

Authorised User Access to Internet Banking and Phone Banking Non Value Access

To grant a third party access to your accounts, they need to be set up as an Authorised User. The following documentation needs to be completed.

Instructions for Account Holder

Step 1 Complete "Phone and Internet Banking Authorised User Authority" form

Step 2 Mail form to:

ANZ Banking Partnerships Fulfilment team
1st floor, 118 Franklin Street
Adelaide SA 5000

Instructions for Authorised User

Step 1 Complete the "Authorised User Access to Internet & Phone Banking – Authorised User Profile Details" form.

Step 2 If you are an existing account holder and have entered your existing account number on the form, please mail the form to:

ANZ Banking Partnerships Fulfilment team
1st floor, 118 Franklin Street
Adelaide SA 5000

If you are not an existing ANZ account holder, present the form at the Enquiry desk at any ANZ Branch along with adequate identification documents to complete an Evidence of Identity check. The ANZ staff member will carry out an Evidence of Identity check and mail the documents to us.

The valid Identification documents are listed below

Group A (A customer must have at least one form of identification from Group A)	
Document	Point Value
*Birth Certificate (persons under 18)	100
*Passport (persons under 18)	100
*Passport (person arriving in Australia within past 6 weeks)	100
*Passport (current or expired within 2 years)	70
Australian Driver's Licence B	40
Student Photo ID card (issued by an Australian Tertiary Education Institution)	40
B If the licence is a replacement (ie. has 'A', 'B' or 'C' after the expiry date) at least two other forms of identification are required.	
Group B	
Document	Point Value
*Birth Certificate	70
*Citizenship Certificate	70
Public Utilities Record (1 only)	25
Medicare Card	25
Financial Institution passbook, debit or credit card (1 per institution only)	25
*Only one allowed (i.e. a customer cannot use passport and birth certificate to complete an Evidence of Identity check)	
Note: A Customer must have at least one form of identification from Group A.	

If you are unable to provide this documentation, please call 1300 729 241 to find out what other documentation may be valid.

We will contact the Authorised User to advise that we have received the forms, within one business day of receiving the forms mailed to us/ within 4 business days of the forms being dropped off at an ANZ branch.



Phone and Internet Banking Authorised User

Authority for Non Value Access Individual and Joint (including Sole Proprietor, Firms, Partnerships) Bond Elite Account

Account Name ('the Customer') Date

(Insert trading name ('trading as') if trading under a business name.)

Authority

To: Australia and New Zealand Banking Group Limited ABN 11 005 357 522 ('ANZ')

I/We refer to the banking account(s) listed below.

I/We authorise

('Authorised User')
(Full name (surname first))

to act fully and effectively on my/our behalf in all dealings, matters and transactions for all purposes as I/we could on the following accounts through the Nominated Access.

Personal account	Branch BSB	Account number
Assign a 2 digit number	last 4 digits	
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Please note: All Authorised Users granted Access **MUST** complete an Evidence of Identity check

Nominated Access Details

The Authorised User is authorised to carry out the following Non-Value transactions on the above ANZ accounts:

- account balance
- debit search
- current year interest enquiry
- transaction history
- credit search
- previous year interest enquiry
- statement order
- cheque search
- cheque/deposit book order

Customer signature

I/We will notify ANZ immediately if I/we revoke this authority.
 If I/we die, this authority is binding on my/our executors, administrators, legal personal representatives and all persons, claiming from or under me/us as to all documents, acts, matters and things done or executed in terms of this Authority before receipt by ANZ of written notice of its revocation.
 I/We understand that the use of the Nominated Access by me/us or the Authorised User will be subject to the terms and conditions from time to time applicable to the Nominated Access.

By signing below, you acknowledge and agree that:

- Any person you nominate to be an Authorised User can access information about your accounts, and depending on the access level selected above, can transact on your accounts;
- You are liable for the use of Internet Banking by any person you nominate to be an Authorised User;
- If you do not use Internet Banking, ANZ may send changes to the Electronic Banking Conditions of Use to your Authorised User, and not to you. If we do this, you are deemed to have received notice of the changes when your Authorised User receives them.

Customer's signature

Authorised User's signature

Customer's signature

Authorised User registration number (if available)

Note: Authorised Users cannot alter, add to or delete the above account numbers or Authorised User registration number. If the Customer is a partnership, all partners are to sign

INTERNAL USE ONLY
ANZ TPC Use Only – Officer who completed this Authority
 I have checked:
 – that ALL sections of this form have been properly completed
 – the customer(s) signature(s) above against the Account Authority and I am satisfied that they match

Salary number	Surname	Given name	Signature
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
BSB number	Date received	Recorded by >	Checked by >
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



*Authorised User Access to Internet and
Phone Banking
Authorised User Profile Details
Bond Elite Account*

This form is to be completed by the Authorised User

ALL INFORMATION IN THIS FORM IS MANDATORY

TITLE (Select one)	SURNAME (Surname and First name as they appear in identification documents)	FIRST NAME	MIDDLE NAME
Mr/Ms/Miss/Mrs/Dr	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>

RESIDENTIAL ADDRESS

ADDRESS	<input style="width: 100%;" type="text"/>
ADDRESS	<input style="width: 100%;" type="text"/>
SUBURB	<input style="width: 100%;" type="text"/>
STATE	<input style="width: 100%;" type="text"/>
POSTCODE	<input style="width: 100%;" type="text"/>

Daytime Contact Number	<input style="width: 100%;" type="text"/>
DATE OF BIRTH (DD/MM/YYYY)	<input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/>

ANZ Account Number (if applicable)

(If you are an existing ANZ account holder, and have completed an Evidence of Identity check on this account, please enter your account number. You will not be required to visit an ANZ branch to carry out an Evidence of Identity check)

Signature	Date
<input style="width: 100%; height: 50px;" type="text"/>	<input style="width: 100%; height: 50px;" type="text"/>

INTERNAL USE ONLY

Instruction to ANZ Branch Staff Member

Bond Elite customers have special arrangements in place with ANZ in relation to operating their accounts. You are unable to access this customer's details on the system.

The customer would like to set up an Authorised User with value access to their Bond Elite accounts.

To facilitate this please do all of the following immediately:

- a. Check that this form has been correctly completed by the Authorised User.
- b. If the customer holds an ANZ account and has provided the account number above, another Evidence of Identity check is not required. If the customer does not have an account with ANZ, complete the Evidence of Identity check online on Max. Please ensure you enter the following details while completing the check:
Enter "3574" as the BSB
Enter all 9's in the account number and customer number fields.
- c. If any accompanying forms (eg. Phone and Internet Banking Authorised User Authority) are presented to you, check that they are properly completed.
- d. Stamp this form and forward this form and any other forms presented to you through Internal Mail to the following address:
ANZ Banking Partnerships Fulfilment team
1st floor, 118 Franklin Street
Adelaide SA 5000
- e. If you are unable to complete any of the above, please advise the customer what information they need to provide you to complete this process.

If you need more information, please call 02-9227 1892. Thank you for your assistance.