance for ECL and a \$8 million decrease in the collectively assessed allowance for ECL. The decrease in individually assessed allowance for ECL was driven by reduced levels of impaired loans in the Australia Retail, Australia Commercial, and Pacific divisions. The decrease in collectively assessed allowance for ECL was driven by \$84m reduction in management temporary adjustments, \$31 million from favourable changes in portfolio composition, partially offset by \$71 million for the downside risks associated with the economic outlook, \$30 million from deterioration in credit risk, and foreign currency translation and other impacts.

Collectively assessed allowance for ECL

In estimating the collectively assessed allowance for ECL, the Group makes a number of judgments and assumptions. Full details are included in Note 14 of the 2023 ANZ Group Holding Limited Annual Report with select extracts included below:

• **Base case economic forecast assumptions**

The economic drivers of the base case economic forecasts, reflective of ANZ Economics' view of future macroeconomic conditions used at 30 September 2023 are set out below. For the years following the near term forecasts below, the ECL models apply simplified assumptions for the economic conditions to calculate lifetime loss.

	Forecast calendar year		
	2023	2024	2025
Australia			
GDP (annual % change)	1.5	1.3	2.2
Unemployment rate (annual average)	3.6	4.4	4.5
Residential property prices (annual % change)	5.9	2.8	4.3
Consumer price index (annual average % change)	5.6	3.5	2.9
New Zealand			
GDP (annual % change)	0.7	0.3	1.5
Unemployment rate (annual average)	3.8	4.8	5.1
Residential property prices (annual % change)	-0.6	2.3	3.2
Consumer price index (annual average % change)	6.0	3.8	2.2
Rest of World			
GDP (annual % change)	1.8	0.9	2.0
Consumer price index (annual average % change)	3.9	2.9	2.2

The base case economic forecasts for Australia, New Zealand and Rest of World are for continuing slowdowns in economic activity. Continued high inflation in Australia and New Zealand is expected to keep interest rates high and dampen growth over the forecast period.

• **Probability weightings**

Probability weightings for each scenario are determined by management considering the risks and uncertainties surrounding the base case economic scenario.

The average base case weighting has increased to 45.9% (Mar 23: 45%; Sep 22: 45%) as the downside and severe downside scenario weightings have been revised. The average downside case weighting has increased to 41.2% (Mar 23: 40%; Sep 22: 40%), and the average severe downside case weighting has decreased to 12.9% (Mar 23: 15%; Sep 22: 15%).

The assigned probability weightings in Australia, New Zealand and Rest of World are subject to a high degree of inherent uncertainty and therefore the actual outcomes may be significantly different to those projected. The Group considers these weightings in each geography to provide estimates of the possible loss outcomes and taking into account short and long term inter-relationships within the Group's credit portfolios. The average weightings applied across the Group are set out below:

	Sep 23	Mar 23	Sep 22
Base	45.9%	45.0%	45.0%
Upside	0.0%	0.0%	0.0%
Downside	41.2%	40.0%	40.0%
Severe downside	12.9%	15.0%	15.0%

• **ECL - Sensitivity analysis**

Given current economic uncertainties and the judgement applied to factors used in determining the expected default of borrowers in future periods, expected credit losses reported by the Group should be considered as a best estimate within a range of possible estimates.

The table below illustrates the sensitivity of collectively assessed ECL to key factors used in determining it as at 30 September 2023:

	ECL \$M
If 1% of Stage 1 facilities were included in Stage 2	4,116
If 1% of Stage 2 facilities were included in Stage 1	4,027
100% upside scenario	1,274
100% base scenario	1,790
100% downside scenario	3,123
100% severe downside scenario	9,251

Long-Run Loss Rates

Management believes that disclosure of modelled long-run historical loss rates for individually assessed provisions assists in assessing the longer term expected loss rates of the lending portfolio by removing the volatility of reported earnings created by the use of accounting losses. The long-run loss methodology used for economic profit is an internal measure and is not based on the credit loss recognition principles of AASB 9 *Financial Instruments*.

Long-run loss as a % of gross lending assets by division	As at		
	Sep 23	Mar 23	Sep 22
Australia Retail	0.10%	0.11%	0.11%
Australia Commercial	0.52%	0.53%	0.56%
New Zealand	0.12%	0.10%	0.11%
Institutional	0.19%	0.19%	0.21%
Total Group	0.17%	0.17%	0.19%

Non-Performing Credit Exposures

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Impaired loans ¹	1,037	804	1,043	29%	-1%
Restructured items ²	437	382	376	14%	16%
Non-performing commitments, contingencies and derivatives ¹	47	24	26	96%	81%
Gross impaired assets	1,521	1,210	1,445	26%	5%
Non-performing credit exposures not impaired	3,500	3,089	3,065	13%	14%
Total non-performing credit exposures³	5,021	4,299	4,510	17%	11%
Gross impaired assets by division					
Australia Retail	520	415	390	25%	33%
Australia Commercial	248	288	360	-14%	-31%
Institutional	562	302	425	86%	32%
New Zealand	122	100	93	22%	31%
Pacific	69	105	177	-34%	-61%
Gross impaired assets	1,521	1,210	1,445	26%	5%
Gross impaired assets by size of exposure					
Less than \$10 million	999	956	1,084	4%	-8%
\$10 million to \$100 million	113	123	131	-8%	-14%
Greater than \$100 million	409	131	230	large	78%
Gross impaired assets	1,521	1,210	1,445	26%	5%
Individually assessed provisions					
Impaired loans	(366)	(414)	(533)	-12%	-31%
Non-performing commitments, contingencies and derivatives	(10)	(7)	(9)	43%	11%
Net impaired assets	1,145	789	903	45%	27%

¹ Impaired loans and non-performing commitments, contingencies and derivatives do not include exposures that are collectively assessed for Stage 3 ECL, which comprise unsecured retail exposures of 90+ days past due and defaulted but well secured exposures.

² Restructured items are facilities where the original contractual terms have been modified for reasons related to the financial difficulties of the customer and are collectively assessed for Stage 3 ECL. Restructuring may consist of reduction of interest, principal or other payments legally due, or an extension in maturity materially beyond those typically offered to new facilities with similar risk.

³ Non-performing credit exposures are aligned with the definition in APS220 Credit Risk Management.

• **September 2023 v September 2022**

Gross impaired assets increased \$76 million (5%) driven by increases in the Australia Retail division (+\$130 million) due to increase in restructured Home Loans facilities, and the Institutional division (+\$137 million) due to the downgrade of several single name collateralised exposures. This was partially offset by decreases in the Australia Commercial division (-\$112 million) due to reduced number of downgrades, and the Pacific division (-\$108 million) due to upgrade of restructured exposures.

• **September 2023 v March 2023**

Gross impaired assets increased \$311 million (26%) driven by increases in the Institutional division (+\$260 million) due to the downgrade of several single name collateralised exposures, and the Australia Retail division (+\$105 million) due to increase in restructured Home Loans facilities. This was partially offset by the Australia Commercial division (-\$40 million) due to continued reduction in the number of downgrades, and the Pacific division (-\$36 million) due to upgrade of restructured exposures.

The Group's individually assessed provision coverage ratio on impaired assets was 24.7% at 30 September 2023 (Mar 23: 34.9%; Sep 22: 37.5%).

New Impaired Assets

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Impaired loans ¹	627	405	55%	1,032	798	29%
Restructured items ²	162	122	33%	284	412	-31%
Non-performing commitments and contingencies ¹	40	11	large	51	28	82%
Total new impaired assets	829	538	54%	1,367	1,238	10%
New impaired assets by division						
Australia Retail	276	221	25%	497	481	3%
Australia Commercial	93	93	0%	186	300	-38%
Institutional	369	156	large	525	241	large
New Zealand	85	63	35%	148	85	74%
Pacific	6	5	20%	11	131	-92%
Total new impaired assets	829	538	54%	1,367	1,238	10%

¹ Impaired loans and non-performing commitments and contingencies do not include exposures that are collectively assessed for Stage 3 ECL, which comprise unsecured retail exposures of 90+ days past due and defaulted but well secured exposures.

² Restructured items are facilities where the original contractual terms have been modified for reasons related to the financial difficulties of the customer and are collectively assessed for Stage 3 ECL. Restructuring may consist of reduction of interest, principal or other payments legally due, or an extension in maturity materially beyond those typically offered to new facilities with similar risk.

- September 2023 v September 2022**

New impaired assets increased \$129 million (10%) driven by increases in the Institutional division (+\$284 million) due to downgrade of several single name collateralised exposures, and the New Zealand division (+\$63 million) due to increased delinquency in the retail portfolios. This was partially offset by decreases in the Pacific division (-\$120 million) due to higher restructures in the prior year, and the Australia Commercial division (-\$114 million) as delinquency flows remain subdued.

- September 2023 v March 2023**

New impaired assets increased \$291 million (54%) driven by increases in the Institutional division (+\$213 million) due to downgrade of several single name collateralised exposures, the Australia Retail division (+\$55 million) due to increase in restructured Home Loans facilities, and the New Zealand division (+\$22 million) due to increased delinquency in the retail portfolios.

Ageing analysis of net loans and advances that are past due but not impaired

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
1-29 days	7,223	6,213	5,322	16%	36%
30-59 days	1,809	1,965	1,243	-8%	46%
60-89 days	1,146	759	598	51%	92%
90+ days	2,841	2,502	2,402	14%	18%
Total	13,019	11,439	9,565	14%	36%

- September 2023 v September 2022**

Net loans and advances past due but not impaired increased \$3,454 million (36%). The increases across all ageing categories was primarily driven by home loan portfolios in the Australia Retail and New Zealand divisions.

- September 2023 v March 2023**

Net loans and advances past due but not impaired increased \$1,580 million (14%). The increases across the ageing categories was primarily driven by home loan portfolios in the Australia Retail and New Zealand divisions.

Cash Income Tax Expense

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Cash profit before income tax from continuing operations	5,111	5,398	-5%	10,509	9,200	14%
Prima facie income tax expense at 30%	1,534	1,619	-5%	3,153	2,760	14%
Tax effect of permanent differences:						
Net (gain)/loss from business divestments/closures	-	-	n/a	-	38	-100%
Share of associates' (profit)/loss	(35)	(31)	13%	(66)	(53)	25%
Gain on completion of Worldline partnership	-	-	n/a	-	(121)	-100%
Interest on convertible instruments	54	38	42%	92	49	88%
Overseas tax rate differential	(70)	(96)	-27%	(166)	(121)	37%
Provision for foreign tax on dividend repatriation	23	18	28%	41	155	-74%
Other	6	16	-63%	22	5	large
Subtotal	1,512	1,564	-3%	3,076	2,712	13%
Income tax (over)/under provided in previous years	1	(1)	large	-	(28)	-100%
Income tax expense from cash profit	1,513	1,563	-3%	3,076	2,684	15%
Australia	800	933	-14%	1,733	1,680	3%
Overseas	713	630	13%	1,343	1,004	34%
Income tax expense from cash profit	1,513	1,563	-3%	3,076	2,684	15%
Effective tax rate	29.6%	29.0%		29.3%	29.2%	

- September 2023 v September 2022**

The effective tax rate increased from 29.2% to 29.3%. The increase of 10 bps was driven by the non-tax assessable gain on completion of the Worldline partnership in the prior year (132 bps), higher non-deductible interest on convertible instruments (34 bps), lower prior period adjustments (30 bps), and various other small items (15 bps). This was partially offset by lower withholding tax expense on foreign dividends (-129 bps), non-tax deductible losses from business divestments/closures in the prior year (-41 bps), and higher offshore earnings that attract a lower rate of tax (-26 bps).

- September 2023 v March 2023**

The effective tax rate increased from 29.0% to 29.6%. The increase of 60 bps was driven by lower offshore earnings that attract a lower rate of tax (41 bps), higher non-deductible interest on convertible instruments (35 bps), and higher withholding tax expense on foreign dividends (12 bps). This was partially offset by higher equity accounted earnings (-11 bps).

Impact of Foreign Currency Translation

The following tables present the Group's comparative cash profit results, net loans and advances and customer deposits neutralised for the impact of foreign currency translation. Comparative data has been adjusted to remove the translation impact of foreign currency movements by retranslating prior period comparatives at current period foreign exchange rates.

September 2023 Full Year v September 2022 Full Year

	Full Year				Movement	
	Actual	FX unadjusted	FX impact	FX adjusted	FX unadjusted	FX adjusted
	Sep 23 \$M	Sep 22 \$M	Sep 22 \$M	Sep 22 \$M	Sep 23 v. Sep 22	Sep 23 v. Sep 22
Net interest income	16,581	14,874	64	14,938	11%	11%
Other operating income	4,312	3,673	(35)	3,638	17%	19%
Operating income	20,893	18,547	29	18,576	13%	12%
Operating expenses	(10,139)	(9,579)	(46)	(9,625)	6%	5%
Cash profit before credit impairment and income tax	10,754	8,968	(17)	8,951	20%	20%
Credit impairment (charge)/release	(245)	232	1	233	large	large
Cash profit before income tax	10,509	9,200	(16)	9,184	14%	14%
Income tax expense and non-controlling interests	(3,104)	(2,685)	14	(2,671)	16%	16%
Cash profit from continuing operations	7,405	6,515	(2)	6,513	14%	14%
Cash profit/(loss) from continuing operations by division						
Australia Retail	1,874	2,009	-	2,009	-7%	-7%
Australia Commercial	1,440	1,551	-	1,551	-7%	-7%
Institutional	2,963	1,937	36	1,973	53%	50%
New Zealand	1,552	1,449	(3)	1,446	7%	7%
Pacific	71	9	1	10	large	large
Group Centre	(495)	(440)	(36)	(476)	13%	4%
Cash profit from continuing operations	7,405	6,515	(2)	6,513	14%	14%
Net loans and advances by division						
Australia Retail	312,249	290,322	-	290,322	8%	8%
Australia Commercial	61,557	59,727	-	59,727	3%	3%
Institutional	210,234	207,241	1,168	208,409	1%	1%
New Zealand	121,824	113,288	6,401	119,689	8%	2%
Pacific	1,684	1,754	18	1,772	-4%	-5%
Group Centre	(504)	75	-	75	large	large
Net loans and advances	707,044	672,407	7,587	679,994	5%	4%
Customer deposits by division						
Australia Retail	164,786	149,953	-	149,953	10%	10%
Australia Commercial	113,408	112,195	-	112,195	1%	1%
Institutional	266,462	262,534	1,212	263,746	1%	1%
New Zealand	99,076	92,032	5,200	97,232	8%	2%
Pacific	3,719	3,776	28	3,804	-2%	-2%
Group Centre	(332)	(61)	-	(61)	large	large
Customer deposits	647,119	620,429	6,440	626,869	4%	3%

GROUP RESULTS
September 2023 Half Year v March 2023 Half Year

	Half Year				Movement	
	Actual	FX unadjusted	FX impact	FX adjusted	FX unadjusted	FX adjusted
	Sep 23 \$M	Mar 23 \$M	Mar 23 \$M	Mar 23 \$M	Sep 23 v. Mar 23	Sep 23 v. Mar 23
Net interest income	8,078	8,503	23	8,526	-5%	-5%
Other operating income	2,287	2,025	(11)	2,014	13%	14%
Operating income	10,365	10,528	12	10,540	-2%	-2%
Operating expenses	(5,142)	(4,997)	(12)	(5,009)	3%	3%
Cash profit before credit impairment and income tax	5,223	5,531	-	5,531	-6%	-6%
Credit impairment (charge)/release	(112)	(133)	(2)	(135)	-16%	-17%
Cash profit before income tax	5,111	5,398	(2)	5,396	-5%	-5%
Income tax expense and non-controlling interests	(1,527)	(1,577)	2	(1,575)	-3%	-3%
Cash profit from continuing operations	3,584	3,821	-	3,821	-6%	-6%
Cash profit/(loss) from continuing operations by division						
Australia Retail	848	1,026	-	1,026	-17%	-17%
Australia Commercial	701	739	-	739	-5%	-5%
Institutional	1,366	1,597	7	1,604	-14%	-15%
New Zealand	778	774	5	779	1%	0%
Pacific	37	34	-	34	9%	9%
Group Centre	(146)	(349)	(12)	(361)	-58%	-60%
Cash profit from continuing operations	3,584	3,821	-	3,821	-6%	-6%
Net loans and advances by division						
Australia Retail	312,249	300,581	-	300,581	4%	4%
Australia Commercial	61,557	59,911	-	59,911	3%	3%
Institutional	210,234	208,265	1,926	210,191	1%	0%
New Zealand	121,824	120,262	(705)	119,557	1%	2%
Pacific	1,684	1,661	16	1,677	1%	0%
Group Centre	(504)	(593)	-	(593)	-15%	-15%
Net loans and advances	707,044	690,087	1,237	691,324	2%	2%
Customer deposits by division						
Australia Retail	164,786	156,374	-	156,374	5%	5%
Australia Commercial	113,408	113,011	-	113,011	0%	0%
Institutional	266,462	278,089	4,249	282,338	-4%	-6%
New Zealand	99,076	97,958	(575)	97,383	1%	2%
Pacific	3,719	3,562	40	3,602	4%	3%
Group Centre	(332)	(367)	-	(367)	-10%	-10%
Customer deposits	647,119	648,627	3,714	652,341	0%	-1%

Earnings Related Hedges

Where it is considered appropriate, the Group takes out economic hedges against larger foreign exchange denominated revenue streams (primarily New Zealand Dollar and US Dollar). New Zealand Dollar exposure relates to the New Zealand geography and USD exposures relate to Rest of World geography. Details of these hedges are set out below.

	Half Year		Full Year	
	Sep 23 \$M	Mar 23 \$M	Sep 23 \$M	Sep 22 \$M
NZD Economic hedges				
Net open NZD position (notional principal) ^{1,2}	3,050	3,011	3,050	2,585
Amount taken to income (pre-tax statutory basis) ³	(7)	(148)	(155)	176
Amount taken to income (pre-tax cash basis) ⁴	(13)	16	3	45
USD Economic hedges				
Net open USD position (notional principal) ^{1,2}	906	750	906	685
Amount taken to income (pre-tax statutory basis) ³	(29)	28	(1)	(59)
Amount taken to income (pre-tax cash basis) ⁴	(11)	(20)	(31)	(6)

^{1.} Value in AUD at contracted rate.

^{2.} The following hedges were in place to partially hedge future earnings against adverse movements in exchange rates, at a NZD forward rate of NZD 1.10/AUD as at 30 September 2023 (Mar 23: NZD 1.10/AUD; Sep 22: NZD 1.09/AUD), and a USD forward rate of USD 0.68/AUD as at 30 September 2023 (Mar 23: USD 0.69/AUD; Sep 22: USD 0.71/AUD).

	Half Year		Full Year	
	Sep 23	Mar 23	Sep 23	Sep 22
NZD Economic Hedges				
At period end (NZD billion)	3.4	3.3	3.4	2.8
Matured during the period (NZD billion)	1.4	1.3	2.7	2.3
USD Economic Hedges				
At period end (USD billion)	0.6	0.5	0.6	0.5
Matured during the period (USD billion)	0.2	0.1	0.3	0.3

^{3.} Unrealised valuation movement plus realised revenue from matured or closed out hedges.

^{4.} Realised revenue from closed out hedges.

An unrealised loss on the outstanding NZD and USD economic hedges of \$12 million for the September 2023 half (Mar 23 half: \$116 million loss; Sep 22 full year: \$78 million gain) was recorded in statutory profit. This unrealised loss is treated as an adjustment to statutory profit in determining cash profit (included within revenue and expense hedge adjustments) as these are hedges of future NZD and USD revenues.

Cash Earnings Per Share

	Half Year			Full Year		
	Sep 23	Mar 23	Movt	Sep 23	Sep 22	Movt
Cash earnings per share from continuing operations (cents)						
Basic	119.5	127.6	-6%	247.1	228.8	8%
Diluted ¹	114.8	121.1	-5%	236.6	214.0	11%
Cash weighted average number of ordinary shares (M)						
Basic	3,000.2	2,994.1	0%	2,997.2	2,847.5	5%
Diluted ¹	3,281.6	3,278.3	0%	3,270.5	3,138.1	4%
Cash profit from continuing operations (\$M)	3,584	3,821	-6%	7,405	6,515	14%
Cash profit from continuing operations used in calculating diluted cash earnings per share (\$M) ¹	3,766	3,971	-5%	7,737	6,714	15%

^{1.} Diluted earnings per share includes the following adjustments:

	Half Year		Full Year	
	Sep 23	Mar 23	Sep 23	Sep 22
Adjustment to cash earnings (\$M)				
Interest on convertible subordinated debt (\$M)	182	150	332	199
Adjustment to weighted average number of shares (M)				
Convertible subordinated debt (M)	273.9	277.3	265.3	282.9
Share based payments (options, rights and deferred shares) (M)	7.5	6.9	8.0	7.7

Dividends

	Half Year			Full Year		
	Sep 23	Mar 23	Movt	Sep 23	Sep 22	Movt
Dividend per ordinary share (cents)						
Interim - fully franked ^{1,2}	-	81		81	72	
Final						
- fully franked ^{1,2}	-	-		-	74	
- partially franked (comprising 81 cents and an additional dividend of 13 cents) ^{2,3}	94	-		94	-	
Total	94	81	16%	175	146	20%
Ordinary share dividends used in payout ratio (\$M) ^{4,5}	2,825	2,433	16%	5,258	4,224	24%
Cash profit from continuing operations (\$M)	3,584	3,821	-6%	7,405	6,515	14%
Ordinary share dividend payout ratio (cash continuing basis)⁵	78.8%	63.7%		71.0%	64.8%	

¹ Fully franked for Australian tax purposes (30% tax rate).

² Carry New Zealand imputation credits of NZD 11 cents for the proposed 2023 final dividend (2023 interim dividend: NZD 9 cents; 2022 final dividend: NZD 9 cents; 2022 interim dividend: NZD 9 cents).

³ Partially franked at 56% for Australian tax purposes (30% tax rate).

⁴ Dividend paid to ordinary equity holders of the Company. Excludes dividends paid by subsidiaries to the Group's non-controlling equity holders of \$14 million (Mar 23 half: \$13 million; Sep 22 full: nil).

⁵ Dividend payout ratio is calculated using the proposed 2023 final dividend of \$2,825 million, based on the forecast number of ordinary shares on issue at the dividend record date. Dividend payout ratios for the March 2023 half and September 2022 full year were calculated using actual dividends.

The Directors proposed a final dividend of 94 cents be paid on each eligible fully paid ANZ ordinary share, partially franked at 56% for Australian taxation purposes. The final dividend is comprised of an 81 cents per share dividend partially franked at 65% and an additional one-off unfranked dividend of 13 cents per share. The final dividend will be paid on 22 December 2023 to owners of ordinary shares at the close of business on 17 November 2023 (record date), and carries New Zealand imputation credits of NZD 11 cents per ordinary share.

Economic Profit

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Statutory profit attributable to shareholders of the Company from continuing operations	3,551	3,547	0%	7,098	7,138	-1%
Adjustments between statutory profit and cash profit from continuing operations	33	274	-88%	307	(623)	large
Cash profit from continuing operations	3,584	3,821	-6%	7,405	6,515	14%
Economic credit cost adjustment	(362)	(333)	9%	(695)	(1,087)	-36%
Imputation credits	553	625	-12%	1,178	931	27%
Economic return from continuing operations	3,775	4,113	-8%	7,888	6,359	24%
Cost of capital	(3,330)	(3,268)	2%	(6,598)	(6,100)	8%
Economic profit from continuing operations¹	445	845	-47%	1,290	259	large

¹ Economic profit from continuing operations excluding large/notable items was \$590 million for the September 2023 half and \$1,596 million for the September 2023 full year (Mar 23 half: \$1,006 million; Sep 22 full year: \$406 million).

Economic profit is a risk adjusted profit measure used to evaluate business unit performance. This is used for internal management purposes and is not subject to audit by the external auditor.

At a business unit level, capital is allocated based on regulatory capital such that higher risk businesses attract higher levels of capital. This method is designed to help drive appropriate risk management and ensure business returns align with the level of risk. Key risks covered include credit risk, operational risk, market risk and other risks.

Economic profit is calculated via a series of adjustments to cash profit:

- The economic credit cost adjustment replaces the accounting expected credit loss charge with internal expected loss based on the average long-run loss rate per annum on the portfolio over an economic cycle.
- The benefit of imputation credits is recognised, estimated based on 70% of Australian tax.
- The cost of capital is a major component of economic profit. At an ANZ Group level, this is calculated using average ordinary shareholders' equity (excluding non-controlling interests), multiplied by the cost of capital rate (currently at 9.75% with comparative periods restated accordingly).

Economic profit increased by \$1,031 million against the September 2022 full year, driven by higher cash profit, favourable economic credit cost adjustment and higher imputation credits, partially offset by higher cost of capital.

