## TAIWAN SCHEDULE

#### 1. APPLICATION

- 1.1 This document constitutes a Country Schedule as referred to in the ANZ General Banking Conditions and sets out jurisdictional specific terms on which the Bank provides its Customer with one or more Accounts or Services in Taiwan.
- 1.2 This schedule supplements the ANZ General Banking Conditions. Unless otherwise defined herein, capitalised terms used herein have the meanings given to them in the Definitions Schedule which supplements the ANZ General Banking Conditions.

#### 2. ANZ GENERAL BANKING CONDITIONS

- 2.1 Accounts Terms. Any Account that is a deposit account or a checking deposit account is provided by the Bank on the terms specified in paragraphs 4 (Deposit Accounts) and 5 (Checking Deposit Accounts) below, respectively. The Customer represents that this schedule has been delivered to the Customer for its review for a period of at least 5 days before (any Account is opened).
- 2.2 Currency Conversion. Conversions from New Taiwan Dollars ("NT\$") into any foreign currency or from any foreign currency into NT\$ (collectively, "Conversion") in connection with any Account or Service, whether pursuant to the Conditions or otherwise, shall contribute to any limit or allowance on Conversions to which the Customer is subject under applicable Law. The Customer shall be solely responsible for ensuring that it complies with all applicable Law in respect of such limit or allowance and the Bank will have no obligation to monitor or advise the Customer in connection with such limit or allowance.
- 2.3 Set-Off. The Bank shall provide prior or simultaneous notice to the Customer before effecting any set-off under the Agreement. The Customer agrees that to the maximum extent permitted by applicable laws and regulations, the Bank may also set-off the Customer's debts owed to the Bank with the amounts deposited with ANZ Taipei Branch and all credit rights of the Customer toward ANZ Taipei Branch (the Customer agrees that such deposits or credit rights shall be deemed mature at that time when the Bank exercises the right of set-off). For the purpose of exercising the right of set-off, if the assignment or transfer of such deposits or credit rights may involve debt assumption, the Customer agrees that, upon the receipt of a notice from the Bank and/or ANZ Taipei Branch, the Customer will be deemed to have acknowledged to such assumption.
- 2.4 APS222 Disclosure. ANZ Taipei Branch is not an authorised deposit taking institution within the meanings of the laws of Australia. As this is Australia law related, please confirm with the bank's Australian counsels.
- 2.5 Fees. The Customer agrees to pay service fees and other fees in accordance with the Bank's fee schedule (please refer to the Pricing Guide for ANZ Commercial and Institutional Customers) from the day the Customer starts to use the services, and hereby authorizes the Bank to deduct such fees automatically from the Customer's accounts. If there is any change in the fee schedule issued by the Bank after the Customer starting to use the Bank's services, the Bank shall send a written notice to the Customer or post a notice of

- change at a conspicuous place on the Bank's website or at the Bank's business premises sixty (60) days prior to the effective date of the change (provided that, for those amendments in favor of the Customer, the notice period will be thirty (30) days prior to the effective date of the change), and specify that the Customer may cease to use the services of the Bank within the above-mentioned period. If the Customer fails to terminate the Bank's services within such period, the Customer will be deemed to have agreed to such fee adjustment.
- 2.6 Assignment. Any assignment and transfer by the Bank under Condition 11.2 (Transfer by Bank) shall be elective upon the Bank giving notice to the Customer (which notice, if permitted by applicable Law, may be given by way of public notice).
- 2.7 Customer Information. The Customer hereby consents to the collection, process and use of any personal data by the Bank pursuant to the appendix ANZ Notification Requirements under Personal Data Protection Act (Including the disclosure under Condition 9 (Disclosure of Information) in the ANZ General Banking Conditions).

The Customer agrees that, for the purpose of the Bank's business operation needs, the Bank may maintain the Customer's personal data for: (1) a period of fifteen (15) years after the expiration of any and all rights and obligations between the Customer and the Bank, or (2) the record keeping period in accordance with applicable laws and regulations, whichever is longer.

The Customer represents and warrants that the Customer has provided to its representative, director(s), supervisor(s), officer(s) and employee(s) with the Bank's Notification Requirements under Personal Data Protection Act before the Customer provided the personal data of its representative, director(s), supervisor(s), officer(s) and employee(s) to the Bank. In addition, the Customer confirms that such person(s) have/has fully understood the content of the Bank's Notification Requirements under Personal Data Protection Act. The Customer further confirms that with respect to any personal data provided to the Bank by the Customer, the Customer has obtained such person's consent to provision of such personal data to the Bank and to the Bank's collection, processing and use of such personal data.

2.8 Outsourced Services. The Services mentioned under Condition 2.2 in the ANZ General Banking Conditions means the services prescribed in "Regulations Governing Internal Operating Systems and Procedures for the Outsourcing of Financial Institution Operation" issued by FSC and its amendments.

The Customer agrees that the Bank may provide the relevant data of the Customer to the third party provider engaged by the Bank for the outsourced Services within the scope of processing necessity.



