

# Changes to adviser fees effective 1 July 2021

PRODUCT UPDATE | 1 JULY 2021

This Product Update provides important information on changes to adviser fees within the ANZ OneAnswer suite of products.

## What is changing?

In 2019, the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry made some recommendations to strengthen the financial services system.

These changes impact the way members/investors pay advice fees from super/pension/investment accounts. The purpose of the changes is to ensure members/investors are aware of, and consent to, all personal advice fees they pay within these products.

## What do the changes mean for members/investors?

From 1 July 2021, members/investors will need to provide written annual consent before any ongoing Adviser Service Fee or One-Off Adviser Service Fee for personal financial advice can be deducted and paid from their account.

If an **ongoing Adviser Service Fee** is already being deducted from your account on an ongoing basis, your financial adviser will be in contact to obtain your consent to this advice fee before 30 June 2022.

If we do not receive the required consent for the ongoing Adviser Service Fee, or One-Off Adviser Service Fee, we will cease deducting the fee from your account and paying the fee to your financial adviser (or their licensee).

Please speak to your financial adviser for more information on the consent process.

## Which products do the changes impact?

The changes apply to the ANZ OneAnswer suite of products listed below.

Product	Product Disclosure Statement dated
ANZ OneAnswer Investment Portfolio	24 May 2021
ANZ OneAnswer Allocated Pension	Closed to new members
ANZ OneAnswer Allocated Pension TTR	Closed to new members
ANZ OneAnswer Personal Super	Closed to new members
ANZ OneAnswer Term Allocated Pension	Closed to new members

## We're here to help

If you have any questions, please:

- please speak with your financial adviser
- call Customer Services on **13 38 63** weekdays between 8.30am and 6.30pm (AEST)
- email [customer@onepath.com.au](mailto:customer@onepath.com.au)

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