Economic profit decreased by \$400 million against the March 2023 half, driven by lower cash profit, unfavourable economic credit cost adjustment, lower imputation credits and higher cost of capital.

Condensed Balance Sheet

	As at			Movement	
	Sep 23 \$B	Mar 23 \$B	Sep 22 \$B	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Assets					
Cash / Settlement balances owed to ANZ / Collateral paid	186.1	225.1	185.6	-17%	0%
Trading assets and investment securities	134.4	133.6	121.4	1%	11%
Derivative financial instruments	60.4	45.6	90.2	32%	-33%
Net loans and advances	707.0	690.1	672.4	2%	5%
Other	17.7	16.8	16.0	5%	11%
Total assets	1,105.6	1,111.2	1,085.6	-1%	2%
Liabilities					
Settlement balances owed by ANZ / Collateral received	29.7	31.0	30.0	-4%	-1%
Deposits and other borrowings	814.7	842.6	797.3	-3%	2%
Derivative financial instruments	57.5	46.2	85.1	24%	-32%
Debt issuances	116.0	106.2	93.7	9%	24%
Other	17.7	15.6	13.2	13%	34%
Total liabilities	1,035.6	1,041.6	1,019.3	-1%	2%
Total equity	70.0	69.6	66.4	1%	5%

- **September 2023 v September 2022**

- Trading assets and investment securities increased \$13.0 billion (+11%) driven by an increase in government and semi-government bonds, and treasury bills.
- Derivative financial assets and liabilities decreased \$29.8 billion (-33%) and \$27.6 billion (-32%) respectively driven by market rate movements and maturing prior period foreign exchange spot and forwards positions.
- Net loans and advances increased \$34.6 billion (+5%) driven by home loan growth in the Australia Retail (\$21.6 billion) and New Zealand (\$3.0 billion) divisions, higher lending volumes in the Australia Commercial (\$1.8 billion) and Institutional (\$1.8 billion) divisions and the impact of foreign currency translation.
- Deposits and other borrowings increased \$17.4 billion (+2%) driven by increases in customer deposits in the Australia Retail (\$14.8 billion), Institutional (\$2.7 billion) and New Zealand (\$1.8 billion) divisions, an increase in certificates of deposit (\$7.8 billion) and the impact of foreign currency translation. This was partially offset by decreases in deposits from banks and repurchase agreements (\$11.2 billion) and commercial paper (\$6.3 billion).
- Debt issuances increased \$22.3 billion (+24%) driven by the issue of new senior and subordinated debt, including ANZ Capital Notes 8.

- **September 2023 v March 2023**

- Cash / Settlement balances owed to ANZ / Collateral paid decreased \$39.0 billion (-17%) driven by decreases in balances with central banks (\$40.7 billion) and overnight interbank deposits (\$5.4 billion), partially offset by increases in reverse repurchase agreements (\$4.0 billion) and settlement balances owed to ANZ (\$2.3 billion).
- Derivative financial assets and liabilities increased \$14.8 billion (+32%) and \$11.3 billion (+24%) respectively driven by market rate movements on interest rate swap contracts.
- Net loans and advances increased \$16.9 billion (+2%) driven by home loan growth in the Australia Retail (\$11.5 billion) and New Zealand (\$2.6 billion) divisions, higher lending volumes in the Australia Commercial division (\$1.6 billion) and the impact of foreign currency translation.
- Deposits and other borrowings decreased \$27.9 billion (-3%) driven by decreases in deposits from banks and repurchase agreements (\$18.9 billion), customer deposits in the Institutional division (\$15.9 billion), commercial paper (\$5.7 billion) and certificates of deposit (\$2.8 billion). This was partially offset by higher customer deposits in the Australia Retail (\$8.4 billion) and New Zealand (\$1.7 billion) divisions and the impact of foreign currency translation.
- Debt issuances increased \$9.8 billion (+9%) driven by the issue of new senior and subordinated debt.

Liquidity Risk

Liquidity risk is the risk that the Group is unable to meet its payment obligations as they fall due, including repaying depositors or maturing wholesale debt, or that the Group has insufficient capacity to fund increases in assets. The timing mismatch of cash flows and the related liquidity risk is inherent in all banking operations and is closely monitored by the Group and managed in accordance with the risk appetite set by the relevant Boards.

Following the Restructure on 3 January 2023, the Group has operated under a non-operating holding company structure whereby:

- ANZBGL's liquidity risk management framework remains unchanged and continues to operate its own liquidity and funding program, governance frameworks and reporting regime reflecting its authorised deposit-taking institution (ADI) operations;
- ANZGHL (parent entity) has no material liquidity risk given the structure and nature of the balance sheet; and
- ANZ Non-Bank Group is not expected to have separate funding arrangements and will rely on ANZGHL for funding.

Furthermore, a separate liquidity policy has been established for ANZGHL and ANZ Bank Group to reflect the differing nature of liquidity risk inherent in each business model. The Group will ensure that the parent entity and ANZ Non-Bank Group holds sufficient cash reserves to meet operating and financing requirements.

ANZ Bank Group's approach to liquidity risk management incorporates two key components:

• Scenario modelling of funding sources

ANZBGL Group's liquidity risk appetite is defined by the ability to meet a range of regulatory requirements and internal liquidity metrics mandated by the ANZBGL Board. The metrics cover a range of scenarios of varying duration and level of severity. The objective of this framework is to:

- Provide protection against shorter term extreme market dislocation and stress.
- Maintain structural strength in the balance sheet by ensuring that an appropriate amount of longer-term assets are funded with longer-term funding.
- Ensure that no undue timing concentrations exist in the Group's funding profile.

Key components of this framework are the Liquidity Coverage Ratio (LCR), which is a severe short term liquidity stress scenario and Net Stable Funding Ratio (NSFR) a longer term structural liquidity measure, both of which are mandated by banking regulators including APRA.

Consistent with APRA's requirement, ANZ's CLF was nil at 30 September 2023 (Mar 23: nil; Sep 22: \$2.7 billion).

• Liquid assets

ANZBGL Group holds a portfolio of high quality unencumbered liquid assets in order to protect ANZBGL Group's liquidity position in a severely stressed environment, as well as to meet regulatory requirements. High Quality Liquid Assets comprise three categories, with the definitions consistent with Basel 3 LCR:

- Highest-quality liquid assets (HQLA1): Cash, highest credit quality government, central bank or public sector securities eligible for repurchase with central banks to provide same-day liquidity.
- High-quality liquid assets (HQLA2): High credit quality government, central bank or public sector securities, high quality corporate debt securities and high quality covered bonds eligible for repurchase with central banks to provide same-day liquidity.
- Alternative liquid assets (ALA): Eligible securities listed by the RBNZ and assets qualifying as collateral for the CLF.

ANZBGL Group monitors and manages the size and composition of its liquid assets portfolio on an ongoing basis in line with regulatory requirements and the risk appetite set by the ANZBGL Board.

	Half Year Average ¹			Movement	
	Sep 23 \$B	Mar 23 \$B	Sep 22 \$B	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Market Values Post Discount					
HQLA1	258.6	253.5	228.2	2%	13%
HQLA2	9.8	9.7	8.3	1%	18%
Internal residential mortgage backed securities ²	-	-	0.3	n/a	-100%
Other ALA ²	2.4	2.7	5.3	-11%	-55%
Total liquid assets	270.8	265.9	242.1	2%	12%
Cash flows modelled under stress scenario					
Cash outflows	256.1	268.8	245.9	-5%	4%
Cash inflows	51.4	60.5	58.5	-15%	-12%
Net cash outflows	204.7	208.3	187.4	-2%	9%
Liquidity Coverage Ratio^{3,4}	132%	128%	129%	4%	3%

¹ Half year average basis, calculated as prescribed per APRA Prudential Regulatory Standard (APS 210 Liquidity) and consistent with APS 330 requirements.

² Comprised of assets qualifying as collateral for the CLF, and any liquid assets as defined in the RBNZ's Liquidity Policy - Annex: Liquidity Assets - Prudential Supervision Department Document BS13A12.

³ All currency Level 2 LCR.

⁴ LCR remained above the regulatory minimum thresholds throughout the periods.

Funding

The ANZ Bank Group targets a diversified funding base, avoiding undue concentrations by investor type, maturity, market source and currency.

During the September 2023 full year, the ANZ Bank Group issued \$39.9 billion of term wholesale funding (of which \$3 billion was pre-funding for the 2024 financial year) with a remaining term greater than one year as at 30 September 2023, and \$1.5 billion of Additional Tier 1 Capital.

The following table shows the ANZ Bank Group's total funding composition:

	As at			Movement	
	Sep 23 \$B	Mar 23 \$B	Sep 22 \$B	Sep 23 v. Mar 23	Sep 23 v. Sep 22
ANZ Bank Group					
Customer deposits and other liabilities					
Australia Retail	164.8	156.4	150.0	5%	10%
Australia Commercial	113.4	113.0	112.2	0%	1%
Institutional	266.5	278.1	262.5	-4%	2%
New Zealand	99.1	98.0	92.0	1%	8%
Pacific	3.7	3.6	3.8	3%	-3%
Group Centre	(0.1)	(0.1)	(0.1)	0%	0%
Customer deposits	647.4	649.0	620.4	0%	4%
Other funding liabilities ¹	11.7	12.1	8.0	-3%	46%
Total customer liabilities (funding)	659.1	661.1	628.4	0%	5%
Wholesale funding					
Unsubordinated debt and central bank term funding ²	94.0	97.1	89.0	-3%	6%
Subordinated debt ³	33.7	32.7	27.3	3%	23%
Certificates of deposit	41.9	44.5	34.0	-6%	23%
Commercial paper	33.3	38.8	39.2	-14%	-15%
Other wholesale borrowings ⁴	113.9	122.5	110.8	-7%	3%
Total wholesale funding	316.8	335.6	300.3	-6%	5%
Shareholders' equity	69.1	68.6	66.4	1%	4%
Total funding	1,045.0	1,065.3	995.1	-2%	5%

¹ Includes interest accruals, payables and other liabilities, provisions and net tax provisions, and excludes liability for acceptances as they do not provide net funding.

² Includes RBA TFF of \$8.1 billion (Mar 23: \$20.1 billion; Sep 22: \$20.1 billion), RBNZ FLP of \$3.2 billion (Mar 23: \$3.2 billion; Sep 22: \$2.3 billion) and TLF of \$0.3 billion (Mar 23: \$0.3 billion; Sep 22: \$0.3 billion).

³ Includes subordinated debt issued by ANZ Bank New Zealand which constitutes Tier 2 capital under RBNZ requirements but does not meet the APRA Tier 2 requirements, and USD 300 million perpetual subordinated notes which ceased to be treated as Basel 3 transitional Tier 2 capital under APRA's capital framework from 1 January 2022. The USD 300 million perpetual subordinated notes were redeemed on 31 October 2023.

⁴ Includes borrowings from banks, securities sold under repurchase agreements, net derivative balances, special purpose vehicles and other borrowings.

Net Stable Funding Ratio

The following table shows the Level 2 Net Stable Funding Ratio (NSFR) composition:

	As at			Movement	
	Sep 23 \$B	Mar 23 \$B	Sep 22 \$B	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Required Stable Funding (RSF)¹					
Retail & small and medium enterprises, corporate loans with 65% RSF factor ²	213.6	200.5	204.8	7%	4%
Retail & small and medium enterprises, corporate loans with 85% RSF factors ²	208.5	221.3	198.2	-6%	5%
Other lending ³	54.9	37.2	36.2	48%	52%
Liquid assets	13.8	13.1	12.0	5%	15%
Other assets ⁴	46.8	45.2	39.7	4%	18%
Total Required Stable Funding	537.6	517.3	490.9	4%	10%
Available Stable Funding¹					
Retail & small and medium enterprise customer deposits	301.3	292.9	282.6	3%	7%
Corporate, public sector entities & operational deposits	130.8	136.9	132.7	-4%	-1%
Central bank & other financial institution deposits	7.2	4.7	4.8	53%	50%
Term funding ⁵	76.0	71.3	63.1	7%	20%
Short term funding & other liabilities	10.3	8.5	7.7	21%	34%
Capital	99.6	99.4	93.5	0%	7%
Total Available Stable Funding	625.2	613.7	584.4	2%	7%
Net Stable Funding Ratio⁶	116%	119%	119%	-3%	-3%

¹ NSFR factored balance as per APRA Prudential Regulatory Standard APS 210 Liquidity.

² Risk weighting as per APRA Prudential Regulatory Standard APS 112 Capital Adequacy: Standardised Approach to Credit Risk.

³ Includes loans to financial institutions and central banks, and non-performing loans.

⁴ Includes off-balance sheet items, net derivatives and other assets.

⁵ Includes balances from the drawdown of the RBA and RBNZ Funding Facilities (TFF, FLP and TLF).

⁶ The regulatory minimum NSFR is 100%.

Capital Management

ANZ's capital management framework includes managing capital at Level 1, Level 2 and ANZGHL Group.

ANZ's framework includes managing to Board approved risk appetite settings and maintaining all regulatory requirements. APRA requirements at Level 1 and Level 2 include ANZ operating at or above APRA's expectation for Domestic Systematically Important Banks (D-SIBs) following the implementation of APRA's Capital Reform which was effective January 2023.

APRA's authority for ANZGHL to be a non-operating holding company (NOHC) of an ADI includes five conditions for ANZ's capital management framework. Two of these are quantitative requirements being:

- ANZGHL must always ensure that the quality and quantity of the total capital of the Level 3 group is equivalent to, or greater than, the quality and quantity of the sum of the total capital of the consolidated ANZ Bank Group and the consolidated ANZ Non-Bank Group.
- ANZGHL must calculate and manage capital for the ANZ Non-Bank Group in accordance with an Economic Capital Model (ECM), which requires the amount of capital held, in the form of Common Equity Tier 1 (CET1), to be equal to or greater than the capital requirement as calculated under the ECM.

ANZ has implemented an ECM to calculate the capital to support the ANZ Non-Bank Group operations. The material risks included in the Non-Bank Group currently are investment risk and fixed asset risk.

ANZ's compliance with these two conditions is presented in the following tables:

	As at Sep 23				As at Mar 23				As at Sep 22
	ANZ Bank Group ² \$M	ANZ Non-Bank Group \$M	ANZGHL \$M	ANZ Group \$M	ANZ Bank Group ² \$M	ANZ Non-Bank Group \$M	ANZGHL \$M	ANZ Group \$M	ANZ Group \$M
Allocated equity ¹	69,114	749	183	70,046	68,625	739	245	69,609	66,401
Prudential adjustments to allocated equity	(425)	-	-	(425)	(358)	-	-	(358)	(175)
Gross Common Equity Tier 1 capital	68,689	749	183	69,621	68,267	739	245	69,251	66,226
Deductions	(10,895)	-	-	(10,895)	(10,887)	-	-	(10,887)	(10,354)
Common Equity Tier 1 capital	57,794	749	183	58,726	57,380	739	245	58,364	55,872
Tier 1 capital	66,026	749	183	66,958	65,564	739	245	66,548	63,558
Tier 2 capital	24,959	-	-	24,959	24,068	-	-	24,068	19,277
Total qualifying capital	90,985	749	183	91,917	89,632	739	245	90,616	82,835

¹ Allocated in accordance with prudential capital management view.

² ANZ Bank Group allocated equity is adjusted for capital deductions, including deconsolidated entity adjustments, to calculate ANZ Level 2 CET1, Tier 1, Tier 2 and total qualifying capital.

ANZ Non-Bank Group

	As at	
	Sep 23 \$M	Mar 23 \$M
Economic Capital Required	563	674
Actual Capital ¹	744	772
Actual vs Economic Capital	181	98

¹ This represents the aggregation of ANZ NBH Pty Ltd and ANZ Group Services Pty Ltd's shareholders' equity.

ANZ Bank Group

	As at					
	Capital Reform		APRA Basel 3	Internationally Comparable Basel 3 ¹		
	Sep 23	Mar 23	Sep 22	Sep 23	Mar 23 ²	Sep 22
Capital Ratios (Level 2)						
Common Equity Tier 1	13.3%	13.2%	12.3%	19.7%	19.4%	19.2%
Tier 1	15.2%	15.1%	14.0%	22.2%	21.8%	21.5%
Total capital	21.0%	20.6%	18.2%	29.8%	29.1%	27.3%
Risk weighted assets (\$B)	433.3	435.5	454.7	331.5	334.4	331.1

¹ September 2023 and March 2023 Internationally Comparable methodology align with the Australia Banking Association Basel 3.1 Capital Comparison Study (March 2023). September 2022 Internationally Comparable methodology aligns with APRA's information paper entitled 'International Capital Comparison Study' (13 July 2015).

² March 2023 International capital ratios have been restated following a revision to the March 2023 International RWA from \$341.8 billion to \$334.4 billion.

APRA Capital Reform

APRA released new bank capital adequacy requirements applying to Australian incorporated registered banks, which are set out in APRA's Banking Prudential Standard documents. ANZ implemented these new requirements from 1 January 2023.

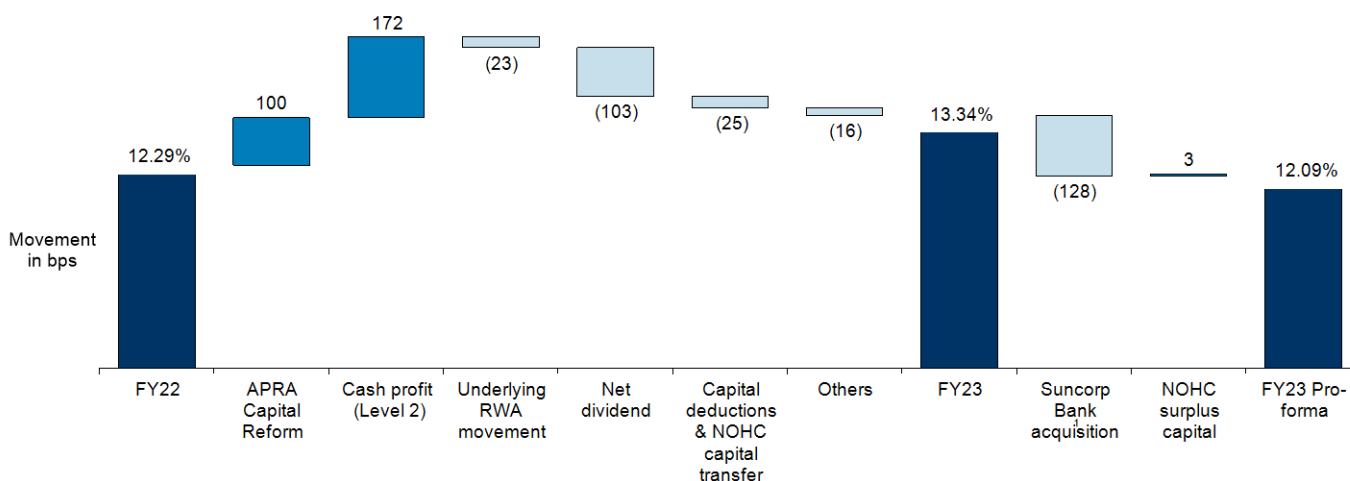
The new capital adequacy key requirements include changes to APS 110 *Capital Adequacy* (APS 110), APS 112 *Capital Adequacy: Standardised Approach to Credit Risk* (APS 112) and APS 113 *Capital Adequacy: Internal Ratings-based Approach to Credit Risk* (APS 113) with key features of the reforms including:

- improving the flexibility of the capital framework through larger capital buffers that can be used by banks to support lending during periods of stress;
- changes to risk weighted assets (RWA) through more risk-sensitive risk weights increasing capital requirements for higher risk lending and decreasing it for lower risks;
- changes to loss given default rates (LGD) including approved use of an internal ratings-based (IRB) approved LGD model for mortgage portfolios;
- an increase in the IRB scaling factor (from 1.06x to 1.1x);
- requirement that IRB ADIs calculate and disclose RWA under the standardised approach and the introduction of a capital floor at 72.5% of standardised RWA; and
- use of prescribed New Zealand authority's equivalent prudential rules for the purpose of calculating the Level 2 regulatory capital requirement.

In addition, operational RWA is now calculated under APS 115 *Capital Adequacy: Standardised Measurement Approach to Operational Risk* (APS 115) which replaced the previous advanced methodology from December 2022.

The application of APRA Capital Reform reduced RWA by \$34.5 billion, equivalent to a 100 bps CET1 ratio benefit. This was partially offset by APRA's expectations that ADIs operate a higher capital ratio to maintain an unquestionably strong level.

APRA Basel 3 Common Equity Tier 1 (CET1) - September 2023 v September 2022



September 2023 v September 2022

CET1 ratio increased +105 bps to 13.34% during the September 2023 full year. Key drivers of the movement in the CET1 ratio were:

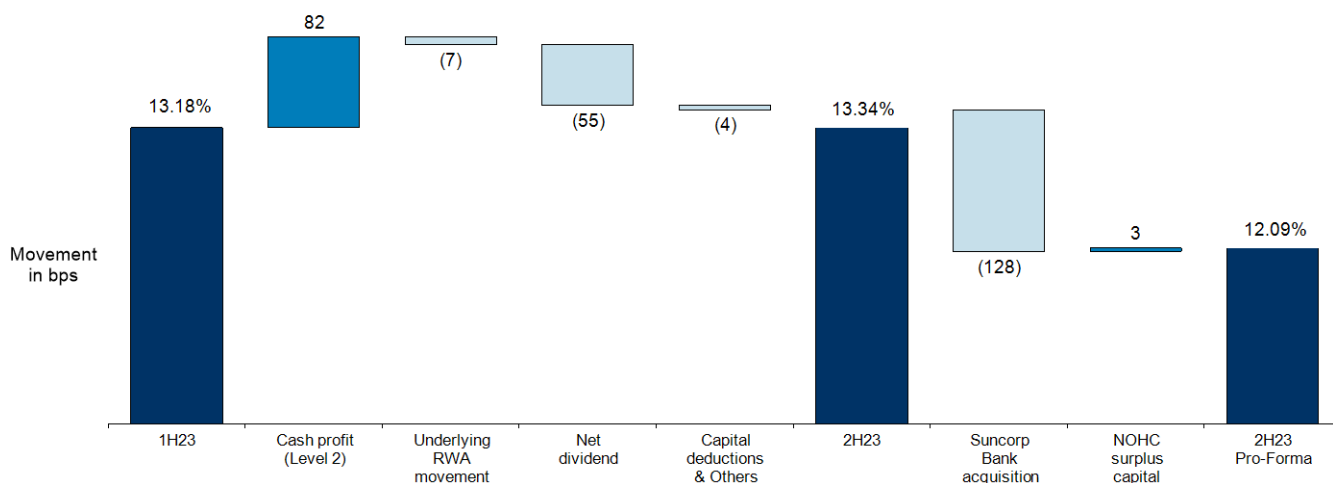
- APRA Capital Reform impacts, including changes from adoption of APS 115 increased the CET1 ratio by +100 bps.
- Cash profit (Level 2) increased the CET1 ratio by +172 bps.
- Higher underlying RWA usage (excluding impact of foreign currency translation, regulatory changes and other one-offs) decreased the CET1 ratio by -23 bps primarily driven by lending growth in the Australia Retail and Institutional divisions and higher market risk RWA, partially offset by decreases in IRRBB.
- Payment of the 2022 final dividend (net of BOP issuance, and DRP issuance) and the 2023 interim dividend (net of BOP) reduced the CET1 ratio by -103 bps.

- Higher capital deductions mainly from higher capitalised expenses, and surplus capital transferred to ANZGHL as part of the NOHC restructure in January 2023 reduced CET1 ratio by -25 bps.
- Other impacts totalling -16 bps primarily from net imposts, non-cash adjustments and net other items, partially offset by subsequent benefits from refinement of methodology post Capital Reform.

September 2023 pro-forma CET1 capital ratio of 12.09% includes pro-forma adjustments for:

- Suncorp Bank acquisition of -128 bps, and
- NOHC surplus capital of +3 bps.

APRA Common Equity Tier 1 - September 2023 v March 2023



• **September 2023 v March 2023**

CET1 ratio increased +16 bps to 13.34% during the September 2023 half. Key drivers of the movement in the CET1 ratio were:

- Cash profit (Level 2) increased the CET1 ratio by +82 bps.
- Higher underlying RWA usage (excluding impact of foreign currency translation, regulatory changes and other one-offs) decreased the CET1 ratio by -7 bps primarily driven by higher CRWA, partially offset by lower market risk RWA and IRRBB RWA.
- Payment of the 2023 interim dividend (net of BOP) reduced the CET1 ratio by -55 bps.
- Capital deduction and others impact totalling -4 bps reflecting net movements in capital deductions, net imposts, non-cash adjustments and net other items, partially offset by benefits from Capital reform initiatives and IRB floor reduction.