- 2.9 Declaration and Guarantee. In connection with the services provided by the bank, the Customer must declare, guarantee, and undertake that a third party will not make any unfavourable or unreasonable requests to the Bank or boycott the Bank. Otherwise, the Customer shall be responsible for the rectification and compensation related thereto. If such actions were to cause the bank to be unable to fulfil or provide any services, the Bank will not be held responsible except where there has been wilful misconduct, gross negligence or fraud on the part of the Bank.
- 2.10 Deposit Insurance. The Customer acknowledges that the Bank has participated in deposit insurance in accordance with the Deposit Insurance Act. The transactions between the Customer and the Bank, to the extent falling in the scope of the deposit insurance coverage under the Deposit Insurance Act, shall be covered by the deposit insurance provided by the Central Deposit Insurance Corporation.
- 2.11 Modification. Subject to paragraphs 2.5 and 4.9 hereunder, the Bank may, from time to time, amend or modify the terms and conditions of the Agreement upon thirty (30) days prior written notice to the Customer. If the Customer disagrees with such amendments or modifications, the Customer may terminate the deposit relationship with the Bank and this Agreement within the aforementioned period. If the Customer fails to terminate the deposit relationship with the Bank and this Agreement within such period, the Customer will be deemed to have agreed to such amendments and modifications.

#### 3. SERVICES NOT PROVIDED IN TAIWAN

The Bank does not offer any of the following Services in Taiwan: (a) InstaCredit Service; (b) Safe Service; and (c) cash deposit & cash withdrawal through cash counter

#### DEPOSIT

#### 4.1 Time Deposit in NT\$ and Foreign Currency

- (a) No interest is payable if such time deposit is terminated within one month from its opening.
- (b) If such time deposit is terminated after one month but before three months, the interest thereof is payable at 80% of the Bank's posted prevailing interest rate for one month deposits.
- (c) If such time deposit is terminated after three months but before six months, the interest thereof is payable at 80% of the Bank's posted prevailing interest rate for three month deposits.
- (d) If such time deposit is terminated after six months but before nine months, the interest thereof is payable at 80% of the Bank's posted prevailing interest rate for six months deposits.
- (e) If such time deposit is terminated after nine months but before one year, the interest thereof is payable at 80% of the Bank's posted prevailing interest rate for nine month deposits.
- (f) If such time deposit is terminated after one year but before two years, the interest thereof is payable at 80% of the Bank's posted prevailing interest rate for one year deposits.
- (g) If such time deposit is terminated after two years, the interest thereof is payable at 80% of the Bank's posted prevailing interest rate for two-year deposits.
- 4.2 Certificate or Negotiable Time Deposit Account. Any certificate of a negotiable time deposit shall be issued with a minimum face value of NT\$100,000 or its multiples and cannot be terminated early. No interest shall accrue on a certificate of negotiable time deposit after its maturity date.

#### 4.3 Payment of Interest

- (a) New Taiwan Dollar Deposits. Interest on deposits in NT\$ shall be calculated on the basis of a year of 365 days (and unless otherwise required by applicable laws and regulations or specified herein, shall be calculated on the basis of actual number of days elapsed) and be calculated and paid as follows:
  - (i) Demand Deposits. Interest shall be calculated on any demand deposit in NT\$ at the then prevailing interest rate posted by the Bank from time to time. Interest shall be compounded daily, settled and paid at the end of each month.
  - (ii) Time Deposits. Interest shall be calculated on any non-negotiable time deposit in NT\$ (at simple interest) according to the then prevailing interest rate posted by the Bank for the relevant tenor and, at the election of the Customer, be automatically deposited into the Customer's demand deposit Account or checking deposit Account with the Bank at the end of each month or at the maturity thereof, or be paid to the Customer upon maturity. In respect of negotiable time deposits in NT\$, interest shall be calculated at the then market interest rates for the applicable tenor and be paid to the Customer at the maturity thereof.
  - (iii) Checking Account. No interest shall be payable on any Account that is a checking account.
- (b) Foreign Currency Deposits. Interest on foreign currency deposits shall be calculated on the basis of a year of 360 or 365 days (depending on the foreign currency) (and unless otherwise required by applicable laws and regulations or specified herein, shall be calculated on the basis of the actual number of days elapsed) and be calculated and paid as follows:
  - (i) Demand Deposits. Interest shall be calculated on any demand deposit according to the then prevailing interest rates for the applicable currency as posted by the Bank on a floating basis. Such interest shall be calculated daily and be paid semi-annually.
  - (ii) Time Deposits. Interest shall be calculated on any time deposit (at simple interest) according to the then prevailing interest rates for the applicable currency and tenor as of the date of deposit as posted by the Bank.

#### 4.4 Early Termination of Time Deposits

- (a) New Taiwan Dollar Deposits. Where a non-negotiable time deposit in NTS is terminated prior to its scheduled maturity, the interest payable on such deposit shall be calculated in accordance with the Rules Governing Pledge and Early Termination of Time Deposits promulgated by the banking authorities of Taiwan, as amended from time to time or other appropriate regulations. Unless otherwise agreed by the Bank and the Customer, the Customer shall give the Bank seven (7) days prior written notice for the early termination of any time deposit. The interest for the early termination of the time deposit will be calculated in accordance with Paragraph 4.1 above in which the Bank's posted prevailing interest rate is as of the deposit starting date. A negotiable time deposit may not be terminated prior to its scheduled maturity and no interest is payable after such maturity.
- (b) Foreign Currency Deposits. In the event of a termination of a time deposit in a foreign currency

prior to its scheduled maturity, the interest payable on such deposit shall be calculated in accordance with Paragraph 4.1 above in which the Bank's posted prevailing interest rate is as of the deposit starting date.

