ACCOUNT AND USER MAINTENANCE REQUESTS

This template should be used for account and user maintenance requests on an existing ANZ Transactive – Global Nostro Account Management (Clearing Services) service.

To create a new ANZ Transactive – Global Nostro Account Management service, refer to the New Template.

Note: Forward message to ANZBAU3M.

Hint: To select template data, hold down the ALT key while making your selection.

Template	M/0 *	Example
:20:	М	:20:
:21:	М	:21:
:79: Attn: CRD/ANZ Clearing Services	М	:79: Attn: CRD/ANZ Clearing Services
For any queries related to this request please send a return SWIFT to the attention of:	0	For any queries related to this request please send a return SWIFT to the attention of: Network Management
Add Accounts:	0	Add Accounts:
Account details to be viewed:	М	Account details to be viewed:
Account 1: (Only required if adding more than 1 acc.)	0	Account 1:
Account number:	М	Account number: 123456AUD00001
Account currency:	М	Account currency: AUD
Account full name:	М	Account full name: ABC Bank Limited
Account full address:	М	Account full address: 1/111 Smith Street, Smithville, New York, NY, USA
SWIFT BIC Associated with Account:	M	SWIFT BIC Associated with Account: ABCDUS33
Add Users:	0	Add Users:
Please accept this MT199 that the following additional User(s) have been authorised within our institution to view account details and access ANZ Transactive Global.	М	Please accept this MT199 that the following additional User(s) have been authorised within our institution to view account details and access ANZ Transactive Global.
Full Bank Name:	М	Full Bank Name: ABC Bank Limited
Full Bank Address:	М	Full Bank Address: 1/111 Smith Street, Smithville, New York, NY, USA
SWIFT BIC Associated with Account:	М	SWIFT BIC Associated with Account: ABCDUS33
User 1:	0	User 1:
Preferred First Name:	М	Preferred First Name: John
First Name:	М	First Name: John
Middle Name:	0	Middle Name: Bean
Surname:	М	Surname: Smith
Date of Birth (DD MMM YYYY):	М	Date of Birth (DD MMM YYYY): 29 FEB 1988
Email Address:	М	Email Address: john.smith13@abcbank.com
Country Calling Code:	0	Country Calling Code: +61
Mobile Number**:	0	Mobile Number: 456 785 678
Street Address:	М	Street Address: 1/111 Smith Street
Suburb/City:	М	Suburb/City: New York
State/Province/Region:	М	State/Province/Region: NY
Post/Zip Code:	М	Post/Zip Code: 3999
Country:	М	Country: USA
Account Access (All or Specific account numbers):	М	Account Access (All or Specific account numbers): All
User ID to mirror:	0	User ID to mirror: SMITBABC



Template	M/O *	Example
Amend User Details:	0	Amend User Details:
Please accept this MT199 to maintain the following User(s) & their details, within our institution to access ANZ Transactive Global.	Μ	Please accept this MT199 to maintain the following User(s) & their details, within our institution to access ANZ Transactive Global.
Full Bank Name:	М	Full Bank Name: ABC Bank Limited
Full Bank Address:	М	Full Bank Address: 1/111 Smith Street, Smithville, New York, NY, USA
SWIFT BIC Associated with Account:	М	SWIFT BIC Associated with Account: ABCDUS33
User 1:	0	User 1:
UserID:	М	UserID: SMITAABC
Preferred First Name:	М	Preferred First Name: Mary
First Name:	М	First Name: Mary
Middle Name:	0	Middle Name: Anne
Surname:	М	Surname: Smith
Date of Birth (DD MMM YYYY):	М	Date of Birth (DD MMM YYYY): 29 Mar 1988
Email Address:	М	Email Address: mary.smith13@abcbank.com
Country Calling Code:	0	Country Calling Code: +61
Mobile Number**:	0	Mobile Number: 456 785 678
Street Address:	М	Street Address: 1/111 Smith Street
Suburb/City:	М	Suburb/City: Smithville
State/Province/Region:	М	State/Province/Region: Victoria
Post/Zip Code:	М	Post/Zip Code: 3999
Country:	М	Country: Australia
Account Access (All or Specific acct numbers):	М	Account Access (All or Specific acct numbers): All
User ID to mirror:	0	User ID to mirror: SMITBABC
Delete Users:	0	Delete Users:
The following User(s) are to be deleted from our	М	The following User(s) are to be deleted from our
institution to access ANZ Transactive Global.		institution to access ANZ Transactive Global.
Full Bank Name:	М	Full Bank Name: ABC Bank Limited
Full Bank Address:	М	Full Bank Address: 1/111 Smith Street, Smithville, New York, NY, USA
SWIFT BIC Associated with Account:	М	SWIFT BIC Associated with Account: ABCDUS33
User 1:	0	User 1:
UserID:	М	UserID: CITIJABC
First Name:	М	First Name: John
Surname:	М	Surname: Citizen

* Mandatory (M) or Optional (O) fields

******Mobile number is required for activation texts, resets etc. If not provided, contact will be by physical letter.

WHERE CAN YOU GET HELP?

For further assistance, please contact your local <u>ANZ Customer Service Centre</u>. Details can be found at <u>www.anz.com/servicecentres</u>.



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