September 2023 pro-forma CET1 capital ratio of 12.09% includes pro-forma adjustments for:

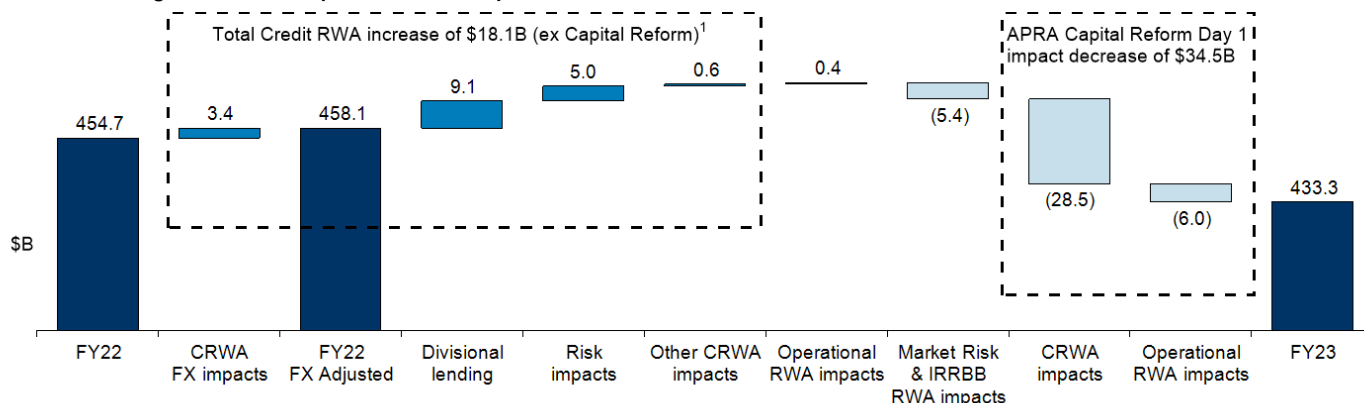
- Suncorp Bank acquisition of -128 bps, and
- NOHC surplus capital of +3 bps.

Total Risk Weighted Assets	As at			Movement	
	Sep 23	Mar 23	Sep 22	Sep 23	Sep 23
	\$B	\$B	\$B	v. Mar 23	v. Sep 22
Credit RWA ¹	349.0	345.3	359.4	1%	-3%
Market risk and IRRBB RWA	42.0	43.6	47.4	-4%	-11%
Operational RWA ²	42.3	42.3	47.9	0%	-12%
Total	433.3	431.2	454.7	0%	-5%
IRB floor adjustment	-	4.3	n/a	large	n/a
Total RWA	433.3	435.5	454.7	-1%	-5%

¹ September 2023 and March 2023 balances relate to credit RWA calculated under revised APS 113 Capital Adequacy: Internal Ratings-based Approach to Credit Risk and APS 112 Capital Adequacy: Standardised Approach to Credit Risk methodologies effective 1 January 2023.

² September 2023 and March 2023 balances relate to operational RWA calculated under APS 115 Capital Adequacy: Standardised Measurement Approach to Operational Risk.

Total Risk Weighted Assets - September 2023 v September 2022



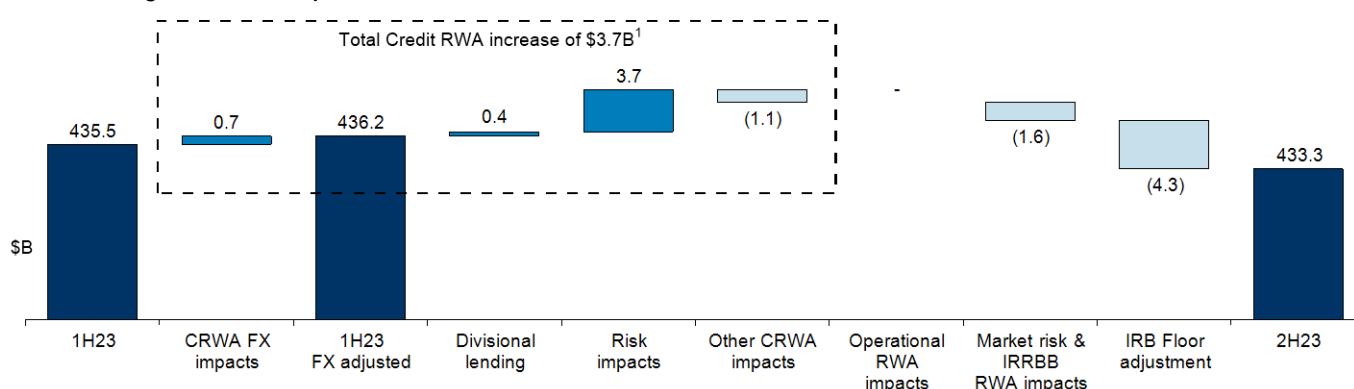
¹ The attribution of CRWA movements requires assumptions and judgement, with different assumptions leading to different attributions.

September 2023 v September 2022

Total RWA decreased \$21.4 billion driven by:

- \$18.1 billion increase in total CRWA (excluding Capital reform impact, including impact of foreign currency translation) driven by lending growth in the Australia Retail and Institutional divisions.
- \$5.0 billion decrease in underlying non-CRWA (operational RWA, and market risk & IRRBB RWA) driven by a \$6.4 billion reduction in IRRBB RWA reflecting decreases in embedded losses, partially offset by an increase in market risk RWA.
- \$34.5 billion decrease from APRA Capital Reform impacts which reduced CRWA by \$28.5 billion and operational RWA by \$6.0 billion.

Total Risk Weighted Assets - September 2023 v March 2023



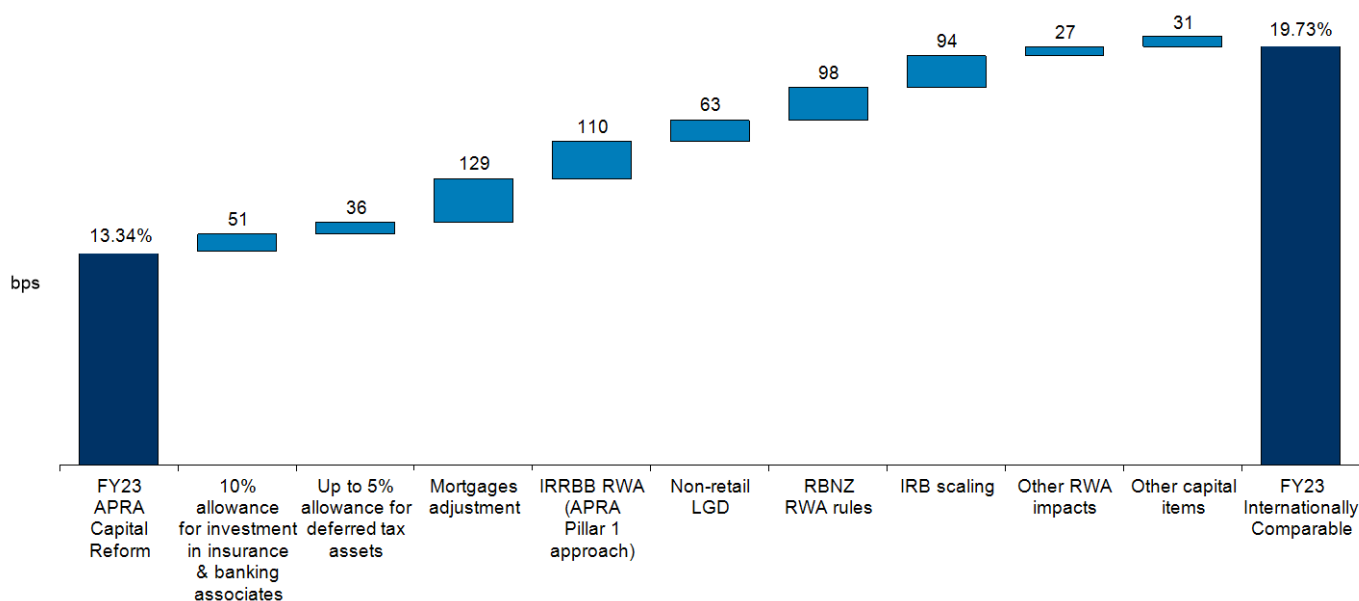
¹ The attribution of CRWA movements requires assumptions and judgement, with different assumptions leading to different attributions.

September 2023 v March 2023

Total RWA decreased \$2.2 billion driven by:

- \$3.7 billion increase in total CRWA primarily driven by credit risk impacts in the Australia Retail division reflecting a moderate increase in delinquencies and losses in the event of default in the Home Loans portfolio.
- \$1.6 billion decrease in underlying non-CRWA (operational RWA, and market risk & IRRBB RWA) mainly from reduction in market risk RWA and IRRBB RWA.
- IRB floor adjustment reduced from \$4.3 billion to nil.

APRA Capital Reform to Internationally Comparable¹ CET1 as at 30 September 2023



¹ ANZ's interpretation of the Basel Calculation of RWA for credit risk regulations (effective 1 Jan 2023) documented in *The Basel Framework and The Australian Banking Association, Basel 3.1 Capital Comparison Study, March 2023*.

The above graph provides a reconciliation of the CET1 ratio under APRA's Capital Reform prudential capital standards to Internationally Comparable Basel 3.1 standards. One of the objectives, although not the primary objective, of the revisions APRA has made is to 'improve transparency, by increasing the alignment of APRA's standards with the international Basel framework' (APRA Information Paper – An Unquestionably Strong Framework for Bank Capital, November 2021). Despite this, material differences in the way credit risks are measured remain between the approaches allowed by APRA and those proposed by Basel. As a result, Australian banks' APRA Capital Reform reported capital ratios will not be directly comparable with the Basel 3.1 capital ratios or directly comparable with many international jurisdictions which are yet to transition to the revised Basel 3.1 Capital Framework. The ANZ Internationally Comparable Basis CET1 ratio incorporates differences between both the Basel Committee Basel 3.1 framework and differences identified in *The Australian Banking Association Basel 3.1 Capital Comparison Study (March 2023)*.

The material differences between APRA Capital Reform and Internationally Comparable ratios include:

Deductions

- Investments in insurance and banking associates - APRA requires a full deduction against CET1. On an Internationally Comparable basis, these investments are subject to a concessional threshold before a deduction is required.
- Deferred tax assets - APRA requires a full deduction from CET1 for deferred tax assets relating to temporary differences. On an Internationally Comparable basis, this is subject to a concessional threshold before the deduction is required.

Risk Weighted Assets

- Mortgages RWA
 - Standard residential mortgages - APRA imposes risk weight multipliers of 1.4x against owner occupied, principal and interest mortgages and 1.7x against all other mortgage types as well as a 5% risk weight floor across the total mortgage portfolio. Basel regulations impose no risk weight floors or multipliers.
 - Non-standard residential mortgages - APRA excludes all non-standard residential mortgages from using the IRB approach unlike Basel.
 - Borrowers with multiple mortgaged investment properties – APRA treats these as retail exposures, with a 2.5x multiplier applied if the number of investment properties exceeds 5. Basel allows these exposures to be treated as corporate exposures.
- IRRBB RWA - APRA requires inclusion of IRRBB within the RWA base for the CET1 ratio calculation. This is not required on an Internationally Comparable basis.
- Non-retail LGDs - APRA allows lower LGDs for sovereign (Foundation IRB treatment only) and critical infrastructure operator exposures than Basel but requires higher LGDs for general corporate exposures.
- New Zealand subsidiary lending - APRA requires the CRWA amounts for all credit exposures originated by a New Zealand subsidiary to be calculated using the Reserve Bank of New Zealand (RBNZ) capital rules, except for APRA's overall IRB scalar, which must replace the RBNZ scalar. In comparison with Basel, the RBNZ uses a different supervisory slotting approach for specified asset classes, different LGD floors for farm lending, different LGD floors and correlation factors for residential mortgages, and different LGD and exposure at default (EAD) factors for undrawn non-retail exposures.
- Other RWA impacts - APRA requires the supervisory slotting approach to be used in determining credit RWA for specialised lending exposures. The Internationally Comparable basis allows for the advanced IRB approach to be used when calculating RWA for these exposures. APRA has now allowed the advanced IRB approach for income producing real estate exposures, which were previously required to use slotting.
- Scaling factor on all IRB exposures of 1.1x is applied.

Leverage Ratio

At 30 September 2023, the ANZ Bank Group's APRA Leverage Ratio was 5.4% which is above the 3.5% APRA minimum for IRB ADIs which includes ANZ. The following table summarises the ANZ Bank Group's Leverage Ratio calculation:

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Tier 1 Capital (net of capital deductions)	66,026	65,564	63,558	1%	4%
On-balance sheet exposures (excluding derivatives and securities financing transaction exposures)	984,663	1,013,515	954,088	-3%	3%
Derivative exposures ¹	51,008	44,612	51,800	14%	-2%
Securities financing transaction exposures	50,747	43,756	35,570	16%	43%
Other off-balance sheet exposures ¹	138,301	140,999	126,853	-2%	9%
Total exposure measure	1,224,719	1,242,882	1,168,311	-1%	5%
APRA Leverage Ratio	5.4%	5.3%	5.4%		
Internationally Comparable Leverage Ratio	6.0%	5.9%	6.1%		

¹ September and March 2023 include impacts from APRA Capital Reform. Refer to APRA Capital Reform section on page 45 for further details.

- September 2023 v September 2022**

APRA leverage ratio decreased -5 bp during the September 2023 full year. Key drivers of the movement were:

- Net organic capital generation (largely from Level 2 cash profit and movements in capital deductions), less dividends paid increased the leverage ratio by +18 bps.
- Net Additional Tier 1 capital impact (Capital Notes 8 issuance net of Capital Notes 3 redemption) increased the leverage ratio by +5 bps.
- Growth in exposures (excluding the impacts from foreign currency translation) reduced the leverage ratio by -20 bps driven by lending growth in the Australia Retail and Australia Commercial divisions, partially offset by reduction in liquid assets.
- Net other impacts decreased the leverage ratio by -8 bps.

- September 2023 v March 2023**

APRA leverage ratio increased +11 bp during the September 2023 half. Key drivers of the movement were:

- Net organic capital generation (largely from Level 2 cash profit and movements in capital deductions), less dividends paid increased the leverage ratio by +6 bps.
- Growth in exposures (excluding the impacts from foreign currency translation) increased the leverage ratio by +11 bps driven by reduction in liquid assets and off-balance exposures, partially offset by lending growth in the Australia Retail division.
- Higher derivatives exposures decreased the leverage ratio by -3 bps.
- Net other impacts decreased the leverage ratio by -3 bps.

Capital Management - Other Developments

- **Capital Requirements**

APRA implemented its final requirements in relation to capital adequacy and credit risk requirements for ADIs on 1 January 2023. However, APRA continues to consult and finalise revisions to a number of remaining prudential standards, being IRRBB, Market Risk and Counterparty Credit Risk. Given the number of items that are yet to be finalised by APRA, the aggregate final outcome from all changes to APRA's prudential standards relating to their review of ADIs 'unquestionably strong' capital framework remains uncertain.

- **APRA Total Loss Absorbing Capacity Requirements**

In July 2019, APRA announced its decision on loss-absorbing capacity requiring Australian domestic systematically important banks (D-SIBs), including ANZBGL, to increase their total capital by 3% of RWA by January 2024. On 2 December 2021, APRA announced that it had finalised its loss-absorbing capacity requirements and stated that it will require Australian D-SIBs to increase their total capital by a further 1.5% of RWA by January 2026. Inclusive of the previously announced interim increase of 3%, this will result in a total increase to the minimum total capital requirement of 4.5% of RWA. APRA expects the requirement to be satisfied predominantly with additional Tier 2 capital with an equivalent decrease in other senior funding. The amount of the additional total capital requirement will be based on the Group's actual RWA as at January 2026.

- **APRA Discussion Paper on Additional Tier 1 Capital in Australia**

APRA issued a discussion paper in September 2023 to explore options for, and seek feedback from stakeholders on, improving the effectiveness of Additional Tier 1 Capital in Australia. APRA has indicated that it intends to discuss its paper with relevant stakeholders and may formally consult in 2024 on any proposed amendments to prudential standards. At this stage, it is not possible to confirm what impact (if any) the options proposed by APRA may have on the Group.

- **The Reserve Bank of New Zealand review of capital requirements**

The RBNZ's revised capital adequacy requirements for New Zealand banks, which are set out in the Banking Prudential Requirements (BPR) documents are being implemented in stages during a transition period from October 2021 to July 2028. The key requirements for ANZ Bank New Zealand Limited (ANZ Bank New Zealand) still being implemented are as follows:

- ANZ Bank New Zealand's Tier 1 capital requirement will increase to 16% of RWA, of which up to 2.5% can be in the form of AT1 Capital. ANZ Bank New Zealand's Total Capital requirement will increase to 18% of RWA, of which up to 2% can be Tier 2 Capital. The increased capital ratio requirements are being implemented progressively from 1 July 2022 to 1 July 2028.
- AT1 capital must consist of perpetual preference shares, which may be redeemable. Tier 2 capital must consist of long-term subordinated debt.

The net impact on ANZ's Level 1 CET1 capital is approximately \$1 billion to \$1.5 billion between 30 September 2023 and the end of the transition period in 2028 (based on the Group's 30 September 2023 balance sheet). The amount could also vary over time subject to changes to the capital position in ANZ Bank New Zealand (e.g. from RWA growth, management buffer requirements, and potential dividend payments).

- **Group regulation - roadmap for review**

In October 2022, APRA released a roadmap for review of the prudential framework for groups. The review will focus on rationalising requirements, promoting consistency, and providing clarity across different standards that apply to groups. As part of the review, guidelines for licensing new NOHC authorities will be updated. For existing APRA authorised NOHCs, there will be no immediate changes, although APRA will seek to ensure new or adjusted NOHC license conditions are applied in a consistent manner. The review will be multi-year, finishing in 2025.

CONTENTS	Page
Divisional Performance	52
Australia Retail	56
Australia Commercial	58
Institutional	60
New Zealand	67
Pacific	72
Group Centre	72

Divisional Performance

During the September 2023 financial year, the Group operated on a divisional structure with six divisions: Australia Retail, Australia Commercial, Institutional, New Zealand, Pacific, and Group Centre. For further information on the composition of divisions, refer to the Definitions on page 99.

The presentation of divisional results has been impacted by the following structural changes during the period. Prior period comparatives have been restated.

- Business Restructure - the non-banking businesses held in the Australia Commercial and Institutional divisions were transferred to the Group Centre division during the March 2023 half. As a result of this transfer, Group Centre division holds all interests in the ANZ Non-Bank Group.
- Customer re-segmentation
 - certain customers were transferred from Personal to Business & Agri within the New Zealand division during the September 2023 half;
 - certain business and property finance customers were transferred from the New Zealand division to the Institutional division during the March 2023 half.
- Cost reallocations - certain costs were reallocated across the Australia Retail, Australia Commercial, Institutional and Group Centre divisions during the March 2023 half.

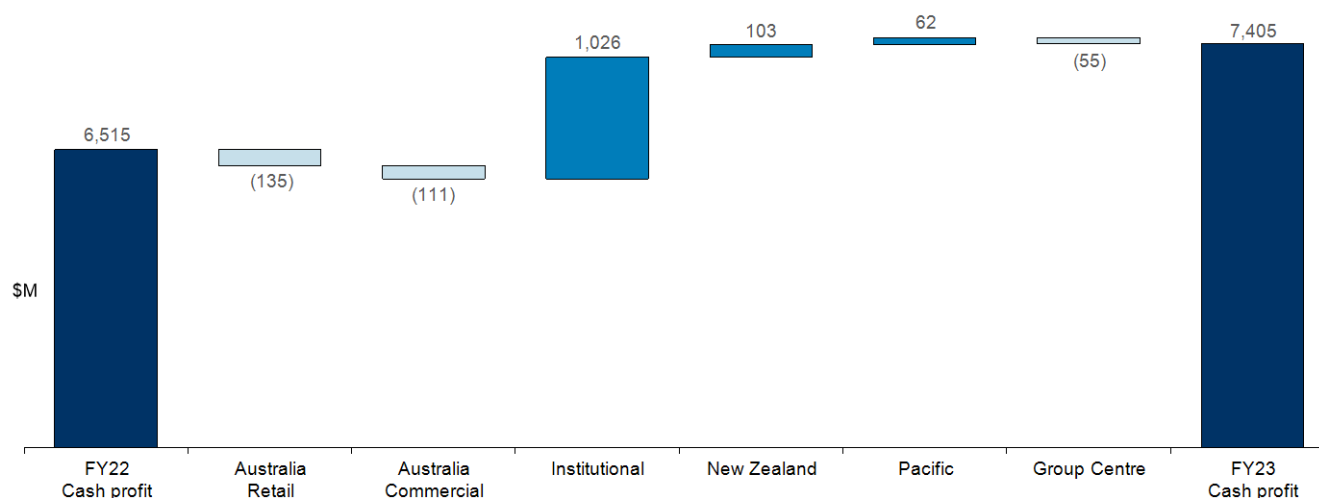
Other than those described above, there have been no other significant changes.

The divisions reported are consistent with internal reporting provided to the chief operating decision maker, being the Chief Executive Officer.

The Divisional Results section is reported on a cash profit basis for continuing operations. A number of large/notable items are included in the Divisional Results, refer to pages 14 to 17 for further details.