## 4.5 Renewal of Time Deposits

(a) Renewal Based on Prior Arrangement. For a time deposit which the Customer has agreed to automatically renew, the tenor of deposit for the renewal period shall be the same as that for original deposit, and the interest rate applicable to the deposit during the renewal period shall be the Bank's then prevailing rate for the time deposit with same tenor ("Time Deposit Rate") as of the date of renewal (for a time deposit in New Taiwan Dollar), or the rate agreed upon by the Customer and the Bank on a case by case basis (for a time deposits in a foreign currency). The automatic renewal thereof may be made more than once. Should the Customer wish to terminate the automatic renewal arrangement with respect to a deposit, the Customer shall serve notice on the Bank at least two Business Days prior to the maturity of such deposit. For such a renewal, the Bank will only issue a confirmation in lieu of a new deposit certificate.

#### (b) Renewal without Prior Arrangement

- (i) New Taiwan Dollar Deposits. If no renewal arrangement is made prior to the maturity of a time deposit in NT\$, the interest payable from the maturity date to the date the Customer withdraws such deposit shall be calculated on the basis of the Bank's then posted prevailing interest rate for demand deposits ("Past Due Interest Rate"). However, if the Customer notifies the Bank of renewal within one month after the maturity of such deposit, the interest payable will be calculated on the basis of the then prevailing Time Deposit Rate as of such notification date and from the original maturity date. If renewal is applied for more than one month after the maturity date, interest shall be calculated at the Time Deposit Rate from the actual renewal date, and theinterest payable from the original maturity date to the day preceding the actual renewal date shall be calculated in accordance with the Past Due Interest Rate.
- (ii) Foreign Currency Deposits. If no renewal arrangement is made prior to the maturity of a foreign currency deposit or if the Customer fails to renew such deposit after the maturity thereof, the interest thereon for the period after maturity shall be calculated in such manner as may be agreed by the Customer and the Bank on a case by case basis, and if no agreement is reached in this respect, shall be calculated in accordance with the Bank's then posted prevailing rate to demand deposits for the applicable currency.

## 4.6 Account Statements and Transaction Documentation.

No passbook will be issued for demand deposit accounts. Unless otherwise instructed by the Customer, the Bank will, depending on the nature of the transaction(s), periodically or non-periodically send the statement to the Customer for verification. In the event of any discrepancy between the statement and the transactions thereof, the Customer shall inform the Bank in writing within 30 days of the date of each statement of any error, irregularities, omissions, inaccuracies or discrepancies in the entries therein, otherwise, such statement shall be deemed correct and

shall be binding unless there is a manifest error or any wilful misconduct, gross negligence or fraud on the part of the Bank. The Customer agrees that copies, photographs or any information stored in computers retained by the Bank with respect to relevant transaction documents shall have the same legal validity as the originals thereof in evidencing the Customer's transactions with the Bank, save if same is proved by the Customer to be incorrect, in which case, the Bank shall make the appropriate correction.

- 4.7 Account Management Fee. The Bank may, from time to time, establish an account management fee for each type of Account that is a deposit account (please refer to the Pricing Guide for ANZ Commercial and Institutional Customers). The Bank shall be entitled to the payment of an account management fee prescribed by the Bank and be authorised to debit same from any Account(s) held from time to time.
- 4.8 Restrictions on Transfer and Pledge. Except for negotiable time deposits, any and all deposits with the Bank may not be assigned to, transferred to or pledged in favor of any third party without the Bank's prior written consent.
- 4.9 Amendment. For any amendment in respect of commence date for calculating the interest period as specified in the paragraph 4.3 of this Section and other amendments that require prior notice in accordance with applicable laws and regulations, the Bank shall notify the Customer by sixty (60) days prior written notice (exclude those amendments which are in favour of the Customer). If the Customer disagrees with such amendments, the Customer may terminate the deposit relationship with the Bank within the aforementioned period. If the Customer fails to terminate the deposit relationship with the Bank within such period, the Customer will be deemed to have agreed to such amendments.

## 5. CHECKING DEPOSIT ACCOUNT

- **5.1 Definitions.** In this paragraph 5, the following terms shall have the meanings set forth below:
  - (a) The "Dishonor" of a cheque or promissory note means the refusal by a financial institution of payment on that cheque or promissory note and the return by it of such cheque or promissory note, together with a completed form of "Reason(s) for Rejection", to the drawer of such cheque or holder of such promissory note;
  - (b) "Redemption by Payment" means, in relation to a promissory note rejected for payment by a financial institution for reasons such as insufficient funds, incorrect affixing of signature/chop, appointing a financial institution as paying agent of a promissory note without such institution's prior consent or counter-banding (withdrawal of a payment request) before the expiry of the relevant presentation period of a promissory note and the accompanying "Reason(s) for Rejection", the redemption of such promissory note by the Customer by way of a payment in the amount of such promissory note to discharge the debt owed thereon
  - (c) "Deposit for Payment" means, after the Dishonor of a cheque for insufficient funds, the placement of deposit by the Customer with the financial institution which Dishonored such cheque of a sum in the amount of such Dishonored cheque for the purpose of applying such deposit to a sundry account of such financial institution under the account entry "other payables".
  - (d) "Payment under Re-presentation (of a dishonored cheque)" means, upon re-presentation of a Dishonored cheque, payment from either the Customer or "other payable" in a sundry account.

- (e) "Record" means, for the purpose of responding to any public inquiries, any record made by the Bills Clearing House in connection with any facts that relate to the creditworthiness of the Customer, including any instances of Dishonor of a cheque/promissory note or Redemption by Payment.
- (f) "Termination of Capacity as Paying Agent" means the termination by the Bank of its capacity to act as paying agent for any promissory notes drawn against any checking Account.
- (g) "Termination of Account Relationship" means the termination of a checking deposit Account by the Bank in the event that the Customer's credit record has deteriorated significantly.

