

PRODUCT FEES AND CHARGES

CUSTOMER SERVICE FEES & CHARGES

EFFECTIVE JUNE 2023
- SOLOMON ISLANDS



Fee description	Amount
ACCESS EVERYDAY ACCOUNT	
Minimum opening balance	\$500.00
Monthly account maintenance fee	\$8.00 per month
ATM withdrawal fee	\$1.00 per transaction
Staff assisted withdrawal fee	\$20.00 per transaction
Dormant account fee	\$10.00 per month

ACCESS PREMIUM ACCOUNT	
Minimum opening balance	\$500.00
Monthly account maintenance fee	\$20.00 per month
ATM withdrawal fee	Free
Staff assisted withdrawal fee	Free
Dormant account fee	\$10.00 per month

Note: This product is no longer available to new customers.

PACIFIC SAVINGS ACCOUNT	
Minimum opening balance	\$500.00
ATM withdrawal fee	\$8.00 per transaction
Staff assisted withdrawal fee	\$8.00 per transaction
Minimum deposit per month to be eligible for bonus interest ¹	\$50.00
Dormant account fee	\$10.00 per month

¹ Bonus interest will apply once there is a minimum deposit and no withdrawal within the month.

Fee description	Amount
PRIORITY CASH MANAGEMENT ACCOUNT	
Minimum opening balance	\$500.00
ATM withdrawal fee	\$8.00 per transaction
Staff assisted withdrawal fee	\$20.00 per transaction
Dormant account fee	\$10.00 per month

TERM DEPOSIT	
Minimum opening balance	\$2,000.00
Break fee	\$100.00

PERSONAL CHEQUE ACCOUNT	
Minimum opening balance	\$500.00
Monthly account maintenance fee	\$25.00 per month
ATM withdrawal fee	\$0.50 per transaction
Transaction fee	\$2.00 per transaction
Staff assisted withdrawal fee	\$8.00 per transaction
Collection fee	\$1.00
Dormant account fee	\$10.00 per month
Stop payment fee	\$50.00 per cheque

Note: This product is no longer available to new customers.



All references in this document to '\$', are to the lawful currency of Solomon Islands.

Fee description	Amount
BUSINESS CHEQUE ACCOUNT	
Minimum opening balance	\$20,000.00
Monthly account maintenance fee	\$25.00 per month
Transaction fee	\$2.00 per transaction
Staff assisted withdrawal fee	\$1.20 per transaction
Collection fee	\$1.00
Dormant account fee	\$10.00 per month

CHEQUE BOOKS	
50 page cheque book/stamp duty/ bank commission	\$25.00
100 page cheque book/stamp duty/ bank commission	\$50.00
200 page cheque book/stamp duty/ bank commission	\$100.00
Per cheque leaf	\$1.00
Return of paid cheques	\$20.00 minimum (\$0.50 per cheque returned)

DEPOSIT BOOKS	
Deposit book fee (duplicate book)	\$50.00 per book

DISHONOUR FEE	
Cheque dishonour fee	\$150.00 per cheque

SPECIAL ANSWER FEE	
Drawn on ANZ	\$100.00 per cheque
Drawn on other banks	\$100.00 per cheque

Fee description	Amount
BANK CHEQUES	
Issued at customer request	\$50.00 per cheque
Repurchase bank cheque	\$30.00 per cheque

LOCAL ACCESS CARD	
Card replacement fee	\$30.00 per card
PIN replacement fee	\$20.00 per request

VISA DEBIT CARD¹	
Card and PIN replacement fees	
Card replacement fee	\$50.00 per card
PIN replacement fee	\$30.00 per request

International fees	
When transactions are performed online or outside Solomon Islands	
ATM withdrawal fee	\$30.00 per transaction
ATM balance enquiry fee	\$3.00 per enquiry
POS transaction fee ²	\$3.00 per transaction
Cross-border transaction fee	2.50% of the transacted amount in SBD

¹ Domestic fees depend on the Transaction or Savings account you requested your ANZ Visa Debit Card to be linked to. For further information please contact your ANZ branch.

² For online transactions, we will charge either a domestic or an international POS fee depending on how the retailer you are buying goods or services from processes your online payment.

Fee description	Amount
TELEGRAPHIC TRANSFER[^]	
Telegraphic Transfer at branch	\$100.00
International Transfer via ANZ Internet Banking and the ANZ Pacific App	\$40.00
Cross Border Funds Transfer on ANZ Transactive Global	\$40.00
Inward TTs	\$20.00
Inward TTs other banks	\$50.00
TT Exchange Control Approval Fee*	As per CBSI Exchange Control Notice

* Government regulatory levied fees. Transactions may also be subject to other government charges, e.g. IRD fees

CERTIFICATES SUPPLIED	
Certificate of balance of account	\$30.00
Certificate of interest paid or received	\$30.00
Audit certificate (per account)	\$200.00

STANDING ORDERS	
Set up fee for standing order	\$5.00 per standing order
Transfer to an account within ANZ	\$5.00 per standing order
Transfer to other banks	\$50.00 per standing order
Non-payment fee	\$50.00 per standing order

MANUAL TRANSFERS	
Manual transfer to an account within ANZ	\$5.00
Manual transfers to other banks/institutions	\$50.00

LENDING FEES & CHARGES

Fee description	Amount
LOAN APPROVAL FEES	
Home loan	1.0% of approved amount (minimum \$400.00)

[^] 'Telegraphic Transfer', 'International Transfer' and 'Cross Border Funds Transfer' are other terms we use to refer to Telegraphic Transfer TT's.

Terms and conditions apply and are available at any ANZ branch or at anz.com/solomonislands. ANZ may change its fees and charges at any time.

If you require further information please contact us at:
Australia and New Zealand Banking Group Limited,
Solomon Islands Branch,
ANZ Haus – Level 1, Ranadi - Prince Philip Highway,
Honiara, Solomon Islands