Divisional Performance

Cash profit by division - September 2023 Full Year v September 2022 Full Year



	Australia Retail \$M	Australia Commercial \$M	Institutional \$M	New Zealand \$M	Pacific \$M	Group Centre \$M	Group \$M
September 2023 Full Year							
Net interest income	5,716	3,224	4,040	3,149	123	329	16,581
Other operating income	651	365	2,694	409	85	108	4,312
Operating income	6,367	3,589	6,734	3,558	208	437	20,893
Operating expenses	(3,542)	(1,423)	(2,708)	(1,291)	(145)	(1,030)	(10,139)
Cash profit/(loss) before credit impairment and income tax	2,825	2,166	4,026	2,267	63	(593)	10,754
Credit impairment (charge)/release	(135)	(107)	80	(112)	28	1	(245)
Cash profit/(loss) before income tax	2,690	2,059	4,106	2,155	91	(592)	10,509
Income tax expense and non-controlling interests	(816)	(619)	(1,143)	(603)	(20)	97	(3,104)
Cash profit/(loss) from continuing operations	1,874	1,440	2,963	1,552	71	(495)	7,405

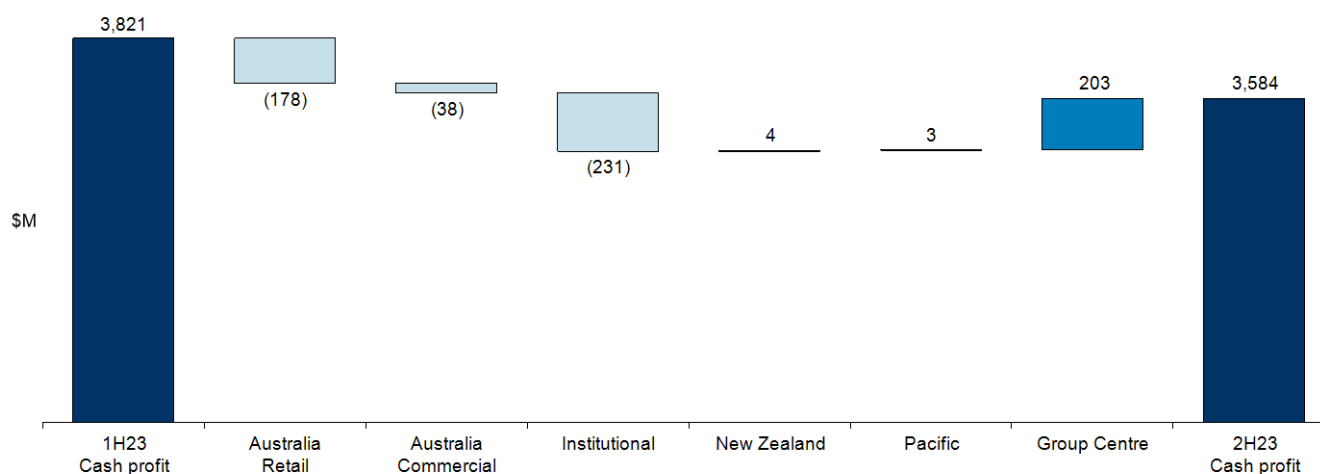
	Australia Retail \$M	Australia Commercial \$M	Institutional \$M	New Zealand \$M	Pacific \$M	Group Centre \$M	Group \$M
September 2022 Full Year							
Net interest income	5,527	2,568	3,697	2,871	96	115	14,874
Other operating income	622	662	1,651	460	68	210	3,673
Operating income	6,149	3,230	5,348	3,331	164	325	18,547
Operating expenses	(3,397)	(1,301)	(2,566)	(1,273)	(153)	(889)	(9,579)
Cash profit/(loss) before credit impairment and income tax	2,752	1,929	2,782	2,058	11	(564)	8,968
Credit impairment (charge)/release	129	133	27	(45)	6	(18)	232
Cash profit/(loss) before income tax	2,881	2,062	2,809	2,013	17	(582)	9,200
Income tax expense and non-controlling interests	(872)	(511)	(872)	(564)	(8)	142	(2,685)
Cash profit/(loss) from continuing operations	2,009	1,551	1,937	1,449	9	(440)	6,515

September 2023 Full Year v September 2022 Full Year

	Australia Retail	Australia Commercial	Institutional	New Zealand	Pacific	Group Centre	Group
Net interest income	3%	26%	9%	10%	28%	large	11%
Other operating income	5%	-45%	63%	-11%	25%	-49%	17%
Operating income	4%	11%	26%	7%	27%	34%	13%
Operating expenses	4%	9%	6%	1%	-5%	16%	6%
Cash profit/(loss) before credit impairment and income tax	3%	12%	45%	10%	large	5%	20%
Credit impairment (charge)/release	large	large	large	large	large	large	large
Cash profit/(loss) before income tax	-7%	0%	46%	7%	large	2%	14%
Income tax expense and non-controlling interests	-6%	21%	31%	7%	large	-32%	16%
Cash profit/(loss) from continuing operations	-7%	-7%	53%	7%	large	13%	14%

Divisional Performance

Cash profit by division - September 2023 Half Year v March 2023 Half Year



	Australia Retail \$M	Australia Commercial \$M	Institutional \$M	New Zealand \$M	Pacific \$M	Group Centre \$M	Group \$M
September 2023 Half Year							
Net interest income	2,698	1,592	1,969	1,567	61	191	8,078
Other operating income	370	190	1,321	210	45	151	2,287
Operating income	3,068	1,782	3,290	1,777	106	342	10,365
Operating expenses	(1,797)	(738)	(1,380)	(661)	(71)	(495)	(5,142)
Cash profit/(loss) before credit impairment and income tax	1,271	1,044	1,910	1,116	35	(153)	5,223
Credit impairment (charge)/release	(53)	(41)	6	(37)	12	1	(112)
Cash profit/(loss) before income tax	1,218	1,003	1,916	1,079	47	(152)	5,111
Income tax expense and non-controlling interests	(370)	(302)	(550)	(301)	(10)	6	(1,527)
Cash profit/(loss) from continuing operations	848	701	1,366	778	37	(146)	3,584

	Australia Retail \$M	Australia Commercial \$M	Institutional \$M	New Zealand \$M	Pacific \$M	Group Centre \$M	Group \$M
March 2023 Half Year							
Net interest income	3,018	1,632	2,071	1,582	62	138	8,503
Other operating income	281	175	1,373	199	40	(43)	2,025
Operating income	3,299	1,807	3,444	1,781	102	95	10,528
Operating expenses	(1,745)	(685)	(1,328)	(630)	(74)	(535)	(4,997)
Cash profit/(loss) before credit impairment and income tax	1,554	1,122	2,116	1,151	28	(440)	5,531
Credit impairment (charge)/release	(82)	(66)	74	(75)	16	-	(133)
Cash profit/(loss) before income tax	1,472	1,056	2,190	1,076	44	(440)	5,398
Income tax expense and non-controlling interests	(446)	(317)	(593)	(302)	(10)	91	(1,577)
Cash profit/(loss) from continuing operations	1,026	739	1,597	774	34	(349)	3,821

September 2023 Half Year v March 2023 Half Year

	Australia Retail	Australia Commercial	Institutional	New Zealand	Pacific	Group Centre	Group
Net interest income	-11%	-2%	-5%	-1%	-2%	38%	-5%
Other operating income	32%	9%	-4%	6%	13%	large	13%
Operating income	-7%	-1%	-4%	0%	4%	large	-2%
Operating expenses	3%	8%	4%	5%	-4%	-7%	3%
Cash profit/(loss) before credit impairment and income tax	-18%	-7%	-10%	-3%	25%	-65%	-6%
Credit impairment (charge)/release	-35%	-38%	-92%	-51%	-25%	n/a	-16%
Cash profit/(loss) before income tax	-17%	-5%	-13%	0%	7%	-65%	-5%
Income tax expense and non-controlling interests	-17%	-5%	-7%	0%	0%	-93%	-3%
Cash profit/(loss) from continuing operations	-17%	-5%	-14%	1%	9%	-58%	-6%

DIVISIONAL RESULTS

Divisional Performance

Key Balance Sheet Metrics by division

	As at			Movement	
	Sep 23 \$B	Mar 23 \$B	Sep 22 \$B	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Net Loans and Advances					
Australia Retail	312.2	300.6	290.3	4%	8%
Australia Commercial	61.6	59.9	59.7	3%	3%
Institutional ¹	210.2	208.3	207.2	1%	1%
New Zealand ¹	121.8	120.3	113.3	1%	8%
Pacific ¹	1.7	1.7	1.8	0%	-6%
Group Centre	(0.5)	(0.7)	0.1	-29%	large
Total	707.0	690.1	672.4	2%	5%
Allowance for expected credit losses	3.5	3.7	3.6	-5%	-3%
Gross loans and advances	710.6	693.7	676.0	2%	5%
Customer Deposits					
Australia Retail	164.8	156.4	150.0	5%	10%
Australia Commercial	113.4	113.0	112.2	0%	1%
Institutional ¹	266.5	278.1	262.5	-4%	2%
New Zealand ¹	99.1	98.0	92.0	1%	8%
Pacific ¹	3.7	3.6	3.8	3%	-3%
Group Centre	(0.3)	(0.5)	(0.1)	-40%	large
Total	647.1	648.6	620.4	0%	4%
Risk Weighted Assets					
Australia Retail	127.7	117.8	125.5	8%	2%
Australia Commercial	47.5	47.4	54.0	0%	-12%
Institutional	175.2	183.1	208.1	-4%	-16%
New Zealand	70.9	71.7	57.7	-1%	23%
Pacific	3.8	4.1	3.9	-7%	-3%
Group Centre	8.2	11.3	5.4	-27%	52%
Total	433.3	435.5	454.7	-1%	-5%

¹. Refer to pages 37 and 38 for Net loans and advances and customer deposits movements excluding the impact of foreign currency translation.

	Half Year		Full Year	
	Sep 23	Mar 23	Sep 23	Sep 22
Return on Average Risk Weighted Assets - cash continuing operations				
Australia Retail	1.39%	1.67%	1.53%	1.70%
Australia Commercial	2.93%	2.83%	2.88%	2.96%
Institutional	1.52%	1.59%	1.56%	0.98%
New Zealand	2.19%	2.42%	2.30%	2.44%
Pacific	1.85%	1.76%	1.81%	0.24%
Group Centre	(3.07%)	(10.22%)	(6.05%)	(8.46%)
Total	1.65%	1.69%	1.67%	1.49%

DIVISIONAL RESULTS

Australia Retail Maile Carnegie

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income	2,698	3,018	-11%	5,716	5,527	3%
Other operating income	370	281	32%	651	622	5%
Operating income	3,068	3,299	-7%	6,367	6,149	4%
Operating expenses	(1,797)	(1,745)	3%	(3,542)	(3,397)	4%
Cash profit before credit impairment and income tax	1,271	1,554	-18%	2,825	2,752	3%
Credit impairment (charge)/release	(53)	(82)	-35%	(135)	129	large
Cash profit before income tax	1,218	1,472	-17%	2,690	2,881	-7%
Income tax expense and non-controlling interests	(370)	(446)	-17%	(816)	(872)	-6%
Cash profit	848	1,026	-17%	1,874	2,009	-7%
Balance Sheet						
Net loans and advances	312,249	300,581	4%	312,249	290,322	8%
Other external assets	2,935	3,202	-8%	2,935	2,554	15%
External assets	315,184	303,783	4%	315,184	292,876	8%
Customer deposits	164,786	156,374	5%	164,786	149,953	10%
Other external liabilities	4,080	3,854	6%	4,080	3,541	15%
External liabilities	168,866	160,228	5%	168,866	153,494	10%
Risk weighted assets	127,673	117,844	8%	127,673	125,517	2%
Average gross loans and advances	307,124	297,255	3%	302,203	286,270	6%
Average deposits and other borrowings	159,786	152,392	5%	156,099	145,794	7%
Ratios						
Return on average assets	0.55%	0.69%		0.62%	0.70%	
Net interest margin	2.06%	2.39%		2.22%	2.25%	
Operating expenses to operating income	58.6%	52.9%		55.6%	55.2%	
Operating expenses to average assets	1.16%	1.17%		1.16%	1.18%	
Individually assessed credit impairment charge/(release)	48	32	50%	80	40	100%
Individually assessed credit impairment charge/(release) as a % of average GLA ¹	0.03%	0.02%		0.03%	0.01%	
Collectively assessed credit impairment charge/(release)	5	50	-90%	55	(169)	large
Collectively assessed credit impairment charge/(release) as a % of average GLA ¹	0.00%	0.03%		0.02%	(0.06%)	
Gross impaired assets	520	415	25%	520	390	33%
Gross impaired assets as a % of GLA	0.17%	0.14%		0.17%	0.13%	
Total full time equivalent staff (FTE)	11,313	11,199	1%	11,313	11,107	2%

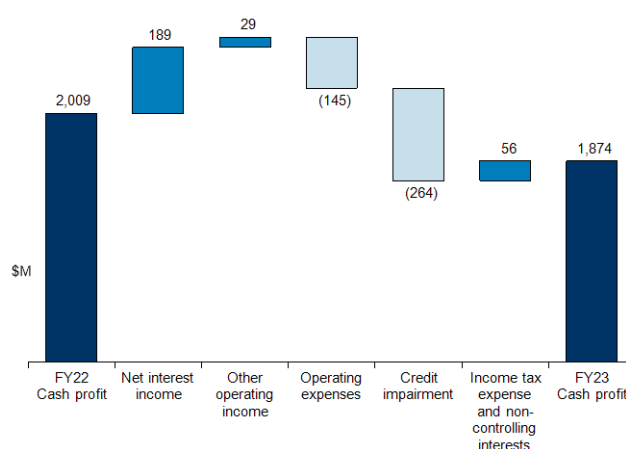
¹ Credit impairment charge/(release) used in the ratio relates to gross loans and advances and off-balance sheet commitments - undrawn and contingent liabilities.

Performance September 2023 v September 2022

Lending volumes increased driven by home loan growth, partially offset by lower unsecured lending.

- Net interest margin decreased driven by asset margin contraction from home loan pricing competition, unfavourable deposit mix with a shift towards lower margin term deposits and higher net funding costs. This was partially offset by favourable deposit margins from a rising interest rate environment, favourable lending mix with a shift towards higher margin variable home loans and higher earnings on capital and replicating portfolio.
- Other operating income increased driven by higher cards revenue reflecting an increase in consumer spending, and higher home loan offset account and annual card fees as waivers related to the transition of Breakfree Package concluded. This was partially offset by lower insurance-related income.
- Operating expenses increased driven by inflationary impacts, incremental costs associated with strategic initiatives including ANZ Plus and higher restructuring expense. This was partially offset by productivity initiatives and investment re-prioritisation.
- Credit impairment charge increased driven by higher collectively assessed credit impairment, and higher individually assessed credit impairment due to lower write-backs and recoveries.

Cash Profit September 2023 v September 2022



DIVISIONAL RESULTS

Australia Retail

Maile Carnegie

Individually assessed credit impairment charge/(release)

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Home Loans	10	-	n/a	10	(8)	large
Cards and Personal Loans	37	31	19%	68	46	48%
Deposits and Payments ¹	1	1	0%	2	2	0%
Individually assessed credit impairment charge/(release)	48	32	50%	80	40	100%

Collectively assessed credit impairment charge/(release)

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Home Loans	12	30	-60%	42	(119)	large
Cards and Personal Loans	(8)	19	large	11	(52)	large
Deposits and Payments ¹	1	1	0%	2	2	0%
Collectively assessed credit impairment charge/(release)	5	50	-90%	55	(169)	large

Net loans and advances

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Home Loans	306,445	294,681	284,362	4%	8%
Cards and Personal Loans	5,772	5,865	5,926	-2%	-3%
Deposits and Payments ¹	32	35	34	-9%	-6%
Net loans and advances	312,249	300,581	290,322	4%	8%

Customer deposits

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Home Loans ²	45,006	43,771	43,284	3%	4%
Cards and Personal Loans	219	206	217	6%	1%
Deposits and Payments	119,561	112,397	106,452	6%	12%
Customer deposits	164,786	156,374	149,953	5%	10%

^{1.} Net loans and advances for the deposits and payments business represent amounts in overdraft.

^{2.} Customer deposit amounts for the home loans business represent balances in offset accounts.

DIVISIONAL RESULTS

Australia Commercial Clare Morgan

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income	1,592	1,632	-2%	3,224	2,568	26%
Other operating income	190	175	9%	365	662	-45%
Operating income	1,782	1,807	-1%	3,589	3,230	11%
Operating expenses	(738)	(685)	8%	(1,423)	(1,301)	9%
Cash profit before credit impairment and income tax	1,044	1,122	-7%	2,166	1,929	12%
Credit impairment (charge)/release	(41)	(66)	-38%	(107)	133	large
Cash profit before income tax	1,003	1,056	-5%	2,059	2,062	0%
Income tax expense and non-controlling interests	(302)	(317)	-5%	(619)	(511)	21%
Cash profit	701	739	-5%	1,440	1,551	-7%
Balance Sheet						
Net loans and advances	61,557	59,911	3%	61,557	59,727	3%
Other external assets	359	316	14%	359	256	40%
External assets	61,916	60,227	3%	61,916	59,983	3%
Customer deposits	113,408	113,011	0%	113,408	112,195	1%
Other external liabilities	5,933	6,031	-2%	5,933	6,160	-4%
External liabilities	119,341	119,042	0%	119,341	118,355	1%
Risk weighted assets	47,497	47,359	0%	47,497	54,043	-12%
Average gross loans and advances	61,535	61,030	1%	61,283	59,120	4%
Average deposits and other borrowings	112,368	113,276	-1%	112,821	115,097	-2%
Ratios						
Return on average assets	1.18%	1.24%		1.21%	1.27%	
Net interest margin ¹	2.67%	2.72%		2.70%	2.10%	
Operating expenses to operating income	41.4%	37.9%		39.6%	40.3%	
Operating expenses to average assets	1.24%	1.15%		1.19%	1.07%	
Individually assessed credit impairment charge/(release)	33	9	large	42	37	14%
Individually assessed credit impairment charge/(release) as a % of average GLA ²	0.11%	0.03%		0.07%	0.06%	
Collectively assessed credit impairment charge/(release)	8	57	-86%	65	(170)	large
Collectively assessed credit impairment charge/(release) as a % of average GLA ²	0.03%	0.19%		0.11%	(0.29%)	
Gross impaired assets	248	288	-14%	248	360	-31%
Gross impaired assets as a % of GLA	0.40%	0.47%		0.40%	0.59%	
Total full time equivalent staff (FTE)	3,514	3,607	-3%	3,514	3,551	-1%

¹ Australia Commercial division generates positive net interest income from surplus deposits held. Accordingly, \$57.6 billion of average deposits for the September 2023 half and \$58.4 billion for the September 2023 full year (Mar 23 half: \$59.3 billion; Sep 22 full year: \$63.4 billion) have been included within average net interest earning assets for the net interest margin calculation to align with internal management reporting view.

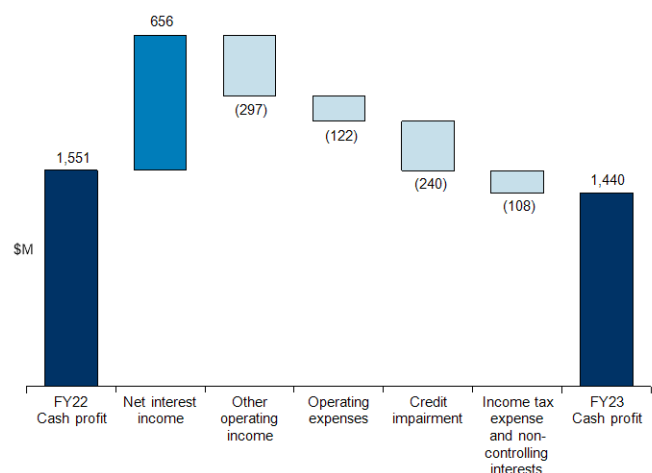
² Credit impairment charge/(release) used in the ratio relates to gross loans and advances and off-balance sheet commitments - undrawn and contingent liabilities.

Performance September 2023 v September 2022

Lending volumes increased driven by SME and Specialist Business lending growth, partially offset by lower lending in Central Functions driven by the sale of Investment Lending business and asset finance run-off.

- Net interest margin increased driven by favourable deposit margins from a rising interest rate environment and higher earnings on capital and replicating portfolio. This was partially offset by unfavourable deposit mix with a shift towards lower margin term deposits, higher net funding costs and asset margin contraction from competitive pressure.
- Other operating income decreased driven by the gain on sale relating to the ANZ Worldline partnership in the prior year, and lower income post business divestment. This was partially offset by the loss on sale of the financial planning and advice business in the prior year, and higher cards revenue reflecting an increase in commercial spending.
- Operating expenses increased driven by inflationary impacts, incremental costs associated with strategic initiatives and higher restructuring expense. This was partially offset by lower costs post business divestment and productivity initiatives.
- Credit impairment charge increased driven by higher collectively assessed credit impairment, and higher individually assessed credit impairment charge.

Cash Profit September 2023 v September 2022



DIVISIONAL RESULTS

Australia Commercial

Clare Morgan

Individually assessed credit impairment charge/(release)

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
SME Banking	32	10	large	42	51	-18%
Specialist Business	1	(1)	large	-	(15)	-100%
Central Functions	-	-	n/a	-	1	-100%
Individually assessed credit impairment charge/(release)	33	9	large	42	37	14%

Collectively assessed credit impairment charge/(release)

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
SME Banking	(18)	50	large	32	(186)	large
Specialist Business	26	7	large	33	16	large
Central Functions	-	-	n/a	-	-	n/a
Collectively assessed credit impairment charge/(release)	8	57	-86%	65	(170)	large

Net loans and advances

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
SME Banking	40,023	38,602	38,573	4%	4%
Specialist Business	21,059	20,082	19,585	5%	8%
Central Functions	475	1,227	1,569	-61%	-70%
Net loans and advances	61,557	59,911	59,727	3%	3%

Customer deposits

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
SME Banking	77,549	76,994	77,135	1%	1%
Specialist Business	35,859	36,006	35,048	0%	2%
Central Functions	-	11	12	-100%	-100%
Customer deposits	113,408	113,011	112,195	0%	1%

DIVISIONAL RESULTS

Institutional Mark Whelan

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income	1,969	2,071	-5%	4,040	3,697	9%
Other operating income	1,321	1,373	-4%	2,694	1,651	63%
Operating income	3,290	3,444	-4%	6,734	5,348	26%
Operating expenses	(1,380)	(1,328)	4%	(2,708)	(2,566)	6%
Cash profit before credit impairment and income tax	1,910	2,116	-10%	4,026	2,782	45%
Credit impairment (charge)/release	6	74	-92%	80	27	large
Cash profit before income tax	1,916	2,190	-13%	4,106	2,809	46%
Income tax expense and non-controlling interests	(550)	(593)	-7%	(1,143)	(872)	31%
Cash profit	1,366	1,597	-14%	2,963	1,937	53%
Balance Sheet						
Net loans and advances	210,234	208,265	1%	210,234	207,241	1%
Other external assets	328,593	317,483	3%	328,593	336,825	-2%
External assets	538,827	525,748	2%	538,827	544,066	-1%
Customer deposits	266,462	278,089	-4%	266,462	262,534	1%
Other deposits and borrowings	85,374	89,429	-5%	85,374	83,230	3%
Deposits and other borrowings	351,836	367,518	-4%	351,836	345,764	2%
Other external liabilities	100,943	83,246	21%	100,943	127,350	-21%
External liabilities	452,779	450,764	0%	452,779	473,114	-4%
Risk weighted assets	175,247	183,125	-4%	175,247	208,119	-16%
Average gross loans and advances	206,939	214,883	-4%	210,900	190,059	11%
Average deposits and other borrowings	355,591	355,905	0%	355,748	334,104	6%
Ratios						
Return on average assets	0.50%	0.59%		0.55%	0.39%	
Net interest margin	0.86%	0.91%		0.89%	0.90%	
Net interest margin (excluding Markets business unit)	2.36%	2.26%		2.31%	1.93%	
Operating expenses to operating income	41.9%	38.6%		40.2%	48.0%	
Operating expenses to average assets	0.51%	0.49%		0.50%	0.52%	
Individually assessed credit impairment charge/(release)	30	(79)	large	(49)	(14)	large
Individually assessed credit impairment charge/(release) as a % of average GLA ¹	0.03%	(0.07%)		(0.02%)	(0.01%)	
Collectively assessed credit impairment charge/(release)	(36)	5	large	(31)	(13)	large
Collectively assessed credit impairment charge/(release) as a % of average GLA ¹	(0.03%)	0.00%		(0.01%)	(0.01%)	
Gross impaired assets	562	302	86%	562	425	32%
Gross impaired assets as a % of GLA	0.27%	0.14%		0.27%	0.20%	
Total full time equivalent staff (FTE)	6,412	6,353	1%	6,412	6,316	2%

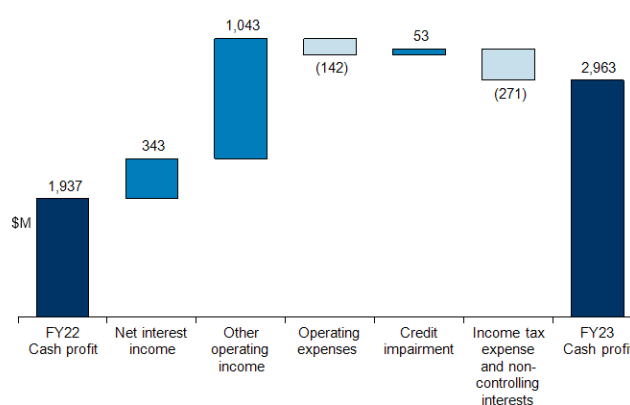
¹ Credit impairment charge/(release) used in the ratio relates to gross loans and advances and off-balance sheet commitments - undrawn and contingent liabilities.

Performance September 2023 v September 2022

Lending momentum was sustained, with higher Markets balances partially offset by lower Transaction Banking volumes.

- Net interest margin ex-Markets increased driven by favourable deposit margins from a rising interest rate environment and higher earnings on capital and replicating portfolio.
- Other operating income increased primarily driven by higher Markets revenues from increased customer activity and more favourable trading conditions.
- Operating expenses increased driven by inflationary impacts and incremental costs associated with strategic initiatives, partially offset by productivity initiatives.
- Credit impairment release increased driven by release of collectively assessed credit impairment, and release of individually assessed credit impairment due to write-back of a single name exposure.