## 5.2 Review at the Account Opening and Change in Information

- (a) In order to open a checking Account, the Customer shall complete and deliver a signature/chop specimen card and a check book application to the Bank. The Bank shall, subject to making inquiries with the Bills Clearing House as to the credit history of the Customer and being satisfied with the results of such inquiries, deliver blank cheques to the Customer.
- (b) The Customer shall notify the Bank in writing immediately upon any change of the information contained in the signature/chop specimen card. In the event that the Customer intends to change the recorded signature/chop specimen, the Customer shall fill in a new signature/chop specimen card. If the Customer fails to notify the Bank of any change in the name or responsible person of the Customer, the Bank may require the Customer to make the relevant changes upon discovery of the Customer's failure to do so. If the Customer fails to respond to such request within one month, the Bank may terminate the relevant Account.
- **5.3 Promissory Notes.** In relation to any promissory note delivered by the Bank to the Customer and issued by the Customer, any payment thereof shall be made by the Bank on the Customer's behalf by drawing against a checking deposit account. Notwithstanding the expiry of the presentation period of such promissory note at the time when a holder presents such note for payment, the Bank may pay such promissory note if such note is presented within three years from the payment date of such note (or the issue date in the case of a demand promissory note) and before the Customer has issued any counter-banded request and there are no other circumstances which would cause the rejection of the payment thereof. In relation to any Dishonor of a promissory note issued by the Customer due to insufficient funds in an Account or an incorrect affixing of signature/chop, the record of such Dishonor shall be combined with those for cheques.
- 5.4 Handling Fee. The Bank may charge the Customer a handling fee for the Dishonor of any cheque or promissory note drawn or issued by the Customer due to insufficient funds. Such handling fee shall not exceed 150% of the handling fee imposed by the Bills Clearing House on the Bank.
- **5.5 Record.** Within three years following the date of Dishonor of a cheque drawn by the Customer or of a promissory note for which the Bank would act as paying agent, if any Redemption by Payment, Deposit for Payment, Payment under Representation or other matters relating to the checking credit status of the Customer occurs, the Customer may request the Bank to forward a request from it to the Bills Clearing House for the Bills Clearing House to Record such occurrence in accordance with the Guidelines for Recording the Checking Credit Status of Checking Deposit Accounts.

#### 5.6 Restricting on or Terminating of the Provision of Blank Checks and Promissory Notes

- (a) The Bank may, acting reasonably, restrict its provision to the Customer of blank cheques and promissory notes in any of the following circumstances:
  - (i) where there has been any previous occurrence of Dishonor of the Customer's cheques due to insufficient funds, or frequent occurrences of Redemption by Payment, Deposit for Payment or Payment under Re-presentation after Dishonor of the Customer's cheques; or
  - (ii) other unusual /abnormal situations in the Customer's use of cheques.
- (b) The Bank shall inform the Customer by telephone of the reasons for imposing the above restrictions and the Customer may appeal the Bank's decision if the Customer considers the Bank's reasons for these restrictions unreasonable.
- (c) In the event a deposit account of the Customer opened with the Bank is being attached, the Bank may cease to provide the Customer with blank cheques or promissory notes, except when the Bank has made a Deposit for Payment in the amount of such attachment.
- 5.7 Termination of Capacity as Paying Agent. With respect to any checking deposit Accounts opened by the Customer with any financial institutions in any localities, if the Customer has issued any promissory note for which a financial institution would act as paying agent but has counter-banded the payment of such note before the expiry of the presentation period and there have been three Records of Dishonor of such notes within a period of one year which occurred as a result of the holder presenting such note for payment but for such instances of Dishonor there has been no Redemption by Payment, Deposit for Payment or Payment under Re-presentation, the Bank may effect a Termination of Capacity as Paying Agent for up to three years from the date the Bank is informed by the Bills Clearing House of such situation.

In the event that a Termination of Capacity as Paying Agent occurs, the Customer shall return any remaining unused blank checks within one month after the Bank notice of such termination.

#### 5.8 Termination of Account Relationship

- (a) With respect to any checking deposit accounts opened by the Customer with any financial institutions in any localities, if there has been three Records of Dishonor within a period of one year which occurred as a result of any of the following reasons but for which there has been no Redemption by Payment, Deposit for Payment or Payment under Re-presentation, or if a judgment has been issued as to the illegality of the Customer's use of cheques, the Bank may Terminate its Account Relationship with the Customer for up to three years from the date the Bank is informed by the Bills Clearing House of such circumstances:
  - (i) insufficient funds;
  - (ii) incorrect affixing of signature/chop; or
  - (iii) appointing of financial institution as paying agent of Customer's promissory note without prior consent of such institution.
- (b) Any Record of Dishonor for any of the above reasons shall be treated for the purpose of calculation as separate items and not combined.
- 5.9 Termination of Checking Deposit Account Agreement. In the event of any Termination of Account Relationship or if any checking Account is terminated for other reasons, the Customer shall return any unused blank cheques and promissory notes within ten days of the Bank's notification.

- 5.10 Temporary Resumption of Account Relationship During Corporate Reorganization. If the Customer is a corporate entity, upon a court judgment approving its reorganisation, the Customer may request the Bank to forward a request by it to the Bills Clearing House to Record such reorganisation before the expiry of any period of Termination of Account Relationship and the Bank may temporarily resume its account relationship with the Customer upon Recording of such reorganisation. If there is any occurrence of Dishonor of any cheque of the Customer during the period from the date of temporary resumption of account relationship to the original expiration date of the period of Termination of Account Relationship, the Bank may Terminate its Account Relationship with the Customer for up to three years from the date the Bank is informed by the Bills Clearing House of such occurrence.
- 5.11 Request for Resumption of Account Relationship. After Termination of Account Relationship with the Bank, the Customer may resume its account relationship and open a new Account with the Bank, upon the Bank's consent, in one of the following situations:
  - (a) Expiration of the period of Termination of Account Relationship; or
  - (b) Recording of Redemption by Payment, Deposit for Payment or Payment under Re-presentation has been made for all Dishonored cheques that caused the Termination of Account Relationship and any other cheques Dishonored thereafter.
- 5.12 Collection/collation of Data and Provision for Inquiry.

The Customer agrees to the Bank's reliance on the Bills Clearing House to serve as the data processing centre in relation to any Termination of Account Relationship that collates Records of Dishonored cheques or promissory notes and further agrees to the Bills Clearing House's provision for inquiry by others of any of the Customer's Dishonor Records, Termination of the Account Relationship, or other information in relation to checking credit status.

## 6. BANK DRAFT AND CLIENT CHEQUE SERVICES

- 6.1 Services. The Customer agrees that the Bank shall provide bank draft and / or client cheque services (as defined below) in accordance with the application made by the Customer and accepted by the Bank, and pursuant to the contents of this article.
  - (a) Bank draft: A cheque that is payable on demand and is signed and issued by the Bank as issuer and payer, based on the Customer's instructions such as the amount, payee, and date of cheque issue.
  - (b) Client cheque: A cheque that is signed and issued by the Bank on behalf of the Customer based on instructions such as the amount, payee, and date of cheque issue specified by the Customer. The cheque is issued by the Customer using the NT\$ checking deposit account (checking deposit account) opened at the Bank by the Customer.

The bank draft and client cheque shall be collectively termed as 'payment cheques'.

#### 6.2 Procedure

- (a) The Customer shall, by means of electronic banking (e-banking), instruct the Bank to issue payment cheques and deliver them to the payees, and make payment to the third party on behalf of the Customer (instructions), in accordance with the specified amount, payee, and issue date.
- (b) The Customer shall open the checking deposit account with the Bank. The Customer shall hereby authorise and approve the Bank or the person specified by the Bank to issue client cheques in the Customer's name on behalf of the Customer, and deliver the cheque to the specified payee.

(c) After the Customer opens a checking deposit account, he shall obtain a blank client cheque in accordance with the Checking Deposit Handling Standards, and entrust to the Bank or a person specified by the Bank for safe keeping and use so as to facilitate the carrying out of client cheque services. The Bank shall jointly design a tailor-made printed signature with the Customer, and stamp the printed text onto the Customer's box on the authorisation form. This printed signature shall serve as the issuer's stamp when the Bank issues a client cheque on behalf of the Customer issuing the cheque. This printed signature may be changed upon negotiation by both parties at any time, but the Customer shall bear the relevant Costs. The Customer shall be responsible for the cheque, with regard to the Bank's issuing of the Customer's cheque using the original printed signature pursuant to the Customer's authorisation instructions, prior to the bank's completion of procedures for changing the stamp.

#### 6.3 Payment Currency and Handling Commission

- (a) The Customer shall ensure and agree that every payment cheque shall be made in NT\$ and the name shall be recorded (the name or surname of the cheque payee shall be recorded). In addition, the words "NON-ENDORSABLE" shall be written down with parallel lines.
- (b) The provision of the amount and Costs needed for the service.
  - (i) Bank draft issuing service
    - Upon the Customer's depositing or remitting in NT\$ of the face value amount of the draft and all related service charges and commissions into an account specified by the Bank, the Bank shall issue the bank draft in accordance with the Customer's authorisation after due verification is completed. However, if the Customer were to give such instruction to the Bank staff after 15:30 PM on that day, the Bank may issue the draft on the next Business Day.
  - (ii) Client cheque issuing service
    Upon the Customer's depositing or remitting in NT\$ of the related service charges and commissions into his checking deposit account, the Bank shall issue the client cheque in accordance with the Customer's authorisation after due verification is completed. However, if the Customer were to give such instruction to the Bank staff after 15:30 PM on that day, the Bank may issue the cheque on the next Business Day.
- (c) The Customer shall fulfil all settlement responsibilities as per the context stated in the client cheque.
- (d) For client cheque services, all matters pertaining to the issue, payment, and operation of the checking deposit account shall be managed according to this schedule and the ANZ General Banking Conditions agreed by the Customer and the Bank and the applicable Laws.
- (e) The Customer shall not entrust to any third party the payment of various service charges payable (such as handling commission, service charges, postage, and delivery costs) to the Bank. If payment were to be made by a third party, or made by a third party on behalf of the Customer, the Bank will have the right to reject the payment.

#### 6.4 Revocation or Amendment to Authorisation

**Instruction.** The Customer's instruction shall take effect from the moment it is issued and the Bank shall act accordingly. Once the instruction has been received by the Bank, the Customer shall not revoke or amend the instruction. However, if request is received by the Bank before the cheque is issued, the Bank shall strive within

reasonable means to revoke or amend the instruction as per the request of the Customer. The Customer shall hereby agree to compensate the Bank for any Losses (including legal fees) arising from accepting the instruction to revoke or amend the instruction.