Cash Profit September 2023 v September 2022



DIVISIONAL RESULTS

Institutional

Mark Whelan

Institutional by Geography

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Australia						
Net interest income	824	844	-2%	1,668	1,968	-15%
Other operating income	695	647	7%	1,342	540	large
Operating income	1,519	1,491	2%	3,010	2,508	20%
Operating expenses	(647)	(610)	6%	(1,257)	(1,198)	5%
Cash profit before credit impairment and income tax	872	881	-1%	1,753	1,310	34%
Credit impairment (charge)/release	(17)	129	large	112	8	large
Cash profit before income tax	855	1,010	-15%	1,865	1,318	42%
Income tax expense and non-controlling interests	(256)	(303)	-16%	(559)	(400)	40%
Cash profit	599	707	-15%	1,306	918	42%
Individually assessed credit impairment charge/(release)	16	(86)	large	(70)	(3)	large
Collectively assessed credit impairment charge/(release)	1	(43)	large	(42)	(5)	large
Net loans and advances	115,569	113,981	1%	115,569	111,117	4%
Customer deposits	100,526	100,559	0%	100,526	100,023	1%
Risk weighted assets	85,173	86,459	-1%	85,173	106,897	-20%
International and PNG¹						
Net interest income	814	908	-10%	1,722	1,148	50%
Other operating income	476	560	-15%	1,036	871	19%
Operating income	1,290	1,468	-12%	2,758	2,019	37%
Operating expenses	(620)	(614)	1%	(1,234)	(1,139)	8%
Cash profit before credit impairment and income tax	670	854	-22%	1,524	880	73%
Credit impairment (charge)/release	43	(19)	large	24	10	large
Cash profit before income tax	713	835	-15%	1,548	890	74%
Income tax expense and non-controlling interests	(197)	(193)	2%	(390)	(304)	28%
Cash profit	516	642	-20%	1,158	586	98%
Individually assessed credit impairment charge/(release)	(3)	(5)	-40%	(8)	(29)	-72%
Collectively assessed credit impairment charge/(release)	(40)	24	large	(16)	19	large
Net loans and advances	77,202	76,502	1%	77,202	79,561	-3%
Customer deposits	141,642	153,480	-8%	141,642	139,707	1%
Risk weighted assets	66,567	72,458	-8%	66,567	77,427	-14%
New Zealand						
Net interest income	331	319	4%	650	581	12%
Other operating income	150	166	-10%	316	240	32%
Operating income	481	485	-1%	966	821	18%
Operating expenses	(113)	(104)	9%	(217)	(229)	-5%
Cash profit before credit impairment and income tax	368	381	-3%	749	592	27%
Credit impairment (charge)/release	(20)	(36)	-44%	(56)	9	large
Cash profit before income tax	348	345	1%	693	601	15%
Income tax expense and non-controlling interests	(97)	(97)	0%	(194)	(168)	15%
Cash profit	251	248	1%	499	433	15%
Individually assessed credit impairment charge/(release)	17	12	42%	29	18	61%
Collectively assessed credit impairment charge/(release)	3	24	-88%	27	(27)	large
Net loans and advances	17,463	17,782	-2%	17,463	16,563	5%
Customer deposits	24,294	24,050	1%	24,294	22,804	7%
Risk weighted assets	23,507	24,208	-3%	23,507	23,795	-1%

¹ Comprises the countries outside of Australia and New Zealand that form part of the Institutional division. This includes Asia, Papua New Guinea (PNG), Europe & America.

DIVISIONAL RESULTS

Institutional

Mark Whelan

Individually assessed credit impairment charge/(release)	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Transaction Banking	1	(2)	large	(1)	(23)	-96%
Corporate Finance	29	(77)	large	(48)	9	large
Markets	-	-	n/a	-	-	n/a
Individually assessed credit impairment charge/(release)	30	(79)	large	(49)	(14)	large

Collectively assessed credit impairment charge/(release)	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Transaction Banking	(2)	1	large	(1)	(21)	-95%
Corporate Finance	(46)	2	large	(44)	10	large
Markets	12	2	large	14	(2)	large
Collectively assessed credit impairment charge/(release)	(36)	5	large	(31)	(13)	large

Net loans and advances	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Transaction Banking	19,597	18,732	21,062	5%	-7%
Corporate Finance	145,472	148,520	145,475	-2%	0%
Markets	45,134	40,950	40,656	10%	11%
Central Functions	31	63	48	-51%	-35%
Net loans and advances	210,234	208,265	207,241	1%	1%

Customer deposits	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Transaction Banking	152,722	148,314	153,477	3%	0%
Corporate Finance	1,110	1,065	1,842	4%	-40%
Markets	112,566	128,414	106,342	-12%	6%
Central Functions	64	296	873	-78%	-93%
Customer deposits	266,462	278,089	262,534	-4%	1%

DIVISIONAL RESULTS

Institutional

Mark Whelan

	Transaction Banking \$M	Corporate Finance \$M	Markets \$M	Central Functions \$M	Total \$M
September 2023 Full Year					
Net interest income	1,557	2,297	184	2	4,040
Other operating income	708	79	1,923	(16)	2,694
Operating income	2,265	2,376	2,107	(14)	6,734
Operating expenses	(800)	(687)	(1,094)	(127)	(2,708)
Cash profit/(loss) before credit impairment and income tax	1,465	1,689	1,013	(141)	4,026
Credit impairment (charge)/release	2	92	(14)	-	80
Cash profit/(loss) before income tax	1,467	1,781	999	(141)	4,106
Income tax expense and non-controlling interests	(389)	(493)	(283)	22	(1,143)
Cash profit/(loss)	1,078	1,288	716	(119)	2,963
Individually assessed credit impairment charge/(release)	(1)	(48)	-	-	(49)
Collectively assessed credit impairment charge/(release)	(1)	(44)	14	-	(31)
Net loans and advances	19,597	145,472	45,134	31	210,234
Customer deposits	152,722	1,110	112,566	64	266,462
Risk weighted assets	26,247	94,313	53,520	1,167	175,247
September 2022 Full Year					
Net interest income	879	2,099	707	12	3,697
Other operating income	664	108	860	19	1,651
Operating income	1,543	2,207	1,567	31	5,348
Operating expenses	(678)	(656)	(1,136)	(96)	(2,566)
Cash profit/(loss) before credit impairment and income tax	865	1,551	431	(65)	2,782
Credit impairment (charge)/release	44	(19)	2	-	27
Cash profit/(loss) before income tax	909	1,532	433	(65)	2,809
Income tax expense and non-controlling interests	(250)	(420)	(112)	(90)	(872)
Cash profit/(loss)	659	1,112	321	(155)	1,937
Individually assessed credit impairment charge/(release)	(23)	9	-	-	(14)
Collectively assessed credit impairment charge/(release)	(21)	10	(2)	-	(13)
Net loans and advances	21,062	145,475	40,656	48	207,241
Customer deposits	153,477	1,842	106,342	873	262,534
Risk weighted assets	27,272	121,817	57,813	1,217	208,119
September 2023 Full Year v September 2022 Full Year					
Net interest income	77%	9%	-74%	-83%	9%
Other operating income	7%	-27%	large	large	63%
Operating income	47%	8%	34%	large	26%
Operating expenses	18%	5%	-4%	32%	6%
Cash profit/(loss) before credit impairment and income tax	69%	9%	large	large	45%
Credit impairment (charge)/release	-95%	large	large	n/a	large
Cash profit/(loss) before income tax	61%	16%	large	large	46%
Income tax expense and non-controlling interests	56%	17%	large	large	31%
Cash profit/(loss)	64%	16%	large	-23%	53%
Individually assessed credit impairment charge/(release)	-96%	large	n/a	n/a	large
Collectively assessed credit impairment charge/(release)	-95%	large	large	n/a	large
Net loans and advances	-7%	0%	11%	-35%	1%
Customer deposits	0%	-40%	6%	-93%	1%
Risk weighted assets	-4%	-23%	-7%	-4%	-16%

DIVISIONAL RESULTS

Institutional

Mark Whelan

	Transaction Banking \$M	Corporate Finance \$M	Markets \$M	Central Functions \$M	Total \$M
September 2023 Half Year					
Net interest income	804	1,144	20	1	1,969
Other operating income	356	36	938	(9)	1,321
Operating income	1,160	1,180	958	(8)	3,290
Operating expenses	(393)	(347)	(549)	(91)	(1,380)
Cash profit/(loss) before credit impairment and income tax	767	833	409	(99)	1,910
Credit impairment (charge)/release	1	17	(12)	-	6
Cash profit/(loss) before income tax	768	850	397	(99)	1,916
Income tax expense and non-controlling interests	(205)	(232)	(119)	6	(550)
Cash profit/(loss)	563	618	278	(93)	1,366
Individually assessed credit impairment charge/(release)	1	29	-	-	30
Collectively assessed credit impairment charge/(release)	(2)	(46)	12	-	(36)
Net loans and advances	19,597	145,472	45,134	31	210,234
Customer deposits	152,722	1,110	112,566	64	266,462
Risk weighted assets	26,247	94,313	53,520	1,167	175,247

March 2023 Half Year

Net interest income	753	1,153	164	1	2,071
Other operating income	352	43	985	(7)	1,373
Operating income	1,105	1,196	1,149	(6)	3,444
Operating expenses	(407)	(340)	(545)	(36)	(1,328)
Cash profit/(loss) before credit impairment and income tax	698	856	604	(42)	2,116
Credit impairment (charge)/release	1	75	(2)	-	74
Cash profit/(loss) before income tax	699	931	602	(42)	2,190
Income tax expense and non-controlling interests	(184)	(261)	(164)	16	(593)
Cash profit/(loss)	515	670	438	(26)	1,597
Individually assessed credit impairment charge/(release)	(2)	(77)	-	-	(79)
Collectively assessed credit impairment charge/(release)	1	2	2	-	5
Net loans and advances	18,732	148,520	40,950	63	208,265
Customer deposits	148,314	1,065	128,414	296	278,089
Risk weighted assets	27,719	99,271	54,954	1,181	183,125

September 2023 Half Year v March 2023 Half Year

Net interest income	7%	-1%	-88%	0%	-5%
Other operating income	1%	-16%	-5%	29%	-4%
Operating income	5%	-1%	-17%	33%	-4%
Operating expenses	-3%	2%	1%	large	4%
Cash profit/(loss) before credit impairment and income tax	10%	-3%	-32%	large	-10%
Credit impairment (charge)/release	0%	-77%	large	n/a	-92%
Cash profit/(loss) before income tax	10%	-9%	-34%	large	-13%
Income tax expense and non-controlling interests	11%	-11%	-27%	-63%	-7%
Cash profit/(loss)	9%	-8%	-37%	large	-14%
Individually assessed credit impairment charge/(release)	large	large	n/a	n/a	large
Collectively assessed credit impairment charge/(release)	large	large	large	n/a	large
Net loans and advances	5%	-2%	10%	-51%	1%
Customer deposits	3%	4%	-12%	-78%	-4%
Risk weighted assets	-5%	-5%	-3%	-1%	-4%

DIVISIONAL RESULTS

Institutional

Mark Whelan

Analysis of Markets operating income¹

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Composition of Markets operating income by product						
Foreign Exchange	370	407	-9%	777	705	10%
Rates	189	158	20%	347	292	19%
Credit and Capital Markets	76	112	-32%	188	85	large
Commodities	35	80	-56%	115	83	39%
Franchise Revenue	670	757	-11%	1,427	1,165	22%
Balance Sheet ²	270	356	-24%	626	429	46%
Derivative valuation adjustments ³	18	36	-50%	54	(27)	large
Markets operating income	958	1,149	-17%	2,107	1,567	34%

^{1.} Markets operating income includes Net interest income and Other operating income.

^{2.} Balance Sheet represents hedging of interest rate risk on the Group's loan and deposit books and the management of the Group's liquidity portfolio.

^{3.} Includes funding and credit valuation adjustments.

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Composition of Markets operating income by geography						
Australia	319	310	3%	629	398	58%
International and PNG ¹	523	705	-26%	1,228	1,000	23%
New Zealand	116	134	-13%	250	169	48%
Markets operating income	958	1,149	-17%	2,107	1,567	34%

^{1.} Comprises the countries outside of Australia and New Zealand that form part of the Institutional division. This includes Asia, Papua New Guinea, Europe & America.

DIVISIONAL RESULTS

Institutional

Mark Whelan

Market risk

Market risk stems from the Group's trading and balance sheet management activities and the impact of changes and correlations between interest rates, foreign exchange rates, credit spreads, commodities, equities and the volatility within these asset classes.

The Group manages and controls market risk using Value at Risk (VaR), sensitivity analysis and stress testing. VaR measures the Group's possible daily loss based on historical market movements.

The Group's VaR approach for both traded and non-traded risk is historical simulation using changes in market rates, prices and volatilities over the previous 500 business days to calculate standard VaR and a 1-year stressed period to calculate stressed VaR.

VaR is measured at 99% confidence interval which means there is a 99% chance that a loss will not exceed the VaR for relevant holding period.

Traded market risk

Below are aggregate VaR exposures at a 99% confidence level covering both physical and derivative trading positions for the Bank's principal trading centres.

99% confidence level (1 day holding period)

	As at	High for year	Low for year	Avg for year	As at	High for year	Low for year	Avg for year
	Sep 23	Sep 23	Sep 23	Sep 23	Sep 22	Sep 22	Sep 22	Sep 22
	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M
Value at Risk at 99% confidence								
Foreign exchange	2.8	6.2	1.6	3.0	1.8	4.8	1.1	2.4
Interest rate	6.7	18.3	5.1	8.5	7.9	22.7	5.0	9.5
Credit	5.9	7.7	2.5	4.5	2.6	11.8	1.6	4.9
Commodities	4.0	6.6	1.8	3.0	4.3	7.0	1.4	2.9
Equity	-	-	-	-	-	-	-	-
Diversification benefit ¹	(9.7)	n/a	n/a	(8.1)	(7.2)	n/a	n/a	(7.1)
Total VaR	9.7	18.2	7.2	10.9	9.4	26.9	5.6	12.6

Non-traded interest rate risk

Non-traded interest rate risk is managed by Markets and relates to the potential adverse impact of changes in market interest rates on future net interest income for the Group and current valuation of the banking book. Interest rate risk is reported using various techniques including VaR and scenario analysis based on a 1% rate shock.

99% confidence level (1 day holding period)

	As at	High for year	Low for year	Avg for year	As at	High for year	Low for year	Avg for year
	Sep 23	Sep 23	Sep 23	Sep 23	Sep 22	Sep 22	Sep 22	Sep 22
	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M
Value at Risk at 99% confidence								
Australia	81.2	93.2	72.0	82.2	78.5	93.4	63.0	76.1
New Zealand	35.3	35.3	26.1	31.1	25.4	27.1	20.2	23.9
Rest of World	32.2	32.8	23.2	27.9	21.7	38.0	16.8	25.8
Diversification benefit ¹	(52.6)	n/a	n/a	(45.6)	(38.1)	n/a	n/a	(33.7)
Total VaR	96.1	101.5	86.4	95.6	87.5	104.9	66.8	92.1

Impact of 1% rate shock on the next 12 months' net interest income²

	As at	
	Sep 23	Sep 22
As at period end	0.96%	1.29%
Maximum exposure	1.17%	2.08%
Minimum exposure	0.38%	1.15%
Average exposure (in absolute terms)	0.80%	1.56%

¹ The diversification benefit reflects risks that offset across categories. The high and low VaR figures reported for each factor did not necessarily occur on the same day as the high and low VaR reported for the Group as a whole. Consequently, a diversification benefit for high and low would not be meaningful and is therefore omitted from the table.

² Modelled 1% overnight parallel positive shift in the yield curve to determine the potential impact on Net interest income over the next 12 months. This is a standard risk measure which assumes the parallel shift is reflected in all wholesale and customer rates.

DIVISIONAL RESULTS

New Zealand
Antonia Watson

Table reflects NZD for New Zealand (AUD results shown on page 71)

	Half Year			Full Year		
	Sep 23 NZD M	Mar 23 NZD M	Movt	Sep 23 NZD M	Sep 22 NZD M	Movt
Net interest income	1,694	1,721	-2%	3,415	3,108	10%
Other operating income	227	216	5%	443	497	-11%
Operating income	1,921	1,937	-1%	3,858	3,605	7%
Operating expenses	(714)	(685)	4%	(1,399)	(1,377)	2%
Cash profit before credit impairment and income tax	1,207	1,252	-4%	2,459	2,228	10%
Credit impairment (charge)/release	(40)	(82)	-51%	(122)	(49)	large
Cash profit before income tax	1,167	1,170	0%	2,337	2,179	7%
Income tax expense and non-controlling interests	(327)	(328)	0%	(655)	(611)	7%
Cash profit	840	842	0%	1,682	1,568	7%
Balance Sheet						
Net loans and advances	130,868	128,433	2%	130,868	128,574	2%
Other external assets	3,603	3,527	2%	3,603	3,326	8%
External assets	134,471	131,960	2%	134,471	131,900	2%
Customer deposits	106,431	104,614	2%	106,431	104,450	2%
Other deposits and borrowings	6,054	6,571	-8%	6,054	5,755	5%
Deposits and other borrowings	112,485	111,185	1%	112,485	110,205	2%
Other external liabilities	19,565	18,655	5%	19,565	20,611	-5%
External liabilities	132,050	129,840	2%	132,050	130,816	1%
Risk weighted assets	76,196	76,609	-1%	76,196	65,482	16%
Average gross loans and advances	130,221	129,088	1%	129,656	125,937	3%
Average deposits and other borrowings	110,816	111,064	0%	110,940	109,689	1%
Net funds management income	98	96	2%	194	196	-1%
Funds under management	37,108	36,928	0%	37,108	34,313	8%
Average funds under management	37,530	35,867	5%	36,681	37,129	-1%
Ratios						
Return on average assets	1.26%	1.28%		1.27%	1.21%	
Net interest margin	2.60%	2.67%		2.64%	2.47%	
Operating expenses to operating income	37.2%	35.4%		36.3%	38.2%	
Operating expenses to average assets	1.07%	1.04%		1.05%	1.07%	
Individually assessed credit impairment charge/(release)	19	10	90%	29	(18)	large
Individually assessed credit impairment charge/(release) as a % of average GLA ¹	0.03%	0.02%		0.02%	(0.01%)	
Collectively assessed credit impairment charge/(release)	21	72	-71%	93	67	39%
Collectively assessed credit impairment charge/(release) as a % of average GLA ¹	0.03%	0.11%		0.07%	0.05%	
Gross impaired assets	131	107	22%	131	106	24%
Gross impaired assets as a % of GLA	0.10%	0.08%		0.10%	0.08%	
Total full time equivalent staff (FTE)	6,766	6,785	0%	6,766	6,793	0%

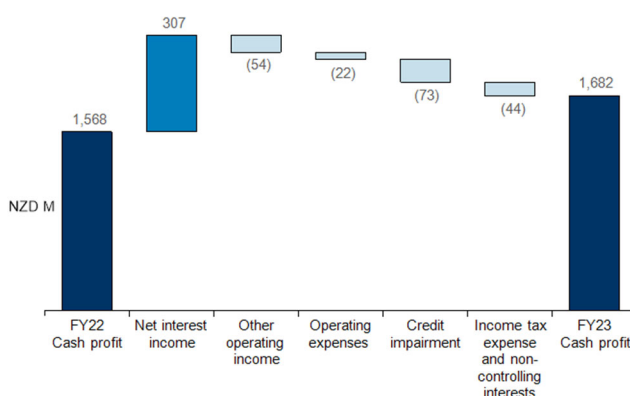
¹ Credit impairment charge/(release) used in the ratio relates to gross loans and advances and off-balance sheet commitments - undrawn and contingent liabilities.

Performance September 2023 v September 2022

Lending volumes increased driven by home loan growth, partially offset by contraction in business lending.

- Net interest margin increased driven by favourable deposit margins from a rising interest rate environment. This was partially offset by asset margin contraction from home loan pricing competition and unfavourable deposit mix with a shift towards lower margin term deposits.
- Other operating income decreased driven by gain on sale of government securities in the September 2022 full year and lower cards revenue due to regulatory changes introduced in November 2022.
- Operating expenses increased driven by inflationary pressure and customer remediation provision release in the prior year.
- Credit impairment charge increased driven by higher collectively assessed credit impairment and higher individually assessed credit impairment due to lower write-backs and recoveries.

Cash Profit September 2023 v September 2022



DIVISIONAL RESULTS

New Zealand

Antonia Watson

Individually assessed credit impairment charge/(release)	Half Year			Full Year		
	Sep 23 NZD M	Mar 23 NZD M	Movt	Sep 23 NZD M	Sep 22 NZD M	Movt
Personal	11	7	57%	18	11	64%
Home Loans	3	2	50%	5	1	large
Other	8	5	60%	13	10	30%
Business & Agri	8	3	large	11	(29)	large
Individually assessed credit impairment charge/(release)	19	10	90%	29	(18)	large

Collectively assessed credit impairment charge/(release)	Half Year			Full Year		
	Sep 23 NZD M	Mar 23 NZD M	Movt	Sep 23 NZD M	Sep 22 NZD M	Movt
Personal	(12)	43	large	31	63	-51%
Home Loans	(17)	52	large	35	45	-22%
Other	5	(9)	large	(4)	18	large
Business & Agri	33	29	14%	62	4	large
Collectively assessed credit impairment charge/(release)	21	72	-71%	93	67	39%

Net loans and advances	As at			Movement	
	Sep 23 NZD M	Mar 23 NZD M	Sep 22 NZD M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Personal	106,444	103,509	103,014	3%	3%
Home Loans	104,867	101,946	101,482	3%	3%
Other	1,577	1,563	1,532	1%	3%
Business & Agri	24,424	24,924	25,560	-2%	-4%
Net loans and advances	130,868	128,433	128,574	2%	2%

Customer deposits	As at			Movement	
	Sep 23 NZD M	Mar 23 NZD M	Sep 22 NZD M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Personal	88,086	85,747	85,043	3%	4%
Business & Agri	18,345	18,867	19,407	-3%	-5%
Customer deposits	106,431	104,614	104,450	2%	2%

DIVISIONAL RESULTS

New Zealand

Antonia Watson

	Personal NZD M	Business & Agri NZD M	Central Functions NZD M	Total NZD M
September 2023 Full Year				
Net interest income	2,385	1,014	16	3,415
Other operating income	381	55	7	443
Operating income	2,766	1,069	23	3,858
Operating expenses	(1,160)	(221)	(18)	(1,399)
Cash profit before credit impairment and income tax	1,606	848	5	2,459
Credit impairment (charge)/release	(49)	(73)	-	(122)
Cash profit before income tax	1,557	775	5	2,337
Income tax expense and non-controlling interests	(436)	(217)	(2)	(655)
Cash profit	1,121	558	3	1,682
Individually assessed credit impairment charge/(release)	18	11	-	29
Collectively assessed credit impairment charge/(release)	31	62	-	93
Net loans and advances	106,444	24,424	-	130,868
Customer deposits	88,086	18,345	-	106,431
Risk weighted assets	48,540	25,518	2,138	76,196
September 2022 Full Year				
Net interest income	2,216	889	3	3,108
Other operating income	414	52	31	497
Operating income	2,630	941	34	3,605
Operating expenses	(1,165)	(208)	(4)	(1,377)
Cash profit before credit impairment and income tax	1,465	733	30	2,228
Credit impairment (charge)/release	(74)	25	-	(49)
Cash profit before income tax	1,391	758	30	2,179
Income tax expense and non-controlling interests	(390)	(213)	(8)	(611)
Cash profit	1,001	545	22	1,568
Individually assessed credit impairment charge/(release)	11	(29)	-	(18)
Collectively assessed credit impairment charge/(release)	63	4	-	67
Net loans and advances	103,014	25,560	-	128,574
Customer deposits	85,043	19,407	-	104,450
Risk weighted assets	41,710	21,945	1,827	65,482
September 2023 Full Year v September 2022 Full Year				
Net interest income	8%	14%	large	10%
Other operating income	-8%	6%	-77%	-11%
Operating income	5%	14%	-32%	7%
Operating expenses	0%	6%	large	2%
Cash profit before credit impairment and income tax	10%	16%	-83%	10%
Credit impairment (charge)/release	-34%	large	n/a	large
Cash profit before income tax	12%	2%	-83%	7%
Income tax expense and non-controlling interests	12%	2%	-75%	7%
Cash profit	12%	2%	-86%	7%
Individually assessed credit impairment charge/(release)	64%	large	n/a	large
Collectively assessed credit impairment charge/(release)	-51%	large	n/a	39%
Net loans and advances	3%	-4%	n/a	2%
Customer deposits	4%	-5%	n/a	2%
Risk weighted assets	16%	16%	17%	16%

DIVISIONAL RESULTS

New Zealand

Antonia Watson

	Personal NZD M	Business & Agri NZD M	Central Functions NZD M	Total NZD M
September 2023 Half Year				
Net interest income	1,170	515	9	1,694
Other operating income	189	29	9	227
Operating income	1,359	544	18	1,921
Operating expenses	(586)	(112)	(16)	(714)
Cash profit before credit impairment and income tax	773	432	2	1,207
Credit impairment (charge)/release	1	(41)	-	(40)
Cash profit before income tax	774	391	2	1,167
Income tax expense and non-controlling interests	(217)	(109)	(1)	(327)
Cash profit	557	282	1	840
Individually assessed credit impairment charge/(release)	11	8	-	19
Collectively assessed credit impairment charge/(release)	(12)	33	-	21
Net loans and advances	106,444	24,424	-	130,868
Customer deposits	88,086	18,345	-	106,431
Risk weighted assets	48,540	25,518	2,138	76,196

March 2023 Half Year				
Net interest income	1,215	499	7	1,721
Other operating income	192	26	(2)	216
Operating income	1,407	525	5	1,937
Operating expenses	(574)	(109)	(2)	(685)
Cash profit before credit impairment and income tax	833	416	3	1,252
Credit impairment (charge)/release	(50)	(32)	-	(82)
Cash profit before income tax	783	384	3	1,170
Income tax expense and non-controlling interests	(219)	(108)	(1)	(328)
Cash profit	564	276	2	842
Individually assessed credit impairment charge/(release)	7	3	-	10
Collectively assessed credit impairment charge/(release)	43	29	-	72
Net loans and advances	103,509	24,924	-	128,433
Customer deposits	85,747	18,867	-	104,614
Risk weighted assets	48,199	26,251	2,159	76,609