#### 6.5 Rights, responsibilities, and obligations of the Bank

- (a) The Customer shall agree that when the Bank is entrusted with the task to fulfill these services, it may refuse to accept any instruction and refuse to issue a payment cheque for the Customer at its own discretion (acting reasonably and without the need to inform the Customer beforehand)
- (b) The Bank is not obligated to make further verifications of instructions given to the Bank by the Customer via e-banking.
- (c) When the Bank is entrusted any tasks pertaining to the fulfilment of these services, it shall be permitted to specify an authorised signing party or other associated parties, or assign a third party to handle it on its behalf. If a third party were chosen to handle it, the Bank's liability is only limited to the selection of the third party and the instructions given to the third party.

#### 6.6 Rights, Responsibilities, and Obligations of the Customer

- (a) If the Customer has yet to pay the service remuneration or has delayed its payment, the Bank has the right to refuse to provide the services specified in this section.
- (b) The Customer shall be responsible for repaying the Bank for any Costs or compensations apart from those payable to a third party arising from the provision of these services. From the day the Bank makes the advance payments till the day of settlement, the interest shall be calculated based on the NT\$ lending rates of the Bank.
- (c) The Customer shall be responsible for repaying the Costs (including legal fees) and taxes borne by the Bank in providing the services stipulated in this section. From the day the Bank makes the advance payments till the day of settlement, the interest shall be calculated based on the NT\$ lending rates of the Bank.
- (d) The Bank will provide the actual proofs of expenditure pertaining to the Cost of providing the services stipulated in this section. The Bank may require the Customer to pay in advance. During account settlement on the last day of the month, any excess in prepayment shall be refunded and any shortfall shall be topped up.

#### 6.7 Loss of Bank Draft

- (a) Once the bank draft has been issued pursuant to the instructions of the Customer, if the draft is lost before reaching the cheque's designated payee, the Bank will be responsible for issuing a stop-payment order to the paying bank. It shall also apply to the court of jurisdiction to issue a public notice and an invalidating judgment. However, the Costs arising from this shall be borne by the Customer.
- (b) After the bank draft is lost if the cheque holder were to contend with the Bank concerning his rights over the cheque and to take legal action against the Bank, the Customer shall be responsible for repayment to the Bank for Costs incurred such as court session fees and other expenses (including legal fees).
- (c) Once the client cheque has been issued in accordance with the Customer's authorisation instructions, if the cheque is lost before reaching the designated payee, the Customer shall proceed to the Bank to issue a stop-cheque order at his own cost, and also apply to the court of jurisdiction to issue a public notice and an invalidating judgment.

- (d) After the bank draft is lost, if the cheque holder were to assert his rights over the cheque to the Customer, the Customer shall be responsible for the cheque, as it will not concern the Bank.
- (e) After the bank draft is lost, if the Customer requests the Bank to issue a new bank draft or client cheque to the same payee, it shall issue a new authorisation instruction and bear all Costs that may arise from such issuance, pursuant to the stipulations of this section.

# 7. PAYMENT AND COLLECTION SERVICES VIA THE AUTOMATED CLEARING HOUSE (ACH)

The Customer agrees that the Bank shall provide ACH payment and collection services according to the application (client application form) submitted by the Customer and accepted by the Bank and in accordance with the contents of this article.

- 7.1 ACH Collection Services. To facilitate the Customer's customers in making different types of payments, the Customer may entrust the Bank to provide their customers with payment and receipt services on the Customer's behalf.
  - (a) The Customer has to inform his users (authorised paying users) to sign the "Letter of Authorisation for Financial Institution to Process Operating Costs for Payment Services" to authorise the Bank to process the operating costs for payment services. The Customer shall issue instructions under this article using the seal format recorded on the specimen seal impression card retained with the account which the Customer has opened with the Bank (account number and account holder's name as shown in application form).
  - (b) The Customer shall record into a media his authorised paying users' expense data in a format agreed upon by the Customer and the Bank and submit it to the Bank at least two Business Days before the payment date. The Bank shall adhere to the schedule and receipt ling regulations for media exchange by the Taiwan Clearing House, and exchange the media one Business Day before the payment date. The Customer's users shall authorise or instruct the relevant deducting bank to effect the deduction of funds. One Business Day after the exchange is settled, the Bank shall credit the funds it receives from the relevant deducting bank to the account set up by the Customer at the Bank. The notice on unsuccessful deduction shall also be sent to the Customer.
  - (c) If the authorised paying user is a holder of a deposit account at the Bank, the Bank may choose either to deduct on its own accord from that account or submit a notification of exchange to the Taiwan Clearing House before deducting. However, regardless of the option adopted, it should be done only after the date of the exchange of media.
  - (d) For those who have made their payments successfully, the Customer should be responsible for printing a receipt to pass to the authorised paying user. If the authorised paying user were to disagree with the computation of the receipt operations, fee rates, amount, and refund rates, the Customer will be responsible for handling and responding to those queries.
  - (e) For those who have their payments rejected, the Bank shall create a list of rejected payments and notify the Customer. If the fault can be traced back to the Bank's delay in notification causing the authorised paying user and Customer to enter into a dispute or incur losses, upon verification by the Bank, the matter shall come under the responsibility of the Bank.

- However, the Bank's scope of responsibility is only limited to the amount related to the delay in notification.
- (f) If the Customer has to modify the authorised paying user's operating number based on operational requirements, the user's new number shall be matched against his old number to be provided to the Bank for processing.
- (g) Pursuant to the fee schedule stipulated in Article 2.5 of this schedule, the Customer shall pay the handling commission to the Bank in accordance with the bill processed by the Bank. The Bank shall deduct the amount in accordance with Article 7.1(b), and the receipt for handling fees shall be sent to the Customer on the following Business Day after the date of deduction.
- (h) The Customer shall pay the Bank for debit authorisation mandate maintenance (four copies per authorisation letter) in accordance with the fee schedule stipulated in Article 2.5 of this schedule. The Bank shall deduct the amount in accordance with Article 7.1(b), and the receipt for debit authorisation mandate maintenance shall be sent to the Customer on the following Business Day after the date the reply pertaining to debit authorisation mandate maintenance is submitted.
- (i) If there are any unsettled matters pertaining to this service provided by the Bank, they may be settled in accordance with the relevant regulations of the Taiwan Clearing House and the monetary authorities.
- **7.2 ACH Payment Services.** To pay certain expenses, the Customer will need to entrust the Bank to deposit that amount into the payee's account:
  - (a) For payments to be made by the Customer to the payee, the Customer shall refer to the fee schedule in Article 2.5 of this schedule for the handling commission and other information. The payment shall be made in accordance with a format agreed upon between the Customer and the Bank at least two Business Days before the agreed date of credit. The Bank shall adhere to the media exchange schedule and filing regulations of the Taiwan Clearing House, and submit a notification of exchange at least one day before the agreed date of credit. The Customer shall issue instructions such as the related notification of exchange using the seal format recorded on the specimen seal impression card retained in the account which the Customer has opened with the Bank (account number and account holder's name as shown in the application form).
  - (b) For the above-mentioned payment, the Customer shall credit the amount not later than 2 Business Days into the account opened at the Bank before the agreed date of credit, and that sum shall not be touched. If the amount has not been credited insufficient for making payments, the Bank shall, acting reasonably, temporarily cease all or some payment operations. The Customer shall be responsible for disputes arising from the Loss of the payment to the payee, and the Bank shall not be involved.
  - (c) The Customer shall ensure that all information provided is correct and error-free. The Customer shall make payment of the amount through the Bank solely based on the computer media data provided by the Customer. If there are any errors on the data in the computer media provided by the Customer which may result in the crediting of a wrong amount, disagreements, or other disputes, the Customer will be responsible for handling all the Losses incurred, except the Loss which directly results from the Bank's wilful misconduct, gross negligence or fraud, and explain to the customer.

- (d) For the amount to be paid by the Customer, the date of crediting to the account of the payee shall be the Business Day following the date of the notification of exchange.
- (e) For payments made by Customers through the banks that were successful, the Customer shall be responsible for notifying the payee. If the payee has any doubt regarding the computation of the amount and the refund rates pertaining to the amount, the Customer shall be responsible for responding to their queries.
- (f) For those who had their payments rejected, the Bank shall create a list of rejected payments and notify the Customer. If the fault can be traced back to the Bank's delay in notification causing the authorised paying user and Customer to enter into a dispute or incur losses, upon verification by the Bank, the matter shall come under the responsibility of the Bank. However, the Bank's scope of responsibility is only limited to the amount related to the delay in notification.
- (g) If the Bank is unable to complete its payment operations by the agreed date due to a technical fault in the computer system of the Bank or the Taiwan Clearing House or any Force Majeure Event, the Bank shall extend the date by one more Business Day to remedy the situation. If the Customer or the Customer's payee were to sustain any damages arising from this, the Bank shall not be responsible unless there is any wilful misconduct, gross negligence or fraud on the part of the Bank.
- (h) The Customer shall pay the handling commission to the Bank in accordance with the regulations in the fee schedule in Article 2.5 of this schedule.
- (i) If there are any unsettled matters pertaining to this service provided by the Bank, they may be settled in accordance with the relevant regulations of the Taiwan Clearing House and the monetary authorities.

#### 8. ELECTRONIC BANKING CHANNEL

If, in the Bank's reasonable opinion, the Customer's Accounts are being misused, the Bank may terminate the Accounts or Services with immediate effect and without notice to the Customer.

# 9. APPLICATION PROGRAMMING INTERFACE (API)

- **9.1** For the purpose of the Agreement:
  - (a) An API means an Application Programming Interface;
  - (b) any communication from the Customer to the Bank or from the Bank to the Customer (including Instructions) via an API will be a communication via Host-to-Host; and
  - (c) any reference to Host-to-Host in the Agreement shall include an API.
- 9.2 In the circumstances where the Customer is permitted to send an Instruction via Host-to-Host without the need for a Credential, the Customer agrees that it will not send any such Instruction in relation to an Account or Service until it has been approved by the relevant Authorised Person appointed to use and operate that Account or Service.

### 10. ANTI-MONEY LAUNDERING

- 10.1 Notwithstanding any other provision of the Agreement to the contrary, the Bank is not obliged to do or omit to do anything if it would, or might in its reasonable opinion, constitute a breach of any anti-money laundering, counter-terrorism financing or economic or trade sanctions laws or regulations applicable to the Bank.
- 10.2 The Customer must provide to the Bank upon request all information and documents that are within its possession, custody or control reasonably required by the Bank from

time to time, and as necessary in order for the Bank to comply with any anti-money laundering, counter-terrorism financing or economic or trade sanctions laws or ongoing customer due diligence requirements or regulations applicable to the Bank.