September 2023 Half Year v March 2023 Half Year

Net interest income	-4%	3%	29%	-2%
Other operating income	-2%	12%	large	5%
Operating income	-3%	4%	large	-1%
Operating expenses	2%	3%	large	4%
Cash profit before credit impairment and income tax	-7%	4%	-33%	-4%
Credit impairment (charge)/release	large	28%	n/a	-51%
Cash profit before income tax	-1%	2%	-33%	0%
Income tax expense and non-controlling interests	-1%	1%	0%	0%
Cash profit	-1%	2%	-50%	0%
Individually assessed credit impairment charge/(release)	57%	large	n/a	90%
Collectively assessed credit impairment charge/(release)	large	14%	n/a	-71%
Net loans and advances	3%	-2%	n/a	2%
Customer deposits	3%	-3%	n/a	2%
Risk weighted assets	1%	-3%	-1%	-1%

DIVISIONAL RESULTS

New Zealand

Antonia Watson

Table reflects AUD for New Zealand
NZD results shown on page 67

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income	1,567	1,582	-1%	3,149	2,871	10%
Other operating income	210	199	6%	409	460	-11%
Operating income	1,777	1,781	0%	3,558	3,331	7%
Operating expenses	(661)	(630)	5%	(1,291)	(1,273)	1%
Cash profit before credit impairment and income tax	1,116	1,151	-3%	2,267	2,058	10%
Credit impairment (charge)/release	(37)	(75)	-51%	(112)	(45)	large
Cash profit before income tax	1,079	1,076	0%	2,155	2,013	7%
Income tax expense and non-controlling interests	(301)	(302)	0%	(603)	(564)	7%
Cash profit	778	774	1%	1,552	1,449	7%
Consisting of:						
Personal	515	518	-1%	1,033	925	12%
Business & Agri	261	254	3%	515	505	2%
Central Functions	2	2	0%	4	19	-79%
Cash profit	778	774	1%	1,552	1,449	7%
Balance Sheet						
Net loans and advances	121,824	120,262	1%	121,824	113,288	8%
Other external assets	3,354	3,303	2%	3,354	2,930	14%
External assets	125,178	123,565	1%	125,178	116,218	8%
Customer deposits	99,076	97,958	1%	99,076	92,032	8%
Other deposits and borrowings	5,635	6,153	-8%	5,635	5,070	11%
Deposits and other borrowings	104,711	104,111	1%	104,711	97,102	8%
Other external liabilities	18,213	17,469	4%	18,213	18,161	0%
External liabilities	122,924	121,580	1%	122,924	115,263	7%
Risk weighted assets	70,930	71,735	-1%	70,930	57,696	23%
Average gross loans and advances	120,420	118,683	1%	119,554	116,369	3%
Average deposits and other borrowings	102,479	102,113	0%	102,296	101,355	1%
Net funds management income	91	88	3%	179	182	-2%
Funds under management	34,545	34,580	0%	34,545	30,234	14%
Average funds under management	34,705	32,975	5%	33,823	34,309	-1%
Ratios						
Return on average assets	1.26%	1.28%		1.27%	1.21%	
Net interest margin	2.60%	2.67%		2.64%	2.47%	
Operating expenses to operating income	37.2%	35.4%		36.3%	38.2%	
Operating expenses to average assets	1.07%	1.04%		1.05%	1.07%	
Individually assessed credit impairment charge/(release)	17	9	89%	26	(16)	large
Individually assessed credit impairment charge/(release) as a % of average GLA ¹	0.03%	0.02%		0.02%	(0.01%)	
Collectively assessed credit impairment charge/(release)	20	66	-70%	86	61	41%
Collectively assessed credit impairment charge/(release) as a % of average GLA ¹	0.03%	0.11%		0.07%	0.05%	
Gross impaired assets	122	100	22%	122	93	31%
Gross impaired assets as a % of GLA	0.10%	0.08%		0.10%	0.08%	
Total full time equivalent staff (FTE)	6,766	6,785	0%	6,766	6,793	0%

¹. Credit impairment charge/(release) used in the ratio relates to gross loans and advances and off-balance sheet commitments - undrawn and contingent liabilities.

DIVISIONAL RESULTS

Pacific

Antonia Watson

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Net interest income	61	62	-2%	123	96	28%
Other operating income	45	40	13%	85	68	25%
Operating income	106	102	4%	208	164	27%
Operating expenses	(71)	(74)	-4%	(145)	(153)	-5%
Cash profit/(loss) before credit impairment and income tax	35	28	25%	63	11	large
Credit impairment (charge)/release	12	16	-25%	28	6	large
Cash profit/(loss) before income tax	47	44	7%	91	17	large
Income tax (expense)/benefit and non-controlling interests	(10)	(10)	0%	(20)	(8)	large
Cash profit/(loss)¹	37	34	9%	71	9	large
Balance Sheet						
Net loans and advances	1,684	1,661	1%	1,684	1,754	-4%
Customer deposits	3,719	3,562	4%	3,719	3,776	-2%
Risk weighted assets	3,772	4,131	-9%	3,772	3,899	-3%
Total full time equivalent staff (FTE)	1,013	1,037	-2%	1,013	1,086	-7%

^{1.} The September 2022 full year includes a loss of \$26 million from the planned closure of ANZ American Territories.

Group Centre

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Share of associates' profit/(loss)	120	101	19%	221	176	26%
Operating income (other)	222	(6)	large	216	149	45%
Operating income ¹	342	95	large	437	325	34%
Operating expenses ²	(495)	(535)	-7%	(1,030)	(889)	16%
Cash profit/(loss) before credit impairment and income tax	(153)	(440)	-65%	(593)	(564)	5%
Credit impairment (charge)/release	1	-	n/a	1	(18)	large
Cash profit/(loss) before income tax	(152)	(440)	-65%	(592)	(582)	2%
Income tax benefit and non-controlling interests	6	91	-93%	97	142	-32%
Cash profit/(loss)	(146)	(349)	-58%	(495)	(440)	13%
Risk weighted assets	8,208	11,320	-27%	8,208	5,444	51%
Total full time equivalent staff (FTE) ³	11,324	10,821	5%	11,324	10,319	10%

^{1.} The September 2023 half includes a \$43 million gain from recycling of foreign currency translation reserve following dissolution of several entities, and a \$23 million gain associated with the completed UDC Finance divestment as actual credit losses were lower than the credit loss provision. The March 2023 half includes the loss on disposal of data centres in Australia of \$43 million. The September 2022 full year includes the net gain associated with the early termination of the head lease on the 55 Collins Street Melbourne building of \$23 million and customer remediation of -\$14 million. The September 2022 full year also includes a \$65 million loss from recycling of foreign currency translation reserves following dissolution of several entities.

^{2.} The September 2023 half includes initial CSLR Levy of \$40 million transaction related costs of \$72 million (Mar 23 half: \$56 million; Sep 22 full year: nil), restructuring expense of \$26 million (Mar 23 half: \$12 million; Sep 22 full year: \$18 million). The September 2022 full year also includes remediation expense of \$22 million and the loss associated with the early termination of the head lease on the 55 Collins Street Melbourne building of \$47 million.

^{3.} Comparative information has been restated to include FTE of the consolidated investments managed by 1835i Group Pty Ltd (Sep 22 full year: 185).

CONTENTS	Page
Adjustments between statutory profit and cash profit	74
Explanation of adjustments between statutory profit and cash profit	74
Reconciliation of statutory profit to cash profit	75

Non-IFRS information

Statutory profit is prepared in accordance with the recognition and measurement requirements of Australian Accounting Standards, which comply with *International Financial Reporting Standards* (IFRS). The Group provides additional measures of performance in the Results Announcement which are prepared on a basis other than in accordance with accounting standards. The guidance provided in *ASIC Regulatory Guide 230* has been followed when presenting this information.

Adjustments between statutory profit and cash profit

Cash profit represents ANZ's preferred measure of the result of the core business activities of the Group, enabling readers to assess Group and divisional performance against prior periods and against peer institutions. To calculate cash profit, the Group excludes non-core items from statutory profit (refer to Definitions on pages 97 to 99 for further details). The adjustments made in arriving at cash profit are included in statutory profit which is subject to audit within the context of the external auditor's audit of the ANZGHL 2023 Annual Report. Cash profit is not subject to audit by the external auditor. The external auditor has informed the Audit Committee that cash profit adjustments have been determined on a consistent basis across each period presented.

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Statutory profit attributable to shareholders of the Company from continuing operations	3,551	3,547	0%	7,098	7,138	-1%
Adjustments between statutory profit and cash profit from continuing operations						
Economic hedges	27	190	-86%	217	(569)	large
Revenue and expense hedges	6	84	-93%	90	(54)	large
Total adjustments between statutory profit and cash profit from continuing operations	33	274	-88%	307	(623)	large
Cash profit from continuing operations	3,584	3,821	-6%	7,405	6,515	14%
Statutory profit/(loss) attributable to shareholders of the Company from discontinued operations	-	-	n/a	-	(19)	-100%
Cash profit	3,584	3,821	-6%	7,405	6,496	14%

Explanation of adjustments between statutory profit and cash profit

• Economic hedges

The Group enters into economic hedges to manage its interest rate and foreign exchange risk which, in accordance with accounting standards, result in fair value gains and losses being recognised in the Income Statement. This includes gains and losses arising from approved classes of derivatives not designated in accounting hedge relationships but which are considered to be economic hedges, as well as ineffectiveness from designated accounting hedges.

Economic hedges comprise:

- Derivatives (primarily cross currency interest rate swaps) used to convert the proceeds of foreign currency debt issuances into floating rate Australian dollar and New Zealand dollar debt that do not qualify for hedge accounting. The main drivers of these fair value movements are currency basis spreads and Australian dollar and New Zealand dollar fluctuations against other major funding currencies.
- Economic hedges of select structured finance and specialised leasing transactions that do not qualify for hedge accounting. The main drivers of these fair value adjustments are movements in the Australian and New Zealand term structure of interest rates.
- Ineffectiveness arising from differences in certain factors between the hedged items and the hedging instruments.

The Group removes the fair value adjustments from cash profit since the profit or loss will reverse over time to match with the profit or loss from the underlying hedged item.

In the September 2023 full year, losses on economic hedges relate to funding-related swaps, principally from narrowing USD/EUR and USD/JPY currency basis spreads. Further losses were driven by the yield curve movement impact on net pay fixed economic hedge positions, largely during the first half of 2023.

• Revenue and expense hedges

The Group enters into economic hedges to manage exposures from larger foreign exchange denominated revenue and expense streams, primarily NZD and USD (and USD correlated). The loss on revenue and expense hedges in the September 2023 full year was mainly due to the depreciation of AUD against the NZD.

PROFIT RECONCILIATION

Reconciliation of statutory profit to cash profit

	Adjustments to statutory profit				Cash profit \$M
	Statutory profit	Economic hedges	Revenue and expense hedges	Total adjustments to statutory profit	
	\$M	\$M	\$M	\$M	
September 2023 Full Year					
Net interest income	16,581	-	-	-	16,581
Other operating income	3,878	305	129	434	4,312
Operating income	20,459	305	129	434	20,893
Operating expenses	(10,139)	-	-	-	(10,139)
Profit before credit impairment and tax	10,320	305	129	434	10,754
Credit impairment (charge)/release	(245)	-	-	-	(245)
Profit before income tax	10,075	305	129	434	10,509
Income tax expense and non-controlling interests	(2,977)	(88)	(39)	(127)	(3,104)
Profit after tax from continuing operations	7,098	217	90	307	7,405
Profit/(Loss) after tax from discontinued operations	-	-	-	-	-
Profit after tax	7,098	217	90	307	7,405
September 2022 Full Year					
Net interest income	14,874	-	-	-	14,874
Other operating income	4,552	(802)	(77)	(879)	3,673
Operating income	19,426	(802)	(77)	(879)	18,547
Operating expenses	(9,579)	-	-	-	(9,579)
Profit before credit impairment and tax	9,847	(802)	(77)	(879)	8,968
Credit impairment (charge)/release	232	-	-	-	232
Profit before income tax	10,079	(802)	(77)	(879)	9,200
Income tax expense and non-controlling interests	(2,941)	233	23	256	(2,685)
Profit after tax from continuing operations	7,138	(569)	(54)	(623)	6,515
Profit/(Loss) after tax from discontinued operations	(19)	-	-	-	(19)
Profit after tax	7,119	(569)	(54)	(623)	6,496

PROFIT RECONCILIATION

Reconciliation of statutory profit to cash profit, cont'd

	Adjustments to statutory profit				Cash profit
	Statutory profit	Economic hedges	Revenue and expense hedges	Total adjustments to statutory profit	
	\$M	\$M	\$M	\$M	\$M
September 2023 Half Year					
Net interest income	8,078	-	-	-	8,078
Other operating income	2,242	36	9	45	2,287
Operating income	10,320	36	9	45	10,365
Operating expenses	(5,142)	-	-	-	(5,142)
Profit before credit impairment and tax	5,178	36	9	45	5,223
Credit impairment (charge)/release	(112)	-	-	-	(112)
Profit before income tax	5,066	36	9	45	5,111
Income tax expense and non-controlling interests	(1,515)	(9)	(3)	(12)	(1,527)
Profit after tax from continuing operations	3,551	27	6	33	3,584
Profit/(Loss) after tax from discontinued operations	-	-	-	-	-
Profit after tax	3,551	27	6	33	3,584
March 2023 Half Year					
Net interest income	8,503	-	-	-	8,503
Other operating income	1,636	269	120	389	2,025
Operating income	10,139	269	120	389	10,528
Operating expenses	(4,997)	-	-	-	(4,997)
Profit before credit impairment and tax	5,142	269	120	389	5,531
Credit impairment (charge)/release	(133)	-	-	-	(133)
Profit before income tax	5,009	269	120	389	5,398
Income tax expense and non-controlling interests	(1,462)	(79)	(36)	(115)	(1,577)
Profit after tax from continuing operations	3,547	190	84	274	3,821
Profit/(Loss) after tax from discontinued operations	-	-	-	-	-
Profit after tax	3,547	190	84	274	3,821

CONTENTS	Page
Condensed Consolidated Income Statement	78
Condensed Consolidated Statement of Comprehensive Income	79
Condensed Consolidated Balance Sheet	80
Condensed Consolidated Cash Flow Statement	81
Condensed Consolidated Statement of Changes in Equity	82

ANZ Group Holdings Limited

	Half Year			Full Year		
	Sep 23 \$M	Mar 23 \$M	Movt	Sep 23 \$M	Sep 22 \$M	Movt
Interest income	27,072	22,830	19%	49,902	23,609	large
Interest expense	(18,994)	(14,327)	33%	(33,321)	(8,735)	large
Net interest income	8,078	8,503	-5%	16,581	14,874	11%
Other operating income	2,073	1,495	39%	3,568	4,235	-16%
Net income from insurance business	49	40	23%	89	140	-36%
Share of associates' profit/(loss)	120	101	19%	221	177	25%
Operating income	10,320	10,139	2%	20,459	19,426	5%
Operating expenses	(5,142)	(4,997)	3%	(10,139)	(9,579)	6%
Profit before credit impairment and income tax	5,178	5,142	1%	10,320	9,847	5%
Credit impairment (charge)/release	(112)	(133)	-16%	(245)	232	large
Profit before income tax	5,066	5,009	1%	10,075	10,079	0%
Income tax expense	(1,501)	(1,448)	4%	(2,949)	(2,940)	0%
Profit after tax from continuing operations	3,565	3,561	0%	7,126	7,139	0%
Profit/(Loss) after tax from discontinued operations	-	-	n/a	-	(19)	-100%
Profit for the period	3,565	3,561	0%	7,126	7,120	0%
Comprising:						
Profit attributable to shareholders of the Company	3,551	3,547	0%	7,098	7,119	0%
Profit attributable to non-controlling interests	14	14	0%	28	1	large
Earnings per ordinary share (cents) including discontinued operations						
Basic	118.4	118.5	0%	236.8	250.0	-5%
Diluted	113.8	112.8	1%	227.2	233.2	-3%
Earnings per ordinary share (cents) from continuing operations						
Basic	118.4	118.5	0%	236.8	250.7	-6%
Diluted	113.8	112.8	1%	227.2	233.8	-3%
Dividend per ordinary share (cents)	94	81	16%	175	146	20%

ANZ Group Holdings Limited

	Full Year		
	Sep 23 \$M	Sep 22 \$M	Movt
Profit for the period from continuing operations	7,126	7,139	0%
Other comprehensive income			
Items that will not be reclassified subsequently to profit or loss			
Investment securities - equity securities at FVOCI	(27)	(55)	-51%
Other reserve movements ¹	(80)	127	large
Items that may be reclassified subsequently to profit or loss			
Foreign currency translation reserve	718	(759)	large
Other reserve movements	199	(4,180)	large
Income tax attributable to the above items	(23)	1,172	large
Share of associates' other comprehensive income²	31	(40)	large
Other comprehensive income after tax from continuing operations	818	(3,735)	large
Profit/(Loss) after tax from discontinued operations	-	(19)	-100%
Total comprehensive income for the period	7,944	3,385	large
Comprising total comprehensive income attributable to:			
Shareholders of the Company	7,889	3,399	large
Non-controlling interests ¹	55	(14)	large

¹ Includes foreign currency translation differences attributable to non-controlling interests of \$27 million (Sep 22 full year: -\$15 million).

² Share of associates' other comprehensive income, that may be reclassified subsequently to profit or loss, includes:

	Sep 23 full year \$M	Sep 22 full year \$M
FVOCI reserve gain/(loss)	25	(56)
Defined benefits gain/(loss)	6	15
Foreign currency translation reserve gain/(loss)	-	1
Total	31	(40)

ANZ Group Holdings Limited

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Assets					
Cash and cash equivalents ¹	168,154	208,800	168,132	-19%	0%
Settlement balances owed to ANZ	9,349	7,020	4,762	33%	96%
Collateral paid	8,558	9,245	12,700	-7%	-33%
Trading assets	37,004	39,611	35,237	-7%	5%
Derivative financial instruments	60,406	45,614	90,174	32%	-33%
Investment securities	97,429	93,972	86,153	4%	13%
Net loans and advances ²	707,044	690,087	672,407	2%	5%
Regulatory deposits	646	646	632	0%	2%
Investments in associates	2,349	2,253	2,181	4%	8%
Current tax assets	114	49	46	large	large
Deferred tax assets	3,336	2,962	3,384	13%	-1%
Goodwill and other intangible assets	4,058	4,037	3,877	1%	5%
Premises and equipment	2,053	2,289	2,431	-10%	-16%
Other assets	5,120	4,615	3,613	11%	42%
Total assets	1,105,620	1,111,200	1,085,729	-1%	2%
Liabilities					
Settlement balances owed by ANZ	19,267	23,010	13,766	-16%	40%
Collateral received	10,382	8,002	16,230	30%	-36%
Deposits and other borrowings	814,711	842,564	797,281	-3%	2%
Derivative financial instruments	57,482	46,154	85,149	25%	-32%
Current tax liabilities	305	347	829	-12%	-63%
Deferred tax liabilities	82	79	83	4%	-1%
Payables and other liabilities	15,045	12,991	9,835	16%	53%
Employee entitlements	569	593	549	-4%	4%
Other provisions	1,717	1,694	1,872	1%	-8%
Debt issuances	116,014	106,157	93,734	9%	24%
Total liabilities	1,035,574	1,041,591	1,019,328	-1%	2%
Net assets	70,046	69,609	66,401	1%	5%
Shareholders' equity					
Ordinary share capital ³	29,082	29,054	28,797	0%	1%
Reserves	(1,735)	(1,019)	(2,606)	70%	-33%
Retained earnings	42,177	41,049	39,716	3%	6%
Share capital and reserves attributable to shareholders of the Company	69,524	69,084	65,907	1%	5%
Non-controlling interests	522	525	494	-1%	6%
Total shareholders' equity	70,046	69,609	66,401	1%	5%

¹ Includes Settlement balances owed to ANZ that meet the definition of Cash and cash equivalents.

² Includes Gross loans and advances of \$710,590 million (Mar 23: \$693,745 million; Sep 22: \$675,989 million) and Allowance for ECL of \$3,546 million (Mar 23: \$3,658 million; Sep 22: \$3,582 million).

³ Total number of ordinary shares on issue as at 30 September 2023 was 3,001,241,961 (Mar 23: 2,999,267,767; Sep 22: 2,985,714,601).

ANZ Group Holdings Limited

	Full Year	
	Sep 23 \$M	Sep 22 \$M
Profit after income tax	7,126	7,120
Adjustments to reconcile to net cash flow from operating activities:		
Credit impairment charge/(release)	245	(232)
Depreciation and amortisation	923	1,008
(Profit)/loss on sale of premises and equipment	43	(8)
Net derivatives/foreign exchange adjustment	3,505	(4,434)
(Gain)/loss on sale from divestments	(29)	(252)
Other non-cash movements ¹	(66)	(48)
<i>Net (increase)/decrease in operating assets:</i>		
Collateral paid	4,143	(2,638)
Trading assets	(23)	8,020
Net loans and advances ¹	(27,639)	(46,364)
Other assets ¹	(1,706)	(190)
<i>Net increase/(decrease) in operating liabilities:</i>		
Deposits and other borrowings	21,601	48,879
Settlement balances owed by ANZ	5,278	(3,486)
Collateral received	(5,848)	9,468
Other liabilities	(1,065)	3,333
Total adjustments	(638)	13,056
Net cash (used in)/provided by operating activities²	6,488	20,176
Cash flows from investing activities		
Investment securities:		
Purchases	(52,030)	(34,292)
Proceeds from sale or maturity	41,401	32,797
Controlled entities and associates:		
Purchased, net of cash acquired	(10)	(65)
Proceeds from divestments, net of cash disposed	558	394
Net investments in other assets	(605)	(651)
Net cash (used in)/provided by investing activities	(10,686)	(1,817)
Cash flows from financing activities		
Deposits and other borrowings (repaid) / drawn down	(11,105)	1,226
Debt issuances: ³		
Issue proceeds	44,182	23,422
Redemptions	(23,985)	(26,017)
Dividends paid ⁴	(4,380)	(3,784)
On market purchase of treasury shares	(21)	(117)
Repayment of lease liabilities	(306)	(218)
Share buy-back	-	(846)
ANZ Bank New Zealand Perpetual Preference Shares	-	492
Share entitlement issue	-	3,497
Net cash (used in)/provided by financing activities	4,385	(2,345)
Net increase/(decrease) in cash and cash equivalents	187	16,014
Cash and cash equivalents at beginning of period	168,132	151,260
Effects of exchange rate changes on cash and cash equivalents	(165)	858
Cash and cash equivalents at end of period	168,154	168,132

¹ Certain non-cash movements were reclassified to Net loans and advances and Other assets to better reflect the net movement in operating assets. Comparatives have been restated. (Sep 22 full year: reduction to Other non-cash movements of \$861 million, a decrease in Net loans and advances of \$14 million, and an increase in Other assets of \$875 million).

² Net cash (used in)/provided by operating activities includes interest received of \$48,345 million (Sep 22 full year: \$22,748 million), interest paid of \$30,707 million (Sep 22 full year: \$7,857 million) and income taxes paid of \$3,501 million (Sep 22 full year: \$2,171 million).

³ Non-cash changes in debt issuances include a loss of \$2,084 million (Sep 22 full year: \$4,725 million gain) from unrealised movements primarily due to fair value hedge adjustments and foreign exchange differences.

⁴ Cash outflow for shares purchased to satisfy the Dividend Reinvestment Plan are classified in dividends paid.