- 10.3 The Customer agrees that the Bank may disclose any information concerning the Customer to any law enforcement entity regulatory agency or court where required by any laws or regulations.
- 10.4 The Customer agrees to exercise its rights and perform its obligations under this Agreement in accordance with all applicable anti-money laundering, counter-terrorism financing or economic or trade sanctions laws or ongoing customer due diligence requirements or regulations.
- 10.5 The Customer declares that it is acting on its own behalf and not in a trustee capacity, unless otherwise disclosed to the Bank and agrees to provide evidence of due authority and specimen signatures for each authorized personnel.
- 10.6 The Customer agrees that the Bank may take a sufficient time to consider, verify or occlude a transaction, if the Customer or any other person or entity in connection with the transaction becomes a sanctioned person or entity, or upon the occurrence of a match on the Bank's sanction filters.

#### 11. GOVERNING LAW AND JURISDICTION

Regardless of the nationality of any Customer (including a legal entity), all the transactions contemplated herein shall be governed by the laws of Taiwan. and applicable rules and regulations. Any disputes arising from this Agreement shall be subject to the jurisdiction of the Taiwan Taipei District Court for the first instance.

#### 12. Liquidity Service Schedule

#### 12.1 Sweep Service

- (a) Each Sweep Participant represents and agrees that it will not reduce its withholding tax or corporate income tax in Taiwan. by conducting any transactions under the Sweep Service.
- (b) Each Sweep Participant represents and agrees that it will not violate any laws of Taiwan. and applicable rules and regulations by conducting any transactions under the Sweep Service and to the extent the sweep is characterized as inter-company loan, each Sweep Participant undertakes that it had not violated Article 369-4 of the Company Act.
- (c) Each Sweep Participant undertakes and declares that unless otherwise notified to the Bank, each sweep which originates from a Sweep Account in Taiwan to any other Sweep Account belonging to other Sweep Participants are classified as inter-company loan and each Sweep Participant agrees that the Bank may rely on this undertaking and declaration to satisfy its reporting obligation to the Taiwan Authorities.

#### 12.2 Notional Pooling Service

- (a) The set off provision in Clause 2.3 hereof shall apply to the Notional Pooling Service.
- (b) Each Notional Pooling Participant agrees that the overall pool benefit derived from the Notional Pooling Service will be assigned to the respective Participant only to the extent of the weightage as agreed between the Notional Pooling Participant and the Bank.
- (c) Each Notional Pooling Participant represents and agrees that it will not violate any laws of Taiwan. and applicable rules and regulations by conducting any transactions under the Notional Pooling Service and to the extent the Notional Pooling is characterized as inter-company guarantee, each Notional Pooling Participant undertakes that it had not violated Article 369-4 of the Company Act.

#### 13. WITHDRAWAL AND PAYMENTS

#### 13.1 Facsimile Instructions and Verification Procedures

In respect of any facsimile Instructions and verification procedures:

- (a) While the Bank may (but is not obliged to) enquire about or attempt to verify the authenticity of any Instruction with the Authorised Person by phone, the Bank can proceed with the Instructions at its discretion without enquiry or verification.
- (b) The Customer shall be responsible for the completeness and correctness of the Authorised Persons' names and their telephone numbers and shall assume all responsibilities for any Losses and consequences arising from any incorrect or outdated information thereof, except where there has been wilful misconduct, gross negligence or fraud on the part of the Bank.
- (c) The Customer should consider the potential risks inherent in the giving of facsimile Instructions. Non-original signatures on the facsimiles Instructions may be forged and facsimile Instructions may be transmitted to wrong numbers, which may never reach the Bank and become known to third parties. Except where there has been wilful misconduct, gross negligence or fraud on the part of the Bank, the Bank is not responsible for the occurrence of any such circumstances or any Loss arising or incurred by the Customer as a result of facsimile Instructions.

#### 13.2 International Payment

In respect of any International Payment Instruction:

- (a) With respect to the Bank's accepting and relying on the information input by the Customer in the payment Application Form and relevant Instructions, the Bank shall not be responsible for any Loss as a result of errors, omission made by the Customer or any other the like occurred in the transmission.
- (b) Payment of the payment Instruction shall be made in the Agreed Currency to which the funds are transmitted at the Applicable Rate or the prevailing buying rate of exchange of the Correspondent or other Agent making the payment, unless other arrangement are made between the beneficiary/payee and such Correspondent or other Agent.
- (c) The Bank shall at its discretion send the telegraphic transfer either literally or in cipher and shall have no liability for any loss, delay, error, omission or mutilation which may occur in the transmission of the message or from its misinterpretation when received, except where there has been wilful misconduct, gross negligence or fraud on the part of the Bank.
- (d) The Bank reserves the right to draw the telegraphic transfer on a difference place from that specified by the remitter if operational circumstances so require.
- (e) The Bank will use specified beneficiary bank's code (SWIFT BIC) to process International Payment Instructions. However, when the Bank enters beneficiary bank code, but the database of SWIFT cannot identify any beneficiary bank via such beneficiary bank code, the Bank will adopt beneficiary bank name and beneficiary bank address, city and country provided in the Customer's International Payment Instruction to complete the International Payment. Upon the completion of the International Payment, the foreign exchange memo and/or inward/outward remittance transaction certificate for such International Payment will be issued to the Customer on the next Business Day.
- (f) The Customer acknowledges and agrees that it should be responsible for the risks associated with any omission, incompleteness, conflict, and error in the

International Payment Instruction and any potential fraudulent activities, and that neither the Bank nor any of the Bank Group Member communicating or acting on such Instruction shall be responsible for any Loss resulting therefrom, except where there has been wilful misconduct, gross negligence or fraud on the part of the Bank or the Bank Group Member.