ANZ Group Holdings Limited

	Ordinary share capital	Reserves	Retained earnings	Share capital and reserves attributable to shareholders of the Company	Non- controlling interests	Total shareholders' equity
	\$M	\$M	\$M	\$M	\$M	\$M
As at 1 October 2021	25,984	1,228	36,453	63,665	11	63,676
Profit/(Loss) from continuing operations	-	-	7,138	7,138	1	7,139
Profit/(Loss) from discontinued operations	-	-	(19)	(19)	-	(19)
Other comprehensive income for the period from continuing operations	-	(3,835)	115	(3,720)	(15)	(3,735)
Total comprehensive income for the period	-	(3,835)	7,234	3,399	(14)	3,385
Transactions with equity holders in their capacity as equity holders:						
Dividends paid	-	-	(3,965)	(3,965)	(2)	(3,967)
Dividend Reinvestment Plan ¹	183	-	-	183	-	183
Group share buy-back ²	(846)	-	-	(846)	-	(846)
Share entitlement issue ³	3,497	-	-	3,497	-	3,497
Other equity movements:						
Employee share and option plans	(21)	-	-	(21)	-	(21)
Preference shares issued ⁴	-	-	(7)	(7)	499	492
Other items	-	1	1	2	-	2
As at 30 September 2022	28,797	(2,606)	39,716	65,907	494	66,401
Profit/(Loss) from continuing operations	-	-	7,098	7,098	28	7,126
Other comprehensive income for the period from continuing operations	-	865	(74)	791	27	818
Total comprehensive income for the period	-	865	7,024	7,889	55	7,944
Transactions with equity holders in their capacity as equity holders:						
Dividends paid	-	-	(4,559)	(4,559)	(27)	(4,586)
Dividend Reinvestment Plan ¹	206	-	-	206	-	206
Other equity movements:						
Employee share and option plans	79	-	-	79	-	79
Other items	-	6	(4)	2	-	2
As at 30 September 2023	29,082	(1,735)	42,177	69,524	522	70,046

¹ No shares were issued under the Dividend Reinvestment Plan (DRP) for the 2023 interim dividend (2022 final dividend: 8.4 million; 2022 interim dividend: 7.2 million; 2021 final dividend: nil). On-market share purchases for the DRP were \$326 million in the September 2023 full year (Sep 22 full year: \$204 million).

² The Group completed its \$1.5 billion on-market share buy-back of ANZ ordinary shares resulting in 31 million shares being cancelled in the September 2022 full year.

³ The Group issued 187.1 million new ordinary shares under the share entitlement offer in the September 2022 full year.

⁴ Perpetual preference shares issued during the September 2022 full year by ANZ Bank New Zealand, a wholly owned subsidiary of ANZGHL, are considered non-controlling interests in the Group.

CONTENTS	Page
Establishment of a new group organisational structure	84
ANZGHL and ANZBGL summary financial information	85
Capital management	86
Average balance sheet and related interest	90
Select geographical disclosures	95
Exchange rates	96

Establishment of a new group organisational structure

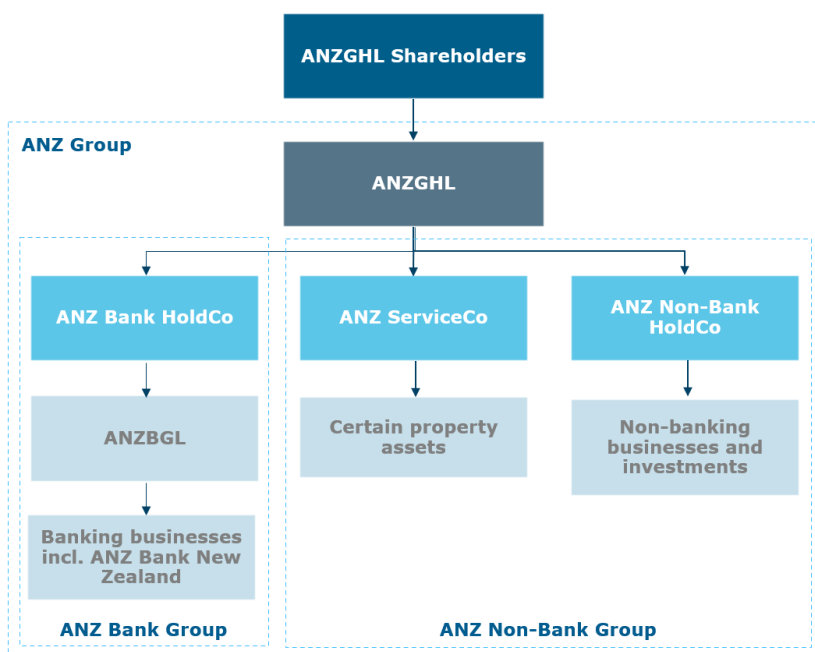
On 3 January 2023, Australia and New Zealand Banking Group Limited (ANZBGL) established by a scheme of arrangement, a non-operating holding company, ANZ Group Holdings Limited (ANZGHL), as the new listed parent holding company of the ANZ Group and implemented a restructure to separate ANZ’s banking and certain non-banking businesses into the ANZ Bank Group and ANZ Non-Bank Group (Restructure).

Overview of the Restructure

The key steps undertaken in the Restructure were:

- New legal entities ANZGHL, ANZ BH Pty Ltd (ANZ Bank HoldCo), ANZ NBH Pty Ltd (ANZ Non-Bank HoldCo) and ANZ Group Services Pty Ltd (ANZ ServiceCo) were created;
- ANZBGL transferred its beneficial interests in the 1835i trusts, its non-controlling interest in the Worldline merchant acquiring joint venture with Worldline, and its equity interests to ANZ Non-Bank HoldCo;
- ANZBGL transferred its interest in ANZ Centre Trust, ANZ Centre Chattels Trust, certain fixtures and fittings (including leasehold improvement assets) and ANZ Centre Pty Ltd to ANZ ServiceCo;
- ANZBGL transferred all shares in ANZ Bank HoldCo, ANZ Non-Bank HoldCo and ANZ ServiceCo to ANZGHL; and
- ANZGHL transferred all shares in ANZBGL to ANZ Bank HoldCo.

The composition of the ANZ Group after the Restructure is shown in the diagram below¹.



¹ This diagram has been simplified and does not show all subsidiaries of the ANZ Group and interests of ANZ. Note that references to ANZ/ANZGHL Shareholders includes holders of ANZ ADSs representing ANZ Shares.

APRA Regulatory Requirements

As part of the Restructure, ANZ’s prudential policy framework was adjusted to reflect APRA’s regulation of the ANZ Group after the Restructure. A summary of APRA’s regulation of the ANZ Group after the Restructure is set out below.

- ANZGHL: a non-operating holding company that is authorised by APRA and is required to comply with certain conditions including specific capital requirements. As an authorised NOHC, ANZGHL is also subject to regulation under the *Banking Act 1959 (Cth)* (Banking Act) and certain APRA prudential standards. As the head of a Level 3 group, ANZGHL is required to ensure certain APRA prudential standards are applied appropriately throughout the ANZ Group (including the ANZ Bank Group and relevant members of the ANZ Non-Bank Group).
- ANZ Bank HoldCo: includes the ANZ Group’s entities that conduct banking business (including ANZBGL and ANZ Bank New Zealand). ANZ Bank HoldCo is subject to the full suite of APRA prudential and reporting standards for ADIs, including standards in relation to capital adequacy and liquidity.
- ANZ Non-Bank HoldCo: comprises investments and entities that are not within the ANZ Bank Group. Subject to the requirements relating to APRA’s authorisation, these entities are not subject to ADI-specific regulation, such as bank capital adequacy and liquidity requirements currently applied to ANZBGL. As noted above, ANZGHL is required to apply certain APRA prudential standards appropriately throughout the ANZ Group, including to relevant members of the ANZ Non-Bank Group being those where ANZGHL has considered it appropriate to do so to protect the ANZ Group or ANZ customers or where APRA has required ANZGHL to do so.

Initially, ANZ’s risk management framework will apply to the ANZ Group following the Restructure in substantially the same form as the current risk management framework. However, over time, ANZ’s risk management framework and risk appetite statement may be adjusted as the ANZ Non-Bank Group develops.

Further information relating to the implementation of the Group Organisational Structure can be found on www.anz.com at <https://www.anz.com/shareholder/centre/about/anzs-non-operating-holding-company/>

ANZGHL and ANZBGL summary financial information

Condensed Income Statement

	ANZBGL Consolidated		ANZGHL Consolidated	
	Full Year		Full Year	
	Sep 23 \$M	Sep 22 \$M	Sep 23 \$M	Sep 22 \$M
Operating income	20,466	19,426	20,459	19,426
Operating expenses	(10,087)	(9,579)	(10,139)	(9,579)
Profit before credit impairment and income tax	10,379	9,847	10,320	9,847
Credit impairment (charge)/release	(245)	232	(245)	232
Profit before income tax	10,134	10,079	10,075	10,079
Income tax expense and non-controlling interests	(2,969)	(2,941)	(2,977)	(2,941)
Profit attributable to shareholders of the Company from continuing operations	7,165	7,138	7,098	7,138
Profit/(Loss) from discontinued operations	-	(19)	-	(19)
Profit attributable to shareholders of the Company	7,165	7,119	7,098	7,119
Adjustments between statutory profit and cash profit	307	(623)	307	(623)
Cash profit	7,472	6,496	7,405	6,496

	ANZBGL Consolidated		ANZGHL Consolidated	
	Half Year		Half Year	
	Sep 23 \$M	Mar 23 \$M	Sep 23 \$M	Mar 23 \$M
Operating income	10,319	10,147	10,320	10,139
Operating expenses	(5,101)	(4,986)	(5,142)	(4,997)
Profit before credit impairment and income tax	5,218	5,161	5,178	5,142
Credit impairment (charge)/release	(112)	(133)	(112)	(133)
Profit before income tax	5,106	5,028	5,066	5,009
Income tax expense and non-controlling interests	(1,509)	(1,460)	(1,515)	(1,462)
Profit attributable to shareholders of the Company from continuing operations	3,597	3,568	3,551	3,547
Profit/(Loss) from discontinued operations	-	-	-	-
Profit attributable to shareholders of the Company	3,597	3,568	3,551	3,547
Adjustments between statutory profit and cash profit	33	274	33	274
Cash profit	3,630	3,842	3,584	3,821

Condensed Balance Sheet

	ANZBGL Consolidated			ANZGHL Consolidated		
	As at			As at		
	Sep 23 \$B	Mar 23 \$B	Sep 22 \$B	Sep 23 \$B	Mar 23 \$B	Sep 22 \$B
Total assets	1,106.0	1,111.6	1,085.6	1,105.6	1,111.2	1,085.6
Total liabilities	1,036.9	1,043.0	1,019.3	1,035.6	1,041.6	1,019.3
Total equity	69.1	68.6	66.4	70.0	69.6	66.4

Capital management

The disclosures below represent the position for ANZ BH Pty Ltd as the head of ANZ's Level 2 banking group following the Restructure described on page 84 (Australia and New Zealand Banking Group Limited for prior years). The capital position for ANZGHL, the head of the Level 3 conglomerate group, is outlined on page 44.

		As at			Movement	
		Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Qualifying Capital						
Tier 1						
Shareholders' equity and non-controlling interests		69,114	68,625	66,401	1%	4%
Prudential adjustments to shareholders' equity	Table 1	(425)	(358)	(175)	19%	large
Gross Common Equity Tier 1 capital		68,689	68,267	66,226	1%	4%
Deductions	Table 2	(10,895)	(10,887)	(10,354)	0%	5%
Common Equity Tier 1 capital		57,794	57,380	55,872	1%	3%
Additional Tier 1 capital	Table 3	8,232	8,184	7,686	1%	7%
Tier 1 capital		66,026	65,564	63,558	1%	4%
Tier 2 capital	Table 4	24,959	24,068	19,277	4%	29%
Total qualifying capital		90,985	89,632	82,835	2%	10%
Capital adequacy ratios (Level 2)						
Common Equity Tier 1		13.3%	13.2%	12.3%		
Tier 1		15.2%	15.1%	14.0%		
Tier 2		5.8%	5.5%	4.2%		
Total capital ratio		21.0%	20.6%	18.2%		
Risk weighted assets	Table 5	433,327	435,514	454,718	-1%	-5%

Capital management, cont'd

	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Table 1: Prudential adjustments to shareholders' equity					
Shareholders' equity attributable to deconsolidated entities	(253)	(233)	(48)	9%	large
Deferred fee revenue including fees deferred as part of loan yields	430	453	440	-5%	-2%
Non-controlling interests and other deductions	(602)	(578)	(567)	4%	6%
Total	(425)	(358)	(175)	19%	large

Table 2: Deductions from Common Equity Tier 1 capital					
Unamortised goodwill & other intangibles (excluding ANZ New Zealand Investments Holdings Ltd)	(2,977)	(2,994)	(2,914)	-1%	2%
Intangible component of investments in ANZ New Zealand Investments Holdings Ltd	(71)	(71)	(67)	0%	6%
Capitalised software	(913)	(868)	(896)	5%	2%
Capitalised expenses (including loan and lease origination fees)	(2,099)	(1,874)	(1,625)	12%	29%
Applicable deferred net tax assets	(2,579)	(2,461)	(2,511)	5%	3%
Expected losses in excess of eligible provisions	(272)	(39)	(11)	large	large
Investment in other insurance subsidiaries	(225)	(284)	(348)	-21%	-35%
Investment in ANZ New Zealand Investments Holdings Ltd	(46)	(45)	(43)	1%	6%
Investment in associates	(2,321)	(2,214)	(2,181)	5%	6%
Other equity investments	(925)	(973)	(1,385)	-5%	-33%
Cash flow hedge reserve and other deductions	1,533	936	1,627	64%	-6%
Total	(10,895)	(10,887)	(10,354)	0%	5%

Table 3: Additional Tier 1 capital					
ANZ Capital Notes 3	-	-	970	n/a	large
ANZ Capital Notes 4	1,621	1,620	1,619	0%	0%
ANZ Capital Notes 5	929	929	928	0%	0%
ANZ Capital Notes 6	1,489	1,488	1,487	0%	0%
ANZ Capital Notes 7	1,298	1,297	1,297	0%	0%
ANZ Capital Notes 8	1,483	1,482	-	0%	n/a
ANZ Capital Securities	1,412	1,380	1,404	2%	1%
Regulatory adjustments and deductions	-	(12)	(19)	large	large
Total	8,232	8,184	7,686	1%	7%

Table 4: Tier 2 capital					
General reserve for impairment of financial assets	1,776	1,781	1,233	0%	44%
Term subordinated debt notes	23,707	22,797	17,907	4%	32%
Regulatory adjustments and deductions	(524)	(510)	137	3%	large
Total	24,959	24,068	19,277	4%	29%

Capital management, cont'd

		As at			Movement	
		Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Table 5: Risk weighted assets						
On balance sheet		272,493	269,191	268,741	1%	1%
Commitments		47,701	45,944	58,039	4%	-18%
Contingents		12,260	14,227	12,330	-14%	-1%
Derivatives		16,587	15,932	20,332	4%	-18%
Total credit risk weighted assets	Table 6	349,041	345,294	359,442	1%	-3%
Market risk - Traded		10,264	11,737	9,282	-13%	11%
Market risk - IRRBB		31,703	31,887	38,063	-1%	-17%
Operational risk		42,319	42,319	47,931	0%	-12%
Total risk weighted assets		433,327	431,237	454,718	0%	-5%
RWA adjustment for the IRB capital floor		-	4,277	n/a	large	n/a
Total risk weighted assets including floor adjustment		433,327	435,514	n/a	-1%	n/a

		As at			Movement	
		Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
Table 6: Credit risk weighted assets by Basel asset class						
Subject to Advanced IRB approach						
Corporate		62,668	62,680	146,069	0%	-57%
Sovereign		n/a	n/a	10,955	n/a	n/a
Bank		n/a	n/a	12,071	n/a	n/a
Residential mortgage		96,290	86,726	113,590	11%	-15%
Retail SME		9,684	10,065	n/a	-4%	n/a
Qualifying revolving retail		3,243	3,325	3,272	-2%	-1%
Other retail		1,644	1,709	17,029	-4%	-90%
Credit risk weighted assets subject to Advanced IRB approach		173,529	164,505	302,986	5%	-43%
Credit risk weighted assets subject to supervisory slotting approach						
		3,369	3,577	39,792	-6%	-92%
Subject to Foundation Internal Rating Based (IRB) approach						
Corporate		34,819	38,808	n/a	-10%	n/a
Sovereign		10,252	11,199	n/a	-8%	n/a
Financial institution		30,875	32,832	n/a	-6%	n/a
Credit risk weighted assets subject to Foundational IRB approach		75,946	82,839	n/a	-8%	n/a
Subject to Standardised approach						
Corporate		5,611	4,911	6,235	14%	-10%
Sovereign		165	88	29	88%	large
Residential mortgage		2,065	1,809	224	14%	large
Other retail		44	32	11	38%	large
Other assets		3,255	4,138	n/a	-21%	n/a
Credit risk weighted assets subject to Standardised approach		11,140	10,978	6,499	1%	71%
Credit Valuation Adjustment and Qualifying Central Counterparties						
		4,000	3,449	3,865	16%	3%
Exposures of New Zealand banking subsidiaries						
		78,662	77,717	n/a	1%	n/a
Credit risk weighted assets relating to securitisation exposures						
		2,395	2,229	2,424	7%	-1%
Other assets		n/a	n/a	3,876	n/a	n/a
Total credit risk weighted assets		349,041	345,294	359,442	1%	-3%

Capital management, cont'd

Table 7: Total provision for credit impairment and Basel expected loss by division	Collectively and Individually Assessed Provision			Basel Expected Loss ¹		
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M
Australia Retail	1,017	1,017	974	855	824	957
Australia Commercial	1,168	1,182	1,164	631	657	826
Institutional	1,551	1,580	1,652	957	814	984
New Zealand	600	590	494	579	515	514
Pacific	72	91	110	16	17	17
Group Centre	-	1	1	1	2	3
Total provision for credit impairment and expected loss	4,408	4,461	4,395	3,039	2,829	3,301

¹ Only applicable to IRB portfolios.

Table 8: APRA Expected loss in excess of eligible provisions	As at			Movement	
	Sep 23 \$M	Mar 23 \$M	Sep 22 \$M	Sep 23 v. Mar 23	Sep 23 v. Sep 22
APRA Basel 3 expected loss: non-defaulted	1,902	1,875	2,231	1%	-15%
Less: Qualifying collectively assessed provision					
Collectively assessed provision	(4,032)	(4,040)	(3,853)	0%	5%
Non-qualifying collectively assessed provision	354	384	389	-8%	-9%
Standardised collectively assessed provision	131	141	147	-7%	-11%
Non-defaulted excess included in deduction	-	-	-	n/a	n/a
APRA Basel 3 expected loss: defaulted	1,137	954	1,070	19%	6%
Less: Qualifying individually assessed provision					
Individually assessed provision	(376)	(421)	(542)	-11%	-31%
Additional individually assessed provision for partial write offs	(181)	(181)	(213)	0%	-15%
Standardised individually assessed provision	31	44	51	-30%	-39%
Collectively assessed provision on IRB defaulted	(339)	(357)	(355)	-5%	-5%
	272	39	11	large	large
Shortfall in expected loss not included in deduction	-	-	-	n/a	n/a
Defaulted excess included in deduction	272	39	11	large	large
Gross deduction	272	39	11	large	large

Average balance sheet and related interest¹

	Sep 23 Full Year			Sep 22 Full Year		
	Avg bal \$M	Int \$M	Rate %	Avg bal \$M	Int \$M	Rate %
Loans and advances						
Home loans ²	348,602	19,329	5.5%	334,186	11,126	3.3%
Consumer finance ³	12,317	1,009	8.2%	12,209	920	7.5%
Business lending ⁴	289,217	18,664	6.5%	267,530	8,627	3.2%
Individual provisions for credit impairment	(423)	-	n/a	(620)	-	n/a
Total	649,713	39,002	6.0%	613,305	20,673	3.4%
Non-lending interest earning assets						
Cash and other liquid assets	197,908	6,432	3.2%	174,129	1,040	0.6%
Trading and investment securities	126,885	4,464	3.5%	122,007	1,872	1.5%
Other assets	573	4	n/a	596	24	n/a
Total	325,366	10,900	3.4%	296,732	2,936	1.0%
Total interest earning assets⁵	975,079	49,902	5.1%	910,037	23,609	2.6%
Non-interest earning assets²	138,749			125,932		
Total average assets	1,113,828			1,035,969		
Interest bearing deposits and other borrowings						
Certificates of deposit	43,167	1,609	3.7%	37,689	275	0.7%
Term deposits	236,272	9,710	4.1%	184,293	1,911	1.0%
On demand and short term deposits ⁶	312,811	9,968	3.2%	336,926	2,756	0.8%
Deposits from banks and securities sold under agreement to repurchase	103,005	3,784	3.7%	95,596	675	0.7%
Commercial paper and other borrowings	38,732	1,841	4.8%	32,220	299	0.9%
Total	733,987	26,912	3.7%	686,724	5,916	0.9%
Non-deposit interest bearing liabilities						
Collateral received and settlement balances owed by ANZ	20,216	588	2.9%	16,751	137	0.8%
Debt issuances & subordinated debt	102,050	4,832	4.7%	91,846	2,020	2.2%
Other liabilities	9,903	989	n/a	8,930	662	n/a
Total	132,169	6,409	4.8%	117,527	2,819	2.4%
Total interest bearing liabilities⁵	866,156	33,321	3.8%	804,251	8,735	1.1%
Non-interest bearing liabilities⁶	179,518			168,886		
Total average liabilities	1,045,674			973,137		
Total average shareholders' equity	68,154			62,832		

¹ Averages used are predominantly daily averages.

² Home loans are reported net of average mortgage offset balances of \$43,861 million (Sep 22: \$41,162 million), which are included in non-interest earning assets. While these balances are required to be grossed up under accounting standards, they are netted down for the calculation of customer interest payments and the calculation of the Group's net interest margin.

³ Consumer finance includes retail products such as credit cards and personal loans, mainly held in the Australia Retail division.

⁴ Business lending includes commercial loans to small and mid-sized enterprises, in the Australia Commercial and New Zealand divisions, as well as larger corporate customers in the Institutional division.

⁵ Intra-group interest earning assets and interest income and Intra-group interest earning liabilities and interest expense have been eliminated.

⁶ On demand and short-term deposits exclude average mortgage offset balances of \$43,861 million (Sep 22: \$41,162 million), which are included in non-interest bearing liabilities.

Average balance sheet and related interest¹, cont'd

	Sep 23 Full Year			Sep 22 Full Year		
	Avg bal \$M	Int \$M	Rate %	Avg bal \$M	Int \$M	Rate %
Loans and advances²						
Australia	433,607	25,190	5.8%	406,095	13,792	3.4%
Rest of World	79,068	5,561	7.0%	72,416	1,948	2.7%
New Zealand	137,038	8,251	6.0%	134,794	4,933	3.7%
Total	649,713	39,002	6.0%	613,305	20,673	3.4%
Trading assets and investment securities						
Australia	62,360	2,503	4.0%	61,590	894	1.5%
Rest of World	47,701	1,454	3.0%	42,418	681	1.6%
New Zealand	16,824	507	3.0%	17,999	297	1.7%
Total	126,885	4,464	3.5%	122,007	1,872	1.5%
Total interest earning assets³						
Australia	596,032	31,319	5.3%	555,635	15,225	2.7%
Rest of World	212,068	9,164	4.3%	190,665	3,007	1.6%
New Zealand	166,979	9,419	5.6%	163,737	5,377	3.3%
Total	975,079	49,902	5.1%	910,037	23,609	2.6%
Total average assets						
Australia	669,528			631,888		
Rest of World	263,292			225,678		
New Zealand	181,008			178,403		
Total average assets	1,113,828			1,035,969		
Interest bearing deposits and other borrowings⁴						
Australia	418,513	14,740	3.5%	398,796	3,189	0.8%
Rest of World	203,366	8,024	3.9%	180,068	1,491	0.8%
New Zealand	112,108	4,148	3.7%	107,860	1,236	1.1%
Total	733,987	26,912	3.7%	686,724	5,916	0.9%
Total interest bearing liabilities³						
Australia	511,840	19,243	3.8%	478,268	4,998	1.0%
Rest of World	220,615	8,735	4.0%	196,609	1,928	1.0%
New Zealand	133,701	5,343	4.0%	129,374	1,809	1.4%
Total	866,156	33,321	3.8%	804,251	8,735	1.1%
Total average liabilities						
Australia	608,340			578,358		
Rest of World	274,814			233,830		
New Zealand	162,520			160,949		
Total average liabilities	1,045,674			973,137		
Total average shareholders' equity						
Ordinary share capital, reserves, retained earnings and non-controlling interests	68,154			62,832		
Total average shareholders' equity	68,154			62,832		
Total average liabilities and shareholders' equity	1,113,828			1,035,969		

¹ Averages used are predominantly daily averages.

² Home loans are reported net of average mortgage offset balances of \$43,861 million (Sep 22: \$41,162 million), which are included in non-interest earning assets. While these balances are required to be grossed up under accounting standards, they are netted down for the calculation of customer interest payments and the calculation of the Group's net interest margin.

³ Intra-group interest earning assets and interest income and Intra-group interest earning liabilities and interest expense have been eliminated.

⁴ On demand and short-term deposits exclude average mortgage offset balances of \$43,861 million (Sep 22: \$41,162 million), which are included in non-interest bearing liabilities.

Average balance sheet and related interest¹, cont'd

	Sep 23 Half Year			Mar 23 Half Year		
	Avg bal \$M	Int \$M	Rate %	Avg bal \$M	Int \$M	Rate %
Loans and advances						
Home loans ²	353,166	10,599	6.0%	344,016	8,730	5.1%
Consumer finance ³	12,309	516	8.4%	12,320	493	8.0%
Business lending ⁴	285,084	9,811	6.9%	293,374	8,853	6.1%
Individual provisions for credit impairment	(390)	-	n/a	(457)	-	n/a
Total	650,169	20,926	6.4%	649,253	18,076	5.6%
Non-lending interest earning assets						
Cash and other liquid assets	199,013	3,720	3.7%	196,798	2,712	2.8%
Trading assets and investment securities	127,409	2,424	3.8%	126,358	2,040	3.2%
Other assets	584	2	n/a	563	2	n/a
Total	327,006	6,146	3.7%	323,719	4,754	2.9%
Total interest earning assets⁵	977,175	27,072	5.5%	972,972	22,830	4.7%
Non-interest earning assets²	138,155			139,344		
Total average assets	1,115,330			1,112,316		
Interest bearing deposits and other borrowings						
Certificates of deposit	44,616	935	4.2%	41,710	674	3.2%
Term deposits	245,976	5,712	4.6%	226,515	3,998	3.5%
On demand and short term deposits ⁶	307,908	5,700	3.7%	317,740	4,268	2.7%
Deposits from banks and securities sold under agreement to repurchase	102,873	2,107	4.1%	103,137	1,677	3.3%
Commercial paper and other borrowings	33,938	958	5.6%	43,553	883	4.1%
Total	735,311	15,412	4.2%	732,655	11,500	3.1%
Non-deposit interest bearing liabilities						
Collateral received and settlement balances owed by ANZ	18,093	317	3.5%	22,349	271	2.4%
Debt issuances & subordinated debt	107,461	2,752	5.1%	96,609	2,080	4.3%
Other liabilities	10,509	513	n/a	9,293	476	n/a
Total	136,063	3,582	5.3%	128,251	2,827	4.4%
Total interest bearing liabilities⁵	871,374	18,994	4.3%	860,906	14,327	3.3%
Non-interest bearing liabilities⁶	175,260			183,799		
Total average liabilities	1,046,634			1,044,705		
Total average shareholders' equity	68,696			67,611		

¹ Averages used are predominantly daily averages.

² Home loans are reported net of average mortgage offset balances of \$43,923 million (Mar 23: \$43,799 million), which are included in non-interest earning assets. While these balances are required to be grossed up under accounting standards, they are netted down for the calculation of customer interest payments and the calculation of the Group's net interest margin.

³ Consumer finance includes retail products such as credit cards and personal loans, mainly held in the Australia Retail division.

⁴ Business lending includes commercial loans to small and mid-sized enterprises, in the Australia Commercial and New Zealand divisions, as well as larger corporate customers in the Institutional division

⁵ Intra-group interest earning assets and interest income and Intra-group interest earning liabilities and interest expense have been eliminated.

⁶ On demand and short-term deposits exclude average mortgage offset balances of \$43,923 million (Mar 23: \$43,799 million), which are included in non-interest bearing liabilities.

Average balance sheet and related interest¹, cont'd

	Sep 23 Half Year			Mar 23 Half Year		
	Avg bal \$M	Int \$M	Rate %	Avg bal \$M	Int \$M	Rate %
Loans and advances²						
Australia	434,528	13,469	6.2%	432,682	11,721	5.4%
Rest of World	77,633	2,973	7.6%	80,510	2,588	6.4%
New Zealand	138,008	4,484	6.5%	136,061	3,767	5.6%
Total	650,169	20,926	6.4%	649,253	18,076	5.6%
Trading assets and investment securities						
Australia	61,789	1,352	4.4%	62,933	1,151	3.7%
Rest of World	48,579	793	3.3%	46,819	661	2.8%
New Zealand	17,041	279	3.3%	16,606	228	2.8%
Total	127,409	2,424	3.8%	126,358	2,040	3.2%
Total interest earning assets³						
Australia	596,787	16,962	5.7%	595,274	14,356	4.8%
Rest of World	212,943	4,981	4.7%	211,188	4,184	4.0%
New Zealand	167,445	5,129	6.1%	166,510	4,290	5.2%
Total	977,175	27,072	5.5%	972,972	22,830	4.7%
Total average assets						
Australia	674,203			664,826		
Rest of World	260,381			266,218		
New Zealand	180,746			181,272		
Total average assets	1,115,330			1,112,316		
Interest bearing deposits and other borrowings⁴						
Australia	421,540	8,538	4.0%	415,469	6,202	3.0%
Rest of World	200,561	4,434	4.4%	206,186	3,590	3.5%
New Zealand	113,210	2,440	4.3%	111,000	1,708	3.1%
Total	735,311	15,412	4.2%	732,655	11,500	3.1%
Total interest bearing liabilities³						
Australia	519,192	11,111	4.3%	504,444	8,132	3.2%
Rest of World	217,631	4,808	4.4%	223,615	3,927	3.5%
New Zealand	134,551	3,075	4.6%	132,847	2,268	3.4%
Total	871,374	18,994	4.3%	860,906	14,327	3.3%
Total average liabilities						
Australia	617,283			599,344		
Rest of World	267,554			282,113		
New Zealand	161,797			163,248		
Total average liabilities	1,046,634			1,044,705		
Total average shareholders' equity						
Ordinary share capital, reserves, retained earnings and non-controlling interests	68,696			67,611		
Total average shareholders' equity	68,696			67,611		
Total average liabilities and shareholder's equity	1,115,330			1,112,316		

¹ Averages used are predominantly daily averages.

² Home loans are reported net of average mortgage offset balances of \$43,923 million (Mar 23: \$43,799 million), which are included in non-interest earning assets. While these balances are required to be grossed up under accounting standards, they are netted down for the calculation of customer interest payments and the calculation of the Group's net interest margin.

³ Intra-group interest earning assets and interest income and Intra-group interest earning liabilities and interest expense have been eliminated.

⁴ On demand and short-term deposits exclude average mortgage offset balances of \$43,923 million (Mar 23: \$43,799 million), which are included in non-interest bearing liabilities.

Average balance sheet and related interest, cont'd

	Half Year		Full Year	
	Sep 23 %	Mar 23 %	Sep 23 %	Sep 22 %
Gross earnings rate¹				
Australia	5.79	5.03	5.41	2.82
Rest of World	5.03	4.20	4.61	1.58
New Zealand	6.11	5.17	5.64	3.28
Group	5.53	4.71	5.12	2.59

Net interest spread and net interest margin analysis as follows:

	Half Year		Full Year	
	Sep 23 %	Mar 23 %	Sep 23 %	Sep 22 %
Australia¹				
Net interest spread	1.26	1.51	1.37	1.73
Interest attributable to net non-interest bearing items	0.51	0.42	0.47	0.12
Net interest margin - Australia	1.77	1.93	1.84	1.85
Rest of World¹				
Net interest spread	0.62	0.68	0.64	0.60
Interest attributable to net non-interest bearing items	0.21	0.19	0.21	0.06
Net interest margin - Rest of World	0.83	0.87	0.85	0.66
New Zealand¹				
Net interest spread	1.52	1.71	1.61	1.85
Interest attributable to net non-interest bearing items	0.81	0.65	0.73	0.27
Net interest margin - New Zealand	2.33	2.36	2.34	2.12
Group				
Net interest spread	1.18	1.37	1.27	1.51
Interest attributable to net non-interest bearing items	0.47	0.38	0.43	0.12
Net interest margin	1.65	1.75	1.70	1.63
Net interest margin (excluding Markets)	2.35	2.43	2.39	2.17

¹ Geographic gross earnings rate, net interest spread and net interest margin are calculated gross of intra-group items (Intra-group interest earning assets and associated interest income and intra-group interest bearing liabilities and associated interest expense).

Select geographical disclosures

The following divisions operate across the geographic locations illustrated below:

- Australia Retail division - Australia
- Australia Commercial division - Australia
- Institutional division - Australia, New Zealand and Rest of World
- Pacific division – Rest of World
- New Zealand division - New Zealand
- Group Centre division - Australia, New Zealand and Rest of World

The Rest of World geography includes all geographies in which the Group operates outside of Australia and New Zealand. This includes Asia, Pacific, Europe & America.

	Australia \$M	New Zealand \$M	Rest of World \$M	Total \$M
September 2023 Full Year				
Statutory profit/(loss) attributable to shareholders of the Company	3,739	1,969	1,390	7,098
Cash profit/(loss)	3,960	2,086	1,359	7,405
Net loans and advances	488,859	139,286	78,899	707,044
Customer deposits	378,388	123,368	145,363	647,119
Risk weighted assets	268,405	94,446	70,476	433,327
September 2022 Full Year				
Statutory profit/(loss) attributable to shareholders of the Company	4,216	2,124	779	7,119
Cash profit/(loss)	3,810	1,907	779	6,496
Net loans and advances	461,235	129,851	81,321	672,407
Customer deposits	362,105	114,836	143,488	620,429
Risk weighted assets	291,783	81,482	81,453	454,718
September 2023 Half Year				
Statutory profit/(loss) attributable to shareholders of the Company	1,935	1,047	569	3,551
Cash profit/(loss)	1,959	1,068	557	3,584
Net loans and advances	488,859	139,286	78,899	707,044
Customer deposits	378,388	123,368	145,363	647,119
Risk weighted assets	268,405	94,446	70,476	433,327
March 2023 Half Year				
Statutory profit/(loss) attributable to shareholders of the Company	1,804	922	821	3,547
Cash profit/(loss)	2,001	1,018	802	3,821
Net loans and advances	473,874	138,044	78,169	690,087
Customer deposits	369,574	122,008	157,045	648,627
Risk weighted assets	262,828	95,936	76,750	435,514

New Zealand geography (in NZD)

	Half Year			Full Year		
	Sep 23 NZD M	Mar 23 NZD M	Movt	Sep 23 NZD M	Sep 22 NZD M	Movt
Net interest income	2,112	2,127	-1%	4,239	3,761	13%
Other operating income	411	363	13%	774	784	-1%
Operating income	2,523	2,490	1%	5,013	4,545	10%
Operating expenses	(850)	(809)	5%	(1,659)	(1,646)	1%
Cash profit before credit impairment and income tax	1,673	1,681	0%	3,354	2,899	16%
Credit impairment (charge)/release	(62)	(121)	-49%	(183)	(39)	large
Cash profit before income tax	1,611	1,560	3%	3,171	2,860	11%
Income tax expense and non-controlling interests	(456)	(453)	1%	(909)	(796)	14%
Cash profit	1,155	1,107	4%	2,262	2,064	10%
Adjustments between statutory profit and cash profit	(22)	(105)	-79%	(127)	235	large
Statutory profit	1,133	1,002	13%	2,135	2,299	-7%
Individually assessed credit impairment charge/(release)	37	23	61%	60	2	large
Collectively assessed credit impairment charge/(release)	25	98	-74%	123	37	large
Net loans and advances	149,627	147,423	1%	149,627	147,373	2%
Customer deposits	132,528	130,297	2%	132,528	130,330	2%
Risk weighted assets	101,458	102,449	-1%	101,458	92,477	10%
Total full time equivalent staff (FTE)	7,244	7,252	0%	7,244	7,280	0%

Exchange rates

Major exchange rates used in the translation of foreign subsidiaries, branches, investments in associates and issued debt are as follows:

	Balance sheet			Profit & Loss Average			
	As at			Half Year		Full Year	
	Sep 23	Mar 23	Sep 22	Sep 23	Mar 23	Sep 23	Sep 22
Chinese Renminbi	4.7265	4.6079	4.6021	4.7137	4.6763	4.6950	4.6644
Euro	0.6112	0.6158	0.6618	0.6076	0.6409	0.6238	0.6573
Pound Sterling	0.5286	0.5419	0.5845	0.5255	0.5618	0.5430	0.5566
Indian Rupee	53.723	55.188	52.971	54.530	55.069	54.798	54.686
Indonesian Rupiah	10,017	10,051	9,879	9,952	10,315	10,130	10,347
Japanese Yen	96.409	89.280	93.802	93.079	91.664	92.368	88.191
Malaysian Ringgit	3.0319	2.9598	3.0093	3.0262	3.0018	3.0140	3.0642
New Taiwan Dollar	20.876	20.425	20.603	20.632	20.696	20.664	20.584
New Zealand Dollar	1.0742	1.0679	1.1349	1.0814	1.0877	1.0845	1.0822
Papua New Guinean Kina	2.3692	2.3634	2.2849	2.3598	2.3589	2.3593	2.5045
United States Dollar	0.6468	0.6712	0.6489	0.6615	0.6699	0.6657	0.7123

DEFINITIONS

AASB means Australian Accounting Standards Board. The term 'AASB' is commonly used when identifying Australian Accounting Standards issued by the AASB.

ADI means Authorised Deposit-taking Institution as defined by APRA.

ADSs means American Depositary Shares.

ANZ Bank Group means all businesses and entities owned by ANZ BH Pty Ltd, including ANZBGL and ANZ Bank New Zealand.

ANZBGL means Australia and New Zealand Banking Group Limited.

ANZBGL Group means ANZBGL and each of its subsidiaries.

ANZ Bank New Zealand means ANZ Bank New Zealand Limited.

ANZ Economics means ANZ Research Economics, a business unit within ANZ which conducts analysis of key economic inputs and developments and assessment of the potential impacts on the local, regional and global economies.

ANZ Group means the ANZBGL Group pre Restructure and the ANZGHL Group post Restructure.

ANZGHL means ANZ Group Holdings Limited.

ANZGHL Group means all businesses owned by ANZGHL after the Restructure (including ANZ Bank HoldCo, ANZBGL, ANZ ServiceCo and ANZ Non-Bank HoldCo).

ANZ Non-Bank Group means all businesses and entities owned by ANZ NBH Pty Ltd, including ANZ's beneficial interests in the 1835i trusts and non-controlling interests in the Worldline merchant acquiring joint venture, and ANZ ServiceCo.

APRA means Australian Prudential Regulation Authority.

APS means ADI Prudential Standard.

ASX means Australian Securities Exchange.

AT1 means Additional Tier 1 capital.

Board means ANZGHL Board of Directors.

BOP means Bonus Option Plan.

Cash and cash equivalents comprise coins, notes, money at call, balances held with central banks, liquid settlement balances (readily convertible to known amounts of cash which are subject to insignificant risk of changes in value) and securities purchased under agreements to resell (reverse repurchase agreements) in less than three months.

Cash profit is an additional measure of profit which is prepared on a basis other than in accordance with accounting standards. Cash profit represents ANZ's preferred measure of the result of the core business activities of the Group, enabling readers to assess Group and Divisional performance against prior periods and against peer institutions. To calculate cash profit, the Group excludes non-core items from statutory profit as noted below. These items are calculated consistently period on period so as not to discriminate between positive and negative adjustments.

Gains and losses are adjusted where they are significant, or have the potential to be significant in any one period, and fall into one of three categories:

1. gains or losses included in earnings arising from changes in tax, legal or accounting legislation or other non-core items not associated with the core operations of the Group;
2. economic hedging impacts and similar accounting items that represent timing differences that will reverse through earnings in the future; and
3. accounting reclassifications between individual line items that do not impact reported results, such as credit risk on impaired derivatives.

Cash profit is not a measure of cash flow or profit determined on a cash accounting basis.

Collectively assessed allowance for expected credit loss represents the Expected Credit Loss (ECL), which incorporates forward-looking information and does not require an actual loss event to have occurred for a credit loss provision to be recognised.

Committed Liquidity Facility (CLF) – The RBA established a CLF to offset the shortage of High-Quality Liquid Assets (HQLA) in Australia. In September 2021, APRA wrote to ADIs to advise that APRA and the RBA consider there to be sufficient HQLA for ADIs to meet their LCR requirements, and therefore the use of the CLF should no longer be required beyond calendar year 2022.

Company means ANZGHL.

Covered bonds are bonds issued by an ADI to external investors secured against a pool of the ADI's assets (the cover pool) assigned to a bankruptcy remote special purpose entity. The primary assets forming the cover pool are mortgage loans. The mortgages remain on the issuer's balance sheet. The covered bond holders have dual recourse to the issuer and the cover pool assets. The mortgages included in the cover pool cannot be otherwise pledged or disposed of but may be repurchased and substituted in order to maintain the credit quality of the pool. The Group issues covered bonds as part of its funding activities.

Credit risk is the risk of financial loss resulting from the failure of ANZ's customers and counterparties to honour or perform fully the terms of a loan or contract.

Credit risk weighted assets (CRWA) represent assets which are weighted for credit risk according to a set formula as prescribed in APS 112/113.

Customer deposits represent term deposits, other deposits bearing interest, deposits not bearing interest and borrowing corporations' debt excluding securitisation deposits.

Dividend payout ratio is the total ordinary dividend payment divided by profit attributable to shareholders of the Company.

DRP means Dividend Reinvestment Plan.

Embedded losses - In relation to interest rate risk in the banking book, APRA requires ADIs to give consideration to embedded gains or losses in banking book items that are not accounted for on a marked-to-market basis when determining regulatory capital. The embedded loss or gain measures the difference between the book value and the economic value of banking book activities at a point in time.

DEFINITIONS

Funding for Lending Programme (FLP) refers to three-year funding announced by the RBNZ in November 2020 and offered to New Zealand banks, which aimed to lower the cost of borrowing for New Zealand businesses and households.

GDP means gross domestic product.

Gross loans and advances (GLA) is made up of loans and advances, capitalised brokerage and other origination costs less unearned income.

Group means ANZGHL Limited and each of its subsidiaries.

Impaired assets are those financial assets where doubt exists as to whether the full contractual amount will be received in a timely manner, or where concessional terms have been provided because of the financial difficulties of the customer.

Impaired loans comprise drawn facilities where the customer's status is defined as impaired.

Individually assessed allowance for expected credit losses is assessed on a case-by-case basis for all individually managed impaired assets taking into consideration factors such as the realisable value of security (or other credit mitigants), the likely return available upon liquidation or bankruptcy, legal uncertainties, estimated costs involved in recovery, the market price of the exposure in secondary markets and the amount and timing of expected receipts and recoveries.

Interest rate risk in the banking book (IRRBB) relates to the potential adverse impact of changes in market interest rates on ANZ's future net interest income. The risk generally arises from:

1. Repricing and yield curve risk - the risk to earnings or market value as a result of changes in the overall level of interest rates and/or the relativity of these rates across the yield curve;
2. Basis risk - the risk to earnings or market value arising from volatility in the interest margin applicable to banking book items; and
3. Optionality risk - the risk to earnings or market value arising from the existence of stand-alone or embedded options in banking book items.

Internationally comparable ratios are ANZ's interpretation of Basel Calculation of RWA for credit risk regulations (effective 1 Jan 2023) documented in the Basel Framework and the 'Australian Banking Association Basel 3.1 Capital Comparison Study' (Mar 2023). This definition is for measures from March 2023 onwards.

Level 1 in the context of APRA supervision, means ANZBGL consolidated with certain approved subsidiaries.

Level 2 in the context of APRA supervision, means consolidated ANZ Bank Group, excluding insurance and funds management entities, commercial non-financial entities and certain securitisation vehicles.

Level 3 in the context of APRA supervision, means ANZ Group, the conglomerate group at the widest level.

Net interest margin is net interest income as a percentage of average interest earning assets.

Net loans and advances represent gross loans and advances less allowance for expected credit losses.

Net Stable Funding Ratio (NSFR) is the ratio of the amount of available stable funding (ASF) to the amount of required stable funding (RSF) defined by APRA. The amount of ASF is the portion of an ADI capital and liabilities expected to be a reliable source of funds over a one year time horizon. The amount of RSF is a function of the liquidity characteristics and residual maturities of an ADI's assets and off-balance sheet activities. ADIs must maintain an NSFR of at least 100%.

Net tangible assets equal share capital and reserves attributable to shareholders of the Company less unamortised intangible assets (including goodwill and software).

NZX means New Zealand's Exchange.

RBA means Reserve Bank of Australia, Australia's central bank.

RBNZ means Reserve Bank of New Zealand, New Zealand's central bank.

Regulatory deposits are mandatory reserve deposits lodged with local central banks in accordance with statutory requirements.

Restructure means the restructure of the ANZ Group, as part of the establishment of the non-operating holding company, implemented by the scheme of arrangement under the *Corporations Act* between ANZBGL and shareholders.

Return on average assets is the profit attributable to shareholders of the Company, divided by average total assets.

Return on average ordinary shareholders' equity is the profit attributable to shareholders of the Company, divided by average ordinary shareholders' equity.

Risk weighted assets (RWA) are risk weighted according to each asset's inherent potential for default and what the likely losses would be in the case of default. In the case of non-asset backed risks (i.e. market and operational risk), RWA is determined by multiplying the capital requirements for those risks by 12.5.

Settlement balances owed to/by ANZ represent financial assets and/or liabilities which are in the course of being settled. These may include trade dated assets and liabilities, vostro accounts and securities settlement accounts.

Term Funding Facility (TFF) refers to three-year funding announced by the RBA on 19 March 2020 and offered to ADIs in order to support lending to Australian businesses at low cost.

Term Lending Facility (TLF) refers to three to five-year funding offered by the RBNZ between May 2020 and July 2021 to promote lending to New Zealand businesses.

Description of divisions

The Group operates on a divisional structure with six divisions: Australia Retail, Australia Commercial, Institutional, New Zealand, Pacific, and Group Centre.

Australia Retail

The Australia Retail division provides a full range of banking services to Australian consumers. This includes Home Loans, Deposits, Credit Cards and Personal Loans. Products and services are provided via the branch network, home loan specialists, contact centres, a variety of self-service channels (digital and internet banking, website, ATMs and phone banking) and third-party brokers. It also includes the costs related to the development and operation of the ANZ Plus proposition for retail customers.

Australia Commercial

The Australia Commercial division provides a full range of banking products and financial services, including asset financing, across the following customer segments: SME Banking (small business owners and medium commercial customers), and Specialist Business (large commercial customers, and high net worth individuals and family groups). It also includes run-off and divested businesses (Central Functions).

Institutional

The Institutional division services global institutional and corporate customers, and governments across Australia, New Zealand and International (including PNG) via the following business units:

- Transaction Banking provides customers with working capital and liquidity solutions including documentary trade, supply chain financing, commodity financing as well as cash management solutions, deposits, payments and clearing.
- Corporate Finance provides customers with loan products, loan syndication, specialised loan structuring and execution, project and export finance, debt structuring and acquisition finance and corporate advisory services.
- Markets provides customers with risk management services in foreign exchange, interest rates, credit, commodities and debt capital markets in addition to managing the Group's interest rate exposure and liquidity position.
- Central Functions consists of enablement functions that help deliver payments services, operational support and digital capability across both the Institutional division and the wider enterprise.

New Zealand

The New Zealand division comprises the following business units:

- Personal provides a full range of banking and wealth management services to consumer and private banking customers. We deliver our services via our digital solutions and a network of branches, mortgage specialists, relationship managers and contact centres.
- Business & Agri (previously Business) provides a full range of banking services through our digital, branch and contact centre channels, and traditional relationship banking and sophisticated financial solutions through dedicated managers. These cover privately owned small, medium and large enterprises, the agricultural business segment, government and government-related entities.
- Central Functions includes Treasury and back-office support functions.

Pacific

The Pacific division provides products and services to retail and commercial customers (including multi-nationals) and to governments located in the Pacific region excluding PNG which forms part of the Institutional division.

Group Centre

Group Centre division provides support to the operating divisions, including technology, property, risk management, financial management, treasury, strategy, marketing, human resources, corporate affairs, and shareholder functions. It also includes minority investments in Asia and interests in the ANZ Non-Bank Group.

	Page
Details of the reporting period and the previous corresponding period (4E Item 1).....	2
Results for Announcement to the Market (4E Item 2)	2
Statement of Comprehensive Income (4E Item 3)	78, 79
Statement of Financial Position (4E Item 4)	80
Statement of Cash Flows (4E Item 5)	81
Statement of Changes in Equity (4E Item 6)	82
Dividends and dividend dates (4E Item 7).....	2
Dividend Reinvestment Plan (4E Item 8)	2
Net Tangible Assets per security (4E Item 9).....	13
Accounting standards used by foreign entities (4E Item 13)	Not applicable
Commentary on results (4E Item 14)	19
Statement that accounts are being audited (4E Item 15)	3

Additional information supporting the Appendix 4E disclosure requirements (Items 10, 11, 12) can be found in the 2023 ANZGHL Annual Report:

- For details of entities over which the control has been gained or lost during the year ended 30 September 2023 (4E Item 10), refer to Note 27 Controlled Entities in the 2023 ANZGHL Annual Report.
- For details of associates and joint venture entities as at 30 September 2023 (4E Item 11), refer to Note 28 Investment in Associates in the 2023 ANZGHL Annual Report.
- For other significant information (4E Item 12), refer to the 2023 ANZGHL Annual